

# Expert Task Force May Meeting

# Agenda

- » Welcome
- » Behavioral Health Information Notice Update
- » Analysis of Client Identifier Numbers (CINs)
- » New CANS Reports
- » SNAPSHOT and CANS/PSC Submissions Estimates
- » Reference

# Expert Task Force Participants

- » **5 Acres**
  - Katherine Tsai
  - Rachel McClements
- » **Behavioral Health Concepts External Quality Review Organization**
  - Sandra Sinz
- » **California Alliance of Child and Family Services**
  - Chris Stoner-Mertz
  - Adrienne Shilton
- » **County Behavioral Health Directors' Association**
  - Mike Stajura
- » **California Council of Community Behavioral Health Agencies**
  - John Drebing
  - Le Ondra Clark Harvey
- » **California Pan-Ethnic Health Network**
  - Ruqayya Ahmad
- » **Casa Pacifica Centers for Children & Families**
  - Shawna Morris
- » **Children Now**
  - Lishaun Francis
- » **Education Development Center**
  - Justine Collinsworth
- » **Health Access**
  - Amanda Wallner
- » **Health Law**
  - Kimberly Lewis
- » **Humboldt County**
  - Jimmy Cookman
  - Stephanie Levy-Boyd
  - Travis Moneypenny-Johnston
  - Christine Way
- » **Imperial County Behavioral Health Services**
  - Brenda Sanchez
  - Stephanie Ramirez
- » **Kern County**
  - Jason Giffard
  - Jennie Sill
- » **LMT Consulting**
  - Lynn Thull
- » **Los Angeles County**
  - Kara Taguchi
- » **Opeeka**
  - Kate Cordell
- » **Orange County Health Care Agency, Mental Health & Recovery Services**
  - April Howard

# Expert Task Force Participants Cont.

- » **Pacific Clinics**
  - Daniel Lakin
  - Gordon Richardson
  - Scott Fairhurst
- » **Placer County Children's System of Care**
  - Andrea Kauppila
  - Julia Soto
- » **Rady Children's Hospital-San Diego**
  - Andrea Hazen
- » **San Bernardino County, Department of Behavioral Health**
  - Jessica Headley
  - Anthoula Poulakos
- » **San Diego**
  - Yael Koenig
- » **San Joaquin County Behavioral Health Services**
  - Donna Bickham
- » **San Luis Obispo Behavioral Health Department**
  - Amanda Getten
- » **Santa Clara County Behavioral Health Services**
  - Alison Bell
  - Amanda Vierra
  - Bart Zisa
- » **Siskiyou County**
  - Christine M. Gannon
- » **Sonoma County**
  - Karin Sellite
- » **Steinberg Institute**
  - Karen Larsen
- » **Union Point Group, LLC**
  - Nathaniel Israel
- » **University of California, Davis**
  - Penelope Knapp
- » **University of Kentucky**
  - April D. Fernando
- » **Ventura County Behavioral Health**
  - Yvette Chen
  - Sloane Burt
- » **Young Minds Advocacy**
  - Patrick Gardner
- » **DSS Staff**
- » **DHCS Staff**

# Welcome

# **Behavioral Health Information Notice (BHIN) Update**

# New BHIN

- » Will be released for stakeholder review (two weeks) before being finalized
- » Removes time constraints on submissions of PSC and CANS reassessments
- » Will request counties to resubmit all assessments that had previously been rejected

# **Analysis of Client Index Numbers**

(CINs)



