

# Health Care Program for Children in Foster Care (HCPCFC) Program Activities: Tools, Databases & Resources

# HCPCFC Training Modules

## » Program Activities

- Program Guidance
- Applicable Statutes and Regulations
- Program Measures
- Scope of Work
- **Tools, Databases & Resources**
- Confidentiality & Consent
- Psychotropic Medication Monitoring & Oversight (PMM&O)
- Navigating Health Care Services
- Understanding Child Welfare & Probation

# Periodicity Guidelines

- » [Recommendations for Preventive Pediatric Health Care \(American Association of Pediatrics/Bright Futures\)](#)
- » [Dental Screening & Examination \(American Association of Pediatric Dentistry\)](#)
- » [Child and Adolescent Immunization Schedule by Age \(American Association of Pediatrics\)](#)

# Oral Health

- » [Medi-Cal Dental Provider Directory](#)
- » [California Dental Case Management Referral](#)
- » [Smile, California](#)
- » [Accessing Benefits](#)
- » [Educational Materials](#)
- » [Educational Videos](#)
- » [Child Friendly Materials](#)
- » [Oral Health & School Readiness](#)

# Medi-Cal for Kids & Teens

- » [Educational Materials](#)
- » [Provider Information](#)
- » [Provider Training](#)
- » [Early and Periodic Screening, Diagnostic, and Treatment \(EPSDT\) Manual](#)
- » [Preventative Services Manual](#)

# Immunization

- » Parents or individuals can visit the Digital Vaccine Record portal to download a copy of their immunization record form [California use the California Immunization Registry](#) (CAIR)
- » [Vaccines for Children \(VFC\) Provider Locations](#)
- » [Educational Materials](#)
- » [Shots for School](#)
- » [California Vaccines for Children Program](#)
- » [Centers for Diseases Control \(CDC\) Child and Adolescent Schedule](#)
- » Statewide Immunization Databases
- » CAIR2: Most providers in California use this system to look-up immunization records.
- » RIDE: The greater San Joaquin Valley utilizes to access patient immunization records.

# Medi-Cal Coverage

## » Medi-Cal Eligibility Data System (MEDS)

- MEDS is a statewide data hub serving a variety of eligibility, enrollment and reporting functions for Medi-Cal and other state and federal benefits.
- HCPCFC staff are eligible to obtain access via a ServiceNow request. Users can contact [cmshelp@dhcs.ca.gov](mailto:cmshelp@dhcs.ca.gov) to get a ServiceNow account.
- Please note that the Department of Health Care Services (DHCS) HCPCFC program contact list is utilized to verify current HCPCFC staff. All staff may update their contact information by utilizing the HCPCFC Contact List Update Survey at any time.

# Pharmacy

## » Medi-Cal Rx

- » All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing Medi-Cal fee-for-service or Managed Care Plan (MCP) intermediaries have transitioned to Medi-Cal Rx.
- » Medi-Cal Rx includes all pharmacy services billed as a pharmacy claim, including but not limited to:
  - » Outpatient drugs (prescription and over the counter), including Physician-Administered Drugs (PADs)
  - » Enteral nutrition products
  - » Medical supplies



# Databases

## » SafeMeasures

- Web-based application that generates reports based upon data extracted from CWS/CMS

## » California Child Welfare Indicators Project (CCWIP) Database

- CCWIP provides agency staff, policymakers, researchers, and the public with access to critical outcome information on California's child welfare system.

# Child Welfare Digital Services

- » Child Welfare Digital Services (CWDS) is a collaboration of California State and local government agencies responsible for the operation and maintenance of the present CWS/CMS and creation of the Child Welfare Services - California Automated Response and Engagement System (CWS-CARES).
- » CWS/CMS is a statewide computer system to automate the case management, services planning, and information gathering functions of child welfare services. CWS/CMS is California's version of the federal Statewide Automated Child Welfare Information System (SACWIS).
- » CWS-CARES will eventually replace CWS/CMS. More information regarding the scope and progress of this project can be found on the CWDS webpage. The CWS-CARES Project Roadmap details the schedule of integration. Updates may be accessed on the CWDS Bulletins webpage.

