

Michelle Baass | Director

November 22, 2023

Mr. Marti Lolli, CEO and President Liberty Dental Plan and California, Inc. 1730 Flight Way, Suite 125 Tustin, CA 92782

## 2021 DEPARTMENT OF HEALTH CARE SERVICES DENTAL AUDIT – CORRECTIVE ACTION PLAN – APPROVAL AND CLOSE-OUT LETTER

Dear Mr. Lolli:

The Department of Health Care Services (DHCS) Audits and Investigations Division (A&I) conducted an on-site audit of Liberty Dental Plan of California, Inc., a Medi-Cal Dental Managed Care (DMC) plan, from July 6, 2021 through July 16, 2021. The audit covered the review period of July 1, 2019 through June 30, 2021.

On December 29, 2021, the DMC plan provided DHCS with additional information regarding its Corrective Action Plan (CAP) in response to the report originally issued on November 23, 2021. All items have been reviewed.

DHCS accepts and closes the DMC plan's submitted CAP with an effective retroactive date. As such, Full implementation of the CAP and the effectiveness of the interventions may be evaluated in the subsequent audit.

If you have any questions regarding this notice, please contact DHCS at (916) 938-4848 or dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original signed by:

Adrianna Alcala-Beshara, JD, MBA Chief, Medi-Cal Dental Services Division Department of Health Care Services