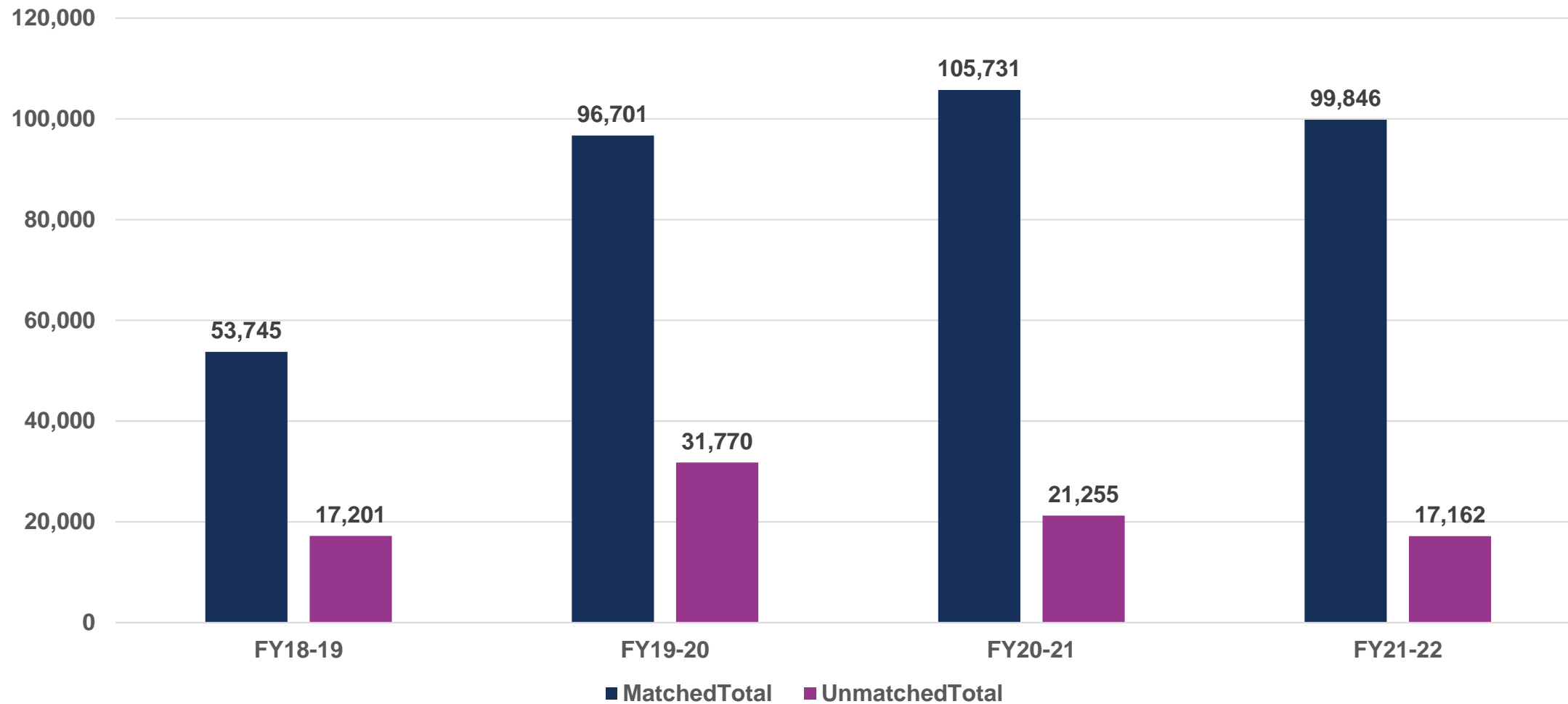
# Purpose

- » DHCS examining the rate of CIN submissions by counties
- » [BHIN 20-003](#) made submission of CINs mandatory with FAST data
  - This has not been enforced
  - Need CIN to match to diagnostic data
- » Methodological Notes
  - CANS and PSC assessments are to be given to Medi-Cal clients only
  - Occasionally clients who are new won't have a CIN at the time of initial assessment(s) because the process of obtaining a CIN can take several weeks or more

# Methodology to Determine Match Status

- » Match = the FAST data associated with a single client assessment contained a CIN (Medi-Cal ID) which matched a Medi-Cal beneficiary in the DHCS data warehouse
  - We can therefore find out additional demographic and service/treatment information about that client
  - Currently we can obtain the client's age, race/ethnicity and sex
- » No Match = the FAST data associated with a single client assessment did not have a CIN (Medi-Cal ID) which matched a Medi-Cal beneficiary in the DHCS data warehouse

# Statewide Count of CINs by Match Status



# Statewide Statistics on CINs by Match Status Across All Fiscal Years

Measure	Matches	No Matches
Average	79%	21%
Median	78%	22%
Range – Maximum	85%	25%
Range – Minimum	75%	15%

# County Statistics on CINs by Match Status Across All Fiscal Years

Measure	Matches	No Matches
Average	83%	17%
Median	91%	9%
Range – Maximum	100%	100%
Range – Minimum	0%	0%

# Discussion

- » What are reasons that counties may have high percentages of “no match”?
- » What are potential barriers to meeting 100% Match?

