



State of California
Department of Health Care Services

American Rescue Plan Act
Increased Federal Medical Assistance Percentage (FMAP)
for Home and Community-Based Services (HCBS)

Semi-Annual Reporting on HCBS Spending Plan
Narratives

for

Federal Fiscal Year 2024-2025, Quarter 1

Table of Contents

OVERVIEW.....	4
Enhanced Federal Funding Authorized by the ARPA	4
Initial Submission of California’s HCBS Spending Plan	5
Regular Reporting on California’s HCBS Spending Plan.....	5
CATEGORIES of SERVICES and HCBS SPENDING PLAN INITIATIVES	6
Workforce: Retaining and Building Network of Home and Community-Based	
Direct Care Workers	6
IHSS Career Pathways	7
Direct Care Workforce (non-IHSS) Training and Stipends.....	11
IHSS HCBS Care Economy Payments	15
Non-IHSS HCBS Care Economy Payments	16
Increasing the Home and Community- Based Clinical Workforce.....	18
Providing Access and Transforming Health (PATH) Funds for Homeless and HCBS Direct Care Providers.....	25
Traumatic Brain Injury (TBI) Program.....	28
Home and Community-Based Services Navigation	32
No Wrong Door/Aging and Disability Resource Connections (ADRCs)	32
Dementia Care Aware and Geriatric/Dementia Continuing Education	34
Language Access and Cultural Competency Orientations and Translations.....	39
CalBridge Behavioral Health Navigator Program	41
Home and Community-Based Services (HCBS)Transitions	44
Eliminating Assisted Living Waiver Waitlist.....	45
Enhanced Transition Service Bundles for Laguna Honda Hospital Residents.....	47
Housing and Homelessness Incentive Program	51
Community Care Expansion Program.....	54
Services: Enhancing Home and Community-Based Services Capacity and	
Models of Care.....	57
Alzheimer’s Day Care and Resource Centers	58

Older Adult Resiliency and Recovery.....	62
Adult Family Homes for Older Adults.....	70
Coordinated Family Support Service.....	71
Enhanced Community Integration for Children and Adolescents.....	73
Social Recreation and Camp Services for Regional Center Consumers.....	76
Developmental Services Rate Model Implementation	77
Contingency Management.....	79
Home and Community-Based Services Infrastructure and Support.....	84
Long-Term Services and Supports Data Transparency.....	85
Modernize Developmental Services Information Technology Systems	87
Access to Technology for Seniors and Personswith Disabilities.....	89
Senior Nutrition Infrastructure.....	91

OVERVIEW

A variety of health and human services can be delivered through home and community-based services (HCBS), which comprise person-centered care delivered in the home and community. In turn, HCBS programs address the needs of people with functional limitations who need assistance with everyday activities, serving as a source of assistance to many individuals, including senior citizens, and those with physical disabilities and serious behavioral health conditions.

California's HCBS Spending Plan builds on the bold health and human services proposals that were anchored in [California's Comeback Plan](#), by expanding on or complementing the proposals to achieve improved outcomes for individuals served by the programs. Historically, these proposals independently provided one-time investments to build capacity and transform critical safety net programs to support and empower Californians.

It is this tradition of investing in such programs and services that propels California's HCBS Spending Plan. Rooted in both the Olmstead Supreme Court decision of 1999 [*Olmstead v. L.C.*, 527 U.S. 581 (1999)] and in California's values of inclusion, access, and equity, California's HCBS Spending Plan manifests the state's deep and longstanding commitment to advancing the health and well-being of all in our state, promoting economic mobility, and overall social stability.

Enhanced Federal Funding Authorized by the American Rescue Plan Act of 2021 (ARPA)

On March 11, 2021, President Biden signed ARPA (Pub. L. 117 -2). Section 9817 of the ARPA provides qualifying states with a temporary 10 percentage point increase to the federal medical assistance percentage (FMAP) for certain Medicaid expenditures for HCBS programs from April 1, 2021, through March 31, 2022.

This law requires states to use the federal funds attributable to the increased FMAP to supplement, not supplant, existing state funds expended for Medicaid HCBS in effect as of April 1, 2021. In addition, states must use state funds equivalent to the amount of federal funds attributable to the increased FMAP to implement or supplement the implementation of one or more activities to enhance, expand, or strengthen HCBS under the Medicaid Program.

States will be permitted to use the equivalent to the amount of federal funds attributable to the increased FMAP through March 31, 2025, on activities aligned with the goals of section 9817 of the ARPA and as listed in [CMS' guidance](#). Under ARPA, states can implement a variety of activities, including enhancements to HCBS services, eligibility, infrastructure, and reimbursement methodologies, to enhance, expand, or strengthen Medicaid HCBS.

Initial Submission of California's HCBS Spending Plan

On July 12, 2021, the Department of Health Care Services (DHCS) submitted to the Center for Medicare and Medicaid Services (CMS) California's original Initial HCBS Spending Plan Projection and original Initial HCBS Spending Plan Narrative as to certain initiatives for Medicaid home and community-based services, consistent with the directives outlined in CMS' letter, "Implementation of American Rescue Plan Act of 2021 Section 9817," dated May 13, 2021 (State Medicaid Director Letter (SMDL) #21-003).

On September 17 and October 27, 2021, responsive to CMS' September 3 and October 26, 2021, feedback regarding certain initiatives and request for additional information, California submitted updates of the foregoing documents for CMS' review or approval. On January 4, 2022, CMS informed DHCS that the California HCBS Spending Plan received conditional approval.

Notably, the enhanced federal funding provides California with an opportunity to make substantial investments in the programs that serve our most vulnerable population, which includes the aging, disabled, and homeless, and those with severe behavioral health needs. These investments further bolster the investments made in health and human services programs as part of the 2021 state budget that were designed to begin addressing the health, economic, and racial inequities that were exacerbated by the COVID-19 pandemic. Collectively, these investments chart a path to a system where social services—such as housing supports, food, and childcare—are linked to the health and behavioral health services. These services are person-centered, they will help address the social, cultural, and linguistic needs of the individuals they serve. Finally, these proposals independently help bolster critical safety net programs that support and empower Californians.

Regular Reporting on California's HCBS Spending Plan

CMS requires participating states to report regularly, by way of quarterly fiscal reports and semi-annual narratives, that the state has implemented and/or intends to implement activities to enhance, expand, or strengthen HCBS under the Medicaid Program, to demonstrate that the state is supplementing, but not supplanting, existing state funds expended for Medicaid. (See [SMDL #21-003](#) and [SMDL #22-002](#)).

This multi-department report on California's HCBS Spending Plan updates CMS on the remaining initiatives in the following five categories of services:

- ❖ Workforce: Retaining and Building Network of Home and Community-Based Services (HCBS) Direct Care Workers
- ❖ Home and Community-Based Services (HCBS) Navigation
- ❖ Home and Community-Based (HCBS) Transitions

- ❖ Services: Enhancing Home and Community-Based Services (HCBS) Capacity and Models of Care

As noted in the initial submission, California's HCBS Spending Plan reflects stakeholder feedback, having incorporated suggestions from advocates, providers, consumers, caregivers, community-based organizations, managed care plans, and foundations. The state's Spending Plan also reflects priorities from the state Legislature. Further, the initiatives included in this Spending Plan will be sustained through many ongoing investments, reflecting the collective vision of the state and its stakeholders.

CATEGORIES OF SERVICES AND HCBS SPENDING PLAN INITIATIVES

Workforce: Retaining and Building Network of Home and Community-Based Services (HCBS) Direct Care Workers

Critical to all endeavors to expand home and community-based services is a robust direct care workforce. The state recognizes this workforce's cultural and linguistic strengths as valuable and finds it serves as a model as the state develops this network. Without an investment in the state's workforce, the HCBS initiatives and services discussed later in this document would not be viable.

In addition, turnover among the workforce who are directly involved with consumers prevents the development of trusting relationships and causes instability in services for the consumer. Targeted investments are needed to recruit, train, and retain a network of highly skilled workers to improve consumer experience and outcomes.

These proposals work to expand workforce supply and HCBS provider types, including homeless service workers; providers of HCBS wrap services to keep people in their homes and community; and home-based clinical direct care. In addition, these proposals will increase training, ensuring a skilled and linguistically and culturally responsive workforce, while supporting a career ladder that allows HCBS workers to develop their skills and training. Initiatives include:

- ❖ *In Home Supportive Services (IHSS) Career Pathways*
- ❖ *Direct Care Workforce (Non-IHSS) Training and Stipends*
- ❖ *IHSS HCBS Care Economy Payments*
- ❖ *Non-IHSS HCBS Care Economy Payments*
- ❖ *Increasing the Home and Community-Based Clinical Workforce*
- ❖ *Providing Access and Transforming Health (PATH) Funds for Homeless and HCBS Direct Care Providers*
- ❖ *Traumatic Brain Injury (TBI) Program*

In Home Supportive Services (IHSS) Career Pathways
Funding: \$295.1M enhanced federal funding (\$295.1M TF) [One-Time]
Lead Department(s): California Department of Social Services (CDSS) with DHCS

A. Overview

FFY 2024-2025 Q1: CDSS continues to administer the IHSS Career Pathways program,; which as of March 31, 2024, has served more than 18,500 IHSS Providers. Classes will end on September 30, 2024. Participants will continue earning Type 2 and Type 3 incentives through October 31, 2024. All claims for training time and incentives must be submitted by November 15, 2024, and will be paid to providers by December 31, 2024. The IHSS Career Pathways program will end on December 31, 2024.

FFY 2023-2024 Q3

No updates

FFY 2023-2024 Q1

CDSS will create a training program for IHSS providers to enhance providers' skills and career opportunities and to encourage recruitment and retention. The program will pay providers their hourly wages for attending trainings and will provide one-time incentive payments to providers for completion of training and/or to incentivize providers working for IHSS recipients with complex care needs in the areas of their training.

The training opportunities will be voluntary and include, but not be limited to, learning pathways in the areas of general health and safety, caring for recipients with dementia, caring for recipients with behavioral health needs, and caring for recipients who are severely impaired.

The objectives of the learning pathways include promotion of recipient self-determination principles the advancement of health equity and reduced health disparities for IHSS recipients; and assisting in the development of a culturally and linguistically competent workforce – to meet the growing racial and ethnic diversity of an aging population increasing IHSS provider retention to maintain a stable workforce, for the improvement of the health and well-being of IHSS recipients (including quality of care, quality of life, and care outcomes), and to ensure meaningful collaboration between an IHSS recipient and provider regarding care and training.

CDSS will determine the process by which any required contracting and payment to identified training programs occurs. Efforts will also be made to ensure specialized trainings are linked to existing career pathways, licensing, and certification to further expand IHSS providers' opportunities for career advancement.

County IHSS programs and/or IHSS Public Authorities will provide outreach to providers regarding training opportunities, assist interested providers to connect with training, track

completion of training, and issue stipend payments, as well as any other identified administrative activities. Additionally, Public Authority registries should be enhanced to capture completed training pathways for registry providers.

FFY 2022-2023 Q3

Through this initiative, CDSS will provide one-time incentive payments to providers for completion of training and/or to incentivize providers working for IHSS recipients with complex care needs in the areas of their training.

The training opportunities will be voluntary and include, but not be limited to, learning pathways in the areas of general health and safety, caring for recipients with dementia, caring for recipients with behavioral health needs, and caring for recipients who are severely impaired.

The objectives of the learning pathways include promotion of recipient self-determination principles the advancement of health equity and reduced health disparities for IHSS recipients; and assisting in the development of a culturally and linguistically competent workforce to meet the growing racial and ethnic diversity of an aging population increasing IHSS provider retention to maintain a stable workforce, for the improvement of the health and well-being of IHSS recipients (including quality of care, quality of life, and care outcomes), and to ensure meaningful collaboration between an IHSS recipient and provider regarding care and training.

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B. Quarterly Report

FFY 2024-2025 Q1: CDSS has successfully executed all contract amendments to extend the term to reflect the extension of the program. Furthermore, since the beginning of 2024, CDSS has doubled the number of classes available to providers by working with contracted training vendors and Counties/Public Authorities. CDSS continues to do outreach to providers on a regular basis through the Electronic Services Portal, social media, and email to inform providers of new class availability and to encourage them to enroll in classes.

As of March 31, 2024, 18,509 providers have completed at least one training class and

CDSS has processed 443,635 claims for training time, as well as 22,615 incentive payments (19,500 Type 1 (15 hours) Incentives; 2,255 Type 2 (1 month) Incentives; 860 Type 3 (6 month) Incentives).

FFY 2023-2024 Q3

The program's end date has been extended from December 2023 to September 2024. This extension will allow CDSS to provide nine additional months of training opportunities to new and existing program participants. CDSS is in the process of amending contracts with existing vendors to extend the contract terms. Program participants will be eligible to be paid for their time spent in training and will qualify for incentives during this additional time. The extension will specifically ensure that IHSS providers who complete a specialized career pathway have the ability to earn and claim the 6-month incentive.

FFY 2023-2024 Q1

CDSS worked with stakeholders in the summer of 2021 to define career pathways and program objectives. The State, through Assembly Bill 172, added Welfare & Institutions Code (W&IC) section 12316.1 to administer the Career Pathways Program for the IHSS providers. It outlines a pilot project for the Career Pathways Program that will be implemented by no later than September 1, 2022, and remain operative until March 31, 2024. Providers who have completed provider enrollment and are eligible to work for a recipient, including registry and emergency backup providers, may participate in the Career Pathways Program. Providers will be paid for the hours they spend in training; those who successfully complete coursework in their selected career pathway and those who then apply the coursework to the IHSS programs will be eligible to receive incentive payments.

Payments to providers are issued through the IHSS automated system, known as the Case Management, Information and Payrolling System (CMIPS). CGI Technologies and Solutions, the vendor who maintains and operates the CMIPS on behalf of the State, implemented system changes to the CMIPS in order to process the additional timesheets and incentive payments for the Career Pathways Program.

CDSS held four public listening sessions with IHSS providers, recipients, and advocates to discuss the IHSS Career Pathways Program and obtain feedback in December 2021, January 2022, March 2022, and September 2022.

CDSS decided on a phased implementation of the Career Pathways Program and determined that training vendor services would be offered by vendors, chosen through a competitive bidding process, and by partnering with Counties and Public Authorities to capitalize on existing training infrastructure. Providers were able to register beginning September 2022 for courses starting in October 2022. Additional courses were made available in January and March 2023. All courses will be available through the end of the Career Pathways Program. Classes are provided in multiple languages and in multiple formats, including online, hybrid, and in-person.

In March 2022, CDSS released a Request for Proposal (RFP) to competitively bid training vendor services. Two vendors were awarded contracts to providing training services for 98 courses. Courses became available to program participants in January 2023. In October 2022, CDSS released a second RFP to competitively bid additional training vendor services. The 116 courses which resulted from the second RFP became available to program participants in March 2023.

In addition to seeking training vendor services through the RFP, CDSS partnered with Counties and Public Authorities to seek additional training courses. A total of 51 courses are offered through the Counties and Public Authorities.

CDSS also pursued two additional contracts. The first contract is with Cell-Ed to provide career coaching and support for program participants, marketing, and outreach, and tracking of program information and data. The second contract is with High Road Alliance for consulting services to identify and build career ladders related to the established career

pathways. Both contracts have been executed. CDSS terminated the contract with Cell-Ed as of May 28, 2023. Career coaching and support services continue to be made available to program participants and outreach and the tracking of program information and data occurs through CGI Technologies and Solutions. Now that the program has been implemented, CDSS hosts four informational webinars a month for providers to learn about the course registration process and ask questions.

FFY 2022-2023 Q3

CDSS worked with stakeholders in the summer of 2021 to define career pathways and program objectives. The State, through Assembly Bill 172, added Welfare & Institutions Code (W&IC) section 12316.1 to administer the Career Pathways Program for the IHSS providers. It outlines a pilot project for the Career Pathways Program that will be implemented by no later than September 1, 2022, and remain operative until March 31, 2024. Providers who have completed provider enrollment and are eligible to work for a recipient, including registry and emergency backup providers, may participate in the Career Pathways Program. Providers will be paid for the hours they spend in training; those who successfully complete coursework in their selected career pathway and those who then apply the coursework to the IHSS programs will be eligible to receive incentive payments.

CDSS held public listening sessions with IHSS providers, recipients, and advocates to discuss the IHSS Career Pathways Program and obtain feedback in December 2021, January 2022, March 2022.

On March 11, 2022, CDSS released a Request for Proposal (RFP) to competitively bid training vendor services. Bidders were required to submit their proposals by April 29, 2022. Currently, CDSS is in the process of evaluating the bids and anticipates releasing the Intent to Award in June 2022.

In addition to seeking training vendor services through the RFP, CDSS with Counties and Public Authorities to seek additional training courses. CDSS anticipates classes will be provided in multiple formats, including online, hybrid, in-person, and in multiple languages. CDSS is pursuing two additional contracts. The first contract is with a vendor to provide career coaching and support for program participants, marketing, and outreach, and tracking of program information and data. CDSS is still in the process of finalizing this contract. The second contract is with High Road Alliance for consulting services to identify and build career ladders related to the established career pathways. This contract has been executed.

Payments to providers will be issued through the IHSS automated system, known as the Case Management, Information and Payrolling System (CMIPS). CGI Technologies and Solutions, the vendor who maintains and operates the CMIPS on behalf of the State, is in the process of implementing system changes to the CMIPS in order to process the additional timesheets and incentive payments for the Career Pathways Program. System changes will be completed prior to the program's implementation.

The Career Pathways Pilot Program will be implemented no later than September 1, 2022, and remain operative until March 31, 2024.

Direct Care Workforce (Non-IHSS) Training and Stipends
<p>Funding: \$150M enhanced federal funding (\$150M TF) [One-Time]</p> <p>Lead Department(s): California Department of Aging (CDA), with DHCS, CDSS, Department of Health Care Access and Information (HCAI), formerly the Office of Statewide Health Planning and Development (OSHPD)</p>

A. Overview

FFY 2024-2025 Q1: The California Department of Aging's (CDA) Non-IHSS Direct Care Workforce Program is referred to as California GROWs (Growing a Resilient Outstanding Workforce in the Home and Community). The program is designed to improve care quality, respond to severe worker shortages in the sector, and prevent unnecessary institutionalization, training and stipends will be available to the Direct Care Workforce (non-IHSS) that provides services to Medicaid participants in a range of home and community-based settings. These training and stipends for workers of the Direct Care Workforce (non-IHSS), who serve people participating in Medicaid and receiving services to remain living in the home and community and avoid institutions, will improve the skills, stipend compensation, and retention of the direct care workforce sector that is either employed by Medicaid HCBS Waiver programs (e.g., CBAS, MSSP, PACE) or delivering the direct care services to Medicaid participants who are referenced in Appendix B.

B. Quarterly Report

FFY 2024-2025 Q1: Seventy-four grantees continue progress on the CalGrows program through the CalGrows Innovation Fund scheduled to conclude September 30, 2024. As of May 31, 2024, direct care workers have completed an estimated 67,103 courses offered through the CalGrows Program and 11,053 direct care workers have participated in the program. Approximately \$5.4 million in stipend payments have been paid out to direct care workers since the beginning of the program. The most popular courses among direct care workers include Person Centered Practices, Communication Skills, and Role of the Direct Care Worker.

Third-party administration of the CalGrows Program completed the transition plan to the new contractor. They have completed an outreach strategy plan, data security assessment, and an analytics report identifying programmatic improvements and recommendations. In addition, the contractor has established a Business Resiliency Minimum Viable Product (MVP) as a back up plan should the participant incentive program be a viable option. Lastly, funds have been reallocated to expand media presence and therefore increase awareness of the CalGrows program. In addition, a fourth incentive bonus will be implemented increasing earning potential for direct care workers.

FFY 2023-2024 Q3

As the deadline for HCBS funding was extended, all grantees participating in the CalGrows Innovation Fund were offered a no-cost extension to continue their work until September 30, 2024. Seventy-four out of seventy-six grantees accepted the extension. As of October 31, 2023, direct care workers have completed 20,553 courses offered through the CalGrows Program and 4,782 direct care workers have participated in the program. Approximately \$1 million in stipend payments have been paid out to direct care workers since the beginning of the program. The most popular courses among direct care workers include topics related to cultural competency, dementia and Alzheimer's care, and end-of-life care.

Third-party administration of the CalGrows Program shifted to a new contractor, with specific grantee management duties transferring to CDA. The new contractor will handle the distribution of stipend payments to direct care workers and website management, while CDA will take over duties relating to grantee management and payment. This transition is expected to be complete by mid-January 2024.

FFY 2023-2024 Q1

(CDA's) Non-IHSS Direct Care Workforce Program is referred to as California GROWs (Growing a Resilient Outstanding Workforce in the Home and Community) or CalGrows (calgrows.org) is designed to support caregivers of older adults and people with disabilities by improving their skills through in-person classes and online training courses and up to \$6,000 in rewards payments. CDA has also contracted with community-based partners to implement the CalGrows Learn and Earn Program, CalGrows Employer Partnership Program, and the CalGrows Career Builder Program

Program Framework: CalGrows include a two-pronged approach to training and incentives:

1. Leverages the IHSS Career Pathways Program enabling access to the curriculum offered through the IHSS training pathways, including stipends to participate. Non-IHSS workers can access this curriculum, as well as the stipend payments, via the CalGROWS Program.
2. CalGROWS Innovation Fund: The CalGROWS Innovation Fund supplements the IHSS Career Pathways program with innovations in training, curriculum, and workforce retention initiatives. Organizations applied for grants to develop curriculum or administer training that meet the specialized and culturally competent needs of California's home and community-based Direct Care Workforce. CDA along with a consultant conducted a survey of direct care workers to inform the design of the program. The survey was conducted in July 2022, and more than 600 survey responses were received. The survey responses were used to inform the design and guidelines of the Request for Applications (RFA) for the CalGROWS Innovation Fund that went live on November 7, 2022. Applicants were required to offer both training and incentives in their programs. Notices of awards were shared with successful applicants on January 31, 2023. Seventy-six grants were awarded, totaling \$87.2 million dollars. Grantee programs began on a rolling basis in the spring of 2023 and will continue through September 30, 2024.

Target Population: The target population includes non-IHSS Direct Care Workers providing direct support to Medi-Cal recipients in the home and community, including home care aides, social workers, personal care assistants, activities coordinators, care coordinators, transportation providers, among others.

Stakeholder Engagement: Through the support of a consultant, CDA engaged providers, workers, and subject matter experts in developing and refining the program concept.

Vendor/Third Party Administrator: CDA executed a contract with a third-party in September 2022 and later transitioned to a new vendor in fall of 2023.

