

Cal AIM: Mental Health Screening Process

Agenda

1 Where Beacon works in California

2 Mild/Mod Screening Process

3 Step ups & Step downs

4 Questions & Discussion

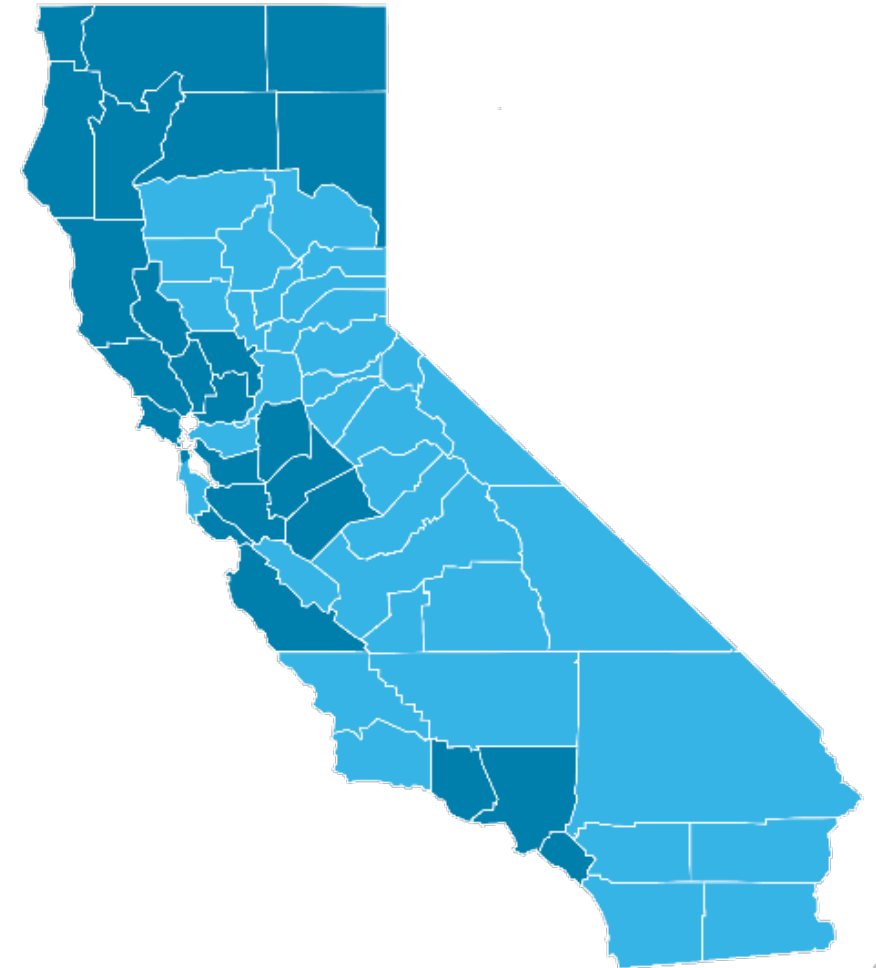
Presenters

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AVP Clinical Programs


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VP Client Partnerships

Beacon works with Medi-Cal in 26 California Counties

- Beacon contracts with 8 Medi-Cal plans to manage mild/mod MH services in 25 counties.
- Services include screening & referral process, network contracting & credentialing, utilization management, quality management & claims payment.
- Orange County contracts with Beacon for its MH & SUD access screening and referral line and outpatient provider network.
- Beacon clinicians in California overseeing our Medi-Cal services have experience working at a county and are knowledgeable about Title IX specialty MH criteria.




