

CALIFORNIA ELECTRONIC VISIT VERIFICATION

Have You Registered for CalEVV?





Please reference the Self-Registration Quick Reference Guide¹ for step-by-step instructions on how to register for California Electronic Visit Verification (CalEVV). Register through the CalEVV Provider Self-Registration Portal² or visit our CalEVV website³ for more information regarding provider self-registration and access to onboarding resource guides, training videos, frequently asked questions, and more!



Why Register for CalEVV?

Providers and caregivers who render MediCalfunded Personal Care Services (PCS) and Home Health Care Services (HHCS) are required to register for CalEVV, per the 21st Century Cures Act federal mandate.



Providers who fail to comply with EVV requirements may be subject to corrective actions up to and including denial of payment and sanctions.

Does CalEVV Apply to Me?

Refer to the Provider Types and Codes⁴ document on our Department of Health Care Services (DHCS) CalEVV website³ to determine which services are EVV impacted. If providers and caregivers bill to any of the Healthcare Common Procedure Coding System (HCPCS) and/or service codes listed, then EVV applies.





Here are some helpful links to get you started!

Self-Registration Quick Reference Guide¹

CalEVV Provider Self-Registration Portal²

Department of Health Care Services (DHCS) CalEVV website³

Provider Types and Codes⁴

Need Assistance?

For program policy questions, contact: EVV@dhcs.ca.gov

For CalEVV Technical Support, contact: CACustomerCare@sandata.com.



Questions? E-mail us at: EVV@dhcs.ca.gov