FFY 2022-2023 Q3

California Department of Aging's (CDA) Non-IHSS Direct Care Workforce Program is referred to as California GROWS (Growing a Resilient Outstanding Workforce in the Home and Community).

Program Framework: California GROWS will include a two-pronged approach to training and incentives:

1. Leverage the IHSS Career Pathways Program enabling access to the curriculum offered through the IHSS training pathways, including stipends to participate. Non-IHSS workers will have access to this curriculum, as well as the stipend payments, via the CalGROWs Program beginning in January 2023.
2. CalGROWs Innovation Fund: The CalGROWs Innovation Fund will supplement the IHSS Career Pathways Program with innovations in training, curriculum, and workforce retention initiatives. Organizations will have the opportunity to apply for at least \$55 million in funding to develop curriculum or administer training that meet the specialized and culturally competent needs of California's home and community-based Direct Care Workforce. CDA executed a contract with a third-party administrator for the CalGROWs Program in September 2022. The CalGROWs Innovation Fund application period opened on November 7, 2022, and closed on December 2, 2022. Applicants were required to offer both training and incentives in their programs. Notices of awards were released in January 2023 and each applicant's project began in Spring 2023.

Target Population: The target population will include non-IHSS Direct Care Workers providing direct support to Medi-Cal recipients in the home and community, including home care aides, social workers, personal care assistants, activities coordinators, care coordinators, transportation providers, among others.

Stakeholder Engagement: Through the support of a consultant, the CDA has engaged providers, workers, and subject matter experts in developing and refining the program concept.

Vendor/Third Party Administrator: CDA is in the process of executing a contract with a vendor to act as Third-Party Administrator for the training and stipends program, as well as the CA GROWs Innovation Fund. CDA and the consultant conducted a survey of direct care workers to inform the design of the program. The survey was conducted in July 2022, and more than 600 survey responses were received. The survey responses were used to inform the design and guidelines of the Request for Applications (RFA) for the CalGROWs Innovation Fund that went live on November 7, 2022.

IHSS HCBS Care Economy Payments
Funding: \$168.7M enhanced federal funding (\$287.39MTF) [One-Time]
Lead Department(s): CDSS

A. Overview

FFY 2024-2025 Q1: No updates to report.

The IHSS HCBS Care Economy Payments are a one-time incentive payment of \$500 to each current IHSS Provider that provided IHSS to program Recipient(s) for a minimum of two months between March 1, 2020, and March 31, 2021. The payment will be issued through the IHSS automated system, known as the Case Management, Information and Payrolling System (CMIPS), and will focus on payment for retention, recognition, and workforce development.

B. Quarterly Report

FFY 2024-2025 Q1: No updates to report.

FFY 2023-2024 Q3:

No updates to report.

FFY 2023-2024 Q1

CGI Technologies and Solutions, the vendor that maintains and operates CMIPS on behalf of the State, designed and implemented system changes to the CMIPS in order to process the one-time IHSS HCBS Care Economy Payment. A newly created special transaction type, known as the Provider One Time Payment, was used to pay out the Care Economy Payment. Notices were emailed to all IHSS providers informing them of the upcoming IHSS Care Economy Payment. Paper letters were mailed to providers that did not have an email address. Each notice included the qualifications required to receive the payment. The one-time payment was issued in January 2022 to 574,730 providers. Some additional payments were issued for IHSS Providers who were found eligible since the payments were issued in January. In total, 574,777 IHSS Providers received the Care Economy Payment as of March 2023.

FFY 2022-2023 Q3

CGI Technologies and Solutions, the vendor that maintains and operates CMIPS on behalf of the State, designed and implemented system changes to the CMIPS in order to process the one-time IHSS HCBS Care Economy Payment. A newly created special transaction type, known as the Provider One Time Payment, was used to pay out the Care Economy Payment. Notices were emailed to all IHSS Providers informing them of the upcoming IHSS Care Economy Payment. Paper letters were mailed to Providers that did not have an email address. Each notice included the qualifications required to receive the payment.

The one -time payment was in January 2022 to 574,730 providers. Some additional

payments were issued for IHSS Providers who were found eligible since the payments were issued in January.

Non-IHSS HCBS Care Economy Payments
Funding: \$1.66M enhanced federal funding (\$3.28M TF) [One-Time] Lead Department(s): DHCS, with CDA

A. Overview

FFY 2024-2025 Q1:

No updates to report.

This funding would provide a one-time incentive payment of \$500 to each current direct care, non-In-Home Supportive Services (IHSS) provider of Medi-Cal home and community -based services during the specific timeframe of at least two months between March 2020 and March 2022 Providers eligible for this incentive payment are currently providing, or have provided, the services listed in Appendix B of the SMDL #21-003, including, but not limited to, Personal Care Services (PCS), homemaker services, and Case Management.

This proposal will expand access to providers and could increase retention of current providers, covering 25,000 direct care HCBS providers in the Multipurpose Senior Services Program Waiver (MSSP), Community-Based Adult Services (CBAS) Program, Home and Community-Based Alternatives (HCBA) Waiver, Assisted Living Waiver (ALW), Medi-Cal Waiver Program (MCWP), formerly known as the HIV/AIDS Waiver, Program of All-Inclusive Care for the Elderly (PACE), and the California Community Transitions (CCT) Program, and would focus on payment for retention, recognition, and workforce development. This effort can help alleviate financial strain and hardships suffered by California's HCBS direct care workforce, which were exacerbated by the COVID -19 Public Health Emergency (PHE). The PHE has worsened the direct care workforce shortage, driven by high turnover, and limited opportunities for career advancement. This proposal, coupled with California's other proposals, can lead to a more knowledgeable, better trained, and sufficiently staffed HCBS workforce to provide high-quality services.

B. Quarterly Report

FFY 2024-2025 Q1: DHCS distributed all the incentive payments (\$3,094,000) in 2023. In February 2024, DHCS conducted a reconciliation process to collect payments from provider organizations that were unable to distribute checks to individual providers. DHCS recouped approximately \$30,000 in unused funds. Additionally, DHCS is in the final stages of executing a contract with the California State Controller's Office (SCO), in the amount of ~\$70K, for check writing services previously rendered.

FFY 2023-2024 Q3

DHCS started distributing payments in October 2023 and distributed all eligible payments by October 27, 2023. DHCS received applications from 273 provider organizations to distribute the incentive payment to approximately 6,044 non-IHSS Medi-Cal HCBS providers throughout the State. DHCS received and approved applications from a variety of HCBS provider organizations, including ALW Care Coordination Agencies, CCT Lead Organizations, CBAS sites, MSSP sites, PACE Organizations, and wavier agencies providing services through the HCBA Waiver and MCWP. Prior to reconciliation (planned to occur by the end of January 2024), DHCS has distributed approximately \$3,094,000 in payments to 273 provider organizations.

Waiver/Program Type	Entity Count
Assisted Living Waiver (ALW)	14
California Community Transitions (CCT)	6
Community-Based Adult Services (CBAS)	185
Contracted Services Entities	3
Home and Community-Based Alternatives (HCBA)	9
Medi-Cal Waiver Program (MCWP)	4
Multipurpose Senior Services Program (MSSP)	20
Program of All-Inclusive Care for the Elderly (PACE)	32

FFY 2023-2024 Q1

To expand the pool of eligible recipients, DHCS modified the eligibility requirements by expanding the timeframe by one year (previous timeframe: March 2020 through March 2021; updated timeframe: March 2020 through March 2022) and expanded the provider types eligible to receive the payment. The expanded provider types meet the requirements of Appendix B of the SMDL #21-003.

DHCS developed the application process for provider organizations to identify HCBS direct care workers eligible to receive the payment. DHCS released additional information to stakeholders, including the process to apply for the incentive payment, between January through June of 2023. The information was sent directly to stakeholders and posted on DHCS' webpage. DHCS plans to start distributing payments in November 2023 and continue through December 2023.

FFY 2023-2024 Q3

DHCS plans to start distributing payments between April through June of 2023. DHCS will release additional information to stakeholders, including the process to apply for the incentive payment, between January through March of 2023. The information will be sent directly to stakeholders and posted on DHCS' webpage.

Increasing the Home and Community-Based Clinical Workforce
Funding: \$75M enhanced federal funding (\$75M TF) [One-Time] Lead Department(s): HCAI, with DHCS, California Department of Public Health (CDPH), CDA

A. Overview

FFY 2024-2025 Q1: As populations of seniors, people with disabilities, and children with complex care needs grow, the need for healthcare services provided in homes and home-like settings will continue to expand. However, the workforce serving in these settings currently faces challenges surrounding recruitment and retention that have only been exacerbated by the COVID-19 pandemic. To meet current and future needs, the Certified Nursing Assistant and Home and Community Based Services Initiative supports a variety of programs designed to increase the HCBS clinical workforce of Home Health Aides (HHAs), Certified Nurse Assistants (CNAs), Licensed Vocational Nurses (LVNs), and Registered Nurses (RNs). In addition, the programs will increase racial and language diversity, access to health services in rural communities for children with complex medical conditions and individuals with disabilities, and access to geriatric care for aging adults for the Medi-Cal population.

The goal of the HCAI HCBS Spending Plan Initiative is to increase the HCBS clinical workforce of Home Health Aides (HHAs), Certified Nurse Assistants (CNAs), Licensed Vocational Nurses (LVNs), and Registered Nurses (RNs); and to increase racial and language diversity; access to health services in rural communities, for children with complex medical conditions and individuals with disabilities; and access to geriatric care for aging adults for the Medi-Cal population.

To attain this goal, HCAI is working with a consulting firm to develop and execute a contract. Once a contract is in place, the consulting firm will conduct needs assessment and stakeholder engagement to identify data needs and gaps, and to inform and develop HCBS clinical workforce objectives, recommendations, proposed timelines, and project implementation plan.

HCAI has contracted with a consultant, effective November 1, 2021, to conduct a needs assessment and assist with the design and development of initiatives or programs to increase the HCBS clinical workforce.

B. Quarterly Report

FFY 2024-2025 Q1: *Caring4Cal Program*

HCAI has contracted with Cell-Ed to administer the Caring4Cal program. The Caring4Cal fund provides award grants to support programs that expand, enhance, and strengthen the

workforce of California's HCBS providers. Programs selected for funding will enhance providers' caregiving skills, contentment, job stability, and opportunities for career progression. Providers will have the ability to earn incentives for completing courses, entering the profession, and staying in the profession.

Since publicly launching in January 2024, Cell-Ed has focused on enhancing the Caring4Cal participant experience. Cell-Ed worked to ensure the incentive approval process was fair and efficient, course availability was accurate, outreach was purposeful and intentional, and the program continued to reach diverse participants. By the end of March, the Caring4Cal program had 15,476 unique providers participating in courses, 13,297 incentive applications submitted, and 9,362 providers receive coaching services from Cell-Ed.

As the program approaches its conclusion, Cell-Ed continues to push forward to ensure spending down of all funds allocated to grantees and incentives. Caring4Cal continues to accelerate its growth while also serving many diverse providers with the training opportunities, career pathways, and incentive dollars offered through the program. Cell-Ed, with the support of HCAI, will continue to leverage data, feedback, and learnings to support participants' ability to take full advantage of program offerings, grantees' ability to maximize trainings provided, and the program's overall impact.

LeadingAge California

HCAI has partnered with LeadingAge California to administer HCBS funding to support The Gateway-In Project. This program aligns with HCAI's workforce priorities and supports low-income students through wrap-around services that include transportation, education materials, career-coaching, and providing English as a second-language education.

LeadingAge California previously submitted the Year 2 report on program activities in August 2023. In the report, LeadingAge California indicated that the Gateway-In Project had added 1,200 CNA and HHA graduates, as well as 24 training partners across the state that fund student tuition, since 2022.

LeadingAge California is expected to submit the Year 3 report by August 1, 2024.

FFY 2023-2024 Q3

Caring4Cal Program

HCAI contracted with Cell-Ed to administer the Caring4Cal Program. The Caring4Cal fund provides award grants to support programs that expand, enhance, and strengthen the workforce of California's HCBS providers. Programs selected for funding will enhance providers' caregiving skills, contentment, job stability, and opportunities for career progression. Providers will have the ability to earn incentives for completing courses, entering the profession, and staying in the profession.

In July, HCAI released a Request for Application (RFA) for the selection of the Caring4Cal Program. Sixty applications were received, and the top 21 applications were awarded a total of \$25M. Programs were notified of awards in October.

In November, the Caring4Cal Program entered the soft launch phase. This phase included outreach partner program communication and making significant progress with grantee contracting. Cell-Ed also worked to update the course catalog, develop a data dashboard, refine the incentive and coaching portals, and execute against the outreach strategy.

The continued program monitoring and updates along with grantee negotiations and contract signing made in November are moving the program toward a full public launch in January. Cell-Ed, with the support of HCAI, will leverage data, feedback, and learnings throughout the program to make continual real-time program improvements.

LeadingAge California

HCAI has partnered with LeadingAge California to administer HCBS funding to support the Gateway-In Project. This program aligns with HCAI's workforce priorities and supports low-income students through wrap-around services that include transportation, education materials, career-coaching, and providing English as a second-language education.

In August, LeadingAge California submitted the Year 2 report on program activities. In the report, LeadingAge California indicated that the Gateway-In Project has added 1,200 CNA and HHA graduates, as well as 24 training partners across the state that fund student tuition, since 2022.

LeadingAge California will submit the Year 3 report on program activities by August 1, 2024.

FFY 2023-2024 Q1

Activities

- August 26, 2021 – HCAI conducted a HCBS Spending Plan – cross department kick-off meeting with CDA, CDPH, and DHCS to coordinate among state agencies regarding the HCBS project goal related to increasing clinical workforce, to start identifying data needs and other stakeholders, and identify next steps across departments.
- HCAI will continue to engage other departments when doing the stakeholder engagement and data needs analysis.
- November 12, 2021 – HCAI informed all potential stakeholders about the HCBS initiative and encouraged them to participate in upcoming interview and design and development sessions.

- February 10, 2022 – Based on stakeholder feedback, Consultant presented HCAI with a list of 12 recommendations for programs or initiatives to increase the clinical workforce. HCAI prioritized these recommendations, considering programs or initiatives to implement in the near term and those that require a longer period to build. To validate HCAI's priorities, stakeholders were surveyed.
- March 2, 2022 – HCAI approved a final list of prioritized recommendations. The top recommendations are:
 - Fund low-income student's expenses and wrap-around support and/or services.
 - Fund new and existing staff bonuses and stipends.
 - Develop career pathways and pipelines.
 - Target outreach in shortage areas and in diverse communities.
 - Fund programs that support upskilling and mentorship.
 - Develop campaigns that increase awareness about the valuable work of HHAs and CNAs.
 - Develop programs and stipends that increase the pool of instructors and faculty in clinical training sites.
- Meetings continue with a variety of stakeholders whose programs align with HCAIs prioritized recommendations.
- March 18, 2022 – A meeting was held with an organization that proposed a new three-year program to increase the CNA and HHA workforce.
- April 22, 2022 – Met with an adult education consortium to discuss opportunities to increase the health instructor pool for CNA and HHA training programs.
- May 15, 2022 - Met with the Dean of a California Community College to discuss their pilot program that offers RN and Advanced Practice Nursing students an opportunity to become instructors.
- June 3, 2022 – Received a proposal from an organization that proposed a new four-year program to increase the LVN and RN workforce that includes the opportunity for CNAs and HHAs to upskill in these roles. HCAI is currently reviewing this opportunity.
- August 18, 2022 – HCAI received joint proposals from two California adult schools to increase the number of CNA seats and instructors in their CNA programs.
- September 2, 2022 – HCAI released a Request for Information (RFI) for potential programs based around increasing the CNA/HCBS workforce.
- October 7, 2022 – RFI closes with 14 total responses, RFI evaluation period begins.

- October 25, 2022 – In light of CMS’ inquiries about previous HCBS activities that might increase the institutional workforce, HCAI realigned those, and they are no longer part of the HCBS Initiative.
- November 23, 2022 - HCAI leadership reviewed RFI responses and their alignment with HCAI’s goals and prioritized recommendations. Next steps include detailed discussions with top respondents to determine potential for further development.
- December 13, 2022 – Met with sibling departments to continue cross- collaboration discussions related to HCBS initiatives.
- February 8, 2023 – Met with a potential vendor to act as a Third-Party Administrator to develop a HCBS workforce program to recruit, train, and retain HCBS workers.
- March 22, 2023 – Continued discussions with two adult schools to increase the number of CNA seats and instructors in their CNA programs.
- April 26, 2023 – Met with sibling departments to continue cross-collaboration discussions related to HCBS initiatives.
- May 2023 – Finalized contract with vendor to develop HCBS workforce program.

Program Implementation

HCAI has executed a three-year grant agreement with LeadingAge California that will award a total of \$11M in HCBS funding to support The Gateway-In Project. This program aligns with HCAI’s workforce priorities and will:

- Add 2,700 CNA and HHA students.
- Add 10 new clinical training sites across throughout the state that funds student tuition.
- Support low-income students through wrap-around services that include transportation, education materials, career-coaching, and provide English as a second-language education.
- The Grant Agreement was effective June 15, 2022, and the first release of funds occurred in August 2022. (This actual expenditure was be reflected as an adjustment in the Q2 FFY 2022-2023 update.)
- The grantee submitted an interim report on their activities on December 12, 2022.

HCAI has executed a contract with Cell-Ed, Inc. to develop and implement a program to build the HCBS workforce. The program will:

- Engage the HCBS workforce through training opportunities that lead to upward mobility (certification or licensure) in the workforce.
- Strengthen the HCBS workforce through training and skill building opportunities that improve quality of care, job satisfaction and retention in their field.
- Provide technical assistance to awardees.

The contract was effective May 8, 2023, and training will begin in Fall 2023.

Consultant Contract

- Consultant contract ended on October 31, 2022.
- HCAI's Spending Plan for Q3 FFY 22-23 was adjusted to reflect an internal reconciliation of invoices submitted by our consultant.

FFY 2022-2023 Q3

Activities

- August 26, 2021 – HCAI conducted a HCBS Spending Plan – Cross Department kick-off meeting with CDA, CDPH, and DHCS to coordinate among state agencies regarding the HCBS project goal related to increasing clinical workforce, to start identifying data needs and other stakeholders, and identify next steps across departments.
- HCAI will continue to engage other departments when doing the stakeholder engagement and data needs analysis.
- November 12, 2021 – HCAI informed all potential stakeholders about the HCBS initiative and encouraged them to participate in upcoming interview and design and development sessions.
- February 10, 2022 – Based on stakeholder feedback, Consultant presented HCAI with a list of twelve recommendations for programs or initiatives to increase the clinical workforce. HCAI prioritized these recommendations, considering programs or initiatives to implement in the near term and those that require a longer period to build. To validate HCAI's priorities, stakeholders were surveyed.
- March 2, 2022 – HCAI approved a final list of prioritized recommendations. The top recommendations are:

○ Fund low-income student's expenses and wrap-around support and/or services.

CA HCBS Spending Plan Semi-Annual Narratives for Q1 of FFY 2024-2025

- Fund new and existing staff bonuses and stipends.
- Develop career pathways and pipelines.
- Target outreach in shortage areas and in diverse communities.
- Fund programs that support upskilling and mentorship.
- Develop campaigns that increase awareness about the valuable work of HHAs and CNAs.
- Develop programs and stipends that increase the pool of instructors and faculty in clinical training sites.
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award a total of \$11M in HCBS funding to support The Gateway-In Project. This program aligns with HCAIs workforce priorities and will:

- Add 2,700 CNA and HHA students.
- Add 10 new clinical training sites across throughout the state that funds student tuition.
- Supports low-income students through wrap-around services that include transportation, education materials, career-coaching, and provide English as a second-language education.
- The Grant Agreement was effective June 15, 2022, and we anticipate that the first release of funds will occur in August 2022. (This actual expenditure will be reflected as an adjustment in the Q2 FFY 2022-2023 update.)
- The grantee will submit an interim report on the activities by December 1, 2022.

Consultant Contract

- Consultant contract ended on October 31, 2022.
- HCAI's Spending Plan for Q3 FFY 22-23 was adjusted to reflect an internal reconciliation of invoices submitted by our consultant.

Providing Access and Transforming Health (PATH) Funds for Homeless and HCBS Direct Care Providers
Funding: \$50M enhanced federal funding (\$100M TF) [One-Time] Lead Department(s): DHCS, with CDSS and HCAI

A. Overview

FFY 2024-2025 Q1:

No updates to report.

PATH funds will support a multi-year effort to shift delivery systems and advance the coordination and delivery of quality care and services authorized under DHCS' Section 1115 and 1915(b) Waivers. California is proposing a significant expansion of the homeless system of care that will create over 2,000 direct service jobs for those providing services to homeless and formerly homeless individuals through investments in California Department of Social Services programs.

Additionally, Medi-Cal is planning to expand Enhanced Care Management (ECM) and long-

term services and supports statewide through CalAIM Community Supports (formerly known as In Lieu of Services (ILOS)). To successfully implement these new investments, local governments and community-based organizations will need to recruit, onboard, and train a new workforce. There is a need for a workforce with experience/expertise in working with the disabled and aging populations. Funding will support outreach efforts to publicize job opportunities, workforce development strategies to train staff in evidenced based practices, implement information technology for data sharing, and support training stipends. Funds will also support ECM and Community Supports provider capacity building (e.g., workflow development, operational requirements, and oversight) and delivery system infrastructure investments (e.g., certified EHR technology, care management document systems, closed-loop referrals, billing systems/services, and onboarding/enhancements to health information exchange capabilities).

B. Quarterly Report

FFY 2024-2025 Q1:

DHCS received approval of the operational protocols for the PATH Program from CMS on June 22, 2023. The activities funded in this initiative are foundational to the successful implementation of Enhanced Care Management and Community Supports, such as Housing Support and Navigation Services, Respite Services, Day Habilitation Programs, Community Transition Services, Personal Care and Homemaker Services, and Environmental Accessibility Adaptions by building further capacity and infrastructure. The services are being implemented in California's Medi-Cal Managed Care Delivery System.

In Q3 FY 2023-2024, Capacity and Infrastructure Transition, Expansion and Development (CITED) Round 1 grantees submitted one quarterly progress report and earned \$26,037,877.51 in payments based on completion of approved milestones in their CITED applications. Of the total \$26 million in payments made for completion of milestones, \$19,786,524.18 originated from HCBS fund and all HCBS funding is on track to be paid by FY 2023-2024.

