

STUDENT BEHAVIORAL HEALTH INCENTIVE PROGRAM FREQUENTLY ASKED QUESTIONS

The following frequently asked questions (FAQs) about the Student Behavioral Health Incentive Program (SBHIP) are organized in seven categories:

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General Program Information

1. What is the SBHIP?

SBHIP is a program that originated from State law (AB 133, Welfare & Institutions Code Section 5961.3) and is intended to address behavioral health access barriers for Medi-Cal students through Targeted Interventions that increase access to preventive, early intervention, and behavioral health services by school-affiliated behavioral health providers for TK-12 children in public schools.

2. What are the objectives of SBHIP?

The objectives of SBHIP are to:

- a. Break down silos and improve coordination of child and adolescent behavioral health services for those enrolled in Medi-Cal through increased communication with schools, school-affiliated programs, managed care providers, counties, and

mental health providers.

- b. Increase the number of TK-12 students enrolled in Medi-Cal receiving behavioral health services provided by schools, school-affiliated providers, county behavioral health departments, and county offices of education.
- c. Increase non-specialty services on or near school campuses.
- d. Address the health equity gap, inequalities, and disparities in access to behavioral health services.

3. Which students are impacted by the program?

SBHIP is targeted at TK-12 students enrolled in the State Medicaid program, Medi-Cal. However, it is anticipated the behavioral health infrastructure investments will ultimately benefit all students, including Medi-Cal and non-Medi-Cal beneficiaries.

4. Will the program be available statewide?

SBHIP will be implemented at the county level and is voluntary for Medi-Cal MCPs, which will be implementing the program. While it is expected that the program will be implemented in most counties, there may be some counties in which the MCPs choose not to participate.

5. What is a Local Educational Agency (LEA)?

Local Educational Agencies (LEAs) include school districts, county offices of education, charter schools, California Schools for the Deaf, and California School for the Blind (Welfare & Institutions Code Section 5961.3(g)(2)).

6. Can an MCP use varying performance outcome metrics for similar interventions if the implementation approaches differ (e.g., establishing a Behavioral Health (BH) wellness center vs. expanding a BH wellness center)?

Yes, the MCP may use different performance outcome metrics to evaluate the Targeted Intervention's (TI's) impact if TI implementation approaches are different across LEAs. The MCP will need to clearly identify in the Project Plan why the metrics differ. For additional performance outcome metric guidance, please reference the SBHIP Overview and Requirements Document.

7. Can MCPs that are collaborating on TI submit shared answers in SBHIP deliverables (e.g., the Needs Assessment, Project Plan(s), Bi-Quarterly Reports)?

Yes, collaborating MCPs may submit shared answers in SBHIP deliverables (e.g., the

Needs Assessment, Project Plan, and Bi-Quarterly Report) as long as the MCPs individually submit PDF copies of the deliverables to SBHIP@dhcs.ca.gov. In certain cases, it may be appropriate to also submit supporting documentation in Microsoft Excel format.

SBHIP Timeline

1. When does the program start and end?

SBHIP is a three-year program that begins January 1, 2022, and ends December 31, 2024. While funding will no longer be available for the program after 2024, it is DHCS' goal that the infrastructure and partnerships developed as a result of the program will be sustained after the end of the three-year program.

2. How will the program be implemented (i.e., will the SBHIP services be available on day one)?

SBHIP will be implemented in phases. In the first year of the program (2022), the focus will be on building relationships between local educational resources and MCPs to support a behavioral health Needs Assessment of the local student population. The Needs Assessment is intended to inform what behavioral health Targeted Interventions will best support the local student population. After the behavioral health Needs Assessment is completed (by December 31, 2022), the MCPs and their local partners will select Targeted Interventions and submit a Project Plan to implement those Targeted Interventions to the California Department of Health Care Services (DHCS). After DHCS approval of those Project Plans, the MCPs and local partners will begin implementing those Targeted Interventions in selected schools in the first and second quarter of 2023.

3. Can Targeted Interventions be implemented before the Needs Assessment is completed?

Yes, during the program planning phase (August 2021–December 2021), stakeholders recommended that in certain instances, Targeted Interventions should be able to be implemented before the Needs Assessment has been completed. This may include instances where there are existing strong partnerships between the MCPs and local educational partners and the local behavioral needs are clear. Project Plans for Targeted Interventions to be implemented before the Needs Assessment is completed, must be submitted to DHCS no later than June 1, 2022, to be eligible for payment in October 2022. MCPs may still submit Project Plans after this date but no later than December 31, 2022, to receive payment in April 2023.

Regardless of the disbursement date, incentive payments will be linked to the rating period in which milestones were completed (e.g., payments made to an MCP for milestones completed in 2022 will be linked to the 2022 rating period). All Project Plans will depend on DHCS approval of the completed Project Plan per the SBHIP Deliverables and Scoring and Evaluation Criteria (Section 9) outlined in the SBHIP Overview and Requirements Document.

4. When are Bi-Quarterly reports due and what do they assess?

The SBHIP Bi-Quarterly Report is a required component of the SBHIP. MCPs must submit Bi-Quarterly Reports demonstrating measurable progress on their Targeted Interventions. Documentation of progress must also be submitted to earn payment. MCPs must earn a score of 100% to earn payment for the Bi-Quarterly Reports. SBHIP Bi-Quarterly Reports are required for each Targeted Intervention selected within the following timeframes:

- » If the Project Plan is submitted by June 1, 2022, the first Bi-Quarterly Report is due by December 31, 2022. SBHIP Bi-Quarterly Reports are required for each Targeted Intervention selected. Commencing June 30, 2023, for standard Project Plan submissions, the SBHIP Bi-Quarterly Report must be submitted by the end of every other quarter throughout the duration of the project or until the Project Outcome Report (Milestone Two) has been submitted.
- » SBHIP Bi-Quarterly Report Submission Deadlines: December 31, 2022 (Accelerated Project Plan submissions only), June 30, 2023, December 31, 2023,
- » Note: MCPs that will exit a county as part of the 2024 re-procurement process will submit a Project Outcomes Report in lieu of a Bi-Quarterly Report by December 31, 2023, to close out their involvement in SBHIP.