# CWDS Educational Resources

## » CWS/CMS Training Portal Landing Page

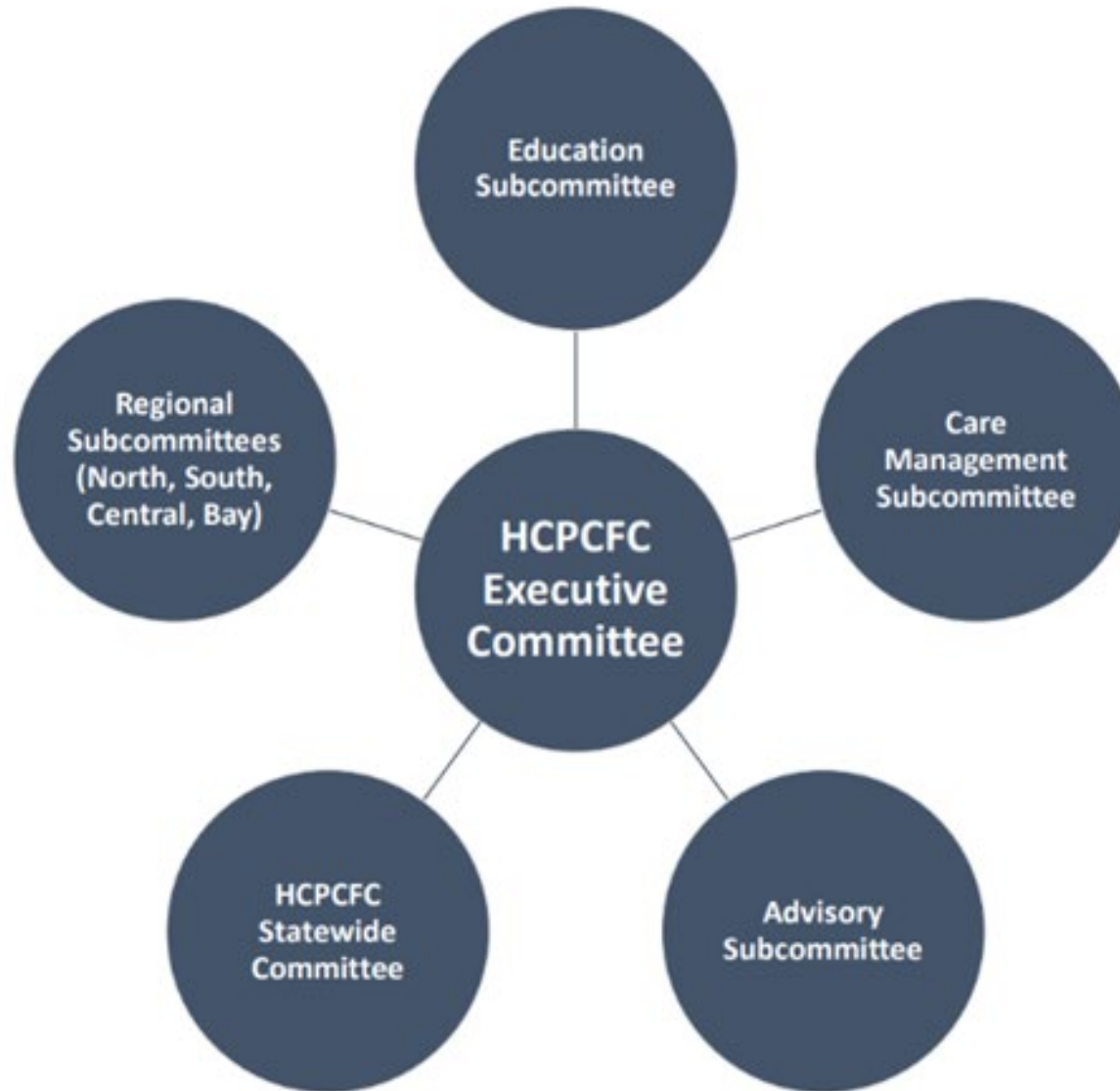
- » Statewide Training Application Resource (STAR) training tool
- » New User Curriculum
- » Probation specific resources
- » Scenario Manager
- » Mapped Documents
- » Process Maps
- » Quick Guides
- » Frequently Asked Questions