# New CANS Reports

# Methodology

- » File provided from FAST consisting of all available CANS assessments at time of data pull on 4/14/2023 (July 2018 to Present)
- » There were a total of 542,437 assessments (Full CANS), representing 245,866 unique clients
- » Assessment Sets were created
  - Initial Assessments matched with subsequent Discharge Assessments for individual clients
  - 67,723 assessment sets, representing 63,437 unique clients
- » Note: There are four counties that did not have any matching assessments; they are not included in this analysis

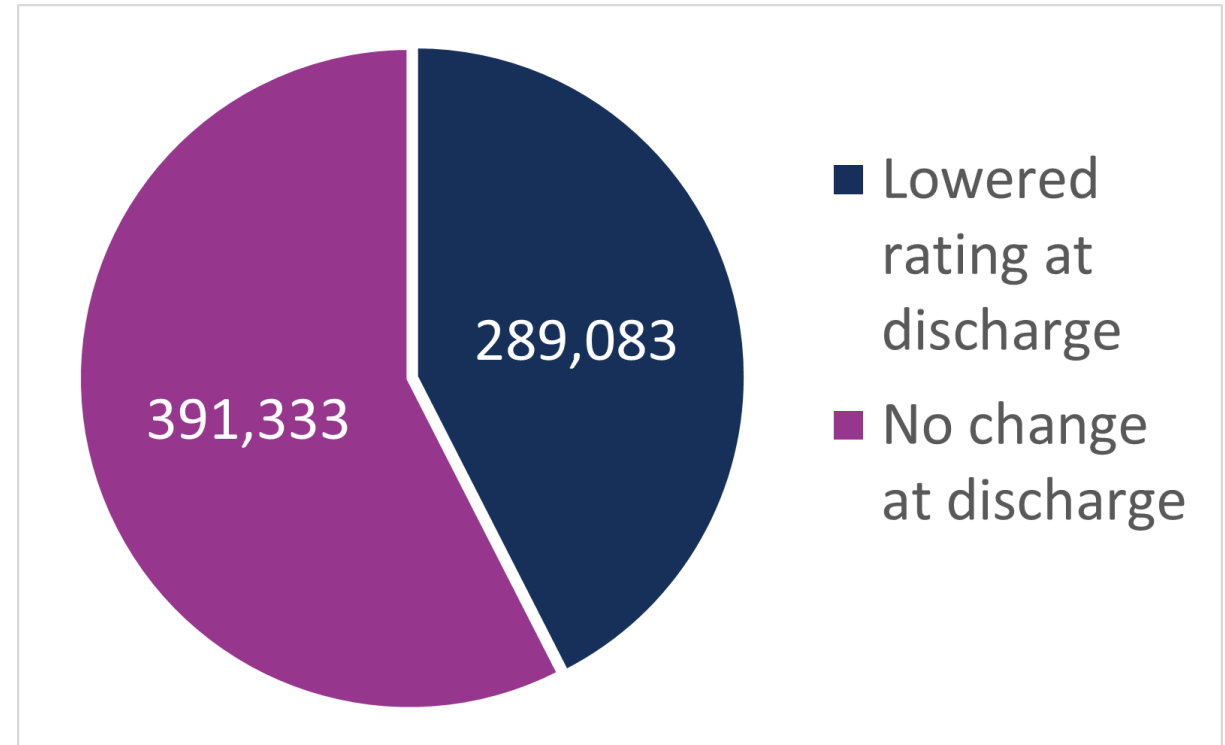


# Items of the CANS Assessment showing improvement from High Rating to Low Rating

- » Assessments consist of 50 **items** – each item is scored as a high rating (rating of 2 or 3) or a low rating (rating of 0 or 1)
- » Statewide Improvement Rate - Items
  - The denominator is the number of items that have a high rating on the initial assessment
  - The numerator is the number of times that the high rating improved to a low rating in the discharge assessment

# Items of the CANS Assessment showing improvement from High Rating to Low Rating

- » 680,416 High Initial Items (20% of all ratings)
- » Statewide Improvement Rate: 42.5% of High Initial Items
- » County Range: 0% - 78.6%
- » County Median: 41.2%

