

Performance Outcomes Committee Agenda

Tuesday, June 13, 2023

Double Tree Santa Ana-Orange County Airport

201 East MacArthur Blvd

Santa Ana, California, 92707, USA

Provence Seminar Room

[Zoom Meeting Link](#)

2:00pm to 5:00pm

2:00 pm	Welcome and Introductions <i>Susan Wilson, Chairperson</i>	
2:05 pm	Review April 2023 Meeting Minutes <i>Susan Wilson, Chairperson</i>	Tab 1
2:10 pm	Setting the Stage for Today's Meeting <i>Susan Wilson, Chairperson</i>	
2:15 pm	Stakeholder Engagement: Presentation at CHMACY <i>Susan Wilson, Chairperson</i>	
2:25 pm	Public Comment	
2:30 pm	Performance Outcomes Measures: Discussion of Presentation and Next Steps <i>Susan Wilson and All Members</i>	Tab 2
3:20 pm	Public Comment	
3:25 pm	Break – 10 Minutes	
3:35 pm	2021 Data Notebook: Racial and Ethnic Disparities Overview Report and Executive Summary Updates <i>Susan Wilson and Linda Dickerson</i>	Tab 3
3:40pm	2022 Data Notebook: Impact of COVID-19 - Update <i>Linda Dickerson</i>	Tab 4
4:00pm	2023 Data Notebook: Stakeholder Engagement - Update <i>Justin Boese</i>	Tab 5
4:10 pm	Public Comment	
4:15 pm	2024 Data Notebook Planning <i>Susan Wilson and All Members</i>	Tab 6

4:45 pm Next Steps and Planning for Future Activities
Susan Wilson, Chairperson

4:55 pm Public Comment

5:00 pm Adjourn

The scheduled times on the agenda are estimates and subject to change.

Performance Outcome Committee Members

Chairperson: Susan Morris Wilson

Chair-Elect: Noel O'Neill

Members:

Karen Baylor

Erin Franco

Steve Leoni

Darlene Prettyman

Catherine Moore

Walter Shwe

Uma Zykofsky

Invited External Partners

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, California Institute for Behavioral Health Strategies

Council Staff

Justin Boese

Linda Dickerson

TAB 1

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: Review April 2023 Meeting Minutes

Enclosures: Draft of April 2023 Meeting Minutes

Background/Description:

Committee members will review the draft meeting minutes for April 2023 and have the opportunity to request edits to the document.

Committee Members present:

Susan Wilson, Chairperson

Walter Shwe

Karen Baylor

Uma Zykofsky

Noel O'Neill, Chair-elect

Steve Leoni

Catherine Moore

Erin Franco

Invited External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler

Staff present:

Justin Boese

Linda Dickerson

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Review Meeting Minutes

The Committee reviewed the meeting minutes for January 2023. Steve Leoni requested one edit regarding consumer inclusion.

Item #3: Setting the Stage for Today's Meeting

Susan Wilson reviewed the agenda and goals for the meeting. All three of the current Data Notebook projects – 2021, 2022, and 2023 – were on the agenda for the meeting,

as well as discussion on the 2-day performance outcomes panel event scheduled for Thursday and Friday of the June meetings' General Session.

Item #4: CBHPC Workgroups Discussion

The CBHPC Executive Committee requested that each committee have at least one member who can attend each of the workgroups (Children and Youth, Reducing Disparities, and SUD) that meet during the quarterly meetings. The committee determined that between its members, the three workgroups should be covered.

Item #5: Performance Outcomes Event Discussion

Susan Wilson updated the committee on the performance outcomes event. Based on previous committee discussions and planning, a two-day event on performance outcomes measures has been scheduled for April 20th and 21st.

Susan explained that the first day will consist of a moderated panel of experts who will answer questions about performance outcomes, including defining and identifying performance outcomes measures. Susan will moderate the panel and there will be time for council member questions. The April 20th panel consists of:

- **Debbie Innes-Gomberg, Ph.D.**, Deputy Director, Quality, Outcomes and Training Division, Los Angeles County DMH
- **Samantha Spangler, Ph.D.**, Owner and CEO of Behavioral Health Data Project
- **Tara Niendam, Ph.D.**, Executive Director, UC Davis Early Psychosis Programs (EDAPT and Ascendant Clinics)

Susan reviewed the questions that the panelists will address, which are:

1. How do *you* define performance outcome measures?
 - a. What are 2-3 examples that you collect, and how long have you been collecting them?

2. What is the lens through which you collect performance outcomes measures? In other words, who and what do you have in mind when you choose and collect measures in regards to their functionality and usefulness?
3. How should we expect quality performance outcomes measures be collected, analyzed, and shared throughout the system?

The questions will be addressed one at a time, with opportunity for each panelist to answer, along with limited time for cross-talk as well.

On the second day, April 21, there will be a second panel discussion with Toby Ewing (MHSOAC), Theresa Comstock (CALBHBC) and committee members Uma Zykovsky and Karen Baylor. This discussion will focus more on the role of the Planning Council in the process of identifying and approving performance outcomes measures. The questions for this group will be:

1. What is your perspective/lens when it comes to performance outcomes?
2. What kinds of outcomes does the Planning Council want to measure?
3. What data is already being collected that aligns with these measures?
4. What is the Planning Council's role in this process?
5. What are the next steps?

Susan noted that this event was a first step for the Planning Council as a whole to begin engaging with the issues of performance outcomes measures. The committee discussed the plans for the event, and some thoughts on how to proceed with this topic in the future.