5. How will MCPs that are leaving the managed care model in 2023 transition their SBHIP involvement?

Participating MCPs that will exit a county in which the MCP is participating in SBHIP prior to December 31, 2024, will be required to develop and submit a transition plan to DHCS as an additional deliverable. Transition plans need to be developed in partnership with the remaining MCP in the county and any new-entrant MCPs in the county and must include a detailed description of how the remaining and/or succeeding MCP(s) will sustain the Project Plan and selected interventions through December 31, 2024. Assumption of responsibility for the Project Plan and Targeted Interventions by the

remaining and/or succeeding MCP(s) will be voluntary. Please reference page 16 for additional details regarding the transition plan requirements.

SBHIP Timeline	Date
SBHIP Design Period: DHCS works with stakeholders to develop metrics, interventions, and goals to inform incentive payments to Medi-Cal MCPs	August 2021 – December 2021
Medi-Cal MCPs submit Letters of Intent to participate in SBHIP due to DHCS	January 31, 2022
Medi-Cal MCPs work with the County Office of Education to select SBHIP partners	First Quarter 2022
Medi-Cal MCPs submit SBHIP Partners Form	March 15, 2022
Medi-Cal MCPs and selected partners conduct Needs Assessment	Second/Third Quarter 2022
OPTIONAL: MCPs develop and submit an accelerated Project Plan(s) for each Targeted Intervention and each county to DHCS	June 1, 2022
Medi-Cal MCPs submit completed assessment package to DHCS	December 31, 2022
OPTIONAL: MCPs submit a Bi-Quarterly Report if they submitted an accelerated Project Plan(s) on June 1, 2022	December 31, 2022
Medi-Cal MCPs: <ul style="list-style-type: none"> » Select Targeted Intervention(s) and student population focus on selected intervention(s) » Submit Project Plan to DHCS 	December 31, 2022
Medi-Cal MCPs and selected partners implement Targeted Intervention(s)	2023/2024
Medi-Cal MCPs submit Transition Plan Acknowledgement (Part 1)	June 30, 2023
Medi-Cal MCPs submit Transition Plan Part 2	September 29, 2023
Medi-Cal MCPs submit Bi-Quarterly Report	Bi-Quarterly 2023/2024

SBHIP Timeline	Date
Exiting Medi-Cal MCPs submit Project Outcome Report for each Targeted Intervention in lieu of the December 2023 Bi-Quarterly Report	December 31, 2023
Medi-Cal MCPs submit Project Outcomes Report for each Targeted Intervention	December 31, 2024
SBHIP operations close	December 31, 2024

Managed Care Plans (MCPs) and Selected Partnerships

1. What collaboration is expected between local educational partners and the MCPs?

The MCPs are expected to work with County Offices of Education (COEs) to identify other Local Educational Agencies (LEAs) for partnership in the program. Once partner LEAs are identified, the MCP and LEA will work together on completing the Needs Assessment and Targeted Intervention Project Plan, and then implementing those Targeted Interventions. Collaboration is expected throughout the program duration, with the intent to continue collaboration post-implementation.

2. Is the Partners Form binding for the entire duration of SBHIP?

The Partners Form is intended to be binding. When appropriate, DHCS encourages MCPs to add partners. MCPs are not required to submit an amended Partners Form when adding LEA partners. MCPs must notify DHCS of the partner change and provide DHCS with confirmation that the COE was notified of this change. Alternatively, if a situation arises in which LEAs or other partner stakeholders can no longer participate, DHCS and Guidehouse will offer technical assistance as needed. All partner change notifications need to be sent to the SBHIP mailbox (SBHIP@dhcs.ca.gov).

3. How should MCPs communicate and/or document partnership changes?

MCPs should email SBHIP@dhcs.ca.gov to communicate any partnership changes. The email should include written confirmation that the MCP notified the associated COE and is in agreement with any changes.

Memorandum of Understanding (MOU)

1. Are MCPs required to create MOUs with partners to participate in SBHIP?

If there is a partnership in place, MOUs are required for:

- Partnerships between MCPs, County Offices of Education (COEs), and other Local Educational Agencies (LEAs) (e.g., school districts, charter schools)
- MCPs collaborating with other MCPs to implement SBHIP Targeted Interventions within a county

MOUs are optional between MCPs and County Behavioral Health (BH) Departments.

2. When are MOUs due?

MOUs are due December 31, 2024, along with the Project Outcome Report, which is the final deliverable for each Targeted Intervention.

3. Since DHCS requires MOUs as part of SBHIP, can MCPs leverage the SBHIP MOU for similar DHCS programs/initiatives or must the SBHIP MOU serve as its own separate document?

MCPs can leverage the SBHIP MOU for similar DHCS programs/initiatives, as long as the MOU meets the requirements of the program for which it will be used.

4. How do SBHIP MOUs differ from those required by DHCS for the 2024 MCP re-procurement process?

The SBHIP MOU is a less formal agreement showing which MCPs, LEAs, and COEs will work together to implement the selected SBHIP Targeted Interventions. The MOUs between MCPs and LEAs implemented in 2024 and 2025 will be more robust and detail how schools will work with MCPs to render services at the school site. SBHIP MOU requirements do not supplant the 2024 re-procurement process MOU requirements.

5. Would a MCP need multiple MOUs in place for each Targeted Intervention – one with the collaborating MCPs, one with the COE and one with each LEA?

If an MCP collaborates with the same partners for all TIs in a specific county, MCPs can develop one MOU for all partnering entities participating in the TI(s) within the specific

county. However, each MCP must submit their own copy of the MOU along with their Project Outcome Report (POR) submission.

6. Are MCPs able to work with the COE to develop a collective MOU that represents all associated LEAs, or is a distinct MOU required with each LEA?