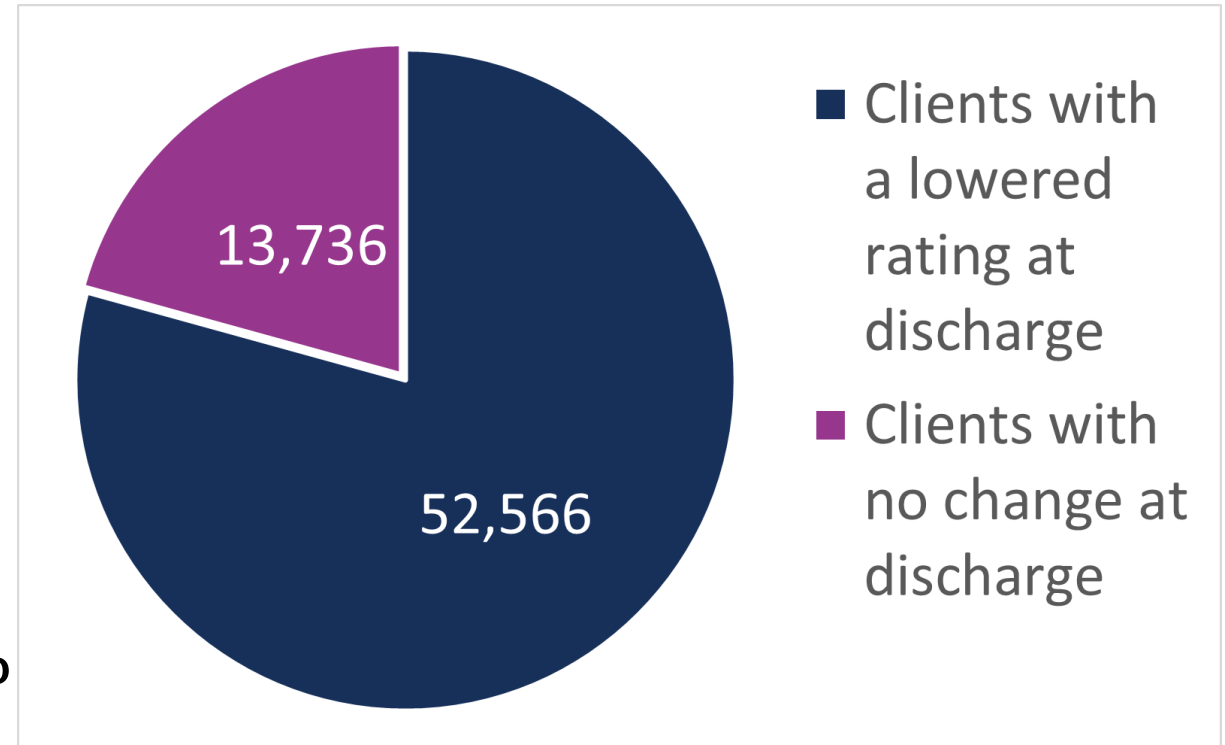


# CANS Assessment Sets with improvement from High Rating to Low Rating

- » “Assessment Set” = Matched Initial & Discharge assessments
- » Statewide Improvement Rate – Assessment Sets
  - The denominator is the number of assessment sets that have at least one high rating on the initial assessment
  - The numerator is the number of those sets that have at least one of those high ratings improve to a low rating in the discharge assessment

# CANS Assessment Sets with improvement from High Rating to Low Rating

- » 66,302 with at least one High Initial Item (98% of all Assessment Sets)
- » Statewide Improvement Rate: 79.3% of High Initial Assessment Sets
- » County Range: 16.7% - 100%
- » County Median: 80.9%



# Priorities & Future Directions

- » Impact of rejected assessments to be submitted to increase the matches between initial and discharge assessments
- » Inclusion of reassessments, expected to result in more dynamic timelines
- » More nuanced Client- or Assessment Set-Level categories
- » Stricter definitions of “improvement”
- » Domain-scoring approach
- » Applying similar methodologies to PSC

