

Special Topic: Deep Dive into Dental Data

October 30, 2024

Data Reporting and Monitoring Webinar Series

Introduction

Amy Peterson

Chief, Managed Care Data Support Section

Agenda

- » Opening Remarks
- » Dental Care Coordination and Access
- » How to Capture Dental Fluoride Data
- » Looking Ahead
- » Communication & Resources

DHCS Staff

» Speakers

- Karen Mark
- Navish Reddy
- Mike Yuan
- Eugene Stevenson

» Support

- Amy Peterson
- Alvin Bautista
- Abiy Gebereselassie
- Mei Shan Ng
- Xiaoyan Ma
- Soo Jung Kim

Questions & Answers

- » We will be having Q&A session at the end of each agenda. For **GENERAL** questions, please submit your question to the WebEx chat and please ensure that your questions are visible to all participants, because the host is not monitoring private chat to the host.
- » For **SPECIFIC** questions, please reach out to the appropriate Data Mailbox as will be instructed closer to the end of this presentation.



Before we move on

- » Today's webinar is being recorded.
- » The recorded video, script, and presentation materials will be uploaded to [Quality Webinar Series \(ca.gov\)](https://www.ca.gov/quality-webinar-series).

Opening Remarks

Dr. Karen Mark

Medical Director, DHCS

DHCS Bold Goals: 50x2025

- » Ensure all health plans exceed the 50th percentile for all children's preventive health measures
- » Facilitate improved performance on the Topical Fluoride for Children (TFL-CH) MCAS measure
- » Address many questions from managed care plans about
 - How to improve dental care coordination and access
 - How to find data on topical application of fluoride

Dental Fluoride Application

- » Protective coating applied on the **teeth** to prevent **tooth** decay
- » Fluoride strengthens teeth and reduces risk of cavities by approximately 25%
- » Fluoride treatments are important because they can help prevent and treat a variety of dental issues such as
 - Tooth decay
 - Sensitivity
 - Dental conditions
 - Root surface decay

Dental Care Coordination and Access

Navish Reddy

Chief, Member and Provider Services Section

Care Coordination

Care coordination services allow Medi-Cal members to call and gain access to dental services with the direction and support of our TSC agents, who assist members with:

- Locating a General Dentist, Specialist Dentist or a Clinic that offers dental services
- Accessing appointments
- Language Assistance and American Sign Language Service
- Transportation Assistance



Members can also access care coordination services by calling the Medi-Cal Dental TSC at (800) 322-6384.

Why Is The Form Impactful?

Link to form:

https://dental.dhcs.ca.gov/Providers/Medical_Dental/CareCoordinationReferralForm



Can replace multiple local oral health program software systems



School nurses now able to leverage a system



Results can report on outcomes for members:

ADV
Preventive
Treatment

Provider Enrollment Updates

Enrollment processing times have **decreased** from Calendar Year (CY) 2022 to CY 2023 by an average of

18.3

days for
rendering provider
applications

7.62

days for
billing provider
applications



40%

of all active licensed
dentists are enrolled
with Medi-Cal

Mobile Dentistry



Another modality in which Medi-Cal can engage with community members.



Provider drives to a site and can provide full-scope services for the member and establish a dental home.



Scheduled for 21 events throughout the state this year and growing.



Opportunities for partnership and engagement with local oral health plans, school districts, and MCPs.



Media and public reception of this modality is very positive.



Increased interest by MCPs and the California Dental Association.

Mobile Dental Van



**Dental Mobile Van
(Exterior)**



**Mobile Dental Van
(Interior)**



**Dental Mobile Van
Tour**

Recent Mobile Van Event



**CDA, Office of Oral Health and Medi-Cal
in Weaverville, CA**



**Mobile Dental Van Team in
Weaverville, CA**

Teledentistry Updates

Teledentistry Policies Updated

- » Simplified administrative process to use teledentistry.
- » CHW Services (Current Dental Terminology (CDT) Code D9994) is an allowable code.

