## ADP BULLETIN

[]Information Management

Title

Licensing and Certification Branch Fiscal Year 1997/98 Report of Compliance Reviews and Complaint Investigation Findings

Deputy Director Approval

Function

(signed by)

Ann Horn, Acting Deputy Director Quality Assurance Division [X]Quality Assurance [ ]Service Delivery [ ]Fiscal [ ]Administration

Supersedes ADP Bulletin/ Letter No.

Issue Date:

Expiration Date:

1-25-99

none

### PURPOSE

To inform alcohol and drug abuse recovery and treatment providers of the most prevalent and serious violations of Chapter 5, Title 9, California Code of Regulations (CCR) cited during Fiscal Year 1997-98 in initial and renewal licensing compliance reviews and complaint investigations.

### DISCUSSION

This ADP Bulletin does not involve policy changes; however, based on its content, providers may consider policy and procedural changes in the delivery of services to better comply with regulatory requirements.

### REFERENCES

None.

#### **HISTORY**

Refer to ADP Bulletin No. 97-58, dated September 25, 1997, Complaint Investigations -- Findings Since January 1995

### **QUESTIONS/MAINTENANCE**

An annual report of compliance review and complaint investigation findings will be provided and may be maintained by providers of alcohol and drug abuse recovery and treatment services for their use. The Department will maintain the annual reports for analysis and consideration of Title 9, CCR, regulatory changes and other policy changes.

#### **EXHIBITS**

Attachment A Licensing and Certification Branch Fiscal Year-End Report of Compliance Reviews and



Issue No.

99-05

Complaint Investigations Findings

- Exhibit No. 1 Compliance Reviews Fiscal Year 1997-98
- Exhibit No. 2 Complaint Investigations Fiscal Year 1997-98

Exhibit No. 3 Complaint Investigations - Comparison

# DISTRIBUTION

County Alcohol and Drug Program Administrators Licensed Adult Residential Alcohol or Drug Abuse Recovery or Treatment Facilities Director=s Advisory Council Wagerman Associates, Inc.