



State of California—Health and Human Services Agency  
Department of Health Care Services



**Medi-Cal Rx Advisory Workgroup**  
**Wednesday, October 21<sup>st</sup>, 2020 from 1:00 pm to 5:00 p.m.**

[Register Here for Webex](https://medi-calrx.dhcs.ca.gov/home/)

See what's new at Medi-Cal Rx <https://medi-calrx.dhcs.ca.gov/home/>

AGENDA
<b>Welcome &amp; Introductions   <i>Harry Hendrix &amp; Catey Campora</i></b> <ul style="list-style-type: none"><li>Advisory Workgroup member roll call and Medi-Cal Rx team introductions</li></ul>
<b>Medi-Cal Rx Project Updates   <i>Erica Bonnifield &amp; Harry Hendrix</i></b> <ul style="list-style-type: none"><li>General project status, timeline, and implementation updates</li><li>Medi-Cal Rx policy and related processes</li></ul>
<b>Contract Drug List/Plan Formulary Gap   <i>Chris Amaral, DHCS</i></b> <ul style="list-style-type: none"><li>Recent additions to the CDL</li><li>Upcoming additions to the CDL</li></ul>
<b>Complaints &amp; Grievances Policy Updates   <i>Jillian Lucas, Magellan</i></b> <ul style="list-style-type: none"><li>High-level overview of changes to policy, based upon workgroup and other stakeholder feedback</li></ul>
<b>Testing Overview   <i>Carrie Moore, Alisha Ray, Magellan</i></b> <ul style="list-style-type: none"><li>Discussion of Medi-Cal Rx Testing including AOO readiness and certification process</li></ul>
<b>Other State Department Collaboration: DMHC and CDSS   <i>Erica Bonnifield, Steve Ruhnau, and Alan Roush, DHCS / Christin Miller, CDSS</i></b> <ul style="list-style-type: none"><li>DMHC / DHCS Collaboration – DMHC and DHCS Medi-Cal Rx APLs and Other Informing Materials</li><li>CDSS – State Fair Hearings</li></ul>
<b>Beneficiary Notice Templates/Call Scripts and Informing Materials   <i>Lisa Dahlquist, DHCS / Katie Trueworthy, Magellan</i></b> <ul style="list-style-type: none"><li>Status of DHCS/Magellan 90- and 60- day Medi-Cal beneficiary notices, as well as 30-day MCP member notices and corresponding outreach campaign</li><li>Status of call center readiness, including scripts and other related information</li><li>Bulletins/Newsflash articles on CA-MMIS website and Medi-Cal Rx Subscription Service</li><li>Provider outreach/notices, portal registration and training status</li></ul>
<b>Action Item Recap   <i>Buddy Hubbert</i></b> <ul style="list-style-type: none"><li>Review action items</li></ul>
<b>Public Comment   <i>Erica Bonnifield</i></b> <ul style="list-style-type: none"><li>The public is invited to provide comments to Workgroup members</li></ul>

**Next Meeting:** Monday, February 8<sup>th</sup>, 2021, 9:00 a.m. - 1:00 p.m., Webinar only

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**Instructions for Public Comment:**

Please note that non-workgroup members will be in listen-only mode. For the “Public Comment” portion at the end of the Workgroup, individuals wishing to provide feedback may use the “chat” feature or select the “raise hand” option in the webinar controls and the webinar host will unmute the line.