SPOTLIGHT

CALIFORNIA ELECTRONIC VISIT VERIFICATION

Empowering Insights to Make Data Driven Decisions

New reports now available!



NEW Authorizations Report (Providers and JEs)

- This report is being enabled for providers to verify that their clients and authorized services are listed correctly and are linked to the correct payer(s) and Jurisdictional Entities (JEs).
- JEs: If a provider has listed their client's authorized services incorrectly, contact the provider to have them update the service in their client's record.



NEW Provider Listing Report (JEs only)

- This report identifies which providers have completed self-registration and shows which providers are linked to a JE.
- If a provider has incorrectly associated themselves with your organization, notify the provider to update their Provider ID to associate with the correct JE.



Providers and JEs using the CalEVV system can access the applicable report(s) through the CalEVV Portal and Aggregator.



Providers using an Alternate system can access the Authorizations Report through the CalEVV Aggregator.



The goal of these reports is to provide additional tools for monitoring compliance and verifying the information entered by providers is accurate.



NOTE: An incorrect association may result in a data breach where you can potentially be exposed to or expose others to Personally Identifiable Information (PII) or Protected Health Information (PHI). In this event, follow your organization's policy on handling PII and PHI incidents.



Join us for our September Office Hours!

Monday, September 9 | 9-10 am

Register Here

Friday, September 20 | 3-4 pm

Register Here

Tuesday, September 24 | 3-4 pm

Register Here



NEW CalEVV E-mail Notifications

Stay informed with the latest news and updates. Click <u>subscribe</u> to join our mailing list.

(Explore <u>previous editions</u> of the CalEVV Spotlight)



Here are some helpful links to get you started!

DHCS CalEVV website

CalEVV Provider Self-Registration Portal

CalEVV Portal and Aggregator

Self-Registration Quick Reference Guide
Provider Types and Codes
Subscribe to CalEVV Notifications

Need Assistance?

For program policy questions, contact **EVV@dhcs.ca.gov**.

For CalEVV Technical Support, contact 1-855-943-6070 or CACustomerCare@sandata.com.



Questions? E-mail us at: EVV@dhcs.ca.gov

Have a feedback or comment? Tell us HERE!