

January 31, 2024, Doula Stakeholder Meeting Chat Transcript

1:56:09 From Deitre Epps to Hosts and panelists:

Hello All

1:56:26 From Deitre Epps to Hosts and panelists:

Can we do a quick check in for the panelists that are here

1:56:58 From Deitre Epps to Hosts and panelists:

Chat check in ... saying hello!

1:57:38 From Mareena Avila to Everyone:

Good afternoon everyone

1:59:12 From Kristina Armstrong to Ed Torres(direct message):

Hi Ed, I don't know if you got Andy's message but he needs a panelist link so he can speak. Thank you.

1:59:48 From Sa Nguyen to Everyone:

Hello, Sa Nguyen with DHCS, Managed Care Quality and Monitoring Division (MCQMD)

2:01:10 From Nicole Morris to Everyone:

Good Afternoon Everyone! Nicole Morris, Doula Services Coordinator, Alameda County Public Health Department

2:01:37 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:

Afternoon everyone!

2:01:55 From Daisy Epperson Birthworker to Everyone:

afternoon everyone

2:02:07 From bykemamobley to Everyone:

Hello everyone

2:02:16 From Deborah Kong (she/her) to Everyone:

Hi! Hope everyone is staying dry!

2:02:22 From Daisy Epperson Birthworker to Everyone:
doula/birth worker from LA county

2:02:26 From Christina Piccora, NHeLP to Everyone:
Good afternoon everyone! Christina Piccora (she/her), Senior Policy Analyst at the National Health Law Program

2:02:35 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:
Jemilla White, CBD, CPD, Director of Doula Programming and Affairs, HERstory, Inc

2:02:37 From Deborah Kong (she/her) to Everyone:
Deb Kong, Packard Foundation Program Officer

2:03:40 From Dara Cook to Everyone:
Dara Cook, CEO of the only pre and postnatal fitness platform approved by OB-GYNs dara@expect.fit

2:03:41 From Azalea McQueen to Everyone:
Greetings Meeting! Azalea McQueen Oakland based Full Spectrum Doula

2:03:59 From Ellen Branch | she,her(s) to Everyone:
Ellen Branch, Simply Ellen Holistic Services (Full Spectrum Doula) based in South Los Angeles, CA

2:04:1 From Chantel Runnels to Everyone:
Good afternoon! Chantel Runnels, Medi-Cal Enrolled Doula - Sankofa birthworkers Collective

2:04:20 From vrindavani (they/them) to Everyone:
Hello everyone! PhD Student at UC Davis and birthworker in Sacramento County

2:04:52 From Tiffany Tran to Everyone:
Tiffany Tran (she/her), Program Manager at San Francisco Health Plan

2:05:00 From Shakila Marando to Everyone:
Shakila Marando, CPD and Founder Doulas By The Bay LLC

2:05:00 From Azalea McQueen to Everyone:
Hey Vrindavani! thanks for being here!!

2:05:53 From vrindavani (they/them) to Everyone:
Hi Azalea! Excited to be here 😊

2:05:58 From Roxanne Tiu (Petaluma, CA) to Everyone:
Hello everyone! Roxanne Tiu - Birth Doula - Petaluma, CA

2:06:27 From Denise Tugade (she/her/siya) SEIU-UHW to Everyone:
Denise Tugade (she/her/siya), Government Relations for SEIU United Healthcare Workers

2:06:53 From Bernadette King Fitzsimons to Everyone:
Bernadette King Fitzsimons (she/her) Research Analyst SEIU UHW

2:07:05 From Jessica Wade to Everyone:
Hi Everyone! Jessica Wade - NICU Postpartum Doula (Mighty Little Giants & Healthy Start -SB)

2:07:09 From Ryan Spencer to Hosts and panelists:
Ryan Spencer, Legislative Advocate, ACOG District 9

2:07:32 From Ajira Darch to Hosts and panelists:
Can we mute whoever is not speaking? Room noise from unmuted participants is making it challenging to hear the speaker.

2:07:44 From Deitre Epps to Ed Torres(direct message):
Can you mute the room while others are talking who are not in the room

2:07:54 From Sayida Peprah-Wilson to Hosts and panelists:
Good Afternoon. Sayida Peprah-Wilson (Doula and Executive Director of Diversity Uplifts, Inc. non-profit supporting community-doula programs).