FFY 2023-2024 Q3

DHCS received approval of the operational protocols for the PATH Program from CMS on June 22, 2023. The activities funded in this initiative are foundational to the successful implementation of Enhanced Care Management and Community Supports, such as Housing Support and Navigation Services, Respite Services, Day Habilitation Programs, Community Transition Services, Personal Care and Homemaker Services, and Environmental Accessibility Adaptions by building further capacity and infrastructure. The services are being implemented in California's Medi-Cal Managed Care Delivery System, with the goal of implementing Managed Long-Term Services and Supports statewide in 2027.

From Q4 FY 2022-2023 through Q2 2023-2024, Capacity and Infrastructure Transition, Expansion and Development (CITED) grantees submitted three quarterly progress reports

and earned \$70,300,601.37 in payments based on completion of approved milestones in their CITED applications. Of the total \$70.3 million in payments made for completion of milestones, \$35.2 million originated from HCBS fund and the remaining funds are targeted for payment to CITED grantees in Q3 FY 2023-2024.

FFY 2023-2024 Q1

DHCS has submitted the operational protocols for the PATH Program to CMS for review. The activities funded in this initiative are foundational to the successful implementation of Enhanced Care Management and Community Supports, such as Housing Support and Navigation Services, Respite Services, Day Habilitation programs, Community Transition Services, Personal Care and Homemaker Services, and Environmental Accessibility Adaptions, by building further capacity and infrastructure. The services are being implemented in California's Medi-Cal Managed Care Delivery System, with the goal of implementing Managed Long-Term Services and Supports statewide in 2027.

In Q2 of FY 2022-2023, DHCS received a total of 237 Initiative applications for Capacity and Infrastructure Transition, Expansion and Development (CITED) funding. Due to the volume of applications received, DHCS split Round 1 into Rounds 1A and 1B. A grand total of \$203,599,558.01 was awarded to Round 1 approved applicants. The total funded for Round 1A is \$118,537,370.96 and for Round 1B is \$88,537,370.96. Of the grand total of \$203.6 million awarded, \$44.3 million originated from HCBS fund and have been fully awarded this fiscal year.

FFY 2022-2023 Q3

DHCS has submitted the operational protocols for the PATH program to CMS for review. The activities funded in this initiative are foundational to the successful implementation of Enhanced Care Management and Community Supports, such as Housing Support and Navigation Services, Respite Services, Day Habilitation Programs, Community Transition Services, Personal Care and Homemaker Services, and Environmental Accessibility Adaptions, by building further capacity and infrastructure. The services are being implemented in California's Medi-Cal Managed Care Delivery System, with the goal of implementing Managed Long-Term Services and Supports statewide in 2027.

In Q2 of FY 2022-2023, DHCS began the process for applications for the PATH Capacity and Infrastructure, Transition, Expansion and Development (CITED) Initiative Round 1 Application. In total, 237 applications were received, for a total request of \$552,379,121. DHCS is in the process of finalizing review and approvals and plans to announce awardees in early 2023. Grantee award notification and funding distribution will begin in Q3 FY 2022-2023.

Traumatic Brain Injury (TBI) Program
Funding: \$5M enhanced federal funding (\$5M FT) [One-Time]
Lead Department(s): Department of Rehabilitation (DOR)

A. Overview

FFY 2024-2025 Q1:

The Department of Rehabilitation's (DOR) Traumatic Brain Injury (TBI) Program provides five core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. These core services are also preventative as many TBI survivors who do not have access to a network of services and supports are at a higher risk of chronic homelessness, institutionalization, imprisonment, and placement in skilled nursing facilities due to an inability to perform activities of daily living and impaired emotional regulation. State law requires that 51% of the individuals served in the TBI program must be Medi-Cal recipients.

The Home and Community-Based Services (HCBS) Expanding TBI Provider Capacity Proposal will expand the capacity of existing TBI sites and stand up new TBI sites in alignment with HCBS surrounding transition and diversion through community reintegration, personal care services through supported living services, and other supportive services to improve functional capabilities of individuals with TBI.

The proposal includes funding to expand capacity of six existing TBI sites and to award up to six additional TBI sites in unserved/underserved areas.

The DOR Traumatic Brain Injury (TBI) Program provides five core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. These core services are also preventative as many TBI survivors who do not have access to a network of services and supports are at a higher risk of chronic homelessness, institutionalization, imprisonment, and placement in skilled nursing facilities due to an inability to perform activities of daily living and impaired emotional regulation. State law requires that 51% of the individuals served in the TBI Program must be Medi-Cal recipients.

The HCBS Expanding TBI Provider Capacity Proposal will expand the capacity of existing TBI sites and stand up new TBI sites in alignment with HCBS surrounding transition and diversion through community reintegration, personal care services through supported living services, and other supportive services to improve functional capabilities of individuals with TBI.

The proposal includes funding to expand capacity of six existing TBI sites and to award up to six additional TBI sites in unserved/underserved areas.

B. Quarterly Report

FFY 2024-2025 Q1:

DOR encumbered HCBS funding with 12 non-profit TBI Program sites beginning in April 2022, including six (6) state funded TBI Program State that receive a combination of state and HCBS Spending Plan funding and six (6) TBI Program sites in unserved/underserved areas that are funded solely through the HCBS Spending Plan initiative.

HCBS funding is being used to provide direct services to individuals with TBI and to build the capacity of the TBI program sites to provide comprehensive services to individuals with TBI. Examples of capacity building activities include conducting specialized training on serving TBI survivors, developing educational materials for professionals and the community, building person-centered services and practices, and coordinating services with healthcare, homeless, veterans, and domestic violence organizations.

DOR continues to work with TBI Program sites to expend funding and is closely monitoring monthly expenditure rates by providing technical assistance as needed to ensure all funds are expended by December 2024.

In State Fiscal Year 2022/23, 12 HCBS funded TBI Program sites provided a total of 46,852 core services to 1,578 TBI survivors, family members, and stakeholders in 41 counties in California. The HCBS funding and expansion from six state funded TBI program sites to 12 TBI program sites resulted in double the number of individuals served prior year to HCBS funding.

The TBI Program funded through the HCBS Spending Plan is a one-time investment to build the capacity of TBI service providers to serve individuals with TBI. TBI services will be provided on-going through California's TBI Program sites under California Welfare and Institutions Code (WIC) section 4357.1 and new funding sources. DOR is currently conducting a new competitive solicitation to fund up to 12 TBI Program grants in California beginning October 2024. DOR has a stakeholder TBI Advisory Board that includes a Public Policy and Funding Committee that is exploring, identifying, and making recommendations related to funding for California's TBI Program.

DOR has 12 HCBS Spending Plan funded TBI Program sites in California with a funding term through June 30, 2024, with expenditure until December 31, 2024. The HCBS TBI Programs provide person-centered TBI core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. HCBS funding is being utilized to build the capacity of the TBI program sites and other systems to provide comprehensive services to individuals with TBI.

FFY 2023-2024 Q3

DOR encumbered HCBS funding with 12 nonprofit TBI Program sites beginning in April 2022 including six TBI Program sites in unserved/underserved areas that are funded solely through the HCBS Spending Plan initiative.

HCBS funding is being used to provide direct services to individuals with TBI and to build the capacity of the TBI Program sites to provide comprehensive services to individuals with TBI. The HCBS TBI Programs provide person-centered TBI core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. Examples of capacity building activities include conducting specialized training on serving TBI survivors, developing educational materials for professionals and the community, building person-centered services and practices, and coordinating services with healthcare, homeless, veterans, and domestic violence organizations.

DOR continues work with TBI Program sites to expend funding and is closely monitoring monthly expenditure rates to target technical assistance as needed to ensure all funds are expended by December 2024.

The TBI Program is anticipated as a one-time investment to build the capacity of TBI service providers to serve individuals with a TBI. TBI services will be provided on-going through California's TBI Program sites under California Welfare and Institutions Code (WIC) section 4357.1 and new funding sources. DOR has a stakeholder TBI Advisory Board that includes a Public Policy and Funding Committee that is exploring, identifying, and making recommendations related to funding for California's TBI Program.

DOR has funded 12 TBI Program Sites in California with a funding term through June 30, 2024, with expenditure until December 31, 2024. The HCBS TBI Programs provide person-centered TBI core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. HCBS funding is being utilized to build the capacity of the TBI program sites and other systems to provide comprehensive services to individuals with TBI.

FFY 2023-2024 Q1

DOR encumbered HCBS funding with 12 nonprofit TBI Program sites beginning in April 2022 including six TBI Program sites in unserved/underserved areas that are funded solely through the HCBS Spending Plan initiative.

HCBS funding is being used to provide direct services to individuals with TBI and to build the capacity of the TBI Program sites to provide comprehensive services to individuals with TBI. The HCBS TBI Programs provide person-centered TBI core services designed to increase independent living skills to maximize the ability of individuals with TBI to live independently in a community of their choice. Examples of capacity- building activities include conducting specialized training on serving TBI survivors, developing educational materials for professionals and the community, building person-centered services and practices, and coordinating services with healthcare, homeless, veterans, and domestic violence organizations.

All 12 HCBS funded TBI Program sites have steadily increased monthly billing, indicating a

ramp-up in growth and progress. DOR anticipates continued growth in spending and is closely monitoring monthly expenditure rates to target technical assistance as needed to ensure all funds are expended by March 2024.

The TBI Program is anticipated as a one-time investment to build the capacity of TBI service providers to serve individuals with a TBI. TBI services will be provided on-going through California's TBI Program sites under California Welfare and Institutions Code (WIC) section 4357.1 and new funding sources. DOR has a stakeholder TBI Advisory Board that includes a Sustainable Funding Committee that is exploring, identifying, and making recommendations related to funding for California's TBI Program.

Beginning July 2022, DOR's 12 TBI Program Sites in California funded by the HCBS Spending Plan have a funding term through January 30, 2024, with expenditure until March 31, 2024. HCBS funding is being utilized to build the capacity of the TBI Program sites and other systems to provide comprehensive services to individuals with TBI.

FFY 2022-2023 Q3

DOR issued a Request for Application (RFA) for the selection of California TBI Program sites under California Welfare and Institutions Code (WIC) section 4357.1, with a term of April 1, 2022, through June 30, 2024. Nine qualified applicants applied to the RFA, and the highest ranking six were determined to be California's TBI Program Sites to receive state funding.

All nine applicants that responded to the RFA were awarded contracts utilizing the HCBS Spending Plan funding. This includes the six (6) state funded TBI Program Sites to expand their capacity and three (3) new HCBS TBI Program Sites in underserved/underserved areas. All nine (9) TBI Program Sites will use HCBS Spending Plan funding to serve underserved/unserved areas beginning April 2, 2022, for encumbrance or expenditure until March 31, 2024. Program contracts identify underserved/unserved geographic areas and target populations they will serve.

Through an additional RFI process, DOR awarded HCBS Spending Plan funding to three additional TBI sites in unserved/underserved areas beginning July 1, 2022, for encumbrance or expenditure until March 31, 2024. In total, there are six TBI Program sites that are funded solely through the HCBS Spending Plan initiative and six TBI Program State sites that receive a combination of state and HCBS Spending Plan funding.

In August 2022, DOR hired a staff position to support the TBI Program HCBS Spending Plan and the 12 contracts funded to provide direct services. The HCBS Spending Plan TBI Program is anticipated as a one-time investment to build the capacity of TBI service providers to serve individuals with a TBI. TBI services will be provided on-going through WIC section 4357.1 and new funding sources.

DOR negotiated HCBS Spending Plan contracts with nine organizations that have

demonstrated the ability to provide TBI services through the state funded TBI RFA process effective April 1, 2022.

DOR issued an RFI to select up-to three additional organizations to serve underserved/unserved geographic regions and target populations in May 2022. DOR awarded HCBS Spending Plan funding to three organizations to serve individuals with TBI in underserved/unserved geographic regions with awards beginning July 2022.

Beginning July 2022, DOR has 12 HCBS Spending Plan funded TBI Program sites in California.

Home and Community-Based Services Navigation

To improve access to HCBS, these HCBS Navigation initiatives work to development a variety of statewide HCBS navigation systems, including screening and assessment tools, referral and navigation systems, coordination of services, and outreach campaigns.

HCBS Navigation Initiatives include:

- ❖ *No Wrong Door System/Aging and Disability Resource Connections (ADRCs)*
- ❖ *Dementia Care Aware and Geriatric/Dementia Continuing Education*
- ❖ *Language Access and Cultural Competency Orientations and Translations*
- ❖ *CalBridge Behavioral Health Navigator Program*

No Wrong Door System/Aging and Disability Resource Connections (ADRCs)
Funding: \$5M enhanced federal funding (\$5M TF) [One-Time] Lead Department(s): CDA, with DHCS, DOR

A. Overview

FFY 2024-2025 Q1:

No updates to report.

California is establishing a state-wide “No Wrong Door” system (or Aging and Disability Resource Connections), so the public can easily find information, person-centered planning, and care management for older adults and adults with disabilities across the range of home and community services provided by health plans (i.e., CalAIM “In Lieu of Services”/Community Supports) community-based organizations (CBOs), homeless Continuums of Care, and counties. This investment supports the interoperability between the proposed ADRC technology and data systems with CBOs, health plans, and counties in line with the CalAIM goals for statewide Managed Long-Term Services and Supports for all

Californians participating in Medi-Cal and with the new Office of Medicare Innovation and Integration.

B. Quarterly Report

FFY 2024-2025 Q1: CDA continued its planning efforts for a statewide client relationship management (CRM) system by initiating necessary contracts to help build out the data foundation to support statewide reporting. In December 2023 and January 2024, contracts were awarded to a data services vendor and Organization Change Management consulting firm. The contracted staff are assisting CDA in initiating and development of foundational data capabilities for CDA. Developing core data capabilities will help CDA realize its data strategy objectives and establishes the foundation to support CDA strategic initiatives. Effort is underway to build the data repository infrastructure and data governance framework that will eventually support all CDA program data. This initial phase is anticipated to be completed by September/October 2024.

FFY 2023-2024 Q3

CDA is in the process of planning a statewide client relationship management (CRM) system. The system will allow for statewide reporting on ADRC activities, ad hoc reporting and self-service functionality, and reduced system maintenance costs. CDA created a data strategy to prepare for the CRM and enable a more holistic view of data. CDA has contracted with a vendor to plan and develop a strategic data and tactical roadmap to support the department's data strategy that includes implementation of a Data Repository infrastructure. The central data repository will establish the data foundation for the CRM and be used by statewide Aging and Disability Resource Connection (ADRC) programs. CDA is in contract negotiations for supplemental consulting services to provide Organizational Change Management services, consultation, and support to coincide with the data strategy efforts. A contract award is anticipated in December 2023/January 2024.

FFY 2023-2024 Q1

CDA is in the process of developing a statewide client relationship management (CRM) system and a central data repository that will be used by statewide Aging and Disability Resource Connection (ADRC) programs. The system will allow for statewide reporting on ADRC activities, ad hoc reporting and self-service functionality, and reduced system maintenance costs.

CDA completed the initial system mapping and alternatives review. Due to the volume of data, stakeholders, and systems involved in preparing for development of a statewide CRM system, more time is needed to assess data readiness and prior to solution implementation. CDA is re-evaluating contract and solicitation needs and timeframes and will provide updates as they become available. CDA is targeting use of HCBS funds to plan and prepare data systems for the CRM solution and a central data repository. The funding for this initiative has been extended through September 30, 2024.

FFY 2022-2023 Q3

CDA is in the process of developing a statewide client relationship management (CRM) system that will be used by all of the states Aging and Disability Resource Connection (ADRC) programs. The system will allow for statewide reporting on ADRC activities, ad hoc reporting and self-service functionality, and reduced system maintenance costs.

CDA is currently completing system mapping and alternatives analysis. CDA plans to send a contract solicitation in January/February 2023, with a projected award date of May/June 2023.

Dementia Care Aware and Geriatric/Dementia Continuing Education
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Funding: \$25M enhanced federal funding (\$25M TF) [One-Time] Lead
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Department(s): DHCS, with HCAI, CDPH

A. Overview

FFY 2024-2025 Q1: No updates to report.

The state budget addresses the recommendations put forward by the Governor's Task Force on Alzheimer's Prevention and Preparedness. This Spending Plan makes additional investments to further this work by screening older adults for Alzheimer's and related dementias, to ensure early detection and timely diagnosis, while also connecting individuals and families to community resources.

The aim of Dementia Care Aware are to develop an annual cognitive health assessment that identifies signs of Alzheimer's disease or other dementias in Medi-Cal beneficiaries; to develop provider training in culturally competent dementia care; to develop a referral protocol on cognitive health and dementia for Medi-Cal beneficiaries, consistent with the standards for detecting cognitive impairment under the federal Medicare Program and the recommendations by the American Academy of Neurology, the California Department of Public Health's Alzheimer's Disease Program, and its ten California Alzheimer's Disease Centers (CADCs).

The aim of Geriatric/Dementia Continuing Education, for all licensed health/primary care providers, is to make continuing education in geriatrics/dementia available to all licensed health/primary care providers, in partnership with Department of Consumer Affairs and Department of Health Care Access and Information (HCAI), by 2024. This education of current providers complements the Administration's geriatric pipeline proposals for future providers; it is needed to close the gap between current health professionals with any geriatric training and the rapidly growing and diversifying 60-plus population.

B. Quarterly Report

FFY 2024-2025 Q1:

During the HCBS funding extension, DHCS continued to work with our contractor, University of California San Francisco (UCSF), to train primary care providers in dementia screening through the Dementia Care Aware (DCA) initiative. There were five monthly webinars and three episodes of the “Dementia Care On Air” podcast. The webinars and podcasts can be accessed through the DCA website and offer Continuing Education Credit (CEC) and Maintenance of Certification (MOC) credit. The recording was made available on Spotify, Apple Podcasts, and Amazon Music. The virtual live one-hour training sessions via Zoom are available multiple times a month to make it easy to accommodate busy schedules. Live trainings account for over 40 percent of providers trained. As of April 30, 2024, 3,674 individuals completed “The Cognitive Health Assessment: The Basics” course. The DCA initiative continues outreach to all counties in California, and in March 2024, added Tehama to its training metrics with 34 providers trained.

The DCA team held its second annual conference in March in Newport Beach, California. The conference highlighted the ongoing work around dementia care from California State Departments as well as the successes and lessons learned from DCA partner organizations. There were over 75 attendees from DCA partner sites and clinics, California State Departments, and subject matter experts in the dementia field. The final DCA Clinical Advisory Board meeting was held on June 7, 2024. Discussion revolved around current program updates and next steps for transitioning the program,

FFY 2023-2024 Q3:

During this reporting period, DHCS continued to work with our contractor, University of California San Francisco (UCSF), to train primary care providers in dementia screening through the Dementia Care Aware (DCA) initiative. Six more monthly webinars were held and four more episodes of the Dementia Care On Air podcasts were recorded and made available on Spotify, Apple Podcasts, and Amazon Music. All webinars and podcast episodes can be accessed through the Dementia Care Aware website and offer Continuing Education Credit (CEC) and Maintenance of Certification (MOC) credit.

A DCA Clinical Advisory Board meeting was held on September 29, 2023. The meeting was attended by sixteen individuals. DCA facilitated a Duals Integration Plan Workgroup on July 26, 2023, to provide background and technical assistance surrounding DHCS’s requirement that all Dual Special Needs Plans (D-SNP) to report the percentage of patients aged 65 and older who had cognition assessed within the measurement period on an annual basis, based on the American Academy of Neurology (AAN) measures. This state-specific requirement ties into the DCA initiative.

The virtual live training sessions via Zoom continue to be available on a twice monthly basis. As of September 30, 2023, a total of 1,713 individuals have completed “The Cognitive Health Assessment: The Basics” course. This represents an 84% increase since last quarter (from July 2022 through June 2023), during which they had 930 training completions. The 1,713 training completions include those who were trained via the online

self-paced course and those who were trained via a live training. So far, the live trainings have accounted for almost 1,300 (74% of the total) training completions.

The core training has been received favorably by learners who have taken it and there has been a promising increase in training completions (largely attributable to our live trainings). However, as of September 30, 2023, only 884 clinical providers have taken The Cognitive Health Assessment: The Basics” course training and there are thousands left to reach. Primary care providers have expressed that they have many competing priorities and do not always feel that the additional billing for screening is a meaningful incentive. For example, CPT 1494F and its accompanying \$29 payment may be an incentive for some providers, but providers often comment it is not that common that they can apply it because they either work in Federally Qualified Health Centers (FQHCs) or do not see Fee-For-Service (FFS) Medi-Cal patients only in their practice. Since a majority of Medi-Cal Members are under a Medi-Cal Managed Care Plan, providers are reimbursed through set rates determined on pre-established agreements, capitated rate. Additionally, FQHCs, Rural Health Clinics (RHCs), or Tribal Health Programs are not eligible to receive additional payments for the Cognitive Health Assessment (CHA) screening. UCSF will continue to highlight other incentives (e.g., beneficial for their patients, D-SNP reporting requirements), but the lack of a strong incentive for primary care providers remains a barrier for the training. UCSF will continue to report to DHCS on training completion, feedback, and utilization.

FFY 2023-2024 Q1

DHCS continues to work with our contractor, University of California San Francisco (UCSF), to train primary care providers in dementia screening through the Dementia Care Aware initiative. During this reporting period, an updated [Dementia Care Aware website](#) was launched with accessibility improvements as well as additional educational content, including a [downloadable provider toolkit](#). Five more monthly webinars were held and the first three episodes of the Dementia Care On Air podcasts were recorded and made available on Spotify, Apple Podcasts, and Amazon Music. All webinars and podcast episodes can be accessed through the Dementia Care Aware website and offer Continuing Education Credit (CEC) and Maintenance of Certification (MOC) credit.

A Dementia Care Aware conference was held March 13-14, 2023 in San Diego. The purpose of the conference was to review progress, share ideas and best practices, and train on skills to advocate for and promote the initiative. The conference was attended by over 60 stakeholders, including representatives from state agencies and partner organizations.

Based on feedback from training participants and Medi-Cal providers, various improvements and enhancements have been made to the Cognitive Health Assessment (CHA) training curriculum and delivery methods. The title of the core module was changed to “Cognitive Health Assessment: The Basics” to ensure that the course topic is clear to learners, and a notation was added that “dementia should not and cannot be diagnosed on the basis of a CHA screening.” Six additional modules to supplement the current curriculum are currently in development and will cover matters such as next steps after the CHA, involving a

multidisciplinary team, and adapting the CHA for populations with barriers to the assessment.

One insight gained from the solicited feedback was that live training was an appealing option for primary care providers. As a result, the core module was transformed into a live training that can be delivered both virtually and in person. In February and March 2023, four live trainings were held and over 50 individuals trained. Starting May 19, 2023, virtual live training sessions via Zoom will be available on a twice monthly basis.