# Resources

## » Mentorship

- HCPCFC public health nurses (PHNs) in other counties are excellent resources regarding health care services. Many also make themselves available to consult with and mentor nurses who are new to HCPCFC. A current list of volunteer mentors may be obtained by contacting the HCPCFC Education Subcommittee Chair. Contact information may be obtained by contacting [HCPCFC@dhcs.ca.gov](mailto:HCPCFC@dhcs.ca.gov).

# HCPCFC Committees



# Manual Update Procedure

» Changes to the HCPCFC Program Manual, HCPCFC Financial Policy & Procedure, HCPCFC Forms and HCPCFC Training Modules may be proposed or requested utilizing the following procedure:

- Request a Microsoft Word version of the Program Manual from the HCPCFC Central Inbox: [HCPCFC@dhcs.ca.gov](mailto:HCPCFC@dhcs.ca.gov).
- All proposed edits, comments, questions, and suggestions must be submitted within a Microsoft Word version of this document utilizing track changes. No other formats will be accepted.
- HCPCFC community members may submit requested changes to their regional or subject based committee Chair.
- Committee Chairs submit any updates proposed by their committee, in one consolidated document, to the HCPCFC Executive Committee by June 1 of each year (if applicable).
- The HCPCFC Executive Committee consolidates timely submissions received into one proposal which is submitted to the DHCS and California Department of Social Services (CDSS) by October 1 of each year.
- The HCPCFC Executive Committee consolidates submissions received as of June 1 in to one Microsoft Word document that is submitted to DHCS and CDSS by October 1 of each year starting in 2025.

# Frequently Used Contacts

- » DHCS HCPCFC Inbox: [HCPCFC@dhcs.ca.gov](mailto:HCPCFC@dhcs.ca.gov)
- » CDSS HCPCFC Inbox: [FosterYouthWellness@dss.ca.gov](mailto:FosterYouthWellness@dss.ca.gov)
- » HCPCFC Website
- » Local HCPCFC Program Contact Information Updates: Please submit all DHCS Contact List Updates using the HCPCFC Contact Information Update Survey
- » Copies of the current statewide HCPCFC contact list, including committee chairs, may be requested by contacting the program inbox at: [HCPCFC@dhcs.ca.gov](mailto:HCPCFC@dhcs.ca.gov).
- » DHCS Invoice Processing & Budget Portal Access: [dhcsscdadmin@dhcs.ca.gov](mailto:dhcsscdadmin@dhcs.ca.gov)
- » California Children's Services (CCS) Program Central Inbox: [ccsprogram@dhcs.ca.gov](mailto:ccsprogram@dhcs.ca.gov)
- » Enhanced Care Management Central Inbox: [CalAIMECMILOS@dhcs.ca.gov](mailto:CalAIMECMILOS@dhcs.ca.gov)
- » California Ombudsperson for Foster Care
- » Medi-Cal Managed Care and Mental Health Office of the Ombudsman
- » Short-Term Residential Therapeutic Program (STRTP)
  - To submit a complaint, report, concern contact: [letusno@dss.ca.gov](mailto:letusno@dss.ca.gov)
- » DHCS Mental Health Licensing Mental Health Rehabilitation Centers and Psychiatric Health Facility

# Educational Resources

- » All program staff must complete mandatory training and onboarding requirements prior to participating in program activities.
- » Detailed requirements can be found in the HCPCFC Financial Policy & Procedure, Program Administration section.
- » Additional resource may be accessed on the HCPCFC webpage.



# Contact Information

Questions may be directed to:  
[HCPCFC@dhcs.ca.gov](mailto:HCPCFC@dhcs.ca.gov).