Medi-Cal Screening & Referrals, 2016 - 2019

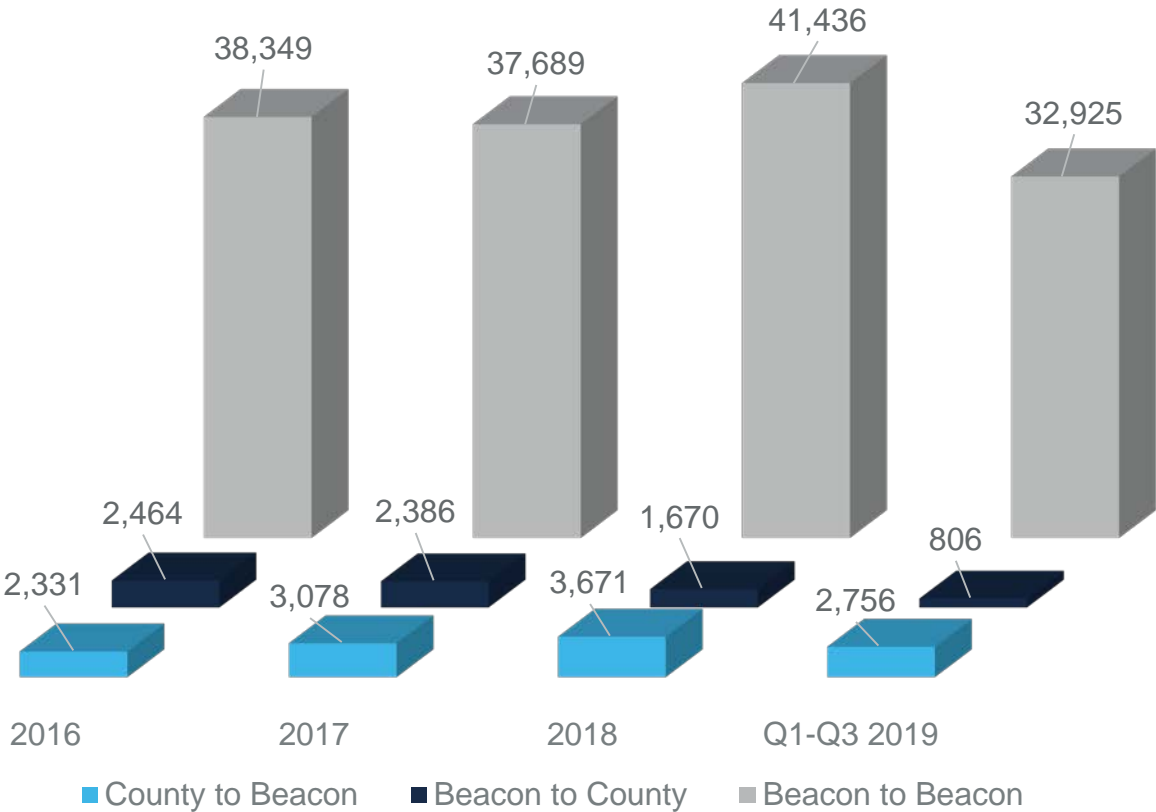
 Beacon conducts ~40,000 screenings per year.

Goal is to make the process simple to connect people to the right source of care as quickly as possible.

 Different tools depending on the county:
~ 8 adult & 10 child screening tools

Uncomplicated screenings take ~12 minutes;
complex screenings that require county referrals take ~30 min and follow up.

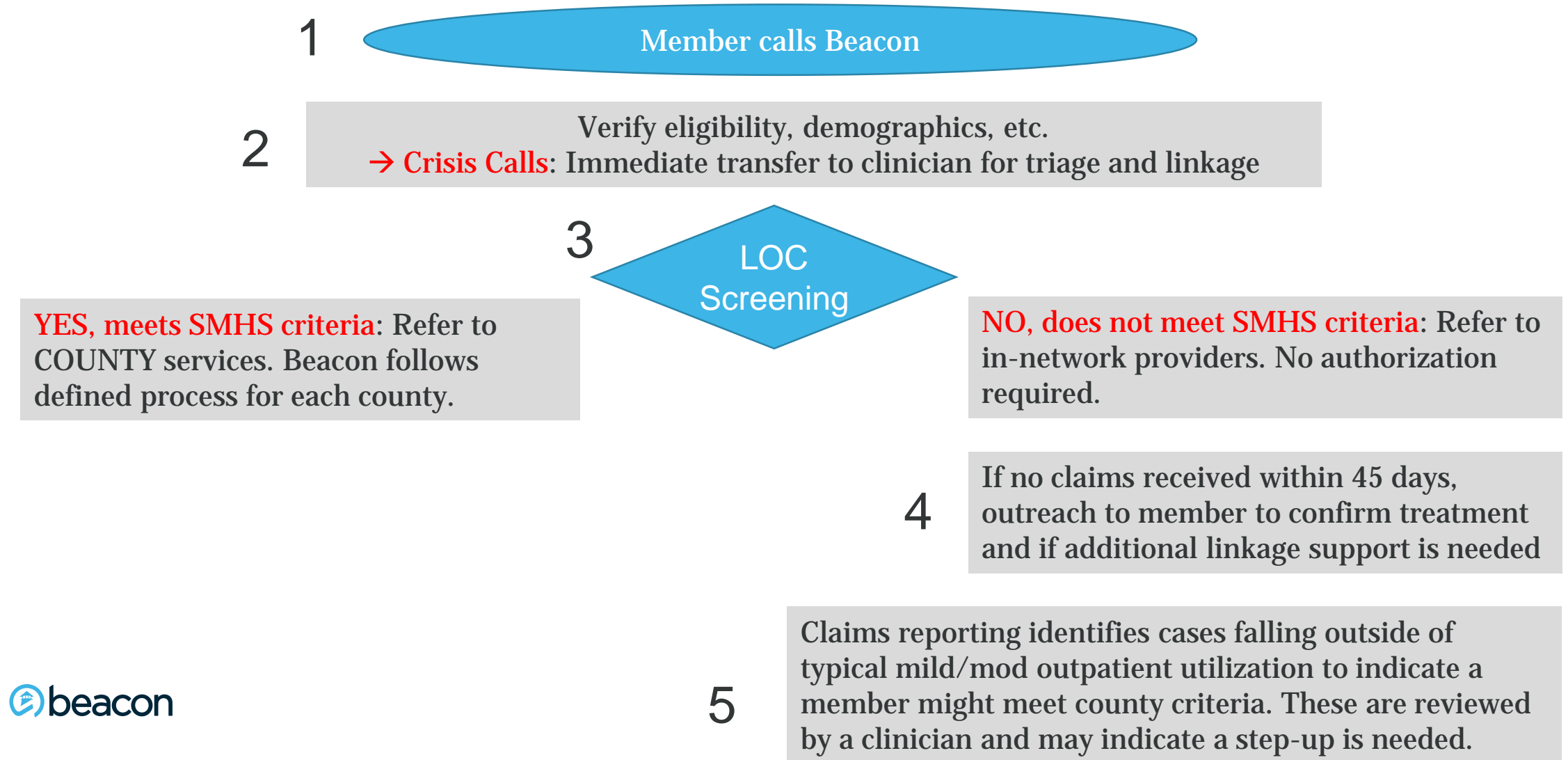
 Start with assumption individual is mild/moderate and work backward to look for significant issues.



