

Whole Person Care – Los Angeles



**LA County DHS & Health Agency
Whole Person Care – Los Angeles**

February 16, 2017



Health Services
LOS ANGELES COUNTY

WPC – Los Angeles Overview

- \$900m (\$450m Federal funding) over 5 years
- 5 Target Populations and 11 projects; 50,000 annual enrollees
- 58% homelessness focused, 32% justice involved-reentry, 6% serious mental illness, 3% substance use, 1% medical high risk

Focus on:

Creating an integrated delivery system

Care coordination & care management

Addressing social needs

Creating jobs for individuals with shared lived experience



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Implementation – *No Staff, No Program, No Money*

- **Hiring** – adjust County HR processes; new jobs being created
- **Contracting** – master agreements, flexible housing subsidy pool, multi-department contracting, contract incentives
- **Care Management Platform** – build on old versus build new
- **Training and Recruitment** – standardization, scaling up
- **Data & Data Sharing** – legal hurdles, standardize collection, data governance
- **Infrastructure** – Regional Coordinating Centers, Recuperative Care, Sobering Centers
- **Partnership to CULTURE CHANGE** – Sheriff, Probation, Health Plans, Community Based Organizations, Community Clinics, Housing Authorities, etc.



Challenge or Opportunity – *Probably Both*

- New clinic model vs. Use existing clinic
- County operated vs. County-wide
- Contractor vs. County employee
- Scale up vs. Fill gaps
- Generate savings vs. Improve Value



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County Support for WPC – Aligning Priorities

- **Reentry Project:** Recent Board of Supervisors requested memo to describe changes needed to HR processes and practice so community health workers with “lived experience” (e.g., jail time) can and should be specially recruited.
- **Homelessness Projects:** Recent Board of Supervisor’s motion to facilitate acquisition and development with non-WPC funds of additional “interim housing.”
- **Care Management Platform (CMP):** Use of a focused and targeted solicitation to select CMP vendor; 2-3 month process