2:07:57 From Sandra Poole to Everyone:
Good Afternoon...Sandra Poole, Health Policy Advocate, Western Center on Law and Poverty

2:08:07 From Tiffany Washington, VHP to Everyone:

Hi All! Tiffany Washington, Medi-Cal Program Manager at Valley Health Plan (SCC) and full spectrum Medi-Cal enrolled doula.

2:08:12 From Robert Lancione to Everyone:

Robert Lancione, Healthy Mama Happy Baby Alliance

2:08:22 From Shené Bowie-Hussey to Everyone:

Hello! Shené Bowie-Hussey, Riverside Community Health Foundation

2:08:26 From Lydia Swartz to Ed Torres(direct message):

Mr. Ed, can you please mute your laptop if the people in the room are not talking?

2:08:32 From Stevie Merino to Everyone:

Greetings, Stevie Merino (she/her), Birthworkers of Color Collective

2:08:37 From Anaiah Brown to Everyone:

Hi all, Anaiah Brown, First 5 Orange County

2:08:38 From Lydia Swartz to Ed Torres(direct message):

We are getting a lot of noise interference form the room

2:08:46 From Nish Patel to Hosts and panelists:

Can Ed Torres turn his mic off? There is a lot of background noise

2:08:46 From Deitre Epps to Ed Torres(direct message):

We are getting background noise from the room

2:08:59 From Linda Jones to Everyone:

Executive Director, Black Women Birthing Justice, member of Co-Design Team, Birth and Postpartum Doula

2:09:03 From Katie Balderas to Everyone:

Katie Balderas, CalOptima Health in Orange County
katie.balderas@caloptima.org or doula@caloptima.org

2:09:05 From sschram to Everyone:

There is some background noise

2:09:18 From sschram to Everyone:
Stephanie.Schram@cchealth.org

2:09:21 From Kristin Schlater, LA Care Health Plan to Everyone:
Kristin Schlater, L.A Care Health Plan, Program Manager III

2:09:28 From Nicole A. Evans to Everyone:
Hello everyone! Nicole Evans, Blue Shield of California Promise Health Plan.

2:09:34 From Ajira Darch to Everyone:
Good afternoon Ashley Skiffer-Thompson, Doula and Program Coordinator LA County AAIMM Doula Program

2:09:35 From Nikki Avila to Hosts and panelists:
Nikki Avila - In the Waiting Doula Services, Bakersfield, CA (Yokuts Territory) Birth Doula

2:09:37 From Nish Patel to Everyone:
Nishtha Patel, Inland Empire Health Plan

2:09:39 From La Roux Pendleton to Everyone:
La Roux Pendleton, Stupski Foundation

2:09:42 From Sunshine Moore to Everyone:
Hello --

2:09:47 From Bhumi Ramani to Everyone:
Bhumi Ramani, Blue Shield of California Promise Health Plan

2:09:50 From Meng Fang to Everyone:
Meng Fang, Public Health Nurse, Santa Clara County Public Health Dept

2:09:51 From Molina -Carolina Wroblewski to Everyone:
Carolina Wroblewski from Molina Health Plan

2:09:54 From Yuli Smith, LM CPM IBCLC to Everyone:
Yuli Smith, Licensed Midwife/IBCLC and Program Coordinator for Healthy Start San Diego

2:09:55 From Priyanka Taneja, IEHP to Everyone:
Priyanka Taneja, Inland Empire Health Plan

2:09:56 From Alex Rounds (she/her/ella) to Hosts and panelists:
Alex Rounds, LM, IBCLC, First 5 Mendocino- Perinatal and Early Childhood Support Manager.

2:09:56 From Priya Batra to Everyone:
Good afternoon! Priya Batra - LA County Department of Public Health

2:09:57 From Heidi Pringle to Everyone:
Heidi Pringle, Inland Empire Health Plan

2:10:01 From Sophia Luna to Everyone:
Hello, Sophia Carrillo-Luna from San Francisco Dept of Public Health

2:10:02 From sschram to Everyone:
Stephanie Schram Contra Costa Health Plan

2:10:04 From Nicole Morris to Ed Torres(direct message):
Hello All, there are some comments in the chat about the background noise being picked up in the room--please mute!