MCPs are able to execute a single MOU with their COE partner as long as MCPs list all of the individual LEAs on the MOU.

7. If MCPs are partnering in a county to jointly implement TIs, should each MCP execute a distinct MOU, or can all partnering MCPs sign and submit a shared MOU?

Partnering MCPs can share the same MOU; however, each MCP must submit their own copy of the MOU along with their Project Outcome Report submission.

8. Will DHCS provide a template for MOUs?

DHCS will not provide a template for MOUs as required through SBHIP. MCPs may use any format of their choosing to complete the SBHIP MOU. DHCS encourages MCPs to reference the SBHIP MOU Elements for Consideration document found on the DHCS SBHIP webpage for additional guidance.

9. Will DHCS provide feedback on MOUs between MCPs and COEs/LEAs?

Yes, MCPs may submit their MOUs to the SBHIP mailbox for review. Upon receipt, DHCS will provide feedback to MCPs to confirm their MOU agreements meet SBHIP guidelines.

10. For exiting MCPs affected by the 2024 re-procurement process, will there still be an MOU requirement since those MCPs will not serve Medi-Cal members in the county after January 2024 and this deliverable is not due until December 2024?

No, exiting MCPs are not required to submit SBHIP MOUs.

11. What information needs to be included within MOUs for MCPs who entered a county as a result of the 2024 re-procurement process?

MOUs for all incoming MCPs should note their commitment to collaborate with county partners to complete remaining program tasks related to SBHIP (i.e., the development

and submission of remaining program deliverables, such as the Bi-Quarterly Reports and the Project Outcome Report, and to achieve the performance measures identified for each intervention).

12. Are MOUs required to be fully executed (i.e., signed) when submitted in December 2024? (New Item – 7/2024)

No, MOUs are not required to be fully executed when they are submitted in December 2024.

Guidance on Deliverables

1. When deliverable questions indicate 250 words/LEA, does this mean 250 words per LEA (Local Educational Agency)?

Yes, “250 words/LEA” indicates 250 words per LEA. However, the word limits for all responses are meant to serve only as an approximate guideline. It is acceptable to go over the word limit to respond fully to the question.

2. If two deliverables ask the same question, does the question need to be answered in both deliverables?

Yes, MCPs must answer all deliverable questions even if answered in a previous deliverable. Deliverable responses must be self-contained (i.e., contain all the information needed to understand the response to a question without needing to reference the information contained in other deliverables or other responses within the submission). However, if a response is included in a different question or deliverable, a summary of the previous response, or the inclusion of the same response that was provided in the previous question or deliverable is acceptable.

3. Does DHCS require MCPs to use the fillable deliverable templates provided by DHCS?

DHCS developed the fillable deliverable templates as a sample. MCPs may use another format of its choosing but must ensure that all questions are addressed. Those who wish to use fillable templates for any of the deliverables can request them through the SBHIP mailbox.

4. Are MCPs able to submit deliverables early to receive feedback ahead of the deadline?

Yes, MCPs are welcome to submit deliverables early for review. DHCS is available to answer questions via email or Technical Assistance calls throughout the deliverable development process.

5. How does DHCS score deliverables submitted prior to the submission deadline?

DHCS will score deliverables on a rolling basis once submitted, even if early. MCPs will have the opportunity to revise deliverables based on feedback.

6. Are MCPs given more than one opportunity to make changes to deliverables requested by DHCS?

Yes, if additional deliverable items require follow-up after the first request for revisions, DHCS will contact the MCP to assist in addressing the outstanding issues, which may include scheduling a Technical Assistance call. DHCS aims to support MCPs to allow them to participate in SBHIP.

7. Is there a specific file naming convention for deliverable submissions?

Please include the following in the names of each file:

- » Deliverable Name/Component Number (as applicable)
- » County
- » MCP Name
- » Date

For example: "NeedsAssessment_Component3_SanDiego_Anthem_120122."

8. If an MCP does not have enough information to provide a thorough response to a question in a deliverable, how should they respond to the question?

MCPs may write "N/A" in response to questions where no information is available. However, MCPs should include details whenever possible. For example, when discussing how services benefit students, it is allowable for MCPs to suggest how a service may be beneficial or indicate that they are currently working to examine how a service may be beneficial.

9. Can MCPs use acronyms when completing deliverables?

Yes, MCPs are able to use acronyms within deliverables. However, MCPs must write out all acronyms in full the first time they are used in each document.

10. What type of documentation should MCPs include in Bi-Quarterly Reports to demonstrate progress (i.e., include hyperlinks or file attachments)?

DHCS will accept either hyperlinks or attached files to serve as documentation evidencing progress on Targeted Intervention(s) within the Bi-Quarterly Reports.

Please note that MCPs must include a written summary of any progress made toward implementing their Targeted Interventions in each LEA in the response to Question 1 of the Bi-Quarterly Report. This summary should provide an explanation of any linked or attached documentation and how the documents support the described progress and must be self-contained (i.e., contain all information necessary to understand the response to a question without needing to reference the information contained in other deliverables or other responses within the submission).

11. What are the program requirements for participating MCPs who entered a county as part of the 2024 re-procurement or as the result of Direct Contracting with the State?

By signing the Transition Plan Part I Acknowledgement, MCPs confirmed their participation and commitment to collaborating and sustaining the SBHIP Targeted Interventions. Entering MCPs that are eligible to receive SBHIP funds are required to submit all remaining deliverables (i.e., Bi-Quarterly Reports, and Project Outcome Reports) in each county where they are participating in SBHIP in order to earn the associated incentive payments. MCPs that are participating in SBHIP but are not eligible to receive SBHIP funds should demonstrate their collaboration and efforts by submitting Bi-Quarterly Reports and Project Outcome Reports to ensure compliance with the SBHIP Overview and Requirements. All participating MCPs are required to submit MOUs.

