



DIANA M. BONTÀ, R.N., Dr. P.H.  
Director

State of California—Health and Human Services Agency  
**Department of Health Services**



GRAY DAVIS  
Governor

October 22, 2003

MMCD All Plan Letter No. 03011

**TO:** County Organized Health System (COHS) Plan  
Geographic Managed Care (GMC) Plan  
Prepaid Health Plans (PHP)  
Primary Care Case Management (PCCMS)  
Two-Plan Model Plans

**FROM:** Luis R. Rico, Acting Chief  
Medi-Cal Managed Care Division

**SUBJECT:** Fraud Referral Procedure to Audits and Investigations (A&I)

Each of the five regional offices of the Investigations Branch is responsible for investigating beneficiary fraud cases for the assigned counties. Please find enclosed a document to assist you in referring fraud issues to the appropriate regional office.

The document lists the Investigations Branch Office addresses, telephone, fax and hotline numbers, the name of a contact person and the counties assigned to each office by county code and name.

**All provider fraud issues should be referred directly to the Western Region office in Commerce, CA.**

If you have any questions, please feel free to contact your Contract Manager.

Enclosure



Do your part to help California save energy. To learn more about saving energy, visit the following web site:  
[www.consumerenergycenter.org/flex/index.html](http://www.consumerenergycenter.org/flex/index.html)

1501 CAPITOL AVENUE, MS 4400, P.O. Box 942732, Sacramento, CA 94234-7320  
TELEPHONE: (916) 449-5000 FAX: (916) 449-5005  
Internet Address: [www.dhs.ca.gov](http://www.dhs.ca.gov)

**Investigations Branch  
Offices**

**INVESTIGATIONS  
NORTHERN REGION**

**591 North 7<sup>th</sup> Street, First Floor  
P.O. Box 942732  
Sacramento, CA 94234-7320  
Phone: (916) 324-8447  
HOTLINE: (800) 822-6222  
Wayne Duguid, Section Chief**

**County code & name**

01 Alameda  
02 Alpine  
03 Amador  
04 Butte  
05 Calaveras  
06 Colusa  
07 Contra Costa  
08 Del Norte  
09 El Dorado  
11 Glenn  
12 Humboldt  
17 Lake  
18 Lassen  
21 Marin  
23 Mendocino  
25 Modoc  
27 Monterey  
28 Napa  
29 Nevada  
31 Placer

**County code & name**

32 Plumas  
34 Sacramento  
35 San Benito  
38 San Francisco  
39 San Joaquin  
41 San Mateo  
43 Santa Clara  
44 Santa Cruz  
45 Shasta  
46 Sierra  
47 Siskiyou  
48 Solano  
49 Sonoma  
50 Stanislaus  
51 Sutter  
52 Tehema  
53 Trinity  
55 Tuolumne  
57 Yolo  
58 Yuba

**INVESTIGATIONS  
NORTHERN REGION  
1782 East Bullard, Suite 104  
Fresno, CA 93710  
Phone: (559) 446-2440  
Fax: (559) 446-2455  
Emile Jastram, Unit Chief**

10	Fresno	26	Mono
16	Kings	40	San Luis Obispo
20	Madera	42	Santa Barbara
22	Mariposa	54	Tulare
24	Merced		

**INVESTIGATIONS  
SOUTHERN REGION  
7575 Metropolitan Dr., Suite 330  
San Diego, CA 92108  
Phone: (619) 688-0143  
Fax: (619) 688-0250  
HOTLINE: (800) 822-6222  
Bruce Edwards, Section Chief**

13	Imperial	37	San Diego
----	----------	----	-----------

**INVESTIGATIONS  
EASTERN REGION  
770 The City Drive South, Suite 7300  
Orange, CA 92868  
Phone: (714) 703-2600  
Fax: (714) 703-2617  
Michael Pearlman, Section Chief**

30	Orange	36	San Bernadino
33	Riverside		

**INVESTIGATIONS  
WESTERN REGION  
5701 South Eastern Avenue, Suite 600  
Commerce, CA 90040  
Phone: (323) 838-7000  
Fax: (323) 838-7015  
Barbara Naimark, Section Chief**

14	Inyo	19	Los Angeles
15	Kern	56	Ventura