2:10:05 From Deborah Landreth to Everyone:
Hello! Deborah Landreth with Provider Enrollment Division

2:10:08 From Kristina Swaim to Hosts and panelists:
Kristina Swaim Ventura county medical center
Nurse Manager

2:10:10 From Crystal Haswell, CHCF (she/her) to Everyone:
Crystal Haswell from the California Health Care Foundation. Based in Sacramento and proud to support this effort and workgroup!

2:10:10 From Antoinette Martinez to Hosts and panelists:
Antoinette Martinez, United Indian Health Services, Inc.; Chumash, MD

2:10:10 From STRIVE Community Health Institute to Everyone:
Strive Community Health Institute, Northern California

2:10:17 From Emily Erhardt to Everyone:

Hi! Emily Erhardt, Alameda Alliance for Health!

2:10:19 From Ruby Tuttle to Everyone:

Ruby Tuttle, United Indian Health Services, Lead Doula (Arcata, CA)

2:10:20 From Sunshine Moore to Everyone:

Sunshine Moore Anger consultant

2:10:28 From Andrea Ferroni to Hosts and panelists:

Hi all, Andrea Ferroni: CDPH, Medi-Cal enrolled midwife, co-design team member. Thank you, Zachary.

2:10:29 From Daisy Epperson Birthworker to Everyone:

Full spectrum doula from

2:10:29 From Ellen Branch | she,her(s) to Hosts and panelists:

There is a lot of feedback. It's difficult to hear.

2:10:33 From sarahstein to Everyone:

First year MSW student at UCLA working on a research assignment on the benefits of social work collaboration with doulas in addressing maternal health concerns

2:10:35 From Ajira Darch to Everyone:

Hello everyone! Ajira (they/she). Full Spectrum Birthworker and Executive Director of Roots of Labor Birth Collective, based on unceded Lisjan Karkin Ohlone territory, colonially known as Oakland, CA.

2:10:38 From Daisy Epperson Birthworker to Everyone:

los angeles county

2:10:38 From Chelsy Marriott to Everyone:

Hello! Chelsy Marriott, Birth Doula. Siskiyou County

2:10:43 From Alyssa Salazar to Everyone:

Hello Everyone, Alyssa Salazar, PM The Doula Network

2:10:43 From Jennifer Evans to Everyone:

Hi all. Jennifer, Doula, Inland Empire CA

2:10:43 From Erika Witt (she/they), First 5 LA to Everyone:
Erika Witt, Policy Analyst, First 5 LA

2:10:46 From Christine Katzenmeyer, RD Innovative Health Solutions, Solano Co to Everyone:
Christine Katzenmeyer, RD Innovative Health Solutions, Solano County

2:10:49 From Kristina Armstrong to Everyone:
Kristina, Health Equity Scientist, Program Evaluation Section QPHM, DHCS

2:10:54 From Roxanne Tiu (Petaluma, CA) to Everyone:
Much better!

2:11:02 From Khefri Riley to Hosts and panelists:
Greetings, Khefri Riley, Co-Founder/Director, Frontline Doulas, birthworker, member of Co-Design Group, khefri@frontlinedoulas.com, coming in from Culver City on the traditional lands of the Tongva People.

2:11:10 From Erlinda 424-603-7180 to Everyone:
Hello! Erlinda Carter Full Spectrum Birthworker with AAIMM

2:11:12 From Ajira Darch to Everyone:
Thank you, that's helpful.

2:11:20 From Fabiola Calderon to Everyone:
Fabioa, Antioch Ca. Doula Provider

2:11:27 From Teresa Gibson to Everyone:
Teresa Gibson Doula provider San Luis Obispo

2:11:53 From Amanda McNair-Robinson to Everyone:
Hi! Amanda McNair-Robinson, Medi-Cal and IEHP enrolled doula serving San Bernardino and Riverside County

2:11:54 From Stephanie McMurtrie (she/her/hers) to Everyone:
Stephanie McMurtrie, Monterey County Maternal Mental Health Task Force

2:12:09 From Deidre Coutsoumpos to Everyone:
Deidre Coutsoumpos, Sankofa Birthworkers of the Inland Empire

2:12:18 From Ayanna Binta to Everyone:

Ayanna Binta, Birthworker, Sankofa Birthworkers Collective of the Inland Empire

2:12:20 From Maria Tunchez to Everyone:

Maria Tunchez- Kaiser Permanente

2:12:32 From Karen Ramstrom (she/her) CDPH/MCAH to Everyone:

Karen Ramstrom, CA Department of Public Health

2:1:53 From Andy Potter (he/him), DHCS to Everyone:

Andy Potter, Program Evaluation Section, California Department of Health Care Services.