- 12. In response to Project Outcome Report Question 10, (“Describe any specific aspects of the SBHIP intervention that should be refined / adjusted for future use”), will DHCS accept a response stating there are no opportunities to refine / revise the intervention (e.g., in instances where an MCP is on-track with their implementation activities)?**

Yes, DHCS will accept responses stating there are no opportunities to refine/revise the intervention. MCPs should include in their submission a rationale for the response.

- 13. Does Project Outcome Report Question 10 refer only to Targeted Intervention-specific opportunities or can responses include opportunities to refine/revise SBHIP requirements overall?**

Responses should refer only to the specific aspects of the Targeted Intervention.

- 14. How and when should counties share changes or delays to their Targeted Intervention milestones/timelines identified in their Project Plans with DHCS? (New Item – 7/2024)**

If a county experienced changes or implementation delays with the project milestones identified in their Project Plans, MCPs should identify the changes in their Bi-Quarterly Reports (BQRs) and alert DHCS as soon as possible to any issues that might jeopardize the MCP’s ability to meet program metrics. Early notification allows DHCS to help stakeholders meet program requirements by providing technical assistance when needed.

- 15. Should Project Outcome Reports document all progress that was made towards the implementation of the Targeted Intervention, even if the progress was noted in a previous Bi-Quarterly Report submission? (New Item – 7/2024)**

Yes, Project Outcome Reports should document all progress related to the implementation of each Targeted Intervention.

- 16. If a MCP does not meet program targets set in their Project Plan, how will it impact their Project Outcome Report score / approval? (New Item – 7/2024)**

DHCS is looking for PORs to demonstrate an MCP’s success in increasing overall access to behavioral health services. If a TI increased county access to services from the performance measure baselines identified in the Project Plan, the MCP(s) met the

requirement. If there is a difference between the initial program target and the outcome, please note the difference in your POR submission.

Targeted Interventions (TIs)

1. What are Targeted Interventions?

AB 133, Welfare & Institutions Code Section 5961.3, directed DHCS to work with stakeholders to develop Targeted Interventions for SBHIP incentive payments. The final list of 14 Targeted Interventions is intended to define broad parameters for acceptable behavioral health interventions. The 14 Targeted Intervention categories include:

- » **Behavioral Health Wellness (BHW) Programs:** Develop the infrastructure for, or pilot BHW programs, to expand greater prevention and early intervention practices in school settings (examples include building a school site dedicated and appropriate for BHW activity, planning, partnership development, and capacity building for programs such as Mental Health First Aid and Social and Emotional Learning) by Medi-Cal MCPs. The project may build or expand a dedicated school behavioral health team to engage schools, and address issues for students with behavioral health needs. Projects include, but are not limited to, infrastructure, capacity building, partnership development, materials, training programs, and staff time. If wellness programs already exist, the project may build on and expand these efforts.
- » **Telehealth Infrastructure to Enable Services and/or Access to Technological Equipment:** Increase behavioral health telehealth services in schools, including app-based solutions, virtual care solutions, and by investing in telehealth infrastructure within the community health worker or peer model. Ensure all schools and students have access to equipment to provide telehealth services, like a room, portal, or access to tablets or phones, within their school with appropriate technology. The project may build the capacity of behavioral health professionals through trainings in order to utilize this mode of service delivery.
- » **Behavioral Health Screenings and Referrals:** Enhance Adverse Childhood Experiences and other age and developmentally appropriate behavioral health screenings to be performed on or near school campuses, and build out referral processes in schools (completed by behavioral health provider), including when positive screenings occur, providers taking immediate steps, including providing brief interventions (e.g., motivational interviewing techniques) on or near school campuses and ensuring access or referral to further evaluation and evidence-based treatment, when necessary.

- » **Suicide Prevention Strategies:** Implement a school suicide prevention strategy and/or expand/improve upon existing LEA suicide prevention policy obligations. The project may include the development of culturally defined practices for targeted populations.
- » **Substance Use Disorder (SUD):** Increase access to SUD prevention, early intervention, and treatment, including expanding the capacity for providers to conduct SUD activities on or near school campuses. Capacity building may include efforts to increase Medication Assisted Treatment where feasible and co- occurring counseling and behavioral therapy services for adolescents. The project may include investments to build infrastructure and establish or expand the capacity of new or existing collaborations between schools and providers to enhance referral mechanisms to ensure students can be referred for school-based SUD services.
- » **Building Stronger Partnerships to Increase Access to Medi-Cal Services:** Build stronger partnerships between schools, MCPs, and county behavioral health plans, so students have greater access to Medi-Cal covered services. This may include providing for technical assistance, training, toolkits, and/or learning networks for schools to build new or expand the capacity of Medi-Cal services for students, integrate local resources, implement proven practices, ensure equitable care, and drive continuous improvement.
- » **Culturally Appropriate and Targeted Populations:** Implement culturally appropriate and community defined interventions and systems to support initial and continuous linkage to behavioral health services in schools. The project may focus on unique, vulnerable populations including, but not limited to, students living in transition, students that are homeless, and those involved in the child welfare system. The project may include offers to cover staff time and training for providers on interventions.
- » **Behavioral Health Public Dashboards and Reporting:** Improve performance and outcomes-based accountability for behavioral health access and quality measures through local student behavioral health dashboards, or public reporting.
- » **Technical Assistance Support for Contracts:** Medi-Cal managed care plans execute contracts with county behavioral health departments and/or schools to provide preventive, early intervention, and behavioral health services. It is expected that this Targeted Intervention would go above and beyond the MOU requirement.

