

How to complete your Hearing Aid Coverage for Children Program (HACCP)**Annual Eligibility Review (AER) Application:****1. Fill out the AER Application form.**

If you do not understand a question or do not have any of the documents, call **1 (833) 956-2878**, or look for the information you need on pages 1-4 or online at www.dhcs.ca.gov/haccp.

2. Send the Department of Health Care Services current copies of required financial and health plan documents, as applicable.

(You may be able to use other documents not listed here.)

☐ **One document for each person living in the home who has a job:**

- A recent pay stub (from less than 45 days ago), **or**
- A signed, dated statement from your employer showing your gross income and how often you are paid, **or**
- Last year's federal income tax return.

☐ **One document for each person living in the home who is self-employed:**

- Last year's federal income tax form with Schedules C, C-EZ, or F, **or**
- A signed, itemized profit and loss statement for the last three months.

☐ **If you have income from disability, pensions, retirement, Social Security, veteran's benefits, worker's compensation, or unemployment, send a copy of:**

- The award letter, check, or bank statement showing direct deposit for the most recent payment.

☐ **For each HACCP member who currently has health insurance, send a copy of:**

- A denial of coverage notice for hearing aids from their health insurance plan, **or**
- The current year's EOC for their health insurance plan (showing the applicant's name as the insured, or accompanied by a health insurance card or similar that identifies the applicant as a member of that plan).

Where to send your AER Application:

You can send your AER Application form and any required documents to DHCS by:

- 1. Upload:** Online at www.dhcs.ca.gov/haccp (Click "Chat with us..." in the bottom corner of your screen and select "Upload Documents.")
- 2. Fax:** Toll-free to 1 (833) 774-2227
- 3. Mail:**

Hearing Aid Coverage for Children Program
P.O. Box 138000
Sacramento, CA 95813

If you no longer qualify for HACCP – What happens next?

If you do not qualify for HACCP, you will receive a denial letter that will explain how you can appeal the eligibility decision, BUT you can still apply for Medi-Cal or other health insurance by completing the insurance affordability application at www.coveredca.com/apply. If there are errors or corrections needed due to system issues, or **if you have any questions, please call HACCP at 1 (833) 956-2878** (available in Medi-Cal threshold languages, TTY/TTD, and video relay service), Monday through Friday, 8 a.m. to 7 p.m., and Saturday 8 a.m. to 12 p.m., or email HACCP@maximus.com. The call is free.