

**DATE:** December 17, 2024

**TO:** ALL MEDI-CAL DENTAL MANAGED CARE PLANS

**SUBJECT:** All Plan Letter APL 24-004: 2025 Calendar Year (CY) Deliverable Schedule

**PURPOSE:**

The purpose of this Dental All Plan Letter (APL) is to notify all Medi-Cal Dental Managed Care (DMC) Plans of the 2025 Deliverables Schedule for both Geographic Managed Care (GMC) and the Pre-Paid Health Plan (PHP) contracts.

**POLICY:**

Please note this schedule includes the following changes or clarifications regarding the deliverable submission deadlines:

Deliverable	Submission Deadline
Health Education Programs	30 days before the end of the CY
Interoperability	30 days after the end of the CY quarter
Marketing Plan	30 days after the beginning of the CY
Member Handbook (EOC)	30 days after the beginning of the CY
Quarterly Financial Statement (DMHC)	45 days after the end of the CY quarter

**Interoperability:**

DMC Plans must submit completed Interoperability data using the DHCS provided template provided electronically, and submit to DHCS 30 days after the end of the CY quarter.

**REQUIREMENTS:**

If the requirements contained in this APL, including any updates or revisions to this APL, necessitate a change in the DMC Plan's policies and procedures (P&Ps), the DMC Plan must submit its updated P&Ps in track changes to [dmcdeliverables@dhcs.ca.gov](mailto:dmcdeliverables@dhcs.ca.gov) within 90 days of the release of this APL. If the DMC Plan determines that no changes to its P&Ps are necessary, the DMC Plan must submit an email attestation to [dmcdeliverables@dhcs.ca.gov](mailto:dmcdeliverables@dhcs.ca.gov) within 90 days of the release of this APL, stating that the DMC Plan's P&Ps have been reviewed and no changes are necessary. The email confirmation must include the title of this APL as well as the applicable APL release date in the subject line.

DMC Plans are responsible for ensuring that their subcontractors and network providers comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance, including APLs. These requirements must be communicated by each DMC Plan to all subcontractors and network providers.

If you have any questions regarding this APL, please contact the Medi-Cal Dental Services Division at [dmcdeliverables@dhcs.ca.gov](mailto:dmcdeliverables@dhcs.ca.gov).

Sincerely,

*Original Signed by*

Dana Durham  
Chief, Medi-Cal Dental Services Division  
Department of Health Care Services

Enclosure: 2025 Deliverable Schedule