On March 16, 2023, a warmline consultative phone service (1-800-933-1789) was launched. The warmline is a clinician support service that connects primary care teams with experts to answer questions about dementia care. The warmline is staffed by 15 consultants from UCSF, University of California San Diego (UCSD), University of California Irvine (UCI), and specialists from University of California Los Angeles (UCLA) Health (Practice Support) and UC Law (Medical Legal Support). UCSF will continue to recruit staff for the warmline.

The first stage of UCSF's marketing plan for Dementia Care Aware began during this reporting period. On February 16, 2023, Dementia Care Aware's Facebook and LinkedIn pages were launched. An advertising campaign is also under way, featuring print ads in medical journals, Facebook ads, digital and search term ads on Google Display Network, and geofencing ads to reach select doctors' offices. These ads promote the Dementia Care Aware website and CHA training, introduce core team members, and announce upcoming events such as webinars.

Planned activities for the remainder of 2023 include optimizing marketing efforts based on findings from the marketing launch, expanding social media presence and the use of live CHA trainings, and optimizing outreach efforts to target conversion from outreach to training and practice support. UCSF will continue to report to DHCS on training completion, feedback, and utilization.

FFY 2022-2023 Q3

During this reporting period, DHCS worked with our Dementia Care Aware initiative contractor, University of California San Francisco (UCSF), to develop a [Cognitive Health Assessment \(CHA\) training](#) using evidence-based tools. In July 2022, Dementia Care Aware launched this web-based training for Medi-Cal providers on team-based use of the CHA which provides Continuing Education Credits (CECs) for several provider types, including Continuing Medical Education (CME) and Maintenance of Certification (MOC) credit for physicians, and Marriage and Family Therapists (MFTs) credit for Licensed Professional Clinical Counselors (LPCCs), Licensed Clinical Social Workers (LCSWs), Marriage & Family Therapists (LMFTs) and Licensed Educational Psychologists (LEPs). To assist with next steps in evaluation and care planning with patients, Dementia Care Aware has launched an education series including monthly webinars and ECHO (virtual case conference) series. Since August 2022 we have conducted five monthly webinars and four

ECHO sessions. The monthly webinar series provides all CECs listed above, and the ECHO series provides (CME) credit for physicians.

UCSF has continued to improve the [Dementia Care Aware](#) website with links to videos of past webinars and links to provider and patient/caregiver resources for clinical and social support services, respectively, for people living with dementia. DHCS has been in discussion with UCSF on further website improvements such as expanded content, improved ease of use for people living with dementia and their caregivers, primary care teams, and people interested in learning more about the program. The website allows interested parties to sign up and be part of a mailing list to receive Dementia Care Aware news, events, and educational offerings. UCSF has also stood up a support page that allows providers to submit clinical and operational questions and get a response in 48 hours as part of practice support for the CHA.

Dementia Care Aware's Clinical Advisory Board (CAB), comprised of key stakeholders including members from primary care provider organizations, community-based organizations, and dementia experts from UC campuses, the California Alzheimer's Disease Centers, the CDPH's Alzheimer's Disease Program, and the Alzheimer's disease and Related Disorders Advisory Committee of California Health and Human Services (CalHHS), has continued to meet monthly since July 2022, with ongoing meetings scheduled throughout the duration of the project. DHCS has updated many stakeholder groups on our progress implementing Dementia Care Aware; including presenting at the DHCS Medi-Cal Managed Care Plans Medical Directors' Meetings on July 14, 2022, and October 13, 2022; the MLTSS and Duals Stakeholder Workgroup on August 18, 2022; the Duals Integration Plan Workgroup on September 8, 2022; and the California Medicare Advantage Roundtable on October 26, 2022.

During this reporting period, UCSF built their initial provider outreach strategy by coordinating outreach efforts across key partners [Alzheimer's Association, University of California San Diego, University of California Los Angeles (UCLA), University of California Irvine (UCI), California State University Fresno, Harbor-UCLA, and Sensis] to enhance provider engagement. The key outreach steps include, but are not limited to, identifying providers and practices that serve beneficiaries experiencing disparities in dementia assessment and care, creating standardized communication materials, building messaging channels to engage stakeholders, and networking strategies to engage leadership and potential learners from key organizations. Dementia Care Aware also developed a program evaluation plan which includes quantitative data collection from partner sites and qualitative focus groups. The qualitative focus group strategy is in progress and will be submitted by the end of this quarter.

Planned activities for 2023 include UCSF submitting a report to DHCS on training completion and feedback, any available stakeholder interview data, and practice support activities. This report will be submitted in January 2023. Also planned is the launch of a

Dementia Care Aware “warm-line” for provider support during regular clinic hours and development and implementation of a provider toolkit are other key deliverables for 2023.

Dementia Care Aware will also continue making website improvements and improving and updating training based on feedback in Q3. In addition to monthly webinars, UCSF will be launching 30-minute podcasts covering education topics on clinical care related to screening and dementia, real world examples, and conversations with community experts. These monthly podcasts will be shared via various audio platforms and provide an opportunity to get CECs and CMEs. The initiative will also conduct interviews with Medi-Cal providers on implementation constraints for the Dementia Care Aware CHA and toolkit in 2023. The findings from these interviews will be used to iterate and improve the CHA and toolkit.

Language Access and Cultural Competency Orientations and Translations
Funding: \$11.1M enhanced federal funding (\$41.6MTF), \$30.5M GF Ongoing Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report. .

COVID-19 highlighted the continued need to assist families of children who are regional center consumers from underserved communities to navigate systems – to improve service access and equity and meet basic needs. The budget includes funding for language access and cultural competency orientations and translations for regional center consumers and their families. This additional investment may be used for identification of vital documents for translation, regular and periodic language needs assessments to determine threshold languages, coordination and streamlining of interpretation and translation services, and implementation of quality control measures to ensure the availability, accuracy, readability, and cultural appropriateness of translations.

B. Quarterly Report

FFY 2024-2025 Q1 : Regional centers are currently working on second-year activities for their Language Access and Cultural Competency (LACC) plans, pursuant to the April 2022 directive issued by the Department of Developmental Services (DDS). DDS is actively monitoring and supporting these plans to ensure they align with the language and cultural needs of the communities represented in each regional center catchment area. DDS continues to offer technical assistance, training, and guidance and hosts monthly office hours to provide ongoing support. In December 2023, regional centers submitted semi-annual reports, and the following reflect highlights for the LACC efforts:

- Increased bilingual and bicultural capacity within regional centers
- Completed multiple translation projects to increase linguistic competency
- Increased opportunities for input from the diverse communities served
- Expanded engagement and outreach opportunities to listen to communities
- Created culturally and linguistically competent resources

Outcomes reported include the provision of cultural humility training for regional center staff, improvements in translations, the creation of support networks for specific cultural groups, and key lessons learned regarding specific language access and cultural needs for families and communities served.

FFY 2023-2024 Q3:

In March of 2023, regional centers began year two of their Language Access and Cultural Competency (LACC) plans pursuant to the April 2022 Department of Developmental Services (DDS) issued directive. DDS monitors and supports regional center plans that reflect their community's needs. DDS continues to provide ongoing technical assistance, training, and guidance. DDS monitors progress with standardized measures and provides guidance on stated goals, objectives, and activities. In October 2023, regional centers submitted semi-annual reports and the following reflect highlights of the LACC activities and accomplishments:

- Increased bilingual and bicultural capacity within regional centers.
- Completed multiple translation projects to increase linguistic competency.
- Increased opportunities for input from the diverse communities served.
- Expanded engagement and outreach opportunities to listen to communities.

FFY 2023-2024 Q1

On April 6, 2022, Department of Developmental Services (DDS) issued a directive to regional centers to develop Language Access and Cultural Competency (LACC) Plans that include assessments, engaging with and listening to individuals and families from diverse communities, measurements of outcomes and progress reports. Focus of the funding is for regional centers to improve consumer and family experience and to facilitate more consistent access to information and services for multi-lingual, monolingual, and diverse cultural groups. In August 2022, DDS approved regional center plans that included: a Profile, Language Assessment, Cultural Competency Assessment, Budget, and Timeline. LACC Plans were posted on each regional center's website. DDS monitors progress with standardized measures and provides guidance on stated goals, objectives, and activities. In April 2023, regional centers submitted semi-annual reports. DDS provides on-going technical assistance, training, and guidance to implement the LACC Program.

Funding beyond March 2024 is included in the multi-year budget plan.

FFY 2022-2023 Q3

On April 6, 2022, Department of Developmental Services (DDS) issued a directive to regional centers to develop Language Access and Cultural Competency Plans that include assessments, engaging with and listening to individuals and families from diverse communities, measurements of outcomes and progress reports. Focus of the funding is for regional centers to improve consumer and family experience and to facilitate more consistent access to information and services for multi-lingual, monolingual, and diverse cultural groups. Regional center plans were submitted to DDS in June 2022. Once approved by DDS, regional center Language Access and Cultural Competency Plans will be available on their website. DDS is monitoring progress on stated goals, objectives, and activities. DDS will provide technical assistance as needed after review of semi-annual reports due in December 2022.

Funding beyond March 2024 is included in the multi-year budget plan.

CalBridge Behavioral Health Navigator Program
Funding: \$40M enhanced federal funding (\$40M TF) [One-Time] Lead Department(s): DHCS

A. Overview

FFY 2024-2025 Q1:

No updates to report .

The CalBridge Behavioral Health (BH) Navigator Program provides grants to acute care hospitals to support hiring trained navigators in emergency departments to screen patients and, if appropriate, offer intervention and referral to mental health or substance use disorder programs. Applicants will include general acute care hospitals or health systems, hospital foundations, or physician groups. The funding would also support technical assistance and training for participating emergency departments and support for the DHCS to administer the program.

While CalBridge is not a new program, the proposed funding is dedicated to the CalBridge BH Navigator Program with new activities (expanding the role of the navigator to better address mental health conditions as well as substance use disorders (SUDs)), new services (covering the costs for hospitals already participating in CalBridge to add a new navigator and expand hours of coverage or patients served), and new grantees (expanding CalBridge to hospitals that have not yet participated).

While the funding will affect services that are not themselves included in the State Plan services listed in Appendix B, such affected services are nonetheless directly related to the

services listed in Appendix B. Specifically, BH navigators in emergency departments provide screening, brief assessments, and referral to ongoing SUD and mental health treatments on release from the emergency department, all of which fall into and count among the rehabilitative services identified in Appendix B. While the services of the BH navigators are not billable as rehabilitative services, they are serving to enhance and strengthen HCBS in Medicaid, by identifying patients who could benefit from rehabilitative treatment (both MH and SUD treatment) and then helping the patients access those services.

B. Quarterly Report

FFY 2024-2025 Q1:

To date, the CalBridge BH Navigator Program has been successful in granting the HCBS funds dedicated to this program. A total of \$35.9 million has been distributed to 276 hospitals throughout California. As of March 2024, 85 of 276 hospital sites have permanently sustained the BH navigator position representing a decrease of hospitals sustaining BH navigators due to hospital budget cuts and challenges implementing the billing pathway for navigators. Continued training, outreach, and resource activities are ongoing with a goal of 100% sustainability of all hospital sites implementing CalBridge.

DHCS added Community Health Worker (CHW) services as a Medi-Cal benefit starting July 1, 2022, under preventive health services, as defined in 42 CFR 440.130(c), to prevent disease, disability, and other health conditions or their progression; to prolong life; and promote physical and mental health and efficiency. These added services allow hospitals to bill Medicaid for CHW services for trained BH professionals who serve in the role as a BH navigator. From January through March 2023, DHCS strengthened the sustainability of CalBridge, by providing supplemental funding to hospitals to develop and implement sustainability strategies to permanently maintain BH navigator positions as a HCBS standard of care under the Medicaid Program.

Additionally, in January - March 2024, DHCS continued plans to expand and strengthen HCBS under the Medicaid program through release of new policy through an All Plan Letter (APL). The APL will provide Medi-Cal managed care health plans (MCPs) with guidance regarding the qualifications for becoming a CHW in accordance with State Plan Amendment 22-0001 and will require all MCPs to submit a CHW Implementation Strategy to align with the goal of DHCS to sustain the CHW through permanent funding.

FFY 2023-2024 Q3:

To date, the CalBridge BH Navigator Program has been successful in granting the HCBS funds dedicated to this program. A total of \$35.9 million has been distributed to 278 hospitals throughout California through April 2023. Of the 278 hospitals that received awards, 72 new hospitals were funded that had not yet participated in CalBridge through the Behavioral Health Prevention Plan (BHPP), and 206 hospitals already participating in

CalBridge, are implementing new services covering the costs to add a new navigator and expand hours of coverage or patients served. Though 278 hospitals received awards, two hospitals declined the award due to either not being able to hire a navigator or did not have the bandwidth to stand up the program. To date, there are 276 hospitals participating in CalBridge.

DHCS added Community Health Worker (CHW) services as a Medi-Cal benefit starting July 1, 2022, under preventive health services, as defined in 42 CFR 440.130(c), to prevent disease, disability, and other health conditions or their progression; to prolong life; and promote physical and mental health and efficiency. These added services allow hospitals to bill Medicaid for CHW services for trained BH professionals who serve in the role as a BH navigator. From January through March 2023, DHCS strengthened the sustainability of CalBridge, by providing supplemental funding to hospitals to develop and implement sustainability strategies to permanently maintain the position of the BH navigator as a HCBS standard of care under the Medicaid Program. Currently 96 of 276 hospital sites have permanently sustained the BH navigator position. Continued training, outreach, and resource activities are ongoing with a goal of 100% sustainability of all hospital sites implementing CalBridge.

Additionally, in January 2024, DHCS plans to expand and strengthen HCBS under the Medicaid program through release of new policy through an All Plan Letter (APL). The APL intends to provide Medi-Cal managed care health plans (MCPs) with guidance regarding the qualifications for becoming a CHW in accordance with State Plan Amendment 22-0001 and requires all MCPs to submit a CHW Implementation Strategy to align with the goal of DHCS to sustain the CHW through permanent funding.

FFY 2023-2024 Q1

To date, the CalBridge BH Navigator Program has been successful in granting the HCBS funds dedicated to this program. A total of 35.9million has been distributed to 278 hospitals throughout California through April 2023. Of the 278 hospitals that received awards, 72 new hospitals were funded that had not yet participated in CalBridge through the Behavioral Health Prevention Plan (BHPP), and 206 hospitals already participating in CalBridge, are implementing new services covering the costs to add a new navigator and expand hours of coverage or patients served.

DHCS added Community Health Worker (CHW) services as a Medi-Cal benefit starting July 1, 2022, under preventive health services, as defined in 42 CFR 440.130(c), to prevent disease, disability, and other health conditions or their progression; to prolong life; and promote physical and mental health and efficiency. This added service allows hospitals to bill Medicaid for CHW services for trained BH professionals who serve in the role as a BH navigator. From January through March 2023, DHCS strengthened the sustainability of CalBridge, by providing supplemental funding to hospitals to develop and implement sustainability strategies to permanently maintain the position of the BH navigator as a HCBS standard of care under the Medicaid Program. Currently 51 of 278 hospital sites

have permanently sustained the BH navigator position. Continued training, outreach, and resource activities are ongoing with a goal of 100% sustainability of all hospital sites implementing CalBridge.

FFY 2022-2023 Q3

To date, the CalBridge BH Navigator Program has been successful in granting the HCBS funds dedicated to this program. A total of \$26.7 million has been distributed to 223 hospitals throughout California through September 2022. Of the 223 hospitals that received awards, 32 new hospitals were funded that had not yet participated in CalBridge through the Behavioral Health Prevention Plan (BHPP), and 191 hospitals already participating in CalBridge, are implementing new services covering the costs to add a new navigator and expand hours of coverage or patients served.

Home and Community-Based Services (HCBS) Transitions

The HCBS Transition initiatives expand and enhance community transition programs to additional populations or settings and facilitate individuals transitioning from an institutional or another provider -operated congregate living arrangement (such as a homeless shelter) to a variety of community-based, independent, living arrangements. The proposals include transitions from skilled nursing facilities to home or assisted living environments, preventing long-term care placements, transitions from homeless to housed, transitions from incarceration to home or residential programs, and diversion for those at risk of incarceration because of their health care (primarily behavioral health) needs.

These HCBS initiatives invest in reducing health disparities among older adults, people with disabilities, and homeless individuals. They include initiatives to test alternative payment methodologies or the delivery of new services that are designed to address social determinants of health and inequities. These new services may include housing-related supports, such as one-time transition costs, employment supports, and community integration as well as providing more intensive care coordination for individuals with significant socioeconomic needs.

HCBS Transition Initiatives include:

- ❖ Eliminating the Assisted Living Waiver Waitlist
- ❖ Enhanced Transition Service Bundles for Laguna Honda Hospital Residents
- ❖ Housing and Homelessness Incentive Program
- ❖ Community Care Expansion Program

Eliminating the Assisted Living Waiver Waitlist
Funding: \$208.36M enhanced federal funding (\$255M TF, \$38M Ongoing) Lead Department(s): DHCS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

California's Assisted Living Waiver (ALW) is a Medicaid HCBS Waiver Program, authorized in §1915(c) of the Social Security Act. ALW is designed to assist Medi-Cal beneficiaries to remain in their community as an alternative to residing in a licensed health care facility. Adding 7,000 slots to ALW will help in the effort to eliminate the current ALW waitlist while furthering the vision of the Master Plan for Aging. The ALW capacity is 5,744 slots; of which 5,620 were filled as of May 1, 2021. There were approximately 4,900 beneficiaries on the waitlist as of May 1, 2021, and an additional 1,300 beneficiaries approved for enrollment in the ALW but waiting for an available assisted living facility placement to complete enrollment. The proposed addition of 7,000 slots will enable DHCS to provide sufficient ALW capacity to enroll all waitlisted beneficiaries and to clear pending enrollments while still providing a cushion for continued growth.

DHCS does not plan on modifying services offered to ALW clients in the current [CMS-approved ALW](#). Current services align with Appendix B of the SMDL #21-003 for Section 1915(c), listed under HCBS authorities. Current ALW services include:

- Assisted Living Services - Homemaker; Home Health Aide, Personal Care
- Care Coordination
- Residential Habilitation
- Augmented Plan of Care Development and Follow-up
- Nursing Facility (NF) Transition Care Coordination

Notably, ALW-eligible individuals are those who are enrolled in Medi-Cal and meet the level of care provided in a nursing facility due to their medical needs. The proposal to eliminate the ALW waitlist will not impact eligibility requirements and will not allow enrollees who are not already Medicaid eligible to enroll into the waiver program. DHCS does not intend to provide funding for services other than those listed in Appendix B. The proposed commitment to ALW growth will also likely encourage participation of Residential Care Facilities for the Elderly (RCFE) and of Adult and Senior Care Residential Facility (ARF) providers in the ALW Program, as the waitlist has been previously cited as a barrier to provider participation. DHCS will work with stakeholders to ensure care coordination and transition as beneficiaries are enrolled in ALW.

B. Quarterly Report

FFY 2024-2025 Q1: To date, since May 2022, 9,985 slots have been released from the ALW Waitlist. (This total does not include applicants that transitioned from an institutional setting on or after January 2022, as these individuals bypass the waitlist and go directly to the application process.)

To address the significant growth of the ALW and increase access to services, DHCS amended the 2019-2024 ALW to increase the number of available slots for Waiver Year 5. Additionally, due to the growth of the program and continued high demand, DHCS submitted, and CMS approved, a significant increase to the number of slots during the Waiver renewal process, which became effective March 1, 2024.

FFY 2023-2024 Q3:

In March 2023, DHCS released additional guidance to Care Coordination Agencies (CCAs) with the goal of rebalancing the waitlist and ensuring clients who have been on the waitlist the longest will have access to waiver services. The updated guidance adjusted the number of slots released to CCAs based on the size of their waiting list, reducing the number of slots for the CCAs with smaller waiting lists and reallocated those slots to the CCAs that have larger waiting lists. To date, roughly 7,964 slots have been released from the ALW Waitlist. (This total does not include applicants that transitioned from an institutional setting on or after January 2022, as these individuals bypass the waitlist and go directly to the application process.)

To address the significant growth of the ALW and increase access to services, DHCS is in the process of amending the ALW to increase the number of available slots for Waiver Year 5. Additionally, DHCS plans to increase the number of slots during the Waiver renewal process, effective March 1, 2024.

FFY 2023-2024 Q1

In May 2022, DHCS released a Policy Letter to ALW providers and its administrative program delegates, known as Care Coordination Agencies (CCAs), which provide guidance on processing their waitlists. The guidance outlined DHCS expectations of CCAs, the methods in which DHCS will be releasing ALW waitlist slots, and recommended outreach to individuals on the waitlist in preparation of waitlist slot releases. In March 2023, DHCS released additional guidance to CCAs with the goal of rebalancing the waitlist and ensuring clients who have been on the waitlist the longest will have access to waiver services. The updated guidance adjusted the number of slots released to CCAs based on the size of their waiting list, reducing the number of slots for the CCAs with smaller waiting lists and reallocated those slots to the CCAs that have larger waiting lists. To date, roughly 3,700 slots have been released for transitioning individuals for placement into the program. (This total does not include applicants that transitioned from an institutional setting on or after January 2022, as these individuals bypassed the waitlist and went directly to the application process.)

FFY 2022-2023 Q3

In May 2022, DHCS released a Policy Letter to ALW providers and its administrative program delegates, known as Care Coordination Agencies (CCAs), which provide guidance on processing their waitlists. The guidance outlined DHCS expectations of CCAs, the methods in which DHCS will be releasing ALW waitlist slots, and recommended outreach to individuals on the waitlist in preparation of waitlist slot releases. To date, roughly 3,700 slots have been released for transitioning individuals for placement into the Program. (This total does not include applicants that transitioned from an institutional setting on or after January 2022, as these individuals bypass the waitlist and go directly to the application process.)

Enhanced Transition Service Bundles for Laguna Honda Hospital Residents
Funding: \$600K enhanced federal funding (\$600K TF) [One-time] Lead Department(s): DHCS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

No updates

FFY 2023-2024 Q1

CMS approved DHCS' proposal to utilize HCBS Spending Plan funding to transfer Medicaid-funded residents of Laguna Honda Hospital (LHH) to new care settings, on the heels of CMS' decertification of the facility. In recognition of the size of the LHH population that needs to be transferred, the limited availability of Medi-Cal skilled nursing facility (SNF) beds in San Francisco,¹ and the complex needs of the population, DHCS will utilize ARPA funding to provide Enhanced Transition Service Bundles (ETSBs) to LHH residents who need "bridge services" to support safe and sustainable transfers. The intent of the service bundles is to combine community living alternatives with intensive care management and housing navigation services to LHH residents transitioning to a community setting. These services will work in conjunction with Medi-Cal and other waiver-related funding but will not overlap or duplicate such services.

