

AUGUST MLTSS AND DUALS STAKEHOLDER WORKGROUP

Meeting Summary

On August 29, 2024, the California Department of Health Care Services (DHCS) hosted the August Managed Long-Term Services and Supports (MLTSS) & Duals Integration Workgroup.

Christopher Tolbert, Section Chief in the Office of Medicare Innovation and Integration (OMII) at DHCS started the meeting with updates on [Medicare enrollment data](#) for dual eligible members and the [D-SNP Dashboard](#). After that, Anastasia Dodson, Deputy Director of OMII at DHCS provided updates on the [Medicare Special Enrollment Period \(SEP\) changes for 2025](#), the [2025 Dual Eligible Special Needs Plan \(D-SNP\) State Medicaid Agency Contract \(SMAC\) and D-SNP Policy Guide](#) and the [2024 Exclusively Aligned Enrollment \(EAE\) D-SNP Default Enrollment Pilot](#).

In the next presentation, Navish Reddy, Member and Provider Services Section Chief with the Medi-Cal Dental Services Division (MDSD) at DHCS began the spotlight on Dental Care Coordination and Best Practices for Dual Eligible Beneficiaries with a presentation on an overview of [Medi-Cal Dental](#). Next, Anastasia Dodson provided an overview of D-SNP care coordination requirements on dental benefits. The final section of the spotlight was presented by Amber Christ, Managing Director of Health Advocacy at Justice in Aging, and focused on best practices for oral health access.

In the final presentation, Dr. Laura Miller, Medical Consultant in the Division of Quality and Population Health Management (QPHM) at DHCS provided an overview of the [Enhanced Care Management \(ECM\) and Community Supports \(CS\)](#) resources available for all Medi-Cal members, including long-term care (LTC) facility residents, and presented updates on dual eligible members receiving ECM and CS in Quarter 4 2023. In the May MLTSS & Duals Integration Workgroup, DHCS provided a similar overview of ECM and CS data, which focused solely on the dual eligible population. More information can be found in the [Enhanced Care Management and Community Supports Quarterly Implementation Report](#).

There were three opportunities throughout the workgroup for the audience to ask questions and share comments. Specifically, stakeholders had questions about the Medicare SEP changes and dental care coordination.

Cassidy Acosta from Aurrera Health Group concluded the meeting by sharing information about the upcoming topics and the date for the future MLTSS & Duals Integration Workgroup meeting. The recording and transcript of the August [MLTSS & Duals Integration Workgroup](#) meeting contain additional information about the presentation and discussion.

The next MLTSS & Duals Integration Workgroup will take place at [12:00 PM on Thursday, November 14, 2024](#).