2:2:3 From Frontline Doulas to Everyone:

Hi Cindy Bonaparte project Coordinator at Frontline Doulas

2:3:36 From Brittni Chicuata to Everyone:

Brittni C, economic rights, San Francisco Human Rights Commission

2:16:23 From vrindavani (they/them) to Hosts and panelists:

Will we be able to have access to these slides?

2:16:59 From Rhea Boyd to Everyone:

Rhea Boyd, Public Works Alliance, Bay Area

2:17:18 From Jim Elliott to Hosts and panelists:

Slides will be posted on the DHCS doula webpage

2:17:36 From Ajira Darch to Everyone:

Thank you for that update.

2:18:28 From Katie Balderas to Everyone:

When will DHCS be updating the Doula Provider manual? The current version states: "Claims for doula services do not require a diagnosis code." This contradicts the FAQ document that lists the diagnosis codes required on claims/encounters. Doula claims are being rejected because of this omission. The manual needs to be updated to reflect the correct information about diagnosis codes.

2:18:33 From Zoombido2022! to Everyone:

Hello...Colibri Doula Services from San Francisco

2:18:38 From Ajira Darch to Everyone:

I hope we can see a breakdown of enrolled doulas by county and other pertinent demographics.

2:18:49 From Ajira Darch to Everyone:

*pertinent

2:18:58 From DeAnna Carpenter to Everyone:

DeAnna Carpenter, Program Manager with Frontline Doulas

2:19:50 From Amanda McNair-Robinson to Everyone:

Hi, do we know when the rates will officially be sent to the managed care plans so they can update their systems and pay us the new amounts? I've been told that is what they're waiting for to pay us the new rates.

2:20:2 From Venice (FTV Program Manager) to Everyone:

Venice C, Program Manager, For The Village, Inc, San Diego, CA

2:20:19 From Kairis Joy DoulaNheels Colter-Chiaji to Everyone:

Kairis Chiaji Children of the Sun Doula Project

2:20:21 From Stevie Merino to Everyone:

Can you clarify does the combination of prenatal and postpartum visits mean only 8 total (in whatever combination the doula prefers) or 8 of each?

2:20:52 From Jim Elliott to Hosts and panelists:

Eight total visits, provided in any combination of prenatal and postpartum visits.

2:21:19 From Samantha Sime (she/her) to Everyone:

Samantha Sime, UC Davis, researching barriers to the implementation of Med-Cal doula policy

2:21:49 From Ellen Branch | she,her(s) to Hosts and panelists:

Does this rate increase reflect services rendered after Jan.1? Or is it based upon when claims are filed?

Ex. If I have not billed for a client that I provided services before Jan. 2024, but have not billed, how much will I be billing for?

2:23:10 From Ellen Branch | she,her(s) to Hosts and panelists:

Kaiser has closed their doula application process, how might we proceed with providing services with mcp members seeking doula services from someone who has not been "credentialed" through Kaiser?

2:23:37 From Jim Elliott to Hosts and panelists:

Rate increase would be services provided on or after January 1, 2024.

2:24:3 From Venice (FTV Program Manager) to Everyone:

The standing recommendation replaced the provider recommendation letter?

2:25:1 From Ellen Branch | she,her(s) to Hosts and panelists:

How is DHCS planning to support MCP's to ensure doulas are getting paid in a timely manner (net 30-45 days)? I have had serious issues with billing waiting upwards of 90 days to resolve the status of my claim and then wait another 3-20 days to receive payment.

2:25:2 From Stevie Merino to Everyone:

Some individuals have reported that when they have attempted to contract Manage care plans are saying they are at capacity—is this allowable/legal?

2:26:42 From Sayida Peprah-Wilson to Hosts and panelists:

Can you repeat what he said

2:26:49 From Zoombido2022! to Everyone:

Who determines how many sessions birthing person needs to meet with doula? Birthing person? Midwife, doctor or health insurance?

2:27:01 From Ajira Darch to Everyone:

Standing recommendation - we've heard from many doulas that they're unclear about how this standing recommendation is to be utilized. Question we receive often - Do they need to have clients submit the standing recommendation to MCPs?

2:27:10 From Sayida Peprah