Teledentistry Directory and Outreach

- » Added to the Medi-Cal Dental and Smile, California websites.
- » Flyer for EDs coming soon.
- » Available in FFS and Dental Managed Care.

Additional Resources

» Mobile Dental Van

- <https://smilecalifornia.org/events/>

» Provider Bulletin:

- [https://dental.dhcs.ca.gov/MCD_documents/providers/provider_bulletins/Volume 39 Number 08.pdf](https://dental.dhcs.ca.gov/MCD_documents/providers/provider_bulletins/Volume_39_Number_08.pdf)
- [https://dental.dhcs.ca.gov/MCD_documents/providers/provider_bulletins/Volume 40 Number 37.pdf](https://dental.dhcs.ca.gov/MCD_documents/providers/provider_bulletins/Volume_40_Number_37.pdf)

» Medi-Cal Dental Teledentistry Providers:

- [https://dental.dhcs.ca.gov/MCD_documents/members/Medi-Cal Dental Teledentistry Provider.pdf](https://dental.dhcs.ca.gov/MCD_documents/members/Medi-Cal_Dental_Teledentistry_Provider.pdf)

Questions ?

How to Capture Dental Fluoride Data

Mike Yuan

Chief, Tribal, Dental, and Pharmacy Data Unit

Who Can Provide Dental Fluoride Application?

- » Federal Qualified Health Center (FQHC), Rural Health Center (RHC), and Indian Health Center (IHC) Providers
 - Primary ICD-10 or Secondary ICD-10 code and
 - Procedure code
- » Medical Providers
 - Procedure Codes: D1206, D1208, or 91888
- » Dental Office
 - Procedure Codes: D1206 or D1208

Which Dental Fluoride Service Codes are Used by FQHC/RHC/IHC?

» Claim Data

- Procedure Code: 00003 and
- ICD-10 codes: K036 or Z293

» Encounter Data

- Revenue Code: 0521 and
- Procedure Code T1015 with Modifier SE

Which Dental Fluoride Service Codes are used by Medical Providers?

» Claims Data

- Current Procedural Terminology (CPT) code of 99188, or
- Current Dental Terminology (CDT) code of D1206, or
- CDT code of D1208

Which Dental Fluoride Service Codes are used by Dental Offices?

» Claims Data

- CDT code of D1206, or
- CDT code of D1208

Summary

- » Dental Fluoride Application can be provided by Dental, Medical, and FQHC/RHC/IHC Providers
- » Dental services provided by FQHC, RHC, and IHC will be in the claims and encounters using medical claims
- » Different types and combinations of ICD-10 codes, procedure codes, CPT, CDT, or Revenue codes are used for different providers
- » DHCS captures paid claims/encounter data related to Dental Fluoride Services

Additional Resources

- » https://dental.dhcs.ca.gov/MCD_documents/providers/SNC_FQ_HC_FAQ.pdf
- » [CA-MMIS Bulletin: New Dental Managed Care Billing Codes for FQHC/RHC Providers | Medi-Cal Providers](#)

Questions ?

Looking Ahead

Dr. Eugene Stevenson

Chief, Program Data Reporting Division

Looking Ahead

- » Name Change to Data Reporting and Monitoring Webinar Series
- » Feedback and Continuous Improvement
- » For November, we will focus on Encounter Data Quality Improvement Initiative ([Quality Webinar Series](#))
- » Year in Review for December

Communication

» Data group mailboxes

274 Dental	DMCdeliverables@dhcs.ca.gov
Medi-Cal Dental Information	Dental@dhcs.ca.gov
Dental Managed Care	DentalManagedCare@dhcs.ca.gov
Documentation Center Access Requests	DataExchange@dhcs.ca.gov
ECM/CS/CCM JSON	EDIMDataSupport@dhcs.ca.gov
MCDSS Webinar Support	MCDSS@dhcs.ca.gov

» If the message is urgent, please mark [URGENT]

Thank you!

Please send any questions and comments
about the webinar series or this event to

MCDSS@dhcs.ca.gov