- » **Expand Behavioral Health Workforce:** Expand the school-based workforce (including building infrastructure and capacity for it) by using community health workers and/or peers to expand the surveillance and early intervention of behavioral health issues in school-aged kids. The project may include coverage for the cost to certify peers to provide peer support services on school-based sites. Particular focus on grades 5–12, because young people tend not to see their primary care provider routinely after their vaccinations are complete.
- » **Care Teams:** Care teams that can conduct outreach, engagement, and home visits, as well as provide linkage to social services (community or public) to address non-clinical needs identified in behavioral health interventions. The project may include investments to implement or expand the capacity of existing care teams.
- » **IT Enhancements for Behavioral Health Services:** Implement information technology and systems for cross-system management, policy evaluation, referral, coordination, data exchange, and/or billing of health services between the school and the MCP and county behavioral health department.
- » **Pregnant Students and Teen Parents:** Increase prenatal and postpartum access to mental health and SUD screening and treatment for teen parents. The project may include investments to build the capacity of providers to serve this unique population on or near school campuses by providing training, and specialized program development, including school-based or school-linked sites to provide services.
- » **Parenting and Family Services:** Providing evidence-based parenting and family services for families of students, including, but not limited to, those that have a minimum of “promising” or “supported” rating in the Title IV-E Clearinghouse Prevention Services or the California Evidence-Based Clearinghouse for Child Welfare.

2. Is there a minimum number of Targeted Interventions that must be implemented in each county?

MCPs must implement a minimum of one to four interventions in each county (depending on the size of the county’s potential incentive payment allocation) to be eligible to receive the full incentive payment amount. The minimum number of Targeted Interventions by county can be found in the following table.

Minimum Number of Targeted Interventions	County
1	Alpine, Amador, Calaveras, Colusa, Del Norte, Glenn, Inyo, Lake, Lassen, Mariposa, Mendocino, Modoc, Mono, Nevada, Plumas, San Benito, Sierra, Siskiyou, Tehama, Trinity, Tuolumne, and Yuba
2	Butte, El Dorado, Humboldt, Marin, Napa, Shasta, Sutter, and Yolo
3	Imperial, Kings, Madera, San Luis Obispo, and Santa Cruz
4	Alameda, Contra Costa, Fresno, Kern, Los Angeles, Merced, Monterey, Orange, Placer, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Barbara, Santa Clara, Solano, Sonoma, Stanislaus, Tulare, and Ventura

MCPs have the below options to meet the minimum number of Targeted Interventions:

- » If there is only one MCP in the county, the MCP must implement the minimum number of Targeted Interventions to receive full funding.
- » If there is more than one MCP in the county, MCPs may:
 - Collaborate on all Targeted Interventions. MCPs must implement the county minimum number of Targeted Interventions to receive full funding.
 - Not collaborate on any Targeted Interventions. Each MCP must individually implement the minimum number of interventions to receive full funding.
- » Collaborate on some but not all Targeted Interventions and implement interventions independently of one another. For example, in a two-plan county with a minimum of two Targeted Interventions, a MCP could implement one Targeted Intervention on its own and collaborate with the county's other MCP on the second Targeted Intervention to meet the two-intervention minimum. The total number of interventions each MCP is engaged in (including both collaborative and independently implemented interventions) must meet the county's minimum number of interventions for an MCP to receive full funding.

MCPs will be required to implement the Targeted Interventions with the LEAs and other local partners. Targeted Interventions cannot be implemented solely by the MCP.

3. Is there a maximum number of Targeted Interventions that can be implemented in a county?

There is no maximum number of Targeted Interventions that may be implemented in a county, and funds can be allocated among the Targeted Interventions as needed. However, the funding allocated to each Targeted Intervention cannot exceed the percentage limits outlined in the Overview and Requirements document.

4. If an MCP implements the same Targeted Intervention in multiple LEAs within the same county, will that intervention be considered more than one Targeted Intervention?

No, the same intervention implemented in multiple LEAs will only be counted as one Targeted Intervention.

5. If a MCP and their partner(s) wish to implement a large initiative that has multiple parts that fall into multiple Targeted Intervention categories, would this count as multiple Targeted Interventions?

Yes, if the components fall into more than one distinct Targeted Intervention category, the initiative will count as multiple Targeted Interventions.

6. If an MCP and their partner(s) wish to implement more than one Targeted Intervention from a single Targeted Intervention category within the same county, would this count as multiple Targeted Interventions?

No, if there are multiple Targeted Interventions from the same category within a county, the interventions would count as one Targeted Intervention.

7. Is it acceptable for MCPs to implement a single Targeted Intervention in LEAs or schools that are at different stages of intervention development?

Implementation of a single Targeted Intervention at different stages of development across LEAs is permissible if the performance measures and overall scope remain consistent across the intervention. If the performance measures and/or overall scope of a Targeted Intervention varies between LEAs, DHCS will work with stakeholders to ensure the chosen interventions fall under the correct Targeted Intervention category.

8. **How will the effectiveness of the Targeted Interventions be measured?**

Medi-Cal MCPs will be required to select one of two performance outcome metrics for each Targeted Intervention. Performance outcome metrics include:

- » *Performance Outcome Metric #1:* Increase access to behavioral health services (capacity, infrastructure, sustainability, behavioral health service) for Medi-Cal beneficiaries on or near campus.
- » *Performance Outcome Metric #2:* Increase access to behavioral health services (capacity, infrastructure, sustainability, behavioral health service) for Medi-Cal beneficiaries provided by school-affiliated behavioral health providers.

Medi-Cal MCPs, in collaboration with selected partners, will be required to select two, distinct Performance Measures to demonstrate achievement of the Performance Outcome Metric. Examples of Performance Measures may include but are not limited to: number of students attending a suicide prevention program, number of BH telehealth services provided, number of BH providers, number of CARE Team members, number of BH staff trainings, number of students attending BH trainings, frequency of BH presentations, number of BH Wellness rooms. The performance measures and performance outcome will be defined in the initial Project Plan and reported on in the final project outcome report, which will be completed at the end of the program.

9. **Some Targeted Interventions show more progress during the first year of implementation than during following years of implementation. Is it acceptable for MCPs to report different levels of progress during different years on the Bi-Quarterly Reports?**

Yes, MCPs can report different levels of progress during different years of implementation of the Targeted Interventions. As long as MCPs show some progression towards Targeted Intervention milestones identified in the Project Plan, it is acceptable to show different levels of progress during different years of implementation. At the end of CY 2024, MCPs should achieve 100% implementation of their Targeted Interventions.

