Whole Child Model (WCM) and Rady CCS Demonstration Pilot

Stakeholder Advisory Committee (SAC) Meeting July 18, 2018

WCM Overview

Today

Bifurcated delivery system results in lack of coordination and integration when accessing care from both systems

Specialty care is received from the CCS Fee-For-Service (FFS) system for the CCS condition

Primary care and behavioral health services are received from the managed care health plan

SB 586

Whole Child Model

Integrates Medi-Cal managed care and CCS FFS delivery systems, resulting in:

Improved care coordination for primary, specialty, and behavioral health services for CCS and non-CCS conditions

Care that is consistent with CCS program standards by CCS paneled providers, specialty care centers, and pediatric acute care hospitals

Increased consumer protections, such as continuity of care, oversight of network adequacy standards and quality performance



Phase I Implementation

3 Medi-Cal Managed Care Plans (MCPs) – 6 Counties

July 1, 2018

Health Plan	Counties	Number of Beneficiaries
Central California Alliance for Health	Merced Monterey Santa Cruz	6,980
CenCal Health	San Luis Obispo Santa Barbara	3,130
Health Plan of San Mateo	San Mateo	1,900



Pre Implementation

Monthly Call with MCPs, County Associations, and WCM Counties

WCM FAQs (Living document)

Informational Webinars: MTP, Beneficiary WCM, NICU

Data Sharing

COHS Plan and County Readiness Review

Network Adequacy

Provider Notice

Member Notifications (90-60-30)

All Plan Letter / CCS Number Letter

Post Implementation

Transition Plan Monitoring

Best Practices – Lessons Learned – What Worked

Initial Daily Touch-Points

Taper to Weekly then to Bi-Weekly Touch-Points

Beneficiary/Family Support (FACs/Family Engagement)

Phase II Implementation

January 1, 2019

Health Plan	Counties	Number of Beneficiaries
CalOptima	Orange	13,680
Partnership HealthPlan	Del Norte, Humboldt, Lake, Lassen, Mendocino, Marin, Modoc, Napa, Shasta, Siskiyou, Solano, Sonoma, Trinity, Yolo	8,070

CCS Demonstration Project Pilot Rady Children's Hospital - San Diego (RCHSD)

July 1, 2018 Implementation

Accountable Care Organization Model

CCS Demonstration Project Pilot Rady Children's Hospital - San Diego

Cystic Fibrosis

Hemophilia

Sickle Cell

Acute Lymphoblastic Leukemia

Diabetes Types I and II (ages 1 – 10)

Pre Implementation

Readiness review of RCHSD and County

Meetings with RCHSD and County

MOU between RCHSD and County

Data Sharing

Member Notices

Transitional Monitoring

For WCM or CCS AG Information

- For Whole Child Model information, please visit:
 - http://www.dhcs.ca.gov/services/ccs/Pages/CCSWh oleChildModel.aspx
- For CCS Advisory Group information, please visit:
 - http://www.dhcs.ca.gov/services/ccs/Pages/Advisor yGroup.aspx
- For Whole Child Model questions, please email:
 - CCSRedesign@dhcs.ca.gov

Public Comments/Questions