After assessing the needs and goals of each resident, the contracted care coordination

¹ As of June 10, 2022, only eight out of the 340 Medi-Cal SNF beds in San Francisco were available.

entity will provide one or more of the following ETSBs until long-term care and housing are in place, for a maximum duration of six months:

1. Enhanced Care Coordination Bundle (transitional Behavioral Health assistance can be included, when necessary)
2. Housing Set-Up Bundle (Environmental Accessibility Adaptations can be included, when necessary)
3. Tenancy Sustaining Services Bundle
4. Recuperative Care Bundle
5. Meals Bundle

None of the services included in the ETSBs will replace or be duplicative of Medi-Cal services a beneficiary can access through the state plan and/or an HCBS Waiver.

However, LHH residents may utilize services included in ETSBs when they are required to ensure a safe and sustainable transition but are not available through the system of care in which they are enrolled (e.g., Managed Care Plan, fee-for-service, HCBS Waiver). The services included will not be utilized to pay for ongoing room and board costs.

To assist beneficiaries in transitioning, the Housing Set-Up bundle will include the option to pay for first month's rent as required by landlord for occupancy. Per recent CMS guidance, states can use the state equivalent funds under ARP section 9817 to pay for first month's rent and utilities for individuals transitioning out of institutions as these are allowable expenditures under section 1915(k) Community First Choice. The State will not draw down federal enhanced match funding authorized under Section 9817 for the ETSBs provided to residents transitioning from LHH, payments for providing ETSBs will be issued on a quarterly basis. The bundled payment amounts are based on the California Advancing and Innovating Medi-Cal (CalAIM) Community Supports Non-Binding Pricing Guidance, Whole Person Care Pilot Program expenditures, California's Money Follows the Person (MFP) grant program, and 1915(c) Waiver services.

FFY 2022-2023 Q3

CMS approved DHCS' proposal to utilize HCBS Spending Plan funding to transfer Medicaid-funded residents of Laguna Honda Hospital (LHH) to new care settings, on the heels of CMS' decertification of the facility. In recognition of the size of the LHH population that needs to be transferred, the limited availability of Medi-Cal skilled nursing facility (SNF) beds in San Francisco,² and the complex needs of the population, DHCS will utilize ARPA funding to provide Enhanced Transition Service Bundles (ETSBs) to LHH residents who need "bridge services" to support safe and sustainable transfers. The intent of the service bundles is to combine community living alternatives with intensive care management and housing navigation services to LHH residents transitioning to a community setting. These services will work in conjunction with Medi-Cal and other waiver-related funding but will not overlap or duplicate such services.

² As of June 10, 2022, only eight out of the 340 Medi-Cal SNF beds in San Francisco were available.

After assessing the needs and goals of each resident, the contracted care coordination entity will provide one or more of the following ETSBs until long-term care and housing are in place, for a maximum duration of six months:

1. Enhanced Care Coordination Bundle (transitional Behavioral Health assistance can be included, when necessary)
2. Housing Set-Up Bundle (Environmental Accessibility Adaptations can be included, when necessary)
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None of the services included in the ETSBs will replace or be duplicative of Medi-Cal services a beneficiary can access through the state plan and/or an HCBS Waiver. However, LHH residents may utilize services included in ETSBs when they are required to ensure a safe and sustainable transition but are not available through the system of care in which they are enrolled (e.g., Managed Care Plan, fee-for-service, HCBS Waiver). The services included will not be utilized to pay for ongoing room and board costs.

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FFY 2022-2023 Q1 – Updated November 3, 2022

CMS approved DHCS' proposal to utilize HCBS Spending Plan funding to transfer Medicaid-funded residents of Laguna Honda Hospital (LHH) to new care settings, on the heels of CMS' decertification of the facility. In recognition of the size of the LHH population that needs to be transferred, the limited availability of Medi-Cal skilled nursing facility (SNF) beds in San Francisco, ¹ and the complex needs of the population, DHCS will utilize ARPA funding to provide Enhanced Transition Service Bundles (ETSBs) to LHH residents who need "bridge services" to support safe and sustainable transfers.

The intent of the service bundles is to combine community living alternatives with intensive care management and housing navigation services to LHH residents transitioning to a community setting. These services will work in conjunction with MediCal and other waiver-related funding but will not overlap or duplicate such services.

After assessing the needs and goals of each resident, the contacted care coordination entity will provide one or more of the following ETSBs until long-term care and housing are in place, for a maximum duration of six months.

1. Enhanced Care Coordination Bundle (transitional Behavioral Health assistance can be included, when necessary)
2. Housing Set-Up Bundle (Environmental Accessibility Adaptations can be included, when necessary)
3. Tenancy Sustaining Services Bundle
4. Recuperative Care Bundle
5. Meals Bundle

None of the services included in the ETSBs will replace or be duplicative of Medi-Cal services a beneficiary can access through the state plan and/or an HCBS waiver. However, LHH residents may utilize services included in ETSBs when they are required to ensure a safe and sustainable transition but are not available through the system of care in which they are enrolled (e.g., Managed Care Plan, fee-for-service, HCBS waiver).

The services included will not be utilized to pay for ongoing room and board costs. To assist beneficiaries in transitioning, the Housing Set-Up bundle will include the option to pay for first month's rent as required by landlord for occupancy. Per recent CMS guidance, states can use the state equivalent funds under ARP section 9817 to pay for first month's rent and utilities for individuals transitioning out of institutions as these are allowable expenditures under section 1915(k) Community First Choice.

The State will not draw down federal enhanced match funding authorized under Section 9817 for the ETSBs provided to residents transitioning from LH, payments for providing ETSBs will be issued on a quarterly basis. The bundled payment amounts are based on the California Advancing and Innovating Medi-Cal (CalAIM) Community Supports Non-Binding Pricing Guidance, Whole Person Care Pilot Program expenditures, California's Money Follows the Person (MFP) grant program, and 1915(c) Waiver services.

B. Quarterly Report

FFY 2024-2025 Q1: There are no expenditures for this initiative and DHCS does not plan to expend funds for this initiative. Clients who were eligible to receive Enhanced Transition Services Bundles (ETSBs) were enrolled in managed care and the Managed Care Plans (MCPs) are assisting with transitions.

FFY 2023-2024 Q3

The contract between DHCS and the San Francisco Department of Public Health (SFPDH) to provide ETSBs to LHH residents who need "bridge services" to support safe and sustainable transfers was executed in June 2023. The contract has a retroactive date of September 1, 2022, and continue providing funds until December 2023 to help ensure

SFDPH has the necessary resources to support safe facility-initiated community discharges for residents no longer requiring a skilled nursing level of care.

FFY 2023-2024 Q1

The contract between DHCS and the San Francisco Department of Public Health (SFDPH) is in the final stages of execution; as a result, no payments have been made for ETSBs provided to LHH residents. Once executed, the contract will have a retroactive date of September 1, 2022, and continue providing funds until December 2023 to help ensure SFDPH has the necessary resources to support safe facility-initiated community discharges for residents no longer requiring a skilled nursing level of care.

FFY 2022-2023 Q3

The contract between DHCS and the San Francisco Department of Public Health is still being processed; as a result, no payments have been made for ETSBs provided to LHH residents.

Housing and Homelessness Incentive Program
Funding: \$606.9M enhanced federal funding (\$1.09B TF) [One-Time] Lead Department(s): DHCS

A. Overview

FFY 2024-2025 Q1:

No update to report.

FFY 2023-2024 Q3

No updates

FFY 2023-2024 Q1

As a means of addressing social determinants of health and health disparities (as listed in Appendix D of SMDL #21-003), Medi-Cal managed care plans (MCPs) can earn incentive funds for making investments and progress in addressing homelessness and keeping people housed. Housing instability is a key issue in the Economic Stability domain of Healthy People 2030, negatively affecting physical health and making it harder to access health care including services in Appendix B of SMDL #21-003. Funds are allocated in part by point in time (PIT) counts of homeless individuals and other housing related metrics determined by DHCS. MCPs must meet specified metrics to earn available funds.

The target populations for this program include aging adults; individuals with disabilities; individuals with serious mental illness and/or SUD needs at risk for, or transitioning from incarceration, hospitalization, or institutionalization; families; individuals reentering from

incarceration; homeless adults; chronically homeless individuals; persons who have/had been deemed (felony) incompetent to stand trial; Lanterman-Petris Short Act designated individuals; and veterans. This furthers the proposals included in the state budget relating to housing and homelessness.

MCPs and the local homeless Continuums of Care, in partnership with local public health jurisdictions, county behavioral health, Public Hospitals, county social services, and local housing departments must submit a Homelessness Plan to DHCS. The Homelessness Plan must outline how Housing and Homelessness Incentive Program activities and supports would be integrated into the homeless system. This would include a housing and services gaps/needs assessment and how to prioritize aging and disabled homeless Californians (including those with a behavioral health disability). In counties with more than one MCP, the multiple MCPs would need to work together to submit one Homelessness Plan per county.

The Homelessness Plans must include mapping the continuum of services with focus on homelessness prevention, interim housing (particularly for the aging and/or disabled population), rapid re-housing (particularly for families and youth), and permanent supportive housing. While the funding will be based on incentive payments, MCPs may invest in case management or other services listed in Appendix B of SMDL #21-003, as well as other services that enhance HCBS by supporting housing stability such as home modifications or tenancy supporting services.

The Homelessness Plans must identify what services will be offered, how referrals will be made, how other local, state, and federal funding streams will be leveraged, and how progress will be tracked towards goals, including numbers served and other incentive performance measures. The Homelessness Plans should build on existing homelessness plans and articulate how CalAIM services are integrated into homeless system of care and how they will address equity in service delivery.

The funding under this incentive program does not include payment for room and board; instead, the funds will incentivize MCPs to meet operational and performance metrics as authorized under 42 CFR § 438.6(b)(2). California anticipates implementing the program in two phases: a Planning Phase, which culminated with the submission of the Local Homelessness Plans (LHPs) in June 2022, including subsequent revisions as applicable, and an Investment Plan (IP) in September 2022, and a Performance Phase. MCPs will earn incentive payments applicable to each phase for successfully achieving specified metrics, with the first payments issued in October 2022, a second round of payments in December 2022, a third round of payments in May 2023 and a final round of payments targeted to occur in March 2024.

B. Quarterly Report

FFY 2024-2025 Q1:

The report ended in December 2023 with the last payments flowing in March 2024.

FFY 2023-2024 Q3

The participating Medi-Cal managed care plans (MCPs) will submit Submission 2 (S2), covering the measurement period of January 1, 2023, through October 31, 2023, for each county in which they are participating. The S2 are to be sent to DHCS by December 29, 2023. The Housing and Homelessness Incentive Program (HHIP) team will then commence the review process, focusing on review of submission responses. According to MCP performance, DHCS will issue payment to MCPs by March 2024. The HHIP Team conducted two Technical Assistance office hours on September 15, 2023, and December 19, 2023, addressing submissions, frequently asked questions, and providing technical assistance to work with Plans as we continue to build on the partnerships, infrastructure, and capacity in addressing homelessness. In August 2023, HHIP hosted a Cross-State Roundtable with Anthem Blue Cross, in which they presented on screening methodologies and best practices used in HHIP. After the completion of the HHIP program, the HHIP team will initiate efforts to assess the overall effectiveness of the program framework.

FFY 2023-2024 Q1

The participating MCPs submitted their Submission 1 information covering the measurement period of May 1, 2022 to December 31, 2022, for each county in which they are participating to DHCS by March 10, 2023. DHCS issued payments to MCPs according to their performance. The MCPs will submit their Submission 2 information covering the measurement period of January 1, 2023, to October 31, 2023, to DHCS by December 29, 2023.

The key takeaways from Submission 1 are as follows: Eighty-nine percent of MCPs indicated they had the ability to share/receive data with the local Homeless Management Information System (HMIS) and 93% of MCPs had data sharing agreements with their contracted providers in place by the end of the measurement period. For designated priority area Partnerships and Capacity to Support Referrals for Services, all MCPs reported establishing relationships with Continuum of Cares (CoCs), counties, and organizations that deliver housing services. For designated priority area, Infrastructure to Coordinate, and Meet Member's Housing Needs. The majority of MCPs reported having a Street Medicine Team with an average of 5% of the homeless member population served via Street Medicine for each MCP and a majority of MCPs reported the ability to match their members' information with HMIS client information by the end of the measurement period. For designated priority area Delivery of Services and Member Engagement: All MCPs screened their members for homelessness, however only a low number of MCPs reported a 5% improvement on homeless members housed and keeping 85% of their members housed between the measurement period of the Local Homelessness Plan and the Submission 1 measurement period.

FFY 2022-2023 Q3

The participating MCPs submitted their LHP for each county in which they are participating in to DHCS by June 30, 2022, submitted a revised LHP submission by August 12, 2022, and an IP by September 30, 2022. DHCS issued payments to MCPs for submissions of the original and revised LHPs in October 2022 and issued payments for submissions of the IPs in December 2022.

The key takeaways from the LHP submissions are as follows: A majority of MCPs reported forming relationships with their local Continuums of Care and most of the MCPs are not currently directly engaged with their local Coordinated Entry System. The top three barriers MCPs identified in relation to providing housing-related services were: (1) Lack of availability of affordable long-term housing even when members are connected to appropriate housing-related services; (2) Difficulty with effective outreach and member engagement; and (3) Inadequate network of Community Support providers to meet demand. Most MCPs reported being contracted with very few providers to deliver housing-related services but reported having data sharing agreements with nearly all the providers they were contracted with. Most MCPs have a fully executed data sharing agreement or a Memorandum of Understanding in place with their county. In relation to street medicine, most MCPs expressed their intent to develop agreements with their local providers. Only five of the 24 MCPs reported they are able to share and receive data from Homeless Management Information System (HMIS). Most MCPs offering housing-related Community Supports during the measurement period reported having processes in place to track and manage referrals.

Community Care Expansion Program
Funding: \$53.4M enhanced federal funding (\$53.4M TF) [One-Time] Lead Department(s): CDSS

A. Overview

FFY 2024-2025 Q1: CDSS continues to administer the Community Care Expansion (CCE) Program, which includes issuing awards to eligible projects. As of May 31, 2024, CDSS has awarded \$545.59 million to 59 projects to create 2,993 beds or units. CDSS will continue to award funding until all funds are exhausted. CDSS continues to work with counties as they administer the CCE Preservation component of the program. This work will continue throughout 2024.

FFY 2023-2024 Q3

No updates

FFY 2023-2024 Q1

The Community Care Expansion (CCE) Program provides \$860M to counties and tribes for the acquisition, or rehabilitation, or construction of Adult and Senior Care Residential

Facilities (ARFs), Residential Care Facilities for the Elderly (RCFEs) and Residential Care Facilities for the Chronically Ill (RCFCIs). These facilities provide a structured home -like environment for people who might otherwise require institutional care. Funded settings will be fully compliant with the home and community- based settings criteria to ensure community integration, choice, and autonomy, and will thereby expand access to community-based care.

ARFs, RCFEs and RCFCIs are part of a continuum of long-term care supports providing non-medical care and supervision to adults who may have a mental, physical, or developmental disability and to those age sixty and over who require additional supports.

Many of the residents in these settings are age 65 or older, are blind and/or have disabilities, and may receive Supplemental Security Income/State Supplementary Payment (SSI/SSP). California has a shortage of ARFs, RCFEs and RCFCs that accept SSI/SSP recipients and has experienced a decline in the number of SSI/SSP recipients who reside in adult and senior care facilities. The goal of the CCE Program is to expand and preserve Adult and Senior Care facilities that can serve people experiencing homelessness as well as stabilize existing settings that serve people at risk of homelessness and to prevent unnecessary institutionalization in skilled nursing facilities.

Funds will be prioritized for the creation of new and expanded settings but may also be used to fund capital investment and rehabilitation costs for existing settings at risk of closure. Applicants will be required to demonstrate commitments to supportive services to assist with the stability of those placed in assisted living settings. Facilities that receive acquisition funding may be purchased and owned by the grantee or may be transferred to a new owner/operator and facilities that receive rehabilitation funding may continue to be owned by an existing owner/ operator. Facilities will maintain covenants to certify their intended use/resident population and the length of the covenants associated with the facilities will be 30 years for new facilities and 20 years for expanded facilities.

B. Quarterly Report

FFY 2024-2025 Q1: A total of \$570 million was made available for CCE Capital Expansion funding through a Request for Applications (RFA) published in January 2022. As of May 31, 2024, CDSS has awarded \$545.59 million to 59 projects to create 2,993 beds or units.

FFY 2023-2024 Q3

A total of \$570 million was made available for CCE Capital Expansion funding through a Request for Applications (RFA) published in January 2022. As of December 2023, CDSS has awarded \$353 million to 42 organizations funding 48 projects. Applications for the CCE Capital Expansion project funding were accepted on a project basis through June 1, 2023, and are funded on a rolling basis. CDSS continues to review and award projects on a rolling basis for the CCE Regional and Tribal Allocations. Projects that are qualified for CCE funding but are not able to be awarded due to insufficient funding in the Regional or Tribal Allocation have the opportunity to compete for State Set Aside funding. In November 2023,

CDSS determined criteria for how to award State Set Aside funding. This criterion is posted to the CCE [website](#). Additionally, CDSS reached out to applicants who had not yet received an award decision through the Regional or Tribal Set Aside funding. This State Set Aside criteria will help prioritize remaining CCE funding to projects that are qualified for CCE funds and most align with the program's goals.

In addition, 34 counties accepted non-competitive allocations totaling \$249 million intended for rehabilitation to preserve existing residential adult and senior care facilities that currently serve the target population. Counties are expected to begin implementing their local programs in early 2024. Beginning in September 2023, CDSS, in partnership with a contracted third-party administrator, has begun hosting a series of monthly learning collaboratives to assist counties in program planning and implementation.

FFY 2023-2024 Q1

A total of \$570 million was made available for CCE Capital Expansion funding through a Request for Applications (RFA) published in January 2022. Applications for the CCE Capital Expansion project funding were accepted on a project basis through June 1, 2023, and are funded on a rolling basis. As of June 2023, CDSS has awarded \$353 million to 42 organizations funding 48 projects.

In addition, 34 counties accepted non-competitive allocations totaling \$249 million intended for rehabilitation to preserve existing residential adult and senior care facilities that currently serve the target population. Counties have submitted implementation plans describing how they will operationalize the CCE Preservation funding.

The CDSS is a contracted third-party administrator to assist CCE projects and grantees with ongoing technical assistance and training throughout the entirety of a project. Areas of support include but are not limited to programmatic best practices with regard to serving the target or prioritized population, facility siting, permit and licensing requirements, construction plans and project readiness, oversight and management, and budgeting best practices.

FFY 2022-2023 Q3

In January 2022, the California Department of Social Services (CDSS) released a Request for Applications (RFA). This RFA encompasses \$570 million of CCE Capital Expansion funds.

An informational webinar occurred in February 2022, with over 1,400 individuals and organizations attending the webinar. Additionally, CDSS held a webinar for small, licensed facilities to address topics specific to licensees that operate facilities with fifteen or fewer beds. The RFA portal is open and accepting applications. The CCE administrative entity, Advocates for Human Potential, Inc., is currently conducting pre-application consultations and reviewing applications received across the state. CDSS has awarded \$100.27 million to 17 organizations funding 19 projects. Awarded projects are expected to begin

construction in 2023 after award agreements are finalized.

In addition, 35 counties accepted non-competitive allocations totaling \$186 million intended for rehabilitation to preserve existing residential adult and senior care facilities that currently serve the target population.

The CDSS is working with Advocates for Human Potential, Inc. to assist CCE projects and grantees with ongoing technical assistance and training throughout the entirety of a project. Areas of support include but are not limited to programmatic best practices with regard to serving the target or prioritized population, facility -siting, permit and licensing requirements, construction plans and project readiness, oversight and management, and budgeting best practices.

Applicants will be required to demonstrate commitments to supportive services to assist with the stability of those placed in assisted-living settings. Facilities that receive acquisition funding may be purchased and owned by the grantee or may be transferred to a new owner/operator, and facilities that receive rehabilitation funding may continue to be owned by an existing owner/operator. Facilities will maintain covenants to certify their intended use/resident population. Moreover, the length of the covenants associated with the facilities will be tiered based on the level of funding awarded.

Services: Enhancing Home and Community-Based Services Capacity and Models of Care

By innovating and improving HCBS models of care to meet the needs of the individuals it serves, the state can increase capacity in the HCBS system, allowing more individuals, particularly those in the aging and disabled communities, to access services. In addition, some of these initiatives will allow existing HCBS programs to serve existing clients better as well as expand to serve more individuals who meet eligibility criteria. Initiatives include:

- ❖ *Alzheimer's Day Care and Resource Centers*
- ❖ *Older Adult Resiliency and Recovery*
- ❖ *Adult Family Homes for Older Adults*
- ❖ *Coordinated Family Support Service*
- ❖ *Enhanced Community Integration for Children and Adolescents*
- ❖ *Social Recreation and Camp Services for Regional Center Consumers*
- ❖ *Developmental Services Rate Model Implementation*
- ❖ *Contingency Management*

Alzheimer's Day Care and Resource Centers
Funding: \$5M enhanced federal funding (\$5M TF) [One-Time]
Lead Department(s): CDA, with CDSS, CDPH, DHCS

A. Overview

FFY 2024-2025 Q1:

The **California Community Program for Alzheimer's Services and Supports** (Cal-COMPASS) pilot serves as a learning laboratory through which to further develop a best practices model to prevent or delay institutionalization of persons living with Alzheimer's and other dementias, support caregivers, and advance health equity. These funds are being used to provide dementia-capable services at licensed Adult Day Programs (ADP) and Adult Day Health Care (ADHC) Centers. These activities include support to providers (i.e., ADP and/or ADHCs) for operational and administrative expenditures in providing services by a qualified multidisciplinary team within the funding period through September 2024.

The Cal-COMPASS serves as the updated model to the Alzheimer's Day Care Resource Centers. CDA contracted with the University of California, Davis (UC Davis) to assess, evaluate and provide shared strategies employed by the seven awarded Cal-COMPASS ADHC and ADPs towards developing a manual of best practices, and resources to aid in implementing the dementia care services model. The UC Davis Family Caregiving Institute's evaluation will further aid with developing common standards of practice to be defined, monitored, and evaluated via uniform assessment measures, and used for outcomes research and continuous quality improvement.