10. **What documentation with the LEA is needed to execute the Targeted Intervention?**

The MCPs will be required to execute memorandums of understanding (MOUs) with selected partners for each Targeted Intervention. One MOU may be signed with an LEA if multiple Targeted Interventions are being implemented in that LEA. If a MOU is being

executed between the MCP and a community-based organization (CBO), documentation of an agreement between the CBO and LEA will also be required.

11. Do MCPs need to implement all Targeted Interventions in all LEAs? Are there any restrictions or limitations on how many Targeted Interventions are implemented in each LEA?

There are no limitations or restrictions on how Targeted Interventions are distributed among the LEAs. However, MCPs must implement the minimum number of Targeted Interventions and are required to implement the Targeted Interventions with LEAs and other partners; Targeted Interventions cannot be implemented solely by the MCP.

12. Can MCPs submit a single Project Plan for multiple Targeted Interventions?

No, MCPs must submit an individual Project Plan for each prospective Targeted Intervention within a county. Additionally, where applicable, individual responses must include specific answers for each LEA partner identified as a recipient of the Targeted Intervention.

13. How many performance and outcomes measures need to be selected for each LEA?

MCPs must work with their SBHIP partners to select one of the two performance outcome metrics under which their chosen Targeted Intervention falls: 1. *Increase access to behavioral health services for Medi-Cal Beneficiaries on or near campus*; **or** 2. *Increase access to behavioral health services for Medi-Cal beneficiaries provided by a school-affiliated behavioral health provider*. MCPs must also identify and describe two ways they plan to measure achievement of the selected intervention. MCPs have the flexibility to determine how to best demonstrate these achievements. Examples that demonstrate an increase in behavioral health resources or access include:

- » Four schools with prevention programs in a district that originally had one school with a prevention program;
- » Increased number of students receiving behavioral health screenings;
- » Provision of telehealth services where they did not exist before; and/or,
- » Increased number of behavioral health providers from 14 to 20.

14. Can MCPs amend Project Plans after submitting them?

MCPs cannot significantly amend Project Plans after they are submitted. Once DHCS has reviewed and scored the submitted Project Plans, a MCP that receives a score below 100% will have the opportunity to make revisions based on DHCS' feedback. Project Plan revisions should only address follow-up items identified in the scoring documents returned by DHCS. All other changes, including those identified after a score has been provided by DHCS, must be documented within Bi-Quarterly Reports, including any real or anticipated changes to the proposed timeline and project outcomes.

If MCPs have specific changes they would like to discuss further, please contact SBHIP@dhcs.ca.gov for individual technical assistance.

15. Can MCPs amend performance measures after submitting them?

The performance measures should remain constant throughout the TI implementation process to allow DHCS to track progress from the Project Plan submission through the final Project Outcome Report submission. However, DHCS allows for flexibility regarding performance measure selection and encourages selection of measures that are achievable and clearly demonstrate progress toward increased access to behavioral health services for students – any documentation of such progress will suffice.

16. If MCPs make progress towards a selected performance measure but do not meet it in full by the end of the program, would that still meet the performance measure outcome requirement?

DHCS requests documentation of impact and progress toward the overall goal of increasing access to behavioral health services for students. It would suffice to demonstrate progress toward the selected measure, identify actions needed to meet the measure, and a reasonable timeline to achieve the measure.

17. Can LEAs/School Districts use the same National Provider Identifier (NPI) numbers used under the Local Educational Agency Medi-Cal Billing Option Program (LEA-BOP) for SBHIP and SBHIP TIs?

Yes, the same NPI can be used for LEA-BOP and SBHIP as NPIs are provider-specific rather than program-specific.

18. Is the *DHCS Child and Youth Screening Tool* the recommended behavioral health screening tool that should be implemented by schools?

The *DHCS Child and Youth Screening Tool* is one option of a behavioral health assessment tool to consider for Behavioral Health Screenings and Referrals interventions; however, DHCS is not specifically promoting this tool as a universal screening option for all schools. Additional information on the *DHCS Child and Youth Screening Tool* can be found here: <https://www.dhcs.ca.gov/Pages/Screening-and-Transition-of-Care-Tools-for-Medi-Cal-Mental-Health-Services.aspx>

Transition Plans and the Re-Procurement Process

1. Who is required to participate in the Transition Plan Process?

Part 1 of the Transition Plan is required for every MCP that is exiting, remaining, and incoming in counties affected by the 2024 re-procurement and Kaiser's direct contract with the state. Transition Plan Part 2 will not be required for counties where an MCP will remain and continue to provide services in a geographic service area. Counties that do not have an exiting or entering MCP as part of the re-procurement or Kaiser's direct contract will not participate in the Transition Plan.

The Transition Plan Acknowledgement (Part 1) is due June 30, 2023, and serves as a commitment between exiting, remaining, and incoming MCPs to continue collaborating and sustaining the SBHIP selected Targeted Interventions through December 31, 2024.

Transition Plan Part 2 is due September 29, 2023, and is only required for MCPs in counties where all current MCPs are exiting due to the Medi-Cal re-procurement process.

2. Do MCPs need to submit a separate Transition Plan Acknowledgement (Part 1) for each Targeted Intervention?

No, please complete a single Transition Plan Part 1 and include the names of each Targeted Intervention in the field titled "Identify the targeted intervention(s) included in the Project Plan."

3. Do MCPs need to submit one Transition Plan Acknowledgement (Part 1) per county or per MCP?

MCPs are required to complete a single Transition Plan Part 1 per county, including signatures from all interested parties (e.g., exiting, remaining, and incoming MCP(s)).

4. How will an outgoing MCP's CY 2024 funding be redistributed amongst the plans that are entering and remaining in each county?

In early 2024, DHCS will share information with MCPs regarding the reallocation of funds due to the 2024 re-procurement and Kaiser's direct contract with the state.

