

**Mental Health Services Act (MHSA) Performance Review Report**  
**Riverside County Program Review**  
**December 26, 2024**  
**FINDINGS**

**Finding #1:** Riverside County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention, and Early Intervention (PEI), and Innovation (INN) programs in the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan and FY 2023-24 Annual Update (Update). Specifically, only seven PEI programs included performance outcomes. The other PEI programs along with CSS and INN did not include performance outcomes. (County Performance Contract (6)(A)(5)(d); (Welfare and Institution Code (W&I Code) section 5848).

**Recommendation #1:** The County must provide evidence of compliance for performance outcomes for all of CSS, PEI, and INN programs for FY 2023-24.

**Finding #2:** Riverside County did not include any substantive written recommendations for revisions received during the 30-day comment period for FY 2023-24, in either the adopted FY 2023-26 Plan or FY 2023-24 Update. (W&I Code section 5848(b)).

**Recommendation #2:** The County must provide evidence of compliance for FY 2023-24 descriptions of any substantive changes made based on recommendations received, and County responses provided during the 30-day comment period. If no changes are made, identify no changes made.

**Finding #3:** Riverside County did not address all off the components in their assessment of the county's capacity to implement proposed mental health programs and services for FY 2023-24 in the adopted FY 2023-26 Plan. Specifically, only the following component was addressed in the assessment:

- a. The County identified possible barriers to implementing the proposed programs/services and methods of addressing these barriers. (California Code of Regulations (Cal. Code Regs.), title 9, sections 3650(a)(5)(a)(b)(c)).

**Recommendation #3:** The County must provide evidence of compliance for FY 2023-24 that includes an assessment of its capacity to implement mental health programs and services for each of the following components:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. The evaluation should include an assessment of bilingual proficiency in threshold languages.
- c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented

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among direct service providers, as compared to percentage of the total population needing services and the total population being served.

**Finding #4:** Riverside County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of FY 2023-26 Plan and FY 2023-24 Update. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

**Recommendation #4:** The County must provide evidence of compliance by providing an estimate of the number of clients, in each age group, to be served in the FSP service category for FY 2023-24, FY 2024-25, and FY 2025-26.

**Finding #5:** Riverside County did not indicate the number of child, transition-aged youth (TAY), adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN, in the FY 2023-26 Plan and FY 2023-24 Update. (W&I Code section 5847(e)).

**Recommendation #5:** The County must provide evidence of compliance by providing an estimate of the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for FY 2023-24, FY 2024-25, and FY 2025-26.

**Finding #6:** Riverside County did not explain for FY 2023-24, how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment in the FY 2023-26 Plan and FY 2023-24 Update; and how the program will follow up with the referral to support engagement in treatment. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).

**Recommendation #6:** The County must provide evidence of compliance by describing for FY 2023-24, how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment; and how the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment program.