# Using SNAPSHOT Report to Estimate CANS/PSC Submissions

Continued from Last Meeting

# Estimating FAST Submissions

- » County Data Used to Create Model to Estimate Needed Number of FAST Submissions
- » Used POS SNAPSHOT report methodology using each county's own data to provide a tailored estimate for Arrivals, Continuances, and Exits (p. 13: <https://www.dhcs.ca.gov/services/MH/Documents/00-20190304-Statewide-SUP-Final.pdf>)
- » These are proxies for Initial Assessments, Reassessments, and Discharges

# Why Use SNAPSHOT as Model?

- » Provides concrete numbers based on actual services provided
- » Provides way to categorize what types of assessments should be given
- » Arrival and Exit categories have fairly-good estimates because they are based on one point in time (e.g., 1 visit)
- » Reassessments based on Continuances will be underestimated because only one service is counted during the fiscal year

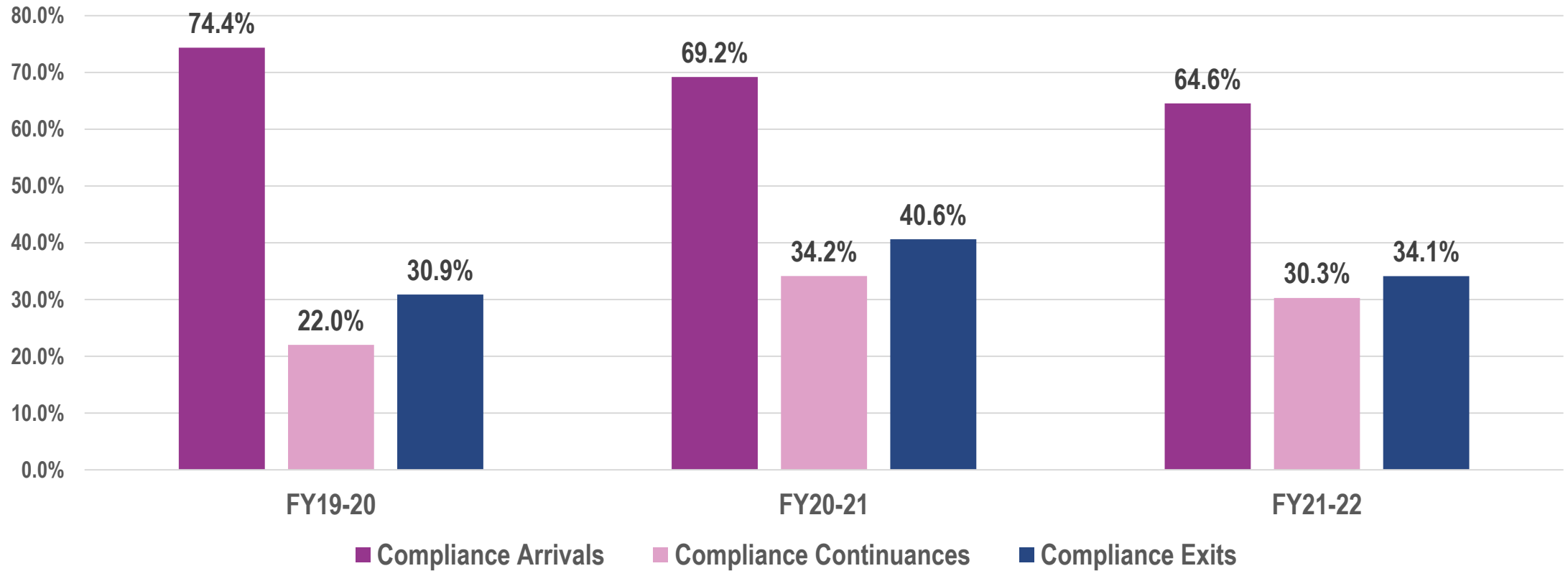


# Crosswalk Between SNAPSHOT and Type of Assessment

SNAPSHOT Report	Type of Assessment
Arrivals	Initial assessments
Continuances	Reassessments
Exits	Discharges, Administrative Close
Not accounted for	Urgent