FFY 2023-2024 Q3

The **California Community Program for Alzheimer's Services and Supports** (Cal-COMPASS) pilot serves as a learning laboratory through which to further develop a best practices model to prevent or delay institutionalization of persons living with Alzheimer's and other dementias, support caregivers, and advance health equity. These funds are being used to provide dementia-capable services at licensed Adult Day Programs (ADP) and Adult Day Health Care (ADHC) Centers. These activities include support to providers (i.e., ADP and/or ADHCs) for operational and administrative expenditures in providing services by a qualified multidisciplinary team within the funding period through September 2024.

The Cal-COMPASS serves as the updated model to the Alzheimer's Day Care Resource Centers. CDA contracted with the University of California, Davis (UC Davis) to assess, evaluate and provide shared strategies employed by the seven awarded Cal-COMPASS ADHC and ADPs towards developing a manual of best practices, and resources to aid in

implementing the dementia care services model. The UC Davis Family Caregiving Institute's evaluation will further aid with developing common standards of practice to be defined, monitored, and evaluated via uniform assessment measures, and used for outcomes research and continuous quality improvement.

As the HCBS spending plan timeline was extended through 2024, UC Davis accepted a no-cost extension through November 2024 to continue to work with the Cal-COMPASS awardees and evaluate and share best practices that yields collaborative relationships with local partners, continue their commitment to gather and maintain data to evaluate outcomes for similarly identified individuals served in this pilot, and to help achieve the goal of community living for those with Alzheimer's and dementia and support of their caregivers.

FFY 2023-2024 Q1

These funds would be used to provide dementia -capable services at licensed Adult Day Programs (ADP) and Adult Day Health Care (ADHC) Centers, allowing for community-based dementia services that would include, but not be limited to: caregiver support and social and non-pharmacological approaches that would expand and expand HCBS services by preventing or delaying the need for individuals with dementia and Alzheimer's to be placed into institutional care settings. These activities will include a one-time payment to providers (i.e., ADP and/or ADHCs) for operational and administrative expenditures in providing services by a qualified multidisciplinary team within the funding period through March 2024.

The **California's Community Program for Alzheimer's Services and Supports** (Cal-COMPASS) pilot will serve as a learning laboratory through which to further develop best practices to prevent or delay institutionalization of persons living with Alzheimer's and other dementias, support caregivers, and advance health equity.

B. Quarterly Report

FFY 2024-2025 Q1:

The first two Cal-COMPASS organizations have completed their program activities. The remaining five sites continue to make progress on their individual goals and report being on track to reach their goals by September.

In the last quarter, the learning community workgroups revised the Cal-COMPASS model guidelines. They compiled resources on staff competencies and training. They worked on resources related to community outreach, caregiver support and disaster preparedness. With support from the UC Davis Family Caregiving Institute, they refined the list of tools for a common minimum dataset. These materials will be compiled into a resource guide to assist other programs who would like to emulate the Cal-COMPASS model.

Learning community members have continued to explore options to improve financing and sustainability to expand person-centered, dementia-capable adult day services throughout

California. They are documenting the need for more sustainable funding of adult day services that would support the actual cost of providing care, integrate the services within comprehensive dementia care management and allow for more Californians to receive these services. Besides improving the quality of life for persons with the disease and their caregivers, these services could also reduce costs due to unnecessary emergency department visits or hospitalizations and skilled nursing facility placement.

The UC Davis evaluation team prepared their second interim report on the initiative's progress. This report included the findings from their interviews of caregivers whose loved ones participated in the adult day programs, reviews of the quarterly progress reports, and learning community meeting documentation. The interviews revealed the profound impact of Adult Day Services (ADS) programs in the lives of persons with Alzheimer's Disease and Related Dementias (ADRD) and their caregivers, improving physical and mental health, building caregiver capacity, and providing a desirable alternative for care. They also drafted a meta review to categorize the outcomes of adult day services on participants living with dementia and their family caregivers.

FFY 2023-2024 Q3

Cal-COMPASS organizations received the option for a no-cost extension through September 30, 2024; all seven sites chose to extend their contracts. The program activities will finish by September 30, 2024, with final reporting completed by December 31, 2024. Cal-COMPASS organizations continue to make progress on their individual goals and report being on track. Goals achieved or exceeded include increasing participation by underrepresented groups, increasing staffing, establishing new relationships, getting referrals from community partners, expanding services provided, assisting families in successfully applying for benefits (Medi-Cal, VA, etc.), and increasing caregiver support.

In the last quarter, the learning community workgroups completed and began to edit their first draft of the Cal-COMPASS model guidelines. With support from the UC Davis Family Caregiving Institute, they have drafted a common minimum dataset and have begun to collect some of the draft measures across the sites, starting with healthcare utilization. They have continued to identify resources and best practices related to staffing, training, community outreach and caregiver support.

Learning community members have also been exploring options to improve financing and sustainability to expand person-centered, dementia-capable adult day services throughout California. They are seeking potential opportunities for more sustainable funding of adult day services that would support the actual cost of providing care, integrate the services within comprehensive dementia care management and allow for more Californians to receive these services. Besides improving the quality of life for persons with the disease and their caregivers, these services could also reduce costs due to unnecessary emergency department visits or hospitalizations and skilled nursing facility placement.

FFY 2023-2024 Q1

CDA executed a contract with the University of California Davis, Family Caregiving Institute for the project evaluation (\$300,000).

All seven adult day service providers have been expanding and enhancing their services. The funding has allowed the sites to hire additional staff to increase staffing ratios, which helps them increase the number of participants and/or meet the higher needs of participants with moderate to late-stage dementia. Several sites have also been able to increase their outreach and partnerships with underserved communities, including Latinos and Asian American and Pacific Islanders. This has started to result in an increased enrollment of those communities in some of their programs. Over 45% of the program participants are from communities of color.

Besides respite, they provide other essential services for caregivers of people living with dementia, including individual and group education, support groups, counseling, transition services, consultations, and referrals to other community resources.

CDA has formed a learning community with CDA staff along with staff from the seven programs and UC Davis. CDA organized three full learning community meetings in the fall of 2022 and then broke the community into five workgroups, who have been focusing on documenting best practices and developing an updated model for Alzheimer's Day Care Resource Centers. So far, CDA staff have facilitated 35 workgroup meetings, the learning community has identified a framework, and they are building out the individual components of the model. UC Davis has been assisting the members with identifying a common set of assessment and evaluation tools that could be used by all programs to allow for common data collection and review.

The learning community is exploring potential opportunities for more sustainable funding of adult day services that would support the actual cost of providing care, integrate the services within comprehensive dementia care management and allow for more Californians to receive these services. Besides improving the quality of life for persons with the disease and their caregivers, these services could also reduce costs due to unnecessary emergency department visits or hospitalizations and skilled nursing facility placement.

FFY 2022-2023 Q3

CDA released the Request for Proposals on July 29, 2022, for the California Community Program for Alzheimer's Services and Support (Cal-COMPASS). Twenty-seven organizations submitted proposals and the top seven scoring proposals were awarded a total of \$4.5M. The awards were executed and started on November 1, 2022.

CDA is in the process of contracting with the University of California Davis, Family Caregiving Institute for the project evaluation (\$300,000).

The Cal-COMPASS pilot will serve as a learning laboratory through which to further develop best practices to prevent or delay institutionalization of persons living with

Alzheimer's and other dementias, support caregivers, and advance health equity.

Older Adult Resiliency and Recovery
Funding: \$106M enhanced federal funding (\$106M TF) [One-Time]
Lead Department(s): CDA

A. Overview

FFY 2024-2025 Q1:

Updates made to below FFY 2023-2024 Q3 in track changes.

FFY 2023-2024 Q3

CDA released a contract for the full amount of funding included in the Senior Nutrition Intergenerational Activities (\$20.7M), Senior Legal Services (\$18.8M), Fall Prevention and Home Modifications (\$9.4M), and Family Caregiver Support (\$2.8M) in June 2022. Area Agencies on Aging (AAAs) opted into the programs that they could support within their Planning and Service Area. CDA released payments to the AAAs beginning in Q1 of FY 2022-23. Additionally, CDA executed contracts for the funding to Title V Senior Community Services Program (SCSEP) subgrantees (\$17 million). The subgrantees have utilized the funding to enhance and expand their infrastructure to support a more robust program. Funding for Senior Nutrition Intergenerational Activities, Digital Connections program, Senior Legal Services, Fall Prevention and Home Modifications, and Family Caregiver Support were extended from December 2023 to September 2024. Funding for Title V Senior Community Services Program (SCSEP) was extended for subgrantees from December 2023 to June 2024.

Title V SCSEP:

To date, the HCBS Title V SCSEP has served 1,044 participants and has provided the following infrastructure services: computers for use by SCSEP participants for training, resume writing, and other job search activities, laptops and iPads to complete remote job search and training activities, iPhones to increase participants accessibility to email and phone calls from potential employers, Google Nest Hubs for participants in rural areas, noise canceling headphones, mouse, keyboards, roller bags and protective gear for equipment, motorized medical mobility devices, clothing items such as business attire and required work uniforms, durable medical equipment (i.e., glasses, canes, wheelchairs, PPE), advanced job training services, seminars and job fair expenses, consultants to increase outreach efforts, updated outreach materials and increased community signage, and infrastructure improvements and costs.

Fall Prevention-Home Modification/Senior Legal Services:

To date, HCBS funding has greatly enhanced the effectiveness and reach of the Fall

Prevention Program in several ways. With this additional funding, AAAs were able to expand its reach to serve more individuals within their community by expanding outreach efforts to raise awareness about fall prevention and the services offered by the program. AAAs used the supplemental funding to acquire additional resources such as equipment, educational materials, and technology to improve the quality of services provided by the program. For example, they were able to expand their resources by increasing their purchases of assistive devices like durable medical equipment, electrician services, eye exams/eyeglasses, flooring repair, grab bars, handheld shower heads, handrails, lighting fixtures, medication management, non-skid surfaces, Personal Emergency Response Systems, shower seats, stair railings, surge protectors, toilet safety frames, toilet seat risers, threshold modifications and transfer benches. Additionally, AAAs hosted educational workshops, distributed informational materials, and collaborated with local organizations to reach vulnerable populations. Lastly, this funding was used to support training and education for program staff to stay updated on the latest fall prevention techniques and best practices to ensure that participants received high-quality care and support tailored to their individual needs.

Legal service providers have broadened their Senior Legal Services to assist older adults and older adults with disabilities facing a spectrum of legal challenges. These encompass housing, consumer fraud, elder abuse, Social Security, Supplemental Security Income (SSI), Medicare, Medi-Cal, age discrimination, pensions, nursing home issues, protective services, conservatorships, and other significant matters. Furthermore, the providers have intensified outreach efforts to educate seniors about their legal rights and available services, achieved through informational sessions and the dissemination of educational materials. Additionally, they were able to support ongoing training and professional development opportunities for legal aid staff and volunteers.

Title III E Family Caregiver Support Program (FCSP):

Through the HCBS funding, the Family Caregiver Support Program (FCSP) has been able to provide the following services to family caregivers throughout the state:

- **Support** services including but not limited to Caregiver Assessment and Caregiver Case Management.
- **Respite** including but not limited to, In-home Supervision, and In-home Personal Care.
- **Supplemental** services including but not limited to Assistive Devices for caregiving and Caregiving Material Aid.
- **Access** services such as Information and Assistance and Caregiver Outreach
- **Information** services such as Community Education and Public Information on caregiving.

The top three most utilized service categories include: 1) Caregiver Respite, 2) Caregiver Support services, and 3) Access Assistance. We continue to see a steady increase in

participation and spending for this program. Some AAAs have already expended 100% of their allocated funds. The remaining AAA's will continue to expend their funds through September 2024.

Behavior Health Line:

In December 2023, CDA finalized the Request for Proposal (RFP) process for the Friendship Line. At the conclusion of the RFP process, a four-year contract in the amount of \$4.5 million was awarded to the Institute on Aging (IOA) based on the funding augmentation that CDA received as of July 2023. The scope of the contract with the Institute on Aging includes providing a free-to-callers statewide 24-hour warmline for non-emergency emotional support calls for older adults, adults with disabilities, their families, and caregivers. The Friendship Line provides non-emergency statewide warmline emotional support using live operators 24 hours a day, seven days a week, 365 days per year. Warmline services are provided to:

- a) English speakers
- b) Speakers of other languages identified in the plan submitted and approved by CDA.
- c) Callers who are deaf or hearing impaired; and
- d) Callers with dementia or cognitive impairments.

Statewide outbound calls to customers/clients are conducted, as requested or directed by callers to assist someone in need of the service, to accommodate a specific language need, and to provide reoccurring social reassurance calls to individuals requesting a regular phone call on specified days at specified times. Through the Friendship Line contract, a marketing and outreach plan will be developed and implemented to create awareness of services and to result in an increased call volume statewide for the toll-free warmline. The established Friendship Line system identifies, tracks, and reports on:

- a) number of inbound calls,
- b) number of outbound calls,
- c) daily average call length,
- d) daily average waits times,
- e) daily number of abandoned calls,
- f) daily number of paid staff and volunteers returning calls,
- g) languages spoken by callers,
- h) referral source/network utilization where applicable,
- i) unique callers per month,
- j) and the purpose of every inbound and outbound call

As of January 2024, Friendship Line services are underway. To date, the collaboration with IOA based on the new contract and new funding augmentation, has assisted nearly 310,286 callers who include older Californian's, adults with disabilities, families, and caregivers to fight isolation and receive support for their behavioral health needs by

engaging in warm line calls with trained counselors and peers. IOA is in the process of developing a program fact sheet, scheduling collaborative meetings with stakeholders to inform the public about the Friendship Line and developing outreach and marketing material in collaboration and coordination with CDA's Communications team. At the conclusion of the contract, an evaluation of the program will be conducted. .

FFY 2023-2024 Q1

The one -time augmentation of \$106 million, to be spent over three years (2021 -2022, 2022-2023 and 2023-2024), strengthen older adults' recovery and resilience from the severe isolation and health impacts from staying at home for over a year due to the COVID-19 pandemic.

Funding allocations are proposed as follows:

- Senior Nutrition Intergenerational Activities: \$20.7 million
- Senior Legal Services: \$18.8 million
- Fall Prevention and Home Modification: \$9.4 million
- Family Caregiving Support: \$2.8 million
- Digital Connections: \$18 million
- Senior Employment Opportunities: \$17 million
- Aging and Disability Resource Connections: \$9.4 million
- Behavioral Health Line: \$2.9 million
- Elder Abuse Prevention Council: \$1 million
- State Operation Resources: \$6 million

B. Quarterly Report

FFY 2024-2025 Q1: Updates made to below FFY 2023-2024 Q3 in track changes.

FFY 2023-2024 Q3

For Senior Nutrition Intergenerational Activities: We continue to see a rise in the number of participants with the number of offered activities holding steady. Comments we have received from our AAA are as follows: "Various seasonal and recreational activities have been provided for the older adult community. Providers are actively preparing methods of keeping seniors engaged and active, including cooking, planting, exercising, and art. Cultural events such as Valentine's cards and Easter egg stuffing. Events such as author talks, and dance presentations are being administered to bring wide audiences. Providers are also working with local schools, organizations, and volunteers to bring youth involvement in activities and socialization to home-bound older adults". Also, "The Friends from Meals on Wheels Program" provides both meals and socialization services to homebound seniors. Intergenerational activities for older adults and children include arts & crafts, cognitive skill games, hand-eye coordination activities, exercise and movement,

gardening, and music. plant to plate, singing and dance, storytime, and tactile sensory activities. Another intergenerational program worked with 30 volunteers to provide home visits, home beautification and digital literacy". We continue to see a steady increase in participation and the benefit of these activities for Senior Nutrition Intergenerational Activities that we hope will continue well past the funding.

Aging and Disability Resource Connection (\$9.4 million): CDA is in conversations with potential vendors to assess the solutions for a state resource directory with the potential to eventually transform it into a single, statewide web portal; trainings for options counseling, enhanced information and referrals, person-centered services, and transitions; and planning for a customer contact solution for the ADRC Program. CDA is working with the California Department of Technology, in Stage 2 of the PAL process to develop the business case for establishment of a statewide web portal.

CDA has contracted with three vendors to enable local ADRC partnerships to access training on No Wrong Door/ADRC concepts and main service functions such as options counseling, enhanced information and referrals, person-centered services, and transition services. Vendors include AIRS (Alliance of Information and Referral Systems), BU/CADER (Boston University Center for Aging and Disability Education and Research), and CTI (Care Transitions Intervention). Trainings will be available to ADRC partnerships until September 2024.

Digital Connections (DC) (\$18M)

FFY 2023-2024 Q3 & Q4

Digital Connections (DC) (\$18M) provided 16,016 tablets with internet service, technical assistance, and digital literacy training to older adults and adults with disabilities throughout California. This funding opportunity was released to participants of twenty-six participating Area Agencies on Aging (AAA) programs, twelve participating Multi-Purpose Senior Services (MSSP) programs, three participating Programs of All-Inclusive Care for the Elderly (PACE) and one-hundred and twenty-one participating Community Based Adult Services (CBAS) centers in the Q2 of FFY 2022-2023. The DC program end date has been extended from December 31, 2023, to September 30, 2024, in alignment with Home and Community Based Services (HCBS) funding. Digital Connections device data plans (including Help Desk, Language Support and Mobile Device Management) concluded on February 29, 2024. Digital Literacy training resources have been extended through September 30, 2024. CDA is also 1 of 3 awardees of an Administration for Community Living (ACL) \$0 grant, in collaboration with USAging, Texas A&M University and five DC program partners, to administer the Upstream Social Interaction Risk Screener (U-SIRS) Tool which is a survey tool to evaluate the effectiveness of Community Based Organizations in addressing and reducing social disconnectedness.

FFY 2023-2024 Q2

DC (18M) provided 16,016 tablets with internet service, technical assistance, and digital literacy training to older adults and adults with disabilities throughout California. This funding opportunity was released to participants of twenty-six participating Area Agencies on Aging (AAA) programs, twelve participating Multi-Purpose Senior Services (MSSP) programs, three participating Programs of All-Inclusive Care for the Elderly (PACE) and one-hundred and twenty-one participating Community Based Adult Services (CBAS) centers in the Q2 of FFY 2022-2023. The DC program end date has been extended from December 31, 2023, to September 30, 2024, in alignment with Home and Community Based Services (HCBS) funding. CDA is currently working with the AAAs to execute their contract amendments that will allow them to take advantage of the date extension. CDA has also secured resources to extend device data plans (including Help Desk, Language Support and Mobile Device Management) through February 29, 2024. Digital Literacy training resources will continue through June 30, 2024.

FFY 2023-2024 Q1

CDA released a contract for the full amount of funding included in the Senior Nutrition Intergenerational Activities (\$20.7M), Senior Legal Services (\$18.8M), Fall Prevention and Home Modifications (\$9.4M), and Family Caregiver Support (\$2.8M) in June 2022. Area Agencies on Aging (AAAs) opted into the programs that they could support within their Planning and Service Area. CDA started releasing payments to the AAAs in August 2022.

Digital Connections (DC) (\$18M) will be an extension of a previously released Connections, Health, Aging and Technology (CHAT) program that provided tablets, internet service, technical assistance, and digital literacy training to older adults throughout California. The DC funding opportunity was released to participants of 28 Area Agencies on Aging (AAA) programs, 12 Multi-Purpose Senior Services Programs (MSSP), three Program for All-Inclusive Care for the Elderly (PACE) Centers and 126 Community-Based Adult Services (CBAS) Centers in Q2 of FFY 2022-2023. CDA purchased 16,000 iPad devices to be shipped to our program partners for distribution to program participants with 11,526 devices shipped to date. MSSP, PACE and CBAS contracts are fully executed with execution of AAA contracts currently underway. CDA has secured three digital literacy training vendors to serve DC Program participants. CDA is also in the process of securing a 3rd party evaluator to work with DC Program partners and program participants to conduct a full and thorough assessment of DC Program outcomes.

Title V Senior Community Services Employment Program (SCSEP) (\$17 million): CDA executed contracts with providers for the funding to subgrantees. The subgrantees have utilized the funding to enhance and expand their infrastructure to support a more robust program. CDA continues close partnership to provide support, recommendations, and oversight for the program and expenses. CDA has continued reimbursement to the subgrantee providers for their work on this investment through innovative, careful, and long-term planning expenditures.

Aging and Disability Resource Connection (\$9.4 million): CDA will be assessing the solutions for a state resource directory; planning for a single, statewide web portal; trainings for options counseling, enhanced information and referrals, person-centered services, and transitions; and planning for a customer contact solution for the ADRC Program.

Regarding, the Consumer Contact Center and Web Portal, these projects are in the early stages of planning. The projects would develop a centralized, statewide contact center that will serve as a resource for anyone at any time, from any location, who needs personalized assistance and support, with a “warm hand-off” to local partners. This will also include a consumer-facing web portal to provide consistent, streamlined, and standardized information on the array of services available to older adults, people with disabilities, and caregivers at the state and local levels. The site will be available and accessible to individuals, families, providers, community-based organizations, and more. This effort builds on the strength of California’s network of ADRCs and AAAs by providing streamlined access to information and supports, ensuring that all Californians have equal access to a trusted resource that offers navigation, assistance, and support in multiple languages 24-hours a day, seven days a week.

Behavior Health Line (\$2.9 million). In 2020, CDA in collaboration with the AAAs, partnered with the [Institute on Aging](#) (IoA) to launch Friendship Line California. This warm line service was originally established as a priority in fighting isolation and supporting behavioral health needs amid unprecedented circumstances during the COVID-19 pandemic. Since then, the Friendship Line has become a valuable resource throughout California that can be relied on in response to early-intervention behavioral health needs of older Californians and adults with disabilities. In October 2021, CDA entered a 2.5-year contract with the Institute on Aging (IOA), to expand the Friendship Line. The collaboration with IOA allows for older Californians, adults with disabilities, families, and caregivers to fight isolation and support any behavioral health needs by engaging in warm line calls with trained counselors and peers. Additionally, IOA will conduct an evaluation of the Friendship Line Program. HCBS funding has provided expansion efforts to include availability of crisis-intervention 24 hours per day, 7 days per week, 365 days per year, multi-lingual staffing, improved technology infrastructure and services, as well as outreach and awareness efforts. This contract concluded as of December 2023. A state funding augmentation enabled CDA to continue providing Friendship Line services through a separate Request for Proposal (RFP) process and contract.

Elder Abuse Prevention Council (\$1 million): In Q1 of 2023, CDA awarded a \$1 million contract to Justice in Aging, the entity which serves as the technical assistance provider for the National Center on Law and Elder Rights, to support statewide legal services capacity building including training and best practices for legal services focusing on the needs of older adults and people with disabilities such as elder rights, prevention of abuse, housing insecurity, rental issues, tenant protections, eviction protections, and asset management such as estate planning to ensure an individual does not lose their housing.

