



California Children's Services

Advisory Group Meeting

July 14, 2021



If you are having webinar difficulties...

For webinar link

- Send an email to CCSRedesign@dhcs.ca.gov

To join by phone

- +1-415-655-0001
- Access code: 145 656 9799

To join by video system or application

- 1456569799@dhcs.webex.com
- You can also dial 173.243.2.68 and enter your meeting number



Welcome and Introductions

Will Lightbourne

Director

Department of Health Care Services



Agenda

Welcome and Introductions

Medical Therapy Program (MTP) Step 3 Guidance

California Children's Services (CCS) Advisory Group (AG)
Subcommittee Report

Department of Health Care Services (DHCS) Quality
Monitoring

California Advancing and Innovating Medi-Cal (CalAIM) –
CCS County Oversight and Monitoring

CCS Updates

Open Discussion

Public Comments, Next Steps, and Upcoming Meetings



MTP Step 3 Guidance

Jill Abramson, MD, MPH, FAAP
Associate Medical Director
Medical Operations and Policy Branch
Integrated Systems of Care Division
Department of Health Care Services



Overview of MTP COVID Guidance

Step 1 & 2

Permitted Medical Therapy Units (MTUs) to provide in-person services to clients with critical and urgent need

Step 3

Permits county CCS MTPs to resume in-person services* (including Medical Therapy Conferences) for all MTP clients when criteria are met

* As county MTPs return to providing in-person services, MTP staff can continue utilizing telehealth as an option as appropriate, and in accordance with federal, state, and county guidance.



MTP Step 3 Guidance

The MTP may resume provision of ALL appropriate services in-person:

- The public school site has resumed in-person instruction
- The county MTP, with the county health department, has protocols for transition from Step 2 to in-person services



MTP Step 3 Guidance *(cont.)*

- The MTU may continue to provide certain services by telehealth as appropriate, and in accordance with federal, state and local guidance.
- MTUs are responsible for provision of medically necessary therapy services both to clients with Individualized Educational Program (IEP) and to clients whose service is not in the IEP.
- MTUs will not restrict in-person therapy services based on wearing of face mask, when the client has an exemption due to his/her disability.



Additional Resources

- California Children's Services (CCS) Medical Therapy Programs (MTP) Guidance Relative to the 2019-Novel Coronavirus (COVID-19)

<https://www.dhcs.ca.gov/Documents/COVID-19/County-CCS-MTP-COVID-Guidance.pdf>

- Telehealth and Virtual Communication in Fee-for-Service (FFS) and Managed Care Medi-Cal:

[https://www.dhcs.ca.gov/Documents/COVID-19/Telehealth Other Virtual Telephonic Communications V4.0.pdf](https://www.dhcs.ca.gov/Documents/COVID-19/Telehealth%20Other%20Virtual%20Telephonic%20Communications%20V4.0.pdf)

- If you have any questions regarding these instructions, please contact the MTP Central mailbox at MTPCentral@dhcs.ca.gov



CCS AG Subcommittee Report

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services



CCS AG Charter

Purpose

The purpose of the California Children’s Services (CCS) Advisory Group (AG) is to advise the Department of Health Care Services (DHCS) on the improvement of the CCS Program in serving the most vulnerable children to ensure that children who are in the program receive appropriate and timely access to quality care. The CCS AG is led by the Director and the Assistant Deputy Director for Integrated Systems in Health Care Delivery Systems.



CCS AG Charter *(cont.)*

Objectives

- Provide suggestions, knowledge, and experience on how to improve health care and to emphasize quality and coordination of care for children and youth with special health care needs.
- Provide recommendations/feedback in developing the monitoring process and outcome measures by which the plans participating in the Whole Child Model (WCM) program shall be monitored and evaluated.
- Provide recommendations/feedback in developing and executing enhanced monitoring and oversight of the county CCS programs through the California Advancing and Innovating Medi-Cal (CalAIM) initiative.
- Provide recommendations/feedback regarding the delivery of CCS statewide to ensure consistency across county programs (e.g. independent, dependent, WCM, and “classic” counties).



CCS AG Charter *(cont.)*

Guiding Principles

- Meetings should provide a collegial and open environment to appreciate diverse perspectives.
- Regular, consistent attendance at the meetings and active participation of members is key to meeting CCS Redesign objectives.
- AG members may assign a substitute, delegate, or proxy to participate during AG meetings, upon prior approval by DHCS. DHCS encourages attendance of the appointed AG member whenever possible.
- In accordance with the statutory requirements for the CCS AG, DHCS will not pay a per diem or compensate members for expenses, including travel and related costs to attend meetings.



CCS AG Charter (*cont.*)

Membership

- Membership shall be composed of individuals from various organizations and backgrounds with expertise in both the CCS Program and care for children and youth with special health care needs (CYSHCN). Members of the CCS AG will be appointed by the DHCS Director after an application is submitted.
- Members must meet Senate Bill (SB) 586 requirements.
- Members should be prepared to attend all regularly scheduled meetings.
- Members will meet four times a year.
- Members who have missed three (3) meetings in a row will be dismissed.
- Members can attend meeting in person, via teleconference, or over the phone.



