

San Benito County Behavioral Health
Fiscal Year (FY) 22/23 Specialty Mental Health Triennial Review
Corrective Action Plan

Chart Review

Requirement

Provision of ICC Services and IHBS for Children and Youth

DHCS Finding 8.7.2

1) The medical record for the following beneficiary receiving ICC services did not contain evidence that the MHP had reassessed the strengths and needs of the beneficiary, at least every 90 days, for the purpose of determining if ICC services should be modified:

- **Line number 4.** The beneficiary received ICC services; however, there was no documented evidence of Child and Family Team (CFT) meetings occurring every 90 days. *The MHP was given the opportunity to submit documentation providing evidence of CFT meetings but was unable to locate it in the medical record.*

Corrective Action Description

The MHP will reassess the strengths and needs of the beneficiary, at least every 90 days, for the purpose of determining if ICC services should be modified. Additionally, for all clients ages 21 and under who are receiving ICC and IHBS services, the MHP will schedule regular case consultations and CFT meetings at least every 90 days to discuss the beneficiaries' needs and social determinants of health for ongoing services and appropriate needs-based level of care.

Proposed Evidence/Documentation of Correction

The MHP will track and document all CFT meetings held for all beneficiaries that are age 21 and under receiving ICC and IHBS services on the beneficiaries' electronic medical record.

Ongoing Monitoring (if included)]

During weekly clinical team meetings and at least every 90 days beneficiaries that are age 21 and under receiving ICC and IHBS services will be reassessed to determine if any changes or modification are needed to their level of care.

Person Responsible (job title)

Shannon Gomez, LCSW; Clinical Supervisor of COSB, BH Children/TAY System of Care

Implementation Timeline: November 2023