CDA is utilizing \$2.1M of the available \$6M of State Operations Resources with the California Association of Area Agencies on Aging (C4A) to further strengthen the AAA network leadership, capabilities, and capacity toward activities that integrate social and healthcare services, in alignment with the California Advancing and Innovating Med-Cal (CalAIM) goals. These activities have begun and will continue through the HCBS Spending Plan funding period.

FFY 2022-2023 Q3

CDA released a contract for the full amount of funding included in the Senior Nutrition (\$20.7M), Senior Legal Services (\$18.8M), Fall Prevention and Home Modifications (\$9.4M), and Family Caregiver Support (\$2.8M) in June 2022. Area Agencies on Aging (AAAs) opted into the programs that they could support within their Planning and Service Area. CDA expects to release payments to the AAAs beginning in Q1 of FY 2022-23. Senior Nutrition Intergenerational Activities have seen a decrease in participation from the AAA network due to the limited time designated to expend the funding of the contract. The number of AAAs participating is now at 28, whereas previously 30 AAAs had planned on participating in Senior Nutrition Intergenerational Activities.

Digital Connections (\$18M) will be an extension of a previously released Connections, Health, Aging and Technology (CHAT) program that provided tablets, internet service, technical assistance, and training to older adults throughout California. This funding opportunity will be released to participants of AAA programs, MSSP programs, and CBAS in the Q2 of FFY 2022-2023.

Senior Employment Opportunities (\$17M) CDA executed contracts with providers for the funding to AAAs. The AAAs have utilized the funding to enhance and expand their infrastructure for a solid foundation to support a more robust program. Infrastructure funding was allocated in that investments could be designated and designed at the local level. CDA continues close partnership to provide support, recommendations, and oversight for the program and expenses. CDA has begun reimbursing the AAA providers for their work on this investment in innovative, careful, long-term planning expenditures.

Aging and Disability Resource Connection (\$9.4M). CDA will be assessing the solutions for a single, statewide web portal and a customer contact solution for the ADRC program. The web portal would allow for bi-directional communication between ADRC staff and customers where customers could request program information and services through the portal and the program staff could send information and referrals to customers through the portal. The contact center would operate in a similar fashion except information and referrals would be exchanged via telephone versus a web portal. CDA plans to conduct assessment activities from July-December 2023, examine alternatives from January-June 2023 and prepare contract materials for the remainder of 2023.

The Behavior Health Line (\$2.9 M) was utilized in fall 2021. In October 2021, CDA entered

into a 2.5-year contract with the Institute on Aging (IoA), to expand the Friendship Line. The collaboration with IoA allows for older Californians, adults with disabilities, families, and caregivers to fight isolation and support any behavioral health needs by engaging in warm line calls with trained counselors and peers. HCBS funding has provided expansion efforts to include availability of crisis-intervention 24 hours per day, 7 days per week, 365 days per year, multi-lingual staffing, improved technology infrastructure and services, as well as outreach and awareness efforts. CDA is currently working with IoA to further the scope of the partnership while focusing on the Master Plan for Aging, bold goal two: health reimaged, making this service accessible to all.

Elder Abuse Prevention Council (\$1M): CDA is working with the National Center on Elder Law and Rights to develop a contract for statewide training and technical assistance focused on elder rights, prevention of abuse, and legal advocacy. We anticipate a contract executed by Q1 2023

CDA is utilizing \$2.1M of the available \$6M of State Operations Resources with the California Association of Area Agencies on Aging (C4A) to further strengthen the AAA network leadership, capabilities, and capacity toward activities that integrate social and healthcare services, in alignment with the California Advancing and Innovating Medi-Cal (CalAIM) goals. These activities have begun and will continue through the HCBS Spending Plan funding period.

Adult Family Homes for Older Adults
Funding \$0 Lead Department(s): CDA, with Department of Developmental Services (DDS)

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

No Updates

FFY 2023-2024 Q1

Adult Family Homes offers the opportunity for up to two adult individuals to reside with a family and share in the interaction and responsibilities of being part of a family unit, while the family receives a stipend and support from a local Family Home Agency (FHA) for caregiving for the adult individual(s). California will pilot Adult Family Homes for older adults in one county, with the Department of Developmental Services (DDS) assisting the Department of Aging (CDA) in developing and operating the program. This pilot is based on the successful program serving adults with developmental disabilities currently run by the DDS. Interested family homes are assessed and receive background clearances from a non-profit FHA under contract with a regional center. DDS performs oversight over the

regional center and the FHA. CDA will mirror this model with Area Agencies on Aging and the existing non-profit FHAs.

B. Quarterly Report

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

No Updates to Report.

FFY 2023-2024 Q1

Participants of this program would be placed in a family living situation, for which the families would receive stipends to cover financial costs. Without permanent, ongoing funding dedicated to this program, participants would face upheaval/eviction after December 31, 2023. CDA has paused all future efforts pending discussions with the California Department of Finance. CDA cannot implement this program without a permanent, ongoing funding source.

FFY 2022-2023 Q3

Participants of this program would be placed in a family living situation, for which the families would receive stipends to cover financial costs. Without permanent, ongoing funding dedicated to this program, participants would face upheaval/eviction after December 31, 2023. CDA has paused all future efforts pending discussions with the California Department of Finance. CDA cannot implement this program without a permanent, ongoing funding source.

Coordinated Family Support Service
Funding: \$7.5M enhanced federal funding (\$18M TF); [One-Time], \$10.5M GF [Ongoing] Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

No Updates

FFY 2023-2024 Q1

Currently, adults living outside the family home have more coordinated supports than individuals living with their family. DDS data shows a significantly higher percentage of adults who identify as non-white (75%) live with their family as compared to adults who are white (52%). To improve service equity for adults who live with their family, and improve

individual supports at home, this proposal would pilot a new service for families similar to supported living services provided outside the family home. The pilot would assist families in coordinating the receipt/delivery of multiple services.

B. Quarterly Report

FFY 2024-2025 Q1: DDS continues to receive standardized quarterly reports from regional centers and satisfaction surveys from individuals and their families which provide insight into service delivery and growth at the local level, including successes and challenges. Information from the quarterly reports is used to inform best practices and the potential need for further guidance. During the months of July-December 2024, DDS will continue to engage individuals and their families, as well as vendors and regional centers, to share individual/family success stories, provide targeted training and best practices in continued support of individuals living with family.

FFY 2023-2024 Q3

DDS attended several regional center and parent group meetings, virtually and in person, to provide an overview of the Coordinated Family Support Program and to answer attendee questions. DDS received standardized quarterly reports from regional centers and satisfaction surveys from individuals and their families which provided insight into implementation at the local level, including successes and challenges. During January-June 2024, DDS plans to engage individuals and their families, as well as vendors and regional centers, to share individual/family success stories, provide targeted training and best practices in continued support of individuals living with family.

FFY 2023-2024 Q1

DDS conducted webinars in early 2023 for the community and for the regional centers to provide an overview of Coordinated Family Support pilot. In addition, the finalized standardized documents, including the standardized assessment tool and quarterly reporting documents were shared with the community and the regional centers. Regional centers were asked to submit outreach plans that were due in early 2023. Multiple regional centers have started piloting the program. DDS will be collecting data through satisfaction surveys from consumers and quarterly reporting from the regional centers during the months of July-December 2023.

DDS anticipates programs started through these grants will continue beyond the grant period through collaboration with local entities, regional centers, and families, to sustain integrated social recreational activities.

FFY 2022-2023 Q3

DDS has assembled an internal team to lead this initiative. An operational plan has been developed. Stakeholder engagement and input concluded on June 30, 2022. Meetings were held with stakeholders of various ethnicities and languages, including self-advocate

groups. Utilizing information obtained from stakeholder engagement, the Department will focus on determining the scope of the pilot, issue guidance to the regional centers to commence the Request for Proposal process, explore a standardized assessment tool for tailoring the service, and consider a pre/post outcome measurement tool for effectiveness of this service.

During the months of April through June 2023, regional centers will contract with grantees and manage awarded grant projects. Grantees will report on their progress toward meeting outcome measures throughout the grant cycle.

DDS anticipates programs started through these grants will continue beyond the grant period through collaboration with local entities, regional centers, and families, to sustain integrated social recreational activities.

Enhanced Community Integration for Children and Adolescents
Funding: \$12.5M enhanced federal funding (\$12.5M TF) [One-Time] Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

No Updates

FFY 2023-2024 Q1

Children with intellectual and developmental disabilities (IDD) are frequently left out from participation in community programs, but both the child with IDD and children without IDD greatly benefit from opportunities to develop friendships. This proposal would support community social recreational connections for children through a grant program. The grant program will be for regional centers to work with CBOs and local park and recreation departments to leverage existing resources and develop integrated and collaborative social recreational activities.

B. Quarterly Report

FFY 2024-2025 Q1: DDS awarded grants to community groups in all 21 regional centers to increase social recreation opportunities for Californians with intellectual and developmental disabilities. Grantees implemented a variety of projects providing services in more than 21 languages. The grants focused on communities with limited access to resources and the grant structure encouraged recipients to continue serving those with disabilities after the grant funds were expended.

DDS approved a total of 145 social recreational grant projects statewide; 107 grant projects were awarded directly to regional centers across the state and two large contracts were awarded with the Boys and Girls Club and YMCA Alliances (38 projects, 2 project management). Per the grant guidelines, projects were slated to end December 1, 2023, but 62 extensions were granted. Grant project extensions allowed regional centers and grantees to work toward meeting their established goals, extending community outreach, expending awarded funds, and working towards vendorization. Grant extensions concluded as of April 30, 2024.

The Department continues to provide technical assistance to regional centers in their processing of reimbursement invoices, closing grant projects and working through the vendorization process for grantees to continue providing services.

For the period of July through December 2024, DDS will report back to the focus groups on the grant goals and priority outcomes while continuing to provide technical assistance to regional centers about sustainability of social recreation programs in the community.

FFY 2023-2024 Q3

DDS awarded grants to community groups in all 21 regional centers to increase social recreation opportunities for Californians with intellectual and developmental disabilities. Grantees are implementing a variety of projects that will provide services in more than 21 languages. The grants focus on communities with limited access to resources and the grant structure encourages recipients to continue serving those with disabilities after the grant funds are expended.

Grant proposals were due to DDS on January 31, 2023. DDS advised the regional centers and grantees of 104 approved projects and funding amounts, which totaled \$8.8 million. The first round of grant projects began in April 2023. DDS is continuing the process of awarding a second round of grants to over 40 YMCAs and Boys and Girls Clubs across California. The second round totaled approximately \$2.7 million.

Between July and December 2023, grantees developed and implemented grant projects and reported progress towards outcome measures.

During the months of January through March 2024, grantees will finalize their grant projects. Most grantees will enter into contracts with regional centers to continue providing children and adolescents access to integrated and inclusive social and recreational programs in their communities.

DDS anticipates programs started through these grants will continue beyond the grant period through collaboration with local entities, regional centers, and families to sustain integrated social recreational activities.

FFY 2023-2024 Q1

ARPA provided DDS \$12.5 million for the Social Rec Grants. The grants will fund projects that enhance and develop integrated and inclusive social and recreational programs for families, children, and adolescents with intellectual and/or developmental disabilities (I/DD) in underserved communities. Regional centers will partner with community entities that provide social and recreational programs to implement approved grant projects.

DDS has awarded grant funding to community groups in all 21 regional centers to increase social recreation opportunities for Californians with intellectual and developmental disabilities. Grantees will implement a variety of projects that will provide services in more than 21 languages. The grants seek to focus on communities with limited access to resources and the grant structure encourages recipients to continue serving those with disabilities after the grant funds are expended.

Grant proposals were due to DDS on January 31, 2023. DDS advised the regional centers and grantees of 104 approved grant projects and funding amounts, which totaled \$8.8 million. The first round of grant projects began in April 2023. DDS is in the process of awarding a second round of grants to over 40 YMCAs and Boys and Girls Clubs across California. It is anticipated that the second round of grants will total \$2.7 million.

During the months of July through December 2023, grantees will develop and implement grant projects and report progress towards outcome measures. Children and adolescents will have access to integrated and inclusive social and recreational programs in their communities.

DDS anticipates programs started through these grants will continue beyond the grant period through collaboration with local entities, regional centers, and families, to sustain integrated social recreational activities.

FFY 2022-2023 Q3

During the months of April through June 2023, regional centers will contract with grantees and manage awarded grant projects. Grantees will report on their progress toward meeting outcome measures throughout the grant cycle.

DDS anticipates programs started through these grants will continue beyond the grant period through collaboration with local entities, regional centers, and families, to sustain integrated social recreational activities.

Social Recreation and Camp Services for Regional Center Consumers
Funding: \$5.5M enhanced federal funding (\$14.69M TF) Ongoing Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

This proposal would support expanded options for individuals who have a developmental disability to include camping services, social recreation activities, educational therapies for children ages 3 -17, and nonmedical therapies such as social recreation, art, dance, and music. Additionally, the proposal provides increased options for underserved communities.

B. Quarterly Report

FFY 2024-2025 Q1: On February 6, 2024, DDS sent follow-up correspondence to regional centers to provide clarification on the requirements in Welfare and Institutions Code section 4688.22. Additionally, guidance was provided to regional centers on facilitating access to providers and vendorization of social recreation services, camping services, and nonmedical therapies such as specialized recreation, art, dance, and music. During the months of July – December 2024, anticipated activities include ongoing monitoring of regional center policies and provide support and technical assistance to regional centers.

FFY 2023-2024 Q3

On November 3, 2023, DDS sent correspondence to the regional centers providing guidance on the changes to Welfare and Institutions Code section 4688.22 and requested regional centers review and revise existing social recreation Purchase of Service (POS) policies for compliance with the changes in statute, follow a standardized vendorization process for social recreation vendors, complete new outreach plans, and utilize participant directed services for funding social recreation; and reminded regional centers of the need to use a specific subcode for social recreation services to more accurately capture expenditures. In December 2023, DDS staff began a proactive review of existing regional center social recreation POS policies to identify areas needing technical assistance before regional centers submit their revised policies in January 2024.

FFY 2023-2024 Q1

DDS required each regional center to develop a communication plan that describes how the center will share information with its community and include strategies for connecting with individuals/families in communities of color and/or whose primary language is not English. Regional centers were also required to revise Purchase of Service (POS) policies, as

needed. Each regional center has submitted a communication plan and their POS policy. During the reporting period DDS completed the review of all submitted plans and policies. The proposed budget includes statutory directive authority, in advance of developing regulations, to implement social recreation as a participant-directed service. Implementation of this proposal will occur between July and December 2023.

FFY 2022-2023 Q3

DDS required each regional center to develop a communication plan that describes how the center will share information with its community and include strategies for connecting with individuals/families in communities of color and/or whose primary language is not English. Regional centers were also required to revise Purchase of Service (POS) policies, as needed. Each regional center has submitted a communication plan and its POS policy. To date, DDS has reviewed and approved most plans and policies. DDS will continue to review plans through the reporting period.

Developmental Services Rate Model Implementation
Funding: \$945M enhanced federal funding (\$1.4B TF); \$1.2B Ongoing Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

This investment will improve and stabilize the services directly impacting consumers, build the infrastructure to support consumers and their families through person-centered practices and supports. Additionally, a prevailing need and challenge within the developmental service system is moving from a compliance-based system to an outcome-based system. To accomplish this conversion, DDS will need to build infrastructure and modernize methods for collecting and analyzing information about consumer services and outcomes. This proposal implements rate models recommended by the 2019 Rate Study completed by DDS, with the help of a consultant.

The state will maintain HCBS provider payments at a rate no less than those in place as of March 31, 2022; however, rates may be adjusted based on reviews or audits. The rate models would allow for regular updates based on specified variables, address regional variations for cost of living and doing business, enhance rates for services delivered in other languages, and reduce complexity by consolidating certain serviced codes. To improve consumer outcomes and experiences and measure overall system performance, the rate reform reflects the following goals: consumer experience, equity, quality and outcomes and system efficiencies. The department will implement a quality incentive program to improve consumer outcomes, service provider performance, and the quality of services with input

from stakeholders.

B. Quarterly Report

FFY 2024-2025 Q1: The Department continued to meet with workgroups comprised of regional centers, service providers, and other community members to discuss the rate reform implementation including topics of timelines for meeting new service requirements, billing changes and processes, as well as updates to the participant's individual program plans (person-centered plans). Activities expected to occur July- December 2024:

- The Department will release a series of directives, informed by the workgroup discussions, to provide guidance to regional centers and providers on implementation.
- The Department will also begin preparing regulatory changes to implement the directives.
- Continued training and education to regional centers, providers, and individuals and families on the rate reform changes.

FFY 2023-2024 Q3

During the reporting period the department continued collaborating with regional centers, providers, and other interested parties to define and communicate the details required to begin full implementation of rate reform scheduled for July 2024. DDS met with multiple small groups to brainstorm ideas to streamline changes related to specific services as we approach full implementation. Additionally, workgroups have developed and finalized policy decisions that will inform communications to the public in all service areas. Activities expected to occur during January – June 2024 include:

- Conduct focus groups, trainings and education on rate and Individual Program Plan changes for individuals and families, regional centers, and providers.
- Release directives and update the department's website to streamline communications.
- Introduce an online tool to aid in the vendorization verification process.

FFY 2023-2024 Q1

During the reporting period rate adjustments equal one-half of the difference between rates in effect March 31, 2022, and the fully funded rate model for each provider took effect. During the months of July – December 2023, activities expected to occur include continuous work to define and communicate the details required to begin full implementation of the rate models scheduled for July 2024. DDS has multiple avenues to communicate with stakeholders. For example:

- Office hours meetings for representatives from regional centers, DDS, and the DDS

- contractor to discuss upcoming changes, processes, questions, and issues
- Small group of stakeholders including providers, provider associations, regional centers to collaborate on webinars, directives, and other policy.
- Dedicated inbox, ratesquestions@dds.ca.gov for members of the public to submit any questions or concerns they may have about the rate study implementation process.

FFY 2022-2023 Q3

Effective July 1, 2022, the legislature accelerated implementation of the rate study by six months. Rate adjustments which equal one-half of the difference between rates in effect March 31, 2022, and the fully funded rate model for each provider, that were to take effect as of July 1, 2023, will now take effect January 1, 2023. During the reporting period, DDS will work with regional centers, providers, and stakeholders to address questions related to rate adjustments.

Contingency Management
Funding: \$15.1M enhanced federal funding (\$25.1M TF) [One-Time] Lead Department(s): DHCS

A. Overview

FFY 2024-2025 Q1:

- HCBS funds for contingency management were extended and must be spent by December 31, 2024. Because of payment lag and administrative claiming occurring on a quarterly basis, counties shall submit all administrative claims by June 30, 2024, and service claims by August 15, 2024, for DHCS to cover the non-federal share of these services.

FFY 2023-2024 Q3

For the Drug Medi-Cal Organized Delivery System (DMC-ODS), the state is expending Home and Community-Based Services (HCBS) Funds on the following activities:

- Benefits (Medical Care and Services) include the funding to support the non-federal share of Medi-Cal services for Contingency Management (CM). These services began in SFY 2022-23 Q4, however no warrants were generated between July 1, 2023, and September 30, 2023.
- Eligibility (County Administration) includes funding to support the non-federal share of administrative costs incurred by the county to deliver CM services. Payments for administrative claiming for CM began in FY 2022-23 Q3.
- Evaluation of the CM benefit. The evaluation activity, through a contractor, measures, and monitors outcomes of the CM benefit within DMC-ODS, using

information gathered from existing state data sources, as well as new data collected specifically for the DMC-ODS Program.

- CM benefit Training and Technical Assistance. Under this program, through a contractor, the state is helping substance use disorder (SUD) treatment facilities improve the quality of SUD services by providing Training and Technical Assistance on the CM benefit.
- Incentive Manager vendor to support the online tracking and distribution of incentives earned as part of this program.

FFY 2023-2024 Q1

For the Drug Medi-Cal Organized Delivery System (DMC-ODS), the state is expending Home and Community-Based Services (HCBS) Funds on the following activities:

- Benefits (Medical Care and Services) include the funding to support the non-federal share of Medi-Cal services for Contingency Management (CM). These services began in SFY 2022-23 Q4.
- Eligibility (County Administration) includes funding to support the non-federal share of administrative costs incurred by the county to deliver CM services. Payments for Administrative claiming for CM began in FY2022-23 Q3.
- Evaluation of the CM benefit. The evaluation activity, through a contractor, measures, and monitors outcomes of the CM benefit within DMC-ODS, using information gathered from existing state data sources, as well as new data collected specifically for the DMC-ODS Program.
- CM benefit Training and Technical Assistance. Under this program, through a contractor, the state is helping substance use disorder (SUD) treatment facilities improve the quality of SUD services by providing Training and Technical Assistance on the CM benefit.

B. Quarterly Report

FFY 2024-2025 Q1: For both the Benefits and County Administration, HCBS funds must be spent by December 31, 2024. Because of payment lag and administrative claiming occurring on a quarterly basis, counties shall submit all administrative claims by June 30, 2024, and service claims by August 15, 2024, for DHCS to cover the non-federal share of these services.

Between January 2024 and June 2024, DHCS met weekly with the Training and Technical Assistance vendor, the University of California, Los Angeles (UCLA), and the incentive manager (IM) vendor to discuss implementation and expansion efforts. In August 2023,

DHCS released updated guidance on the Recovery Incentives Program through [Behavioral Health Information Notice \(BHIN\) 23-040](#). A revised BHIN is anticipated to be released for stakeholder feedback in early summer 2024. Additionally, the program supported monthly coaching calls which all CM staff are required to attend, and Fidelity Reviews. All sites must complete three Fidelity Reviews in the first year of implementation and every six months thereafter. DHCS is finalizing a quarterly report that counties will utilize to monitor the CM sites in their counties and submit the report to DHCS. DHCS continues to receive data transfers monthly from the IM vendor, which are used for evaluation, payment processing, and dashboard reporting.

DHCS continues to work closely with UCLA to support training and launch of CM services at additional sites. In March 2023, DHCS approved the first site in Los Angeles County to offer CM services as part of the Recovery Incentives Program. As of May 23, 2024, 79 sites have been approved by DHCS to offer CM services. Active sites are providing CM services in the following 19 counties: Alameda, Contra Costa, Fresno, Imperial, Kern, Los Angeles, Marin, Nevada, Orange, Riverside, San Bernadino, San Diego, San Francisco, San Mateo, Santa Barbara, Santa Clara, Tulare, Ventura, and Yolo counties. These counties cover 81% of Medi-Cal members in California. Since the launch of the program, 2,824 Medi-Cal members have been enrolled, with 1,217 members currently receiving CM services.