- » If no MCPs are exiting a county and an MCP is entering the county, there will be no funding available for the entering MCP to earn, and DHCS will not reallocate money from remaining plans to the entering plan.
- » If exiting plans have unused funds after they leave SBHIP, DHCS cannot direct MCPs on how to distribute or spend their earned funds.

5. Is funding attached to the Project Outcome Report that exiting MCPs are required to submit in December 2023?

Yes, the Project Outcome Report for exiting MCPs in December 2023 will replace the Bi-Quarterly Report due on December 31, 2023, and, upon DHCS' approval, will receive the same funding as the Bi-Quarterly Report. This will close out exiting MCPs' participation in SBHIP.

6. Which MCPs are required to submit a Project Outcome Report in place of a Bi-Quarterly Report on December 31, 2023?

MCPs that are exiting a county due to the Medi-Cal re-procurement must submit a Project Outcome Report for each Targeted Intervention in their county by December 31, 2023. MCPs that are remaining in a county must submit Bi-Quarterly Reports.

7. How should exiting MCPs complete questions in the Project Outcome Report given that their Targeted Interventions are still being implemented?

Exiting MCPs should answer questions in the Project Outcome Report based on the current status of their projects. DHCS will follow up with the MCPs for additional information as needed.

8. Will DHCS provide a template for the Project Outcome Report?

Yes, please contact SBHIP@guidedhouse.com to request a copy of the Project Outcome Report template. Please note that MCPs are not required to utilize the template. MCPs may use alternative formats but must ensure that all questions are addressed.

Children and Youth Behavioral Health Initiative (CYBHI) Fee Schedule (New Section – 7/2024)

1. Where can SBHIP stakeholders learn more about the CYBHI Fee Schedule?

Information related to the CYBHI Fee Schedule may be found here:

<https://cybhi.chhs.ca.gov/workstream/statewide-multi-payer-fee-schedule-for-school-linked-behavioral-health-services/>

Specific questions may be emailed to the DHCS School-Based Services Technical Assistance Inbox at DHCS.SBS@dhcs.ca.gov.

2. How will the CYBHI Fee Schedule impact implementation of SBHIP? (New Item – 7/2024)

The CYBHI Fee Schedule will not impact the implementation of SBHIP Targeted Interventions. The aim of SBHIP TIs is to build infrastructure for expanded school-based behavioral health services covered under the CYBHI Fee Schedule.

3. For LEAs that currently participate in LEA-BOP, what capabilities do they need to submit claims to the third-party administrator as part of the CYBHI Fee Schedule? (New Item – 7/2024)

LEAs that have the technical capabilities to participate in LEA-BOP (e.g., the ability to report school-based health services that students received) most likely have the technical capabilities required to submit claims to the third-party administrator for the CYBHI Fee Schedule. Additional guidance will be released by the CYBHI team to LEAs that are part of the CYBHI Fee Schedule provider cohorts.

Funding

1. How much funding is allocated for SBHIP and who will receive it?

SBHIP is funded with \$389 million over the three-year timeframe of the program. Payments will be made to MCPs. Of the \$389 million, \$39 million is available to be distributed for completing the Needs Assessment and \$350 million is available to be distributed for the Targeted Interventions.

2. Are MCPs required to submit financial reporting to DHCS regarding the use of SBHIP funding?

No, DHCS does not expect MCPs, COEs, or other stakeholders to submit budgetary information to DHCS. MCPs are required to identify in the Project Plan the percentage of funding allocated for each identified Targeted Intervention. However, DHCS is not directing Medi-Cal MCPs on how to spend incentive payment dollars.

3. How is funding allocated by county for the Needs Assessment and for the Targeted Intervention?

The Needs Assessment funding methodology is based on LEA count, MCP count, Medi-Cal member months per plan per county, and other factors as appropriate. The Targeted Intervention funding methodology is based on Medi-Cal enrollment, the number of unduplicated pupils by county, and other factors as appropriate.

4. Is there a minimum amount allocated for each county?

Each county will receive at least \$225,000 for the Needs Assessment and at least \$500,000 for the Targeted Interventions.

5. How many Targeted Interventions are required to receive full funding?

- » Counties allocated less than a quarter of a percent of the statewide total are required to complete a minimum of one intervention.
- » Counties allocated between a quarter of a percent to one half of a percent (minimum \$500k per Targeted Intervention on average) are required to complete a minimum of two interventions. Those counties that would receive less than \$500k per intervention on average will be required to complete a minimum of one intervention.

- » Counties allocated between a half of a percent to three quarters of a percent (minimum \$500k per Targeted Intervention on average) are required to complete a minimum of three interventions. Those counties that would receive less than \$500k per intervention on average will be required to complete a minimum of two interventions.
- » Counties allocated between three quarters of a percent and up (minimum \$500k per Targeted Intervention on average) are required to complete a minimum of four interventions. Those counties that would receive less than \$500k per intervention on average will be required to complete a minimum of three interventions.

6. Is there a minimum or maximum amount to be spent on any one Targeted Intervention?

The percentages outlined in the Project Plan are the maximum amounts that a plan can earn per Targeted Intervention. DHCS cannot direct MCPs on how to spend incentive dollars.

7. Is there a minimum or maximum funding amount that MCPs must spend during the project period?

No, DHCS will not impose a minimum or maximum amount of funding that must be expended during the project period.

8. How and when will funding be distributed?

MCPs will receive funding on the dates listed below based on successful completion of the associated milestones and subsequent DHCS approval. Incentive payments will be linked to the rating period during which performance is measured.