# CANS Compliance Statewide

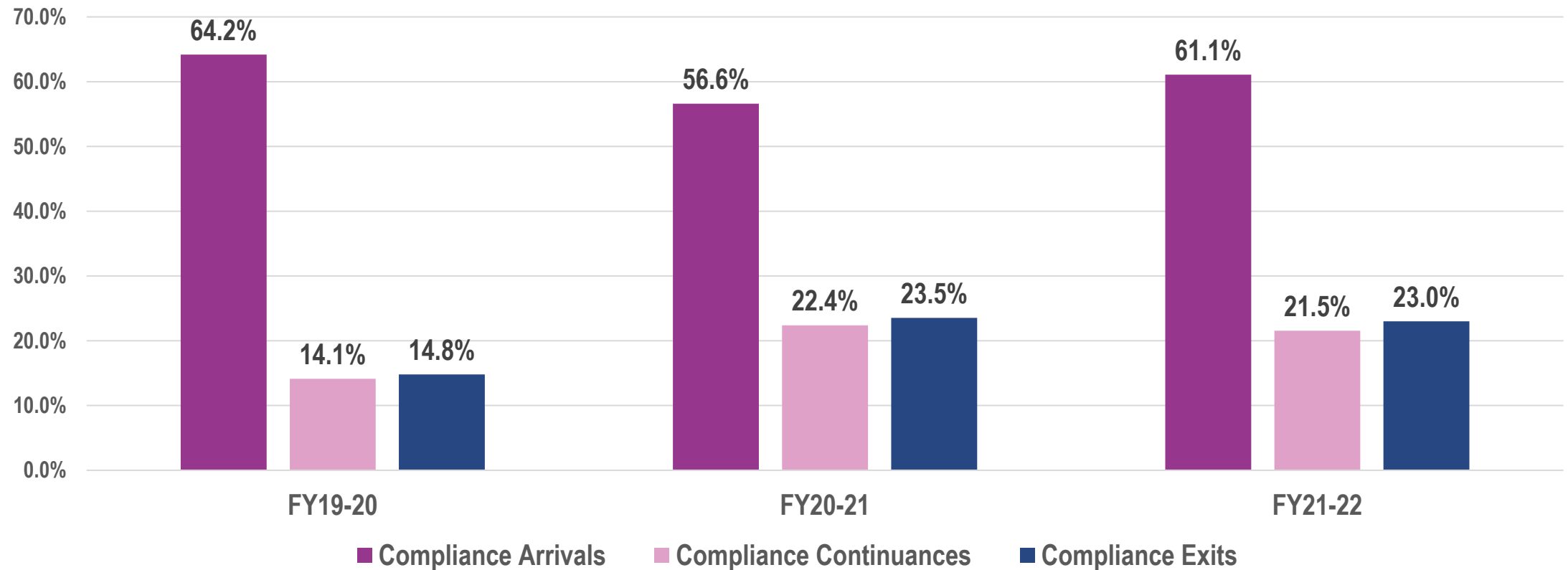
Compliance for CANS Statewide Since Implementation in July 2018



*Data Source: Dates Represented: 7/1/2018 to 11/5/2022. Total 891,378 assessments extracted on 11/11/2022 from Functional Assessment Reporting Tool. Prepared by the California Department of Health Care Services.*

# PSC Compliance Statewide

Compliance for PSC Statewide Since Implementation in July 2018



*Data Source: Dates Represented: 7/1/2018 to 11/5/2022. Total 891,378 assessments extracted on 11/11/2022 from Functional Assessment Reporting Tool. Prepared by the California Department of Health Care Services.*

# Discussion

- » County variances demonstrated in Excel Workbook
- » Recognize that Continuances and Exits particularly affected by timeliness business rule in FAST
- » CANS Compliance Arrivals trending down over time; may also be affected by timeliness business rule in FAST
- » Questions or observations about the Excel Workbook?

**NEXT MEETING: AUGUST 10<sup>th</sup>**

**Questions?**

**Email [cmhpos@dhcs.ca.gov](mailto:cmhpos@dhcs.ca.gov)**



# Reference

# Behavioral Health Dashboards

- » DHCS has established a consolidated landing page for behavioral health reporting
  - <https://behavioralhealth-data.dhcs.ca.gov/>
- » The site includes the following data dashboards
  - EPSDT POS/BH Performance Dashboards & Reports
  - CMS Core Set Measure Data
  - AB 470 Mental Health Disparities Data/Reports Children and Youth
  - AB 470 Mental Health Disparities Data/Reports Adults
- » Data from the Behavioral Health Geohub is also available on the CalHHS Open Data Portal