

California Behavioral Health Planning Council

Performance Outcomes Committee

June 13, 2023

Meeting Summary

Committee Members present:

Susan Wilson, Chairperson

Noel O'Neill, Chair-elect

Walter Shwe

Steve Leoni

Karen Baylor

Catherine Moore

Uma Zykofsky

Erin Franco

Cindy Wang

Invited External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler

Staff present:

Justin Boese

Linda Dickerson

Jenny Bayardo

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Review Meeting Minutes

The Committee reviewed the meeting minutes for April 2023. A correction was made regarding the date on the minutes.

Item #3: Setting the Stage for Today's Meeting

California Behavioral Health Planning Council

Performance Outcomes Committee

June 13, 2023

Meeting Summary

Susan Wilson reviewed the agenda and goals for the meeting. Updates for all three of the current Data Notebook projects – 2021, 2022, and 2023 – were on the agenda for the meeting, as well as preliminary planning for the 2024 Data Notebook. There were also items regarding the ongoing performance outcomes measures efforts, and a recent presentation at the CHMACY conference.

Item #4: Stakeholder Engagement: Presentation at CHMACY

Susan Wilson reported to the committee on a presentation done by Jenny Bayardo and herself at the annual California Mental Health Advocates for Children and Youth (CHMACY) conference. The presentation covered topics such as the Mental Health Services Act (MHSA), the Community Program Planning (CPP) process, and information about the Planning Council. Susan said there was a lot of interest from attendees, and the presentation could have filled multiple sessions.

Item #5: Performance Outcomes Measures: Discussion of Presentations and Next Steps

The committee debriefed from the performance outcomes measures panels held during the April 2023 general session. Full minutes from the events are included in the meeting minutes for the April 2023 general session, and it was noted by Noel O'Neil that these minutes are very detailed to capture the breadth of what was discussed. He encouraged the committee members to review those minutes.

Members discussed key points from the presenters, such as the idea to start by selecting only three outcome measures to collect that would provide meaningful insight on the public mental health system. Other suggestions were to make measures that clinicians will use, to distinguish between system outcomes and client outcomes, and to engage in qualitative processes (such as interviews, focus groups, etc.) alongside quantitative measures.

Some suggested topics for outcomes measures were:

- Children and youth wellbeing
- Employment
- Incarceration

California Behavioral Health Planning Council

Performance Outcomes Committee

June 13, 2023

Meeting Summary

- Hospitalization

The committee went on to discuss some of the challenges concerning the collection of performance outcomes measures. This includes the limitations of data collection across the state, inconsistencies from county to county regarding what data is collected and how, and issues raised by data protections and confidentiality. The discussion concluded with agreement that the correct path forward is for the committee to identify two to three specific outcomes measures for counties to collect.

Item #6: 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report and Executive Summary updates

Susan Wilson and Linda Dickerson provided an updated 2021 Data Notebook, the topic of focus of which is “Racial/Ethnic Inequities in Behavioral Health.” Linda informed the committee that 45 counties responded to the 2021 Data Notebook survey, representing 86% of the state population. Some additional edits were made to the executive summary to include more data than the previous draft. Once the overview report is finalized, it will be submitted for web posting as well.

Item #7: 2022 Data Notebook: Impact of COVID-19 - Update

Linda Dickerson provided a brief update on the 2022 Data Notebook on the Impact of COVID-19 on Behavioral Health. A total of 53 counties (and one non-county jurisdiction) participated in the survey, which is the highest level of participation achieved for the data notebook in recent years. The committee reviewed some of the highlights from the survey results. Linda will begin working on the overview report once the 2021 reports are finalized.

Item #8: 2023 Data Notebook: Stakeholder Engagement - Update

Justin Boese provided an update on the 2023 Data Notebook on Stakeholder Engagement. The committee reviewed a draft of the survey and background information for the 2023 Data Notebook document. This includes sections on:

California Behavioral Health Planning Council

Performance Outcomes Committee

June 13, 2023

Meeting Summary

- Challenges and barriers
- Key stakeholders
- Best practices for stakeholder engagement
- MHSA community program planning (CPP) process

Committee members provided feedback on the draft. This included suggested edits to the challenges and barriers section, the CPP section, the provided list of resources, and a few changes to the survey questions. Justin will finalize the 2023 Data Notebook document and online survey based on the provided feedback and said that he anticipates that the final survey will be sent out to the counties in the next month.

Item #9: 2024 Data Notebook Planning

Susan Wilson moved to some preliminary planning for the 2024 Data Notebook. The goal is to have the topic selected for the 2024 Data Notebook in time for the October committee meeting. This will likely require an interim meeting on Zoom in September.

Committee members briefly shared some initial opinions on the format and topic for the 2024 survey. Noel O'Neill suggested that the committee should stop collecting the "Part I" questions that have been included in the past 5 years to free up room in the Data Notebook for the yearly "Part II" topics. As the committee was short on time for this meeting, it was decided that the committee would wait to select a final topic until the September interim meeting.

Item #10: Wrap Up and Plan for Future Activities

Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The completion and publication of the 2021 Data Notebook Overview Report.
- Commencement of work on the 2022 Data Notebook Overview Report.
- Finishing and finalizing the 2023 Data Notebook to get it out to the counties.
- Development of the 2024 Data Notebook, including selecting a topic for Part II of the survey.
- Further discussion on performance outcomes measures.

California Behavioral Health Planning Council

Performance Outcomes Committee

June 13, 2023

Meeting Summary

The meeting adjourned at 5:00pm.