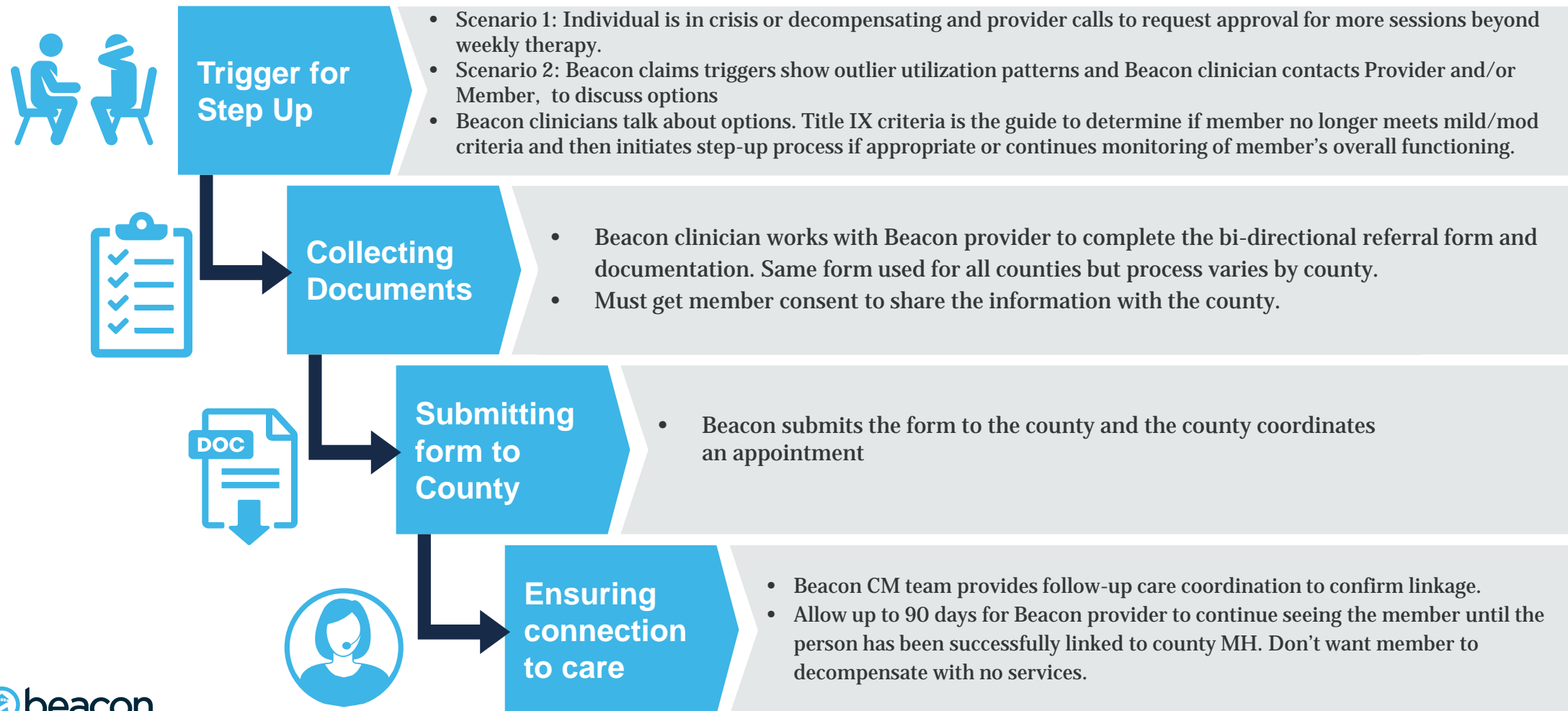
Most people coming into our call center are referred to mild/moderate provider in Beacon network.