Funding Milestones	Funding Allocation	Funding Distribution Date(s)
Submission of the Letter of Intent and LEA Partners Form	50% of the total Needs Assessment allocation	May 2022
DHCS Approval of Need Assessment	50% of the total Needs Assessment allocation	April 2023
DHCS Approval of Project Plan	Up to 50% of the Targeted Intervention allocation	<i>"Standard" Project Plan Funding Distribution Date:</i>

Funding Milestones	Funding Allocation	Funding Distribution Date(s)
		<p>April 2023 (Project Plans submitted after June 1, 2022)</p> <p><i>"Optional" Accelerated Project Plan Funding Distribution Date:</i> October 2022 (Project Plans submitted on or before June 1, 2022)</p>
DHCS Approval of Bi-Quarterly Report	<p><i>"Standard" Project Plan Funding Allocation:</i> 75% of the remaining Targeted Intervention allocation (25% allocated to each Bi-Quarterly Report)</p> <p><i>"Optional" Accelerated Project Plan Funding Allocation:</i> 80% of the remaining Targeted Intervention allocation (20% allocated to each Bi-Quarterly Report)</p>	<p><i>"Standard" Project Plan Funding Distribution Dates:</i></p> <ol style="list-style-type: none"> 1. October 2023* 2. April 2024 3. October 2024 <p><i>"Optional" Accelerated Project Plan Funding Distribution Dates:</i></p> <ol style="list-style-type: none"> 1. April 2023 2. October 2023* 3. April 2024 4. October 2024
DHCS Approval of Project Outcome Report	<p><i>"Standard" Project Plan Funding Allocation:</i> 25% of remaining Targeted Intervention allocation</p> <p><i>"Optional" Accelerated Project Plan Funding Allocation:</i> 20% of remaining Targeted Intervention allocation</p>	<p><i>"Standard" and "Optional" Accelerated Project Plan Funding Distribution Date:</i></p> <ol style="list-style-type: none"> 1. April 2025* <p>*Note: October 2023 will be the final Bi-Quarterly Report funding distribution made to MCPs that are exiting a county due to the 2024 re-procurement process. Exiting MCPs will</p>

Funding Milestones	Funding Allocation	Funding Distribution Date(s)
		complete a Project Outcome Report in lieu of the Bi-Quarterly Report due December 31, 2023. Exiting MCPs will receive funding for approved Project Outcome Report(s) in April 2024.

Note: Upfront funding for the Letter of Intent and LEA Partners Form is considered unearned funds until completion and approval of the Needs Assessment. A percentage of upfront funding for the Project Plan is considered unearned funds until completion and approval of the Project Outcome Report. The upfront funds percentage amount is not indicative of what may be earned for the Letter of Intent and LEA Partners Form and the Project Plan.

9. If an MCP does not meet the identified performance milestones on a Bi-Quarterly Report, will the missed funding allocation be available for the MCP to earn on the next Bi-Quarterly Report?

If an MCP fails to report any progress for a given bi-quarterly segment or fails to provide documentation evidencing the reported progress, then the payment for that bi-quarterly timeframe will not carry over to a subsequent period and will not be earned by the MCP.

10. Can SBHIP incentive payments be used to reimburse mild to moderate services rendered on a school campus if it is tied to a Targeted Intervention?

SBHIP payments are intended to help build school-based behavioral health services infrastructure and cannot be used for direct service reimbursement.

11. Are SBHIP payments considered unearned until the Project Outcome Report has been submitted and approved by DHCS?

Yes, Targeted Intervention funding is considered unearned until the Project Outcome Report has been approved by DHCS. Needs Assessment funding is considered earned when the deliverables required to earn those funds have been approved by DHCS. It is appropriate to treat the Needs Assessment funds as received revenue.

Deliverables Tied to <u>Needs Assessment</u> Funding:	Deliverables Tied to <u>Targeted Intervention</u> Funding:
<ul style="list-style-type: none"> Letter of Intent Partners Form Needs Assessment 	<ul style="list-style-type: none"> Project Plan(s) Bi-Quarterly Reports Project Outcome Report(s)

12. What would cause DHCS to recoup unearned payments?

If a Project Outcome Report (POR) receives a final score of less than 80%, DHCS will consider a portion of the TI funding unearned, and, using the methodology below, will calculate the unearned amount and recover funds if needed.

As an example, if a MCP has been allocated total TI funding of \$100,000 and receives a POR score of 70%, the amount that would be considered “earned” is \$87,500 and \$12,500 would need to be recouped. See below for a demonstration of how these figures were calculated.

$$\begin{array}{c}
 \text{Final POR Score} \\
 (70\% / 80\%) * \$100,000 = \$87,500 \\
 \begin{array}{cc}
 \text{Minimum POR Score Required} & \text{Total Earned} \\
 \text{to Earn Full TI Funding} &
 \end{array}
 \end{array}$$

If the MCP’s funding for the POR deliverable exceeds \$12,500, then it would receive the remaining balance (less \$12,500) as a payment. If the POR funding is less than the amount to be recouped, then the MCP would need to remit the balance to DHCS.

13. If funds are withheld as a result of an insufficient Bi-Quarterly Report (BQR) score, how will this impact the total TI funding allocation used to determine earned funds at the time of Project Outcome Report scoring?

A non-compliant BQR will reduce the total TI Funding amount available to an MCP. If an MCP has a non-compliant BQR and their POR receives a score of less than 80%, DHCS will use the methodology below to calculate the unearned payment and recover funds if needed.

$(\text{POR Score}/80\%) \times (\text{Total TI Funding} - \text{Unearned BQR Payment}) = \text{Total Earned Payment}$

14. How did DHCS calculate the preliminary 2024 payment amounts for remaining/incoming MCPs affected by the Medi-Cal MCP Re-Procurement process and direct contracting with the state? (New Item – 7/2024)

DHCS re-allocated the outgoing MCPs' funding to remaining and / or incoming MCPs based on the calendar year (CY) 2024 county-level funding and the MCPs' share of the CY 2024 county-level membership.

Contact Information

1. Whom do I contact for more information?

SBHIP webpage:

<https://www.dhcs.ca.gov/services/Pages/studentbehavioralheathincentiveprogram.aspx>

SBHIP Deliverables Email: SBHIP@dhcs.ca.gov

SBHIP Technical Assistance Contractor: SBHIP@guidehouse.com