

California Behavioral Health Planning Council

Patients' Rights Committee Agenda

Wednesday, October 16, 2024

Embassy Suites by Hilton Milpitas Silicon Valley

901 East Calaveras Boulevard

Milpitas, CA 95035

Cedar/Pine Room

[Zoom Meeting Link](#)

Call-in #: 1 669 900 6833

Meeting ID: 858 6591 1208

Passcode: 267342

10:30 am to 12:30 pm

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|-----------------|--|--------------|
| 10:30 am | Welcome, Introductions, and Housekeeping
<i>Daphne Shaw, Chairperson and All Members</i> | |
| 10:35am | Review and Accept June 2024 Meeting Minutes
<i>Daphne Shaw, Chairperson and All Members</i> | TAB 1 |
| 10:40 am | Patients' Rights Advocate (PRA) Training
Verification Review
<i>Justin Boese and All Members</i> | TAB 2 |
| 10:45 am | CARE Act Implementation Updates
<i>Daphne Shaw, Chairperson and All Members</i> | TAB 3 |
| 11:10 am | Public Comment | |
| 11:15 am | California Office of Patients' Rights (COPR) Updates
<i>Daniel Wagoner, Director, COPR</i> | TAB 4 |
| 11:35 am | Break | |
| 11:45 am | Response Letter to the Department of Health Care
Services (DHCS)
<i>Mike Phillips, Chair-Elect</i> | TAB 5 |
| 11:55 pm | Public Comment | |
| 12:00 pm | Legislative Analyst's Office (LAO) Report Updates
<i>Daphne Shaw, Chairperson</i> | TAB 6 |
| 12:10 pm | Nominate Chair-Elect for 2025
(Action Item)
<i>Daphne Shaw, Chairperson and All Members</i> | TAB 7 |

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

12:15 pm **Planning for Future Meetings/Activities**
Daphne Shaw, Chairperson and All Members

12:25 pm **Public Comment**

12:30 pm **Adjourn**

The scheduled times on the agenda are estimates and subject to change.

Public Comment: Limited to a 2-minute maximum to ensure all are heard

Patients' Rights Committee Members

Chairperson: Daphne Shaw

Chair Elect: Mike Phillips

Members: Richard Krzyzanowski, Catherine Moore, Darlene Prettyman, Walter Shwe,
Susan Wilson

Staff: Justin Boese