2016	2017	2018	2019
94%	94%	96%	98%

Beacon call center screening workflow

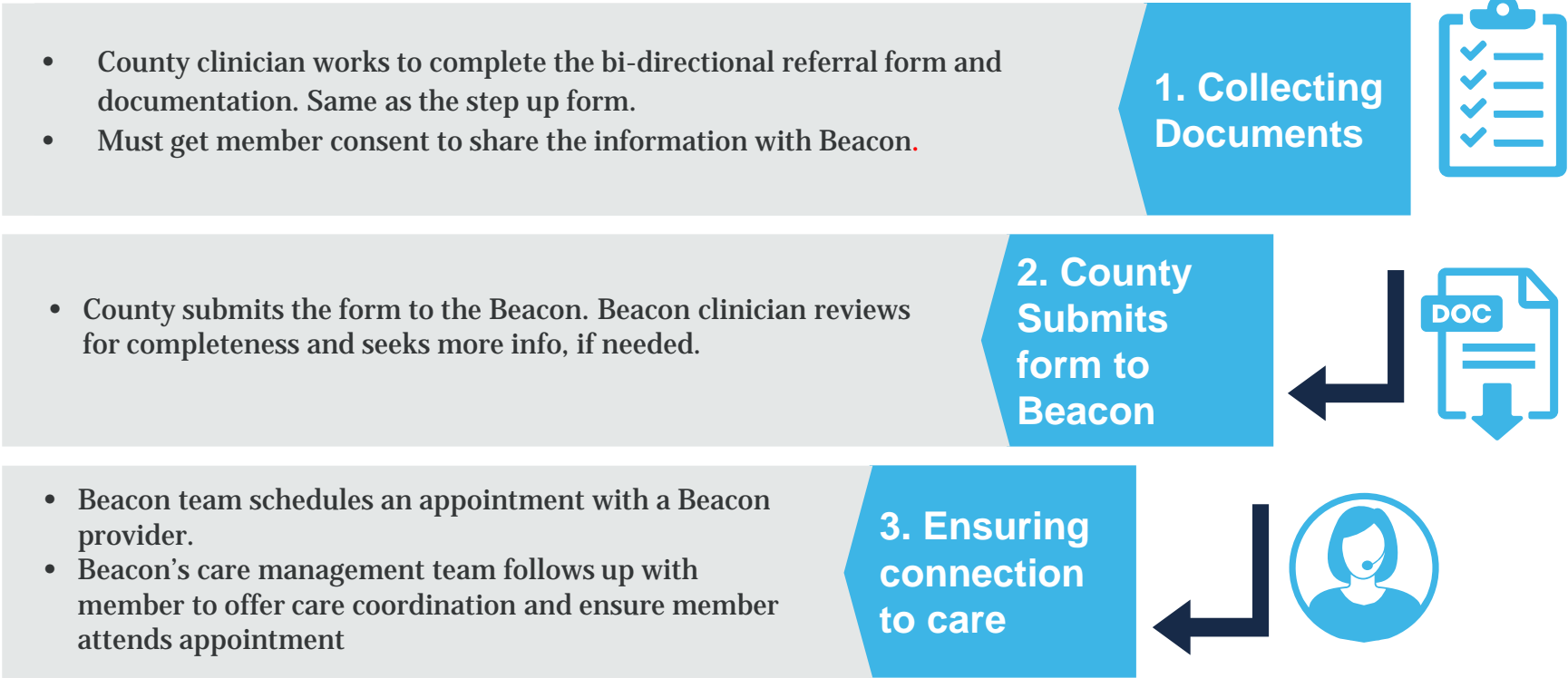


County Step-Up Process



County Step-Down Process

	2018	2019
Step Downs	527	484
Step Ups	115	84



Beacon providers are not required to use a specific assessment tool; they must follow documentation requirements based on NCQA standards.

Audit tool used to review provider charts includes ~ 70 questions, including some on screenings/assessments.

- Is the reason for admission/beginning of treatment documented?
- Is there documentation of mandated assessment under 21 when applicable (ie CANS under 18)?
- Adequate risk assessment completed?
- Screening for alcohol & other substance use?
- Screening for depression with PHQ-9?
- Measurement-based care is evident?
- Is there evidence of a scale to measure changes in function and/or improvements?

Beacon Medi-Cal network:

- ✓ 2,029 solo practitioners
- ✓ 476 groups
- ✓ 330 FQHCs

Thank You

Contact Us



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