



CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

FISCAL YEAR 2022/2023

**MEDI-CAL SPECIALTY MENTAL HEALTH SERVICES TRIENNIAL REVIEW
OF THE ORANGE COUNTY MENTAL HEALTH PLAN**

CHART REVIEW FINDINGS REPORT

Dates of Review: 3/21/2023 to 3/22/2023

**DEPARTMENT OF HEALTH CARE SERVICES
REVIEW OF Orange MENTAL HEALTH PLAN
3/22/2023
CHART REVIEW FINDINGS REPORT**

Chart Review – Non-Hospital Services

The medical records of five child/adolescent Medi-Cal beneficiaries receiving Specialty Mental Health Services (SMHS) were reviewed for compliance with state and federal regulations; adherence to the terms of the contract between the Orange County Mental Health Plan (MHP) and the California Department of Health Care Services (DHCS); and for consistency with the MHP's own documentation standards and policies and procedures regarding medical records documentation. The process included a review of 23 claims submitted for the months of April, May, and June of **2022**.

DEPARTMENT OF HEALTH CARE SERVICES
REVIEW OF Orange MENTAL HEALTH PLAN
3/22/2023
CHART REVIEW FINDINGS REPORT

Provision of ICC Services and IHBS for Children and Youth

FINDING 8.7.2:

- 1) The medical record for the following beneficiaries who were receiving ICC services did not contain evidence that the MHP had reassessed the strengths and needs of the beneficiary, at least every 90 days, for the purpose of determining if ICC services should be modified:
 - **Line numbers** ¹. Both beneficiaries received ICC services; however, there was no documented evidence of Child and Family Team (CFT) meetings occurring every 90 days. *The MHP was given the opportunity to locate documentation outside of the review period providing evidence of such meetings, but was unable to locate it in the medical record.*

CORRECTIVE ACTION PLAN 8.7.2:

The MHP shall submit a CAP that describes how it will ensure that:

- 1) All beneficiaries under age 22 who receive ICC services have a case consultation, team or CFT meeting at least every 90 days to discuss the beneficiaries' current strengths and needs.

¹ Line number(s) removed for confidentiality