

**DATE:** December 21, 2023

ALL PLAN LETTER 23-005  
SUPERSEDES ALL PLAN LETTER 22-015

**TO:** ALL MEDI-CAL DENTAL MANAGED CARE PLANS

**SUBJECT:** 2024 DELIVERABLES SCHEDULE

**PURPOSE:**

The purpose of this Dental All Plan Letter (APL) is to notify all Medi-Cal Dental Managed Care (DMC) Plans of the 2023 Deliverables Schedule for both Geographic Managed Care (GMC) and the Pre-Paid Health Plan (PHP) contracts.

Please note this schedule includes the following changes or additional deliverables, in accordance with recent federal Medicaid Managed Care regulations.

Deliverable	Due Date
Cost Avoidance and Post-Payment Recovery for Other Health Coverage	15 days after the end of the month
Grievance and Appeals Report	15 days after the end of the quarter

Contractor shall use the templates developed by the Department of Health Care Services (DHCS) for specific deliverables per Exhibit A, Attachment 20. DHCS Dental Managed Care Unit (DMCU) will provide the DMC Plans of the modified templates electronically.

Should you have any questions, please direct all inquiries to the Dental Managed Care Unit within the Medi-Cal Dental Services Division at [DMCDeliverables@dhcs.ca.gov](mailto:DMCDeliverables@dhcs.ca.gov).

Sincerely,

*Original Signed by:*

Adrianna Alcala-Beshara, JD, MBA  
Chief, Medi-Cal Dental Services Division  
Department of Health Care Services

Enclosure