CCS AG Charter *(cont.)*

Membership – continued

- The recommendation to backfill a seat vacated by a current AG member is sought from the broader group and not only the departing incumbent, except under the following circumstances:
 - If the seat belongs to a CCS county, DHCS will seek a replacement county with similar geographic size, demographic composition, etc.
 - If the seat belongs to a member from a managed care plan (MCP), DHCS will seek a replacement MCP representing a similar demographic as the prior incumbent. Note: This applies if the MCP declines continued participation; however, if the MCP's member must step down but the MCP chooses to continue participation, the replacement recommendation may be suggested from within the plan.
 - If the seat belongs to a designated organization, the replacement recommendation can be from within the organization.
- Departing member(s) and/or the organization shall inform DHCS when/if the member is no longer able to participate in the AG.
- The MCP and or the CCS AG Family Advisory Committee (FAC) member shall notify DHCS when/if the MCP FAC representative is no longer a member of the plan's FAC.



CCS AG Welcome Letter

- Provides an introduction to the CCS AG, including information about the CCS program, WCM, and CCS AG composition
- Links to resources on the DHCS website



CCS Quality Monitoring

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services



DHCS Quality Monitoring

1

Introduction of Palav Babaria, MD, MHS,
Deputy Director of Population Health
Management and Chief Quality Officer

2

WCM and CCS Dashboards

3

Quality Measures/WCM Performance
Standards Discussion and Next Steps



**Introduction of
Dr. Palav Babaria, MD, MHS
Deputy Director of Population Health
Management and Chief Quality Officer**

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services



WCM Dashboard Update

Eugene Stevenson III, Ph.D., M. Phil, MPA

Chief, Research Data Supervisor I

Managed Care Quality and Monitoring Division

Department of Health Care Services



CCS Dashboard Update

Michael Whitehead

Research Data Supervisor

Quality Assurance and Reporting Section

Integrated Systems of Care Division

Department of Health Care Services



Quality Measures/WCM Performance Standards Discussion and Next Steps

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services



Quality Measures Discussion

- Background
 - Performance Measure Technical Workgroup
 - Performance Measure Quality Subcommittee
 - Transition to Adulthood Workgroup
- Next Steps
 - Review workgroup/subcommittee recommendations



B R E A K



CalAIM – CCS County Oversight and Monitoring

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services

Michael Luu

Chief, Monitoring and Oversight Section
Integrated Systems of Care Division
Department of Health Care Services



CalAIM Oversight and Monitoring

- [CalAIM trailer bill language](#) (SB 133/AB 133)
- DHCS will consult with counties and other affected stakeholders
- Continued review of numbered letters/CCS policy guidance



CalAIM Oversight and Monitoring

1. Establish statewide performance, reporting, and budgetary standards, and accompanying audit tools
2. Conduct periodic CCS quality assurance reviews and audits to assess compliance with the standards
3. Assess each CCS program to ensure appropriate allocation of resources necessary for compliance with standards, policies, guidelines, performance, and compliance requirements
4. Determine and implement a process to inform each CCS program of, and make available on its internet website, the latest standards, policies, guidelines, and new performance and compliance requirements



CalAIM Oversight and Monitoring (*cont.*)

5. Establish a statewide, tiered enforcement framework to ensure prompt corrective action for counties that do not meet standards established in paragraph (1), including providing technical assistance to counties on measures where performance is consistently below expectations and on any issues that may be identified to create a continuous quality improvement process prior to the imposition of fiscal penalties
6. Require each county to enter into memoranda of understanding with the department to document each county's obligations in administering the CCS program



CCS Updates

- 1 CCS Program Letters
- 2 CCS Referrals



CCS Program Letters

Cheryl Walker, MD

Associate Medical Director

Medical Operations and Policy Branch

Integrated Systems of Care Division

Department of Health Care Services



New CCS Numbered Letters

Posted

1. CCS Program WCM

In Queue for Posting

1. Inter-County Transfer Policy
2. Assistive Listening Devices
3. Scope of Nurse Practitioners in Special Care Centers
4. Trikafta

In Queue for Public Comment

1. Authorization of Dental Services
2. Botulinum Toxin



Numbered Letter Clean-Up

1

ADA Non-Compliance

2

Superseded by newer N.L.'s

3

Contained Outmoded or Erroneous Information



CCS Referrals Update

Autumn Boylan

Assistant Deputy Director, Health Care Delivery Systems
Department of Health Care Services



Open Discussion

Will Lightbourne

Director

Department of Health Care Services



Public Comments, Next Steps, and Upcoming Meetings

Will Lightbourne
Director
Department of Health Care Services



CCS AG 2021 Meetings

Wednesday, October 27



Information and Questions

- For WCM information, please visit:
 - <http://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx>
- For CCS AG information, please visit:
 - <http://www.dhcs.ca.gov/services/ccs/Pages/AdvisoryGroup.aspx>
- If you would like to be added to the DHCS CCS interested parties email list, or if you have questions, please email CCSRedesign@dhcs.ca.gov.