Implementation activities projected through December 2024 include expansion of the program, including providing an implementation plan to the remaining 14 DMC-ODS counties that allows them to opt-in to offer CM services as part of the Recovery Incentives Program. DHCS will continue offering implementation training and technical assistance as additional sites begin offering CM services, updating resource documents, participating in coaching calls and Fidelity Reviews, and responding to questions from participating counties and provider sites.

From January 2024 through June 2024, evaluation activities included collecting survey and interview data from county administrators, treatment providers, and clients participating in the Recovery Incentives Program. The UCLA evaluation team has downloaded and begun analyzing administrative data including urinalysis test data from the Incentive Manager, Drug Medi-Cal claims data, and California Outcomes Measurement System data.

Evaluation activities expected through December 2024, include development of a draft and final midterm report on the Recovery Incentives Program, consistent with the CMS-approved evaluation design.

FFY 2023-2024 Q3

For both the Benefits and County Administration, HCBS funds must be spent by March 31, 2024. DHCS' current policy guidance states that counties shall submit all claims by February 15, 2024, for DHCS to cover the non-federal share of these services.

Between July 2023 and December 2023, DHCS met weekly with the Training and Technical Assistance vendor, the University of California, Los Angeles (UCLA), and the incentive manager (IM) vendor to discuss implementation efforts. In August 2023, DHCS released updated guidance on the Recovery Incentives Program through [Behavioral Health Information Notice \(BHIN\) 23-040](https://cadhcs.sharepoint.com/:w:/s/MCBH-PD/BHIB-CC/ESBjmU4jvoZHjhu_1TKivigBBKqmCYXYaQmZ21bO2EVYaA?e=Mso8BM). https://cadhcs.sharepoint.com/:w:/s/MCBH-PD/BHIB-CC/ESBjmU4jvoZHjhu_1TKivigBBKqmCYXYaQmZ21bO2EVYaA?e=Mso8BM Additionally, the program supported monthly coaching calls which all CM staff are required to attend, and Fidelity Reviews which all sites must complete three reviews in the first year of implementation. DHCS is finalizing a county audit tool and quarterly report which counties can utilize to help monitor the CM sites in their counties and Fidelity Reviews will transition from UCLA to the counties after the first year of implementation. Data transfer processes have been finalized and DHCS now receives regular data feeds from the Incentive Manager vendor which will be used for evaluation, payment process, and dashboard reporting.

From July 2023 through December 2023, DHCS continued to work closely with UCLA to support training and launch of CM services at additional sites. In March 2023, DHCS approved the first site in Los Angeles County to offer CM services as part of the Recovery Incentives Program. As of December 4, 2023, 64 sites have been approved by DHCS to offer CM services. Sites are in Contra Costa, Fresno, Imperial, Kern, Los Angeles, Marin, Orange, Riverside, San Diego, San Francisco, Santa Barbara, Santa Clara, and Ventura counties, and in total, have enrolled 1,146 Medi-Cal members in the Recovery Incentives Program, with 749 members currently receiving CM services.

Activities projected through June 2024 include expansion of the Recovery Incentives Program to other counties, continued Implementation of Training and Technical Assistance as additional sites begin offering CM services. DHCS will continue to update resource documents, participate in coaching calls and Fidelity Reviews, and respond to questions from participating counties and provider sites.

From July 2023 through December 2023, evaluation activities included data collection and analysis, in addition to conducting member and provider surveys. In August 2023, CMS approved the CalAIM DMC-ODS evaluation which includes DHCS' CM benefit. Evaluation activities will continue through June 2024 with a mid-point assessment of CM activities due June 30, 2024.

FFY 2023-2024 Q1

For both the Benefits and County Administration, DHCS' current policy guidance stipulates that HCBS funds must be spent by March 31, 2024. Counties shall submit all claims by February 15, 2024, for DHCS to cover the non-federal share of these services.

In January and February 2023, DHCS met regularly with the Training and Technical Assistance vendor, the University of California, Los Angeles (UCLA), and the incentive manager (IM) vendor to ensure the IM software adheres to the CM protocol outlined by

DHCS in BHIN [22-056https://www.dhcs.ca.gov/Documents/BHIN-22-056-The-Recovery-Incentives-Program-Californias-Contingency-Management-Benefit.pdf](https://www.dhcs.ca.gov/Documents/BHIN-22-056-The-Recovery-Incentives-Program-Californias-Contingency-Management-Benefit.pdf). Additionally, DHCS updated FAQ documents, started a bi-weekly data discussion meeting series, launched Implementation Training, worked with the California Department of Public Health to develop a process for expediting review of Clinical Laboratory Improvement Amendments waivers, and continued to respond to questions from participating counties and provider sites.

In March 2023, DHCS approved the first site in Los Angeles County to offer CM services as part of the Recovery Incentives Program. From March 2023 through May 2023, DHCS continued to work closely with UCLA to support training and launch of CM services at additional sites. DHCS updated program policy guidance in BHIN 22-056, started coaching calls with sites offering CM services, continued discussions on data transfer, payment processes, and reporting requirements, and responded to questions from participating counties and provider sites. As of June 16, 2023, 13 sites have been approved by DHCS to offer CM services. Sites are in Los Angeles, Kern, Riverside, and San Francisco counties, and in total, have enrolled 156 Medi-Cal members in the Recovery Incentives Program.

During this period, DHCS successfully resolved an unexpected issue with the CM vendor contract. On May 3, 2023, DHCS terminated its contract with Pear Therapeutics as the IM, as they filed for bankruptcy and formally rejected the contract. On May 11, 2023, DHCS entered into an agreement with Q2i as the new IM, who previously functioned as a subcontractor to Pear Therapeutics as the software developer and administrator. Q2i's contract performance period was dated April 7, 2023, which coincides with the last day of contracted services provided by Pear Therapeutics. As a result, program operations continued without interruption throughout this process.

Activities projected through December 2023 include continued Implementation Training and technical assistance as additional sites begin offering CM services. The program will post the redline BHIN for stakeholder comment in June 2023 and publish a final draft later in the year. DHCS will continue to update resource documents, participate in coaching calls and fidelity reviews, discuss, and finalize processes on data transfer, payment processes, and reporting requirements, and respond to questions from participating counties and provider sites.

Evaluation activities expected through December 2023 include data collection and analysis to complete a mid-point CM assessment evaluation report. In addition to this, the program is expected to conduct beneficiary satisfaction surveys and complete an ASAM implementation report.

FFY 2022-2023 Q3

For both the evaluation, and Training and Technical Assistance of the CM benefit, HCBS funds are planned to be expended by June 30, 2023, and the state will sustain the programs under the state's Medicaid program.

For both the Benefits and County Administration, HCBS funds are planned to be expended until exhausted. Due to the delayed services start date and claiming lag, use of the funds will extend beyond original estimates.

In July 2022, DHCS met regularly with its implementation team and initiated planning in collaboration with the CDPH for training for provider sites to help them comply with the requirements of the Clinical Laboratory Improvement Amendments (CLIA) during program implementation. CLIA trainings were held the second week in October 2022 with over 250 people registered.

In August 2022, DHCS issued a new procurement for an incentive manager vendor to support the calculation and delivery of incentives to beneficiaries participating in the Recovery Incentives Program. Also in August, the team continued to respond to questions from participating counties and provider sites, supported the development of training materials for counties and providers, and revised program FAQs.

In September 2022, DHCS received proposals for an incentive manager. DHCS also continued to respond to questions from participating counties and provider sites and posted revised program FAQs on its website. In addition, the agency released a Behavioral Health Information Notice with implementation guidance for stakeholder review. Stakeholder comments were minor and largely positive. DHCS revised the program's policies and protocols for accuracy based on changes the implementation team felt were necessary and submitted these changes to CMS.

Home and Community-Based Services Infrastructure and Support

The following infrastructure investments will support the growth of HCBS services, to allow existing HCBS programs to serve existing clients better as well as expand to serve more individuals who meet eligibility criteria.

Initiatives include:

- ❖ *Long-Term Services and Supports Data Transparency*
- ❖ *Modernize Developmental Services Information Technology Systems*
- ❖ *Access to Technology for Seniors and Persons with Disabilities*
- ❖ *Senior Nutrition Infrastructure*

Long-Term Services and Supports Data Transparency
Funding: \$3.5M enhanced federal funding (\$3.5M TF) [One-Time]
Lead Department(s): DHCS, with CDPH, CDSS, CDA, HCAI

A. Overview

FFY 2024-2025 Q1:

No Updates to report.

FFY 2023-2024 Q3

No Updates

FFY 2023-2024 Q1

This is a multi-department initiative to improve long-term services and supports (LTSS) data transparency, including utilization, quality, and cost data. This will be accomplished by creating a LTSS Dashboard linked with statewide nursing home and HCBS utilization, quality, demographic, and cost data. The goal of increased transparency is to make it possible for regulators, policymakers, and the public to be informed while we continue to expand, enhance, and improve the quality of LTSS in all home, community, and congregate settings. Nationwide core and supplemental standards for HCBS quality measurements do not exist, are long overdue, and would go a long way in improving our understanding of what works, where there are quality gaps, etc. As such, as there are no current outcome based HCBS quality measures or routine data publishing for HCBS in use at DHCS. Including HCBS quality measures in the LTSS Dashboard will enhance and strengthen the provision of HCBS under Medi-Cal. Similarly, including HCBS utilization measures will enable us to examine and ultimately improve access and reduce disparities in who utilizes these vital HCBS services in Medi-Cal.

B. Quarterly Report

FFY 2024-2025 Q1:

DHCS continues working on the development of the next version of the Long Term Support and Services (LTSS) Dashboard, which will be released late 2024. The user interface allows for utilizing multiple data visualization techniques. In this next version, the data will be available at the statewide level with values by all dimensions to include age, delivery system, duals, primary language, race, ethnicity, and sex. The current LTSS Dashboard contains demographic data (age, primary language, race/ethnicity, and sex) stratified by county and health plan level. In the design of the next LTSS Dashboard version, there will be a change to demographic data at the county and health plan level. County or plan data will be available for all counts, but with limited selection/display options (like age or language) or dimensions (like female or Spanish). New measures related to cost, length of stay, and quality will be included in this dashboard iteration, and the existing measures' data will be refreshed.

FFY 2023-2024 Q3

DHCS continues to prepare the next version of the LTSS Dashboard, which is on track for release by the end of 2023. The design of the new user interface utilizing multiple data visualization techniques has been finalized, and a new data file has been prepared that will support multiple stratification options. Updates to the LTSS data, originally expected to be published in summer 2023, will instead be released with the new enhanced version of the dashboard. Along with refreshed data for existing measures, the dashboard will include 16 additional measures related to home health, services utilized by Californians with Developmental Disabilities, and the California Community Transitions program. Moreover, an additional year of LTSS data has been compiled, so the upcoming version of the LTSS Dashboard will feature data from 2017 to 2022.

DHCS has also begun work on a future iteration of the dashboard to be released in 2024. New measures related to cost and length of stay will be included in this future dashboard and the data for these measures is under review. DHCS teams have also started exploring options for developing measures that reflect the quality of LTSS services.

FFY 2023-2024 Q1

DHCS continues its efforts to expand and enhance the LTSS Dashboard. The initial dashboard, deployed in December 2022, featured 40 measures, and in summer 2023, 18 more measures will be added and the data for the existing measures will be refreshed. DHCS' contractor, Mathematica, has submitted a report with recommendations for future quality measures to include in the dashboard, and the report is currently under review.

The next iteration of the LTSS Dashboard will be supported by a relational database for increased research capability, and it will contain various data visualization features to provide clarity and an improved user experience. Multiple teams are currently collaborating to finalize the design of the dashboard, which will be launched by the end of the year.

FFY 2022-2023 Q3

We developed the initial measures for the first iteration of the LTSS Dashboard, which was launched on December 12, 2022. In total, 40 measures resulted related to Medi-Cal enrollment and utilization of services, covering years 2017-2021, all posted on the CalHHS Open Data Portal. The process incorporated feedback from sister departments (DSS, CDA) and external stakeholders.

DHCS will continue developing the list of measures, in collaboration with internal and external stakeholders. Under contract executed with DHCS in October 2022, Mathematica is expected to provide recommendations and justifications on which demographic, utilization, access, quality, and equity measures to include in future iterations of the LTSS Dashboard.

DHCS has also established a contract to assist with building enhanced data visualization and user experience for the LTSS Dashboard.

Finally, DHCS plans to leverage data from the dashboard to further analyze patterns in utilization and conduct statewide quality improvement activities.

Modernize Developmental Services Information Technology Systems
Funding: \$6M enhanced federal funding (\$7.5M TF) [One-Time] Lead Department(s): DDS

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

The one-time investment supports the initial planning process to update the regional center fiscal system and implement a statewide Consumer Electronic Records Management System.

Uniform Fiscal System – The current information technology systems for billing and case management are disjointed and unable to quickly adapt to changing needs given the age of the systems and lack of standardization. Changes require DDS and regional centers to create and apply patches independently to each individual regional center (RC) system. The process for reporting data from the regional centers to the department is delayed, resulting in significant data lags, which can delay identification of problems.

Consumer Electronic Records Management System – The regional centers do not have a statewide standardized client case management system. Securing timely and accurate data is extremely challenging due to system differences. Additionally, there is not an outward-facing option for self-advocates and families to access their information, such as IPPs, current authorizations, appointments, outcomes data, etc.; instead, that information is being delivered by mail or email. This proposal will increase the availability and standardization of information to include, measures/outcomes, demographics, service needs, special incident reports, etc. Lastly, the system will allow consumers, via the web or app, to access their records. This investment will also support the efforts to develop an outcomes-based system for purchase of services.

B. Quarterly Report

FFY 2024-2025 Q1: Per the requirements of the State Project Approval Lifecycle (PAL) process the project team submitted the Stage 2 Alternatives Analysis packet for approval by

the California Department of Technology (CDT). The packet included the project charter, financial analysis workbook, mid-level requirements and all project plans expected to be included in the packet and expect CDT to approve the Stage 2 Alternatives Analysis packet by the end of June.

The project team has developed a Scope of Work for the Request for Proposal package. The team will be working on the PAL Stage 3, Solution Analysis packet into July, 2024 . DDS anticipates publishing the primary solicitation by 1/31/2025.

FFY 2023-2024 Q3

The project team completed their Stage 2 Alternatives Analysis packet, per the requirements of the State Project Approval Lifecycle (PAL) process and submitted the packet for approval by the California Department of Technology. The packet included the project charter, financial analysis workbook, mid-level requirements and all project plans expected to be included in the packet.

As a product of our market analysis, the team concluded that the Consumer Electronics Records Management System (CERMS) and the Uniform Fiscal System Modernization (UFSM) projects should be combined as one project given many vendors substantially covered the requirements of both projects. The project team also moved forward with Stage 3, Solution Analysis of the PAL, to complete the collection of detailed requirements.

The project team also began developing the Scope of Work for the Request for Proposal package. From January to June 2024, the team will be working on the PAL Stage 3, Solution Analysis packet. This includes at least six planning documents as well as a draft project management and contract management plan. DDS anticipates publishing the primary solicitation in December 2024.

FFY 2023-2024 Q1

The project teams completed the market research process including posting a Request for Information (RFI) document that resulted in system solution providers responding with a proposal and demonstrations that educated the project team about available solutions on the market. Beginning in Q4 this input will inform the project team about additional mid-level functionality we may want to include as well as clarify any limitations of available solutions. Alternatives Analysis documentation will be finalized for both projects. The team will then collect from stakeholders and finalize detailed requirements for each project. The project teams will also begin developing Scope of Work and other Request for Proposal documentation.

FFY 2022-2023 Q3

The project teams will be assembling and posting a Request for Information (RFI)

document inviting system solution providers to respond with a proposal and demonstration that helps to educate the project team about available solutions on the market. This input will inform the project team about additional mid-level functionality we may want to include as well as clarify any limitations of available solutions. We plan to conclude this market research phase during this period.

Access to Technology for Seniors and Persons with Disabilities
Funding: \$50M enhanced federal funding (\$50M TF) [One-Time]
Lead Department(s): CDA

A. Overview

FFY 2024-2025 Q1:

No update to report.

FFY 2023-2024 Q3

This initiative includes \$50 million to fund the Access to Technology Program for Older Adults and Adults with Disabilities pilot program. The purpose of this program is to provide grants directly to county human services agencies that opt to participate in the pilot program and to increase access to technology for older adults and adults with disability in order to help reduce isolation, increase connections, and enhance self-confidence. California proposes to pay for devices, training, and ongoing internet connectivity costs for low-income older and disabled adults for two years, as part of the activity to provide Access to Technology for Seniors and Persons with Disabilities. Internet connectivity will enhance, expand, and strengthen HCBS services and outcomes by providing low-income older adults and individuals with disabilities in community settings access to vital services on-line such as telehealth, social engagement/isolation prevention, and information about services in their communities such as nutrition, transportation, and long-term services and support.

B. Quarterly Report

FFY 2024-2025 Q1: Add Updates Here: Forty-one of the 58 Counties in California opted-in to participate in the ATT Program which represents a significant cross section of both geographic and demographic diversity. Participating counties have created innovative ATT programs tailored to meet the needs of their respective communities. All of the participating counties (listed in FFY 2023-2024 Q1) have fully executed contracts. \$6.2 million of the funding initially slated for the counties who opted-out has been proportionately reallocated to 30 of the 41 participating counties who opted-in to receive additional funding. Contract amendments to the counties who have accepted the additional funding from the reallocation are currently in the process of execution. CDA has also extended the services of the Digital Literacy training vendors serving our Digital Connections program participants to serve the participants in ATT counties who choose to utilize their digital literacy training services. CDA has also secured 3rd party evaluator National Opinion Research Center (NORC), to work

with county Directors and program participants to conduct a full and thorough assessment of the ATT program outcomes. The ATT Program will continue through September 30, 2024.

FFY 2023-2024 Q3

One additional county in California (Lake County) has decided to opt-out of participation in the Access to Technology (ATT) Program. Forty-one of the 58 Counties in California have opted to participate in the ATT Program which represents a significant cross section of both geographic and demographic diversity. Participating counties have created innovative ATT programs tailored to meet the needs of their respective communities. All of the participating counties (listed in FFY 2023-2024 Q1) have fully executed contracts. However, \$6.2 million of the funding initially slated for the counties who opted out is being reallocated to the counties who opted-in to participate. Contract amendments to the counties who have accepted the additional funding from the reallocation are currently being issued to those counties. CDA is in the process of securing a 3rd party evaluator to work with county Directors and program participants to conduct a full and thorough assessment of the ATT program outcomes. The ATT Program has been extended through September 30, 2024.

FFY 2023-2024 Q1

Forty-two of the 58 counties in California have opted to participate in the Access to Technology (ATT) Program. Participating counties include Butte, Calaveras, Colusa, Contra Costa, Del Norte, Fresno, Glenn, Humboldt, Kern, Lake, Los Angeles, Madera, Marin, Mariposa, Merced, Mono, Napa, Nevada, Orange, Placer, Plumas, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Tulare, Tuolumne, Ventura, Yolo, and Yuba. Participating counties represent a significant cross section of both geographic and demographic diversity. Participating counties have created innovative ATT programs tailored to meet the needs of their respective communities. Forty of these participating counties have fully executed contracts. CDA is also in the process of securing a 3rd party evaluator to work with county Directors and program participants to conduct a full and thorough assessment of ATT Program outcomes. The ATT Program has been extended through September 30, 2024.

FFY 2022-2023 Q3

CDA has completed work with the County Welfare Director's Association to determine allocation methodology, participating counties, scope of work, allowable expenditures, and reporting requirements. CDA is also finalizing a grant application that will allow the counties to share with CDA how they intend to use the funding in support of the goals and objectives of this funding investment. This grant application was released in July 2022. CDA reviewed and approved the proposals and budgets in September 2022. CDA began issuing contract documents to counties in October 2022. Funding is currently being released following full execution of contracts with participating counties.

Senior Nutrition Infrastructure
Funding: \$40M enhanced federal funding (\$40M TF) [One-Time] Lead Department(s): CDA

A. Overview

FFY 2024-2025 Q1:

No updates to report.

FFY 2023-2024 Q3

This initiative includes \$40 million to fund capacity and infrastructure improvement grants for senior nutrition programs under the Mello-Granlund Older Californians Act. The grants shall prioritize purchasing, upgrading, or refurbishing infrastructure for the production and distribution of congregate or home delivered meals.

Grants are intended to be awarded through Area Agencies on Aging (AAAs). All contracted meal-providers and AAAs are directed to work collaboratively to develop a coordinated and consolidated request for proposal on behalf of each Planning and Service Area to obtain funding through this grant program. CDA may make additional grants, to CBOs or local governments, if needed to ensure equitable access to funds. California does not plan to pay for major building modifications or ongoing internet connectivity as part of the Senior Nutrition Infrastructure activities.

B. Quarterly Report

FFY 2024-2025 Q1:

Updates made to below FFY 2023-2024 Q3 in track changes.

FFY 2023-2024 Q3

AAA continue to spend the funds and are currently waiting for the work to be done and equipment to be delivered. Many are experiencing a delay for the specialized vehicles to deliver meals such as Hot Shots but are working with dealerships to obtain the vehicles before the contract ends. Since the extension to 2024, CDA has seen many proposals being revised to purchase vehicles originally needed and work completed. More expenditures are being completed with quite a few AAA already spending 80% or more of their funds.

FFY 2023-2024 Q1

CDA has reviewed and approved the proposals submitted by the AAAs for this funding opportunity. The grant proposals include the equipment requests that AAAs, Meals on Wheels, and other meal-providing subcontractors would like to purchase to enhance and expand their nutrition programs. Stakeholder engagement, reporting requirements, and

funding allocations has been finalized. Contracts were executed for the 32 AAAs that opted into the program in October 2022, with funding released in Q1 of FY 2022-2023. The funding for this initiative has been extended through September 30, 2024.

FFY 2022-2023 Q3

CDA is in the process of reviewing and approving grant proposals submitted by the AAAs for this funding opportunity. The grant proposals include the equipment requests that AAAs, Meals on Wheels, and other meal-providing subcontractors would like to purchase to enhance and expand their nutrition programs. Stakeholder engagement, reporting requirements, and funding allocations has been finalized. Contracts will be executed for all 33 AAAs in October 2022, with funding released in Q1 of FY 2022-23. There have been reports from the AAAs of supply chain issues, questions about receiving the equipment, and reports of not being able to spend the full amount of allocated funding due to the supply chain delays with the funding end date change to December 2023. CDA continues to work diligently with the AAA network to provide all possible solutions.