



Local Educational Agency Medi-Cal Billing Option Program

August 7, 2023

LEA BOP UPDATE

Please do not reply to this e-mail.

To All Local Educational Agency Medi-Cal Billing Option Program (LEA BOP) Providers:

The Department of Health Care Services (DHCS) is reaching out to inform you about updates that will soon be provided to the Medi-Cal Provider Portal, which is the gateway for submitting online claims for LEA BOP services.

What you need to know

- It promotes a sustainable effort to go paperless and increases efficiencies in security and accessibility of electronic services such as billing and administrative work.
- The Medi-Cal Providers website will be updated and have a new look effective July 31, 2023. It will have the same features with some slight changes:
 - New branding of the website.
 - Improved Publications area to assist with finding information.
 - The references pages will now feature categories including frequently asked questions (FAQs).
- Although users will still be able to access the necessary transactions through Transaction Services, DHCS will be decommissioning the Transaction Services login beginning on July 31, 2023.
 - Transaction Services is not going away, but the services are being migrated into the Provider Portal.
- Medi-Cal billers will need a letter from DHCS with a one-time secure registration token based on your Tax Identification Number (TIN) that is registered with Medi-Cal. The token letter was sent out to the pay-to address on file.
- If you have any questions, please call the Telephone Service Center (TSC) at 1-800-541-5555.

Subject: Medi-Cal Provider Portal

- The Provider Portal Support Line is available 8 a.m. to 5 p.m., Monday through Friday, except national holidays.
- Individualized assistance from a Field Representative is available by calling the TSC.
- For further information, please see [Medi-Cal: Medi-Cal Provider Portal Overview](#).
 - Provider Portal User Guide: [Provider Organization](#).
 - Provider Portal User Guide: [Submitter Organization](#).

We are here to help

- For general LEA BOP questions, e-mail DHCS at LEA@dhcs.ca.gov.
- For information regarding the LEA BOP, please visit the [LEA BOP website](#).
- For personalized assistance, request a [Technical Assistance](#) visit.

Sincerely,

LEA BOP Staff

LEA Medi-Cal Billing Option Program | Department of Health Care Services



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