Item #6: 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report

Susan Wilson and Linda Dickerson provided an updated on the 2021 Data Notebook, the topic of focus of which is "Racial/Ethnic Inequities in Behavioral Health." Linda informed the committee that the overview report for the 2021 Data Notebook has been completed, and she has also wrote a shorter executive summary that includes the recommendations from the report. Linda also commented on some of the most striking data, including the data collected on homelessness. Both the overview report and the executive summary are going through some final editing and formatting before they will

be submitted for review, approval, and online posting. The committee spent some time discussing the format and role of the Data Notebook overview reports and provided some feedback.

Item #7: 2022 Data Notebook: Impact of COVID-19 - Update

Linda Dickerson provided a brief update on the 2022 Data Notebook on the Impact of COVID-19 on Behavioral Health. As there had not been time yet to start analyzing the data collected, Linda said she will provide some analysis of the responses from the 2022 Data Notebook at the next committee meeting (June 2023).

Item #8: 2023 Data Notebook: Stakeholder Engagement - Update

Justin Boese provided an update on the 2023 Data Notebook on Stakeholder Engagement. He showed the committee the draft of the SurveyMonkey online survey, which includes the questions developed by the committee and the drafted background information. The survey needs to be checked and tested before it is ready to share, and the background information for Part II (on Stakeholder Engagement) will be further fleshed out. The anticipated timeline for the 2023 Data Notebook is to get it sent out to the counties around the time of the June 2023 quarterly meeting.

Item #9: Wrap Up and Plan for Future Activities

Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The completion and publication of the 2021 Data Notebook Overview Report and Executive Summary.

- Commencement of the analysis of the 2022 Data Notebook responses, including an update from Linda about data from Part II of the survey.
- Finishing and finalizing the 2023 Data Notebook to get it out the door.
- Discussing the outcome of the general session event on performance outcomes and next steps, including potentially hiring a research contractor to help push this project forward.
- Starting to plan for the 2024 Data Notebook, including selecting a topic for Part II of the survey.
- Lastly, another idea brought up was to have a presentation by EQRO on their newly released annual report.

The meeting adjourned at 5:00pm.

TAB 2

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: Performance Outcomes Measures: Discussion of Presentation and Next Steps

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for council members to discuss the definition and scope of performance outcomes measures in order to better evaluate the behavioral health system.

Background/Description:

The California Welfare and Institutions Code gives the California Behavioral Health Planning Council the responsibility and authority to review program performance in delivering mental health and substance use disorder services. This includes:

- Reviewing and approving performance outcomes measures
- Reviewing performance outcomes data and other reports from the State Department of Healthcare Services and other sources
- Reporting findings and recommendations on the performance of programs to the Legislature, DHCS, and the local boards

The lack of consistent performance outcomes measures has been identified as significant issue in the public behavioral health system in California. The committee organized a 2-day event for the April 2023 CBHPC General Session, consisting of:

- A moderated panel of experts to discuss performance outcomes, including defining and identifying performance outcomes measures.
- A council member led discussion of performance outcomes measures to identify priorities and next steps for the Planning Council.

The committee will spend time debriefing from the April panels and discussing the “next steps” for the ongoing project of addressing performance outcomes measures.

TAB 3

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report and Executive Summary Updates

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides an update for committee members on the 2021 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. In 2021 the committee decided to focus on racial/ethnic inequities in behavioral health.

Susan Wilson and Linda Dickerson will provide an update on the final draft of the 2021 Data Notebook Overview Report and the Executive Summary. These reports were finalized in April 2023 and are currently being formatted and reviewed for publication online.

Enclosures:

- Final Draft of the 2021 Data Notebook Executive Summary. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

TAB 4

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: 2022 Data Notebook: Impact of COVID-19 - Update

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides an update for committee members on the 2022 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. For the 2022 Data Notebook, the committee decided to focus on the impact of COVID-19 on the public behavioral health system.

The 2022 Data Notebook was developed by Linda Dickerson with the direction and feedback of the committee. Submissions were accepted through the winter of 2023 in order to maximize participation. Linda Dickerson will provide an update on the 2022 Data Notebook, including the total number of submissions received, initial observations of the data, and a timeline for the development of the overview report.

Enclosures:

- 2022 Data Notebook SurveyMonkey Results. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

TAB 5

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: 2023 Data Notebook: Stakeholder Engagement - Update

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item is focused on the development of the 2023 Data Notebook survey and background information.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system.

During the June 2022 meeting, the Performance Outcomes Committee selected “stakeholder engagement” as the topic for the 2023 Data Notebook. Committee members submitted draft questions for the survey, which were discussed at an interim meeting in September 2022 and further developed at the October 2022 and January 2023 meetings. Justin Boese will provide an update on the 2023 Data Notebook development, including the SurveyMonkey online survey questions and background information.

Enclosures:

- Preview of the 2023 Data Notebook SurveyMonkey Online Survey. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

TAB 6

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 13, 2023**

Agenda Item: 2024 Data Notebook Planning

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item is focused on the development of the 2024 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. In recent years, the Data Notebook has been split into two parts. Part One contained standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two has consisted of questions focused on different aspects of the public behavioral health system, with the topic changing year to year.

The committee will begin planning for the 2024 data notebook. The discussion will include consideration of the “Part I” questions and their role in future data notebooks, as well as brainstorming for potential focus topics for “Part II” of the survey.