Mental Health Services Act (MHSA) Performance Review Report
Madera County Program Review
March 25-26, 2025

FINDINGS

Finding #1: Madera County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention, and Early Intervention (PEI), and Innovation (INN) programs in the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan (Plan). Specifically, each CSS, PEI, and INN program in the Plan only included expected outcomes and measurable tools. However, it did not include the actual performance outcomes. (County Performance Contract (6)(A)(5)(d); (Welfare and Institution Code (W&I Code) section 5848(c)).

Recommendation #1: The County must provide evidence of compliance for performance outcomes for all of CSS, PEI (direct services only), and INN (direct services only) programs for FY 2023-24.

Finding #2: Madera County did not include a narrative analysis of the mental health needs of unserved, underserved, inappropriately served, and fully served County residents who qualify for MHSA services in the adopted FY 2023-26 Plan. (California Code of Regulations (Cal. Code Regs.), title 9, section, tit. 9, § 3650(a)(1)(A)).

Recommendation #2: The County must provide evidence of compliance with a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services.

Finding #2a: Madera County did not identify in the assessment for the narrative analysis, as indicated in Finding #2 above, the number of children, transition aged youth (TAY), adult and older adults by: gender, race/ethnicity, and primary language in the adopted FY 2023-26 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

Recommendation #2a: The County must provide evidence of compliance by identifying in the assessment for the narrative analysis, as indicated in Finding #2 above, the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language.

Finding #3: Madera County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2023-26 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

Recommendation #3: The County must provide evidence of compliance with an assessment of its capacity to implement mental health programs and services including

all of the following requirements:

    a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.

    b. The evaluation should include an assessment of bilingual proficiency in threshold languages.

    c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

    d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #4: Madera County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the FY 2023-26 Plan. Specifically, only FY 2023 was provided. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

Recommendation #4: The County must provide evidence of compliance by providing an estimate of the number of clients, in each age group, to be served in the FSP service category for FY 2024-25, and FY 2025-26.

Finding #5: Madera County did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN, in the FY 2023-26 Plan. Specifically, only FY 2023 was provided. (W&I Code section 5847(e)).

Recommendation #5: The County must provide evidence of compliance by providing an estimate of the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for FY 2024-25, and FY 2025-26.

Finding #6: Madera County did not explain for each PEI, Access and Linkage to Treatment program, how the program will follow up with the referral to support engagement in treatment in the adopted FY 2023-26 Plan. However, the Plan did explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).

Recommendation #6: The County must provide evidence of compliance by describing for each PEI, Access and Linkage to Treatment program in the adopted FY 2023-26

Plan, how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment; and how the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment program.

Finding #7: Madera County did not enter into a FSP agreement with each client, and when appropriate the client's family per the random sampling of FSP clients served in FY 2023-24. (Cal. Code Regs., tit. 9, § 3620(e)).

Recommendation #7: The County must provide evidence of compliance of a signed FSP agreement between the County, and each FSP client, and when appropriate the client's family.

Finding #8: Madera County's FSP clients did not have identified client-driven goals per the random sampling in the Individual Services and Support Plan (ISSP) in FY 2023-24. (Cal. Code Regs., tit. 9, §§ 3200.050, 3200.150, 3200.180, 3620(a)).

Recommendation #8: The County must provide evidence of compliance in identifying the FSP client-driven goals in the ISSP's.