

Medi-Cal Behavioral Health Corrective Action Plan (CAP)

Monterey

Compliance Review Date: 8/21/2024

Corrective Action Plan Fiscal Year: 2023-24

SMHS

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
<p>1.2.1 Provision of Therapeutic Foster Care (TFC)</p> <p>The Plan did not ensure the assessment for the need of TFC services to children and youth who met beneficiary access and medical necessity criteria for SMHS.</p>	<p>The plan will continue to implement the Mental Health Intensive Services Care Program as an alternative to TFC until a contracted provider is secured to provide this service.</p> <p>The plan will:</p> <ul style="list-style-type: none">• Update the current memo for screening TFC• Develop a new memo and policy for the referral and authorization process for TFC• Update the current Continuum of Care Policy• Train Children's System of	1/1/2025	<p>The following will be provided by 1/1/2025:</p> <ul style="list-style-type: none">• Memo: Screening for ICC, IHBS, TFC, and TBS• Memo/Policy: Referral and Authorization – Children/Youth• Policy 499 Continuum Care• Training Attendance Logs	

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	Care and Contracted Providers (as applicable) on the requirements, screening, referral, and authorization process for TFC			
1.2.2 Assessment for the Need of TFC Services	<p>The plan will continue to implement the Mental Health Intensive Services Care Program as an alternative to TFC until a contracted provider is secured to provide this service.</p> <p>The plan will:</p> <ul style="list-style-type: none"> • Update the current memo for screening TFC • Develop a new memo and policy for the referral and authorization process for TFC • Update the current Continuum of Care Policy • Train Children's System of Care and Contracted Providers (as applicable) on the requirements, screening, referral, and authorization 	1/1/2025	<p>The following will be provided by 1/1/2025:</p> <ul style="list-style-type: none"> • Memo: Screening for ICC, IHBS, TFC, and TBS • Memo/Policy: Referral and Authorization – Children/Youth • Policy 499 Continuum Care • Training Attendance Logs 	

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	process for TFC			
4.2.1 Access Call Log	<p>The plan will:</p> <ul style="list-style-type: none"> • Develop a memo outlining the 24/7 Access Call requirements and distribute to Monterey County Behavioral Health for everyone. • Provide a training on the 24/7 Access Call requirements. • Continue to provide perform monthly test calls and provide immediate feedback to Access Managers. 	10/21/2024	<ul style="list-style-type: none"> • Memo: 24/7 Access Call Log • Memo Distribution Email • Training Attendance Log(s) 	

Submitted by: Janet Hernandez Barajas

Date: 10/21/2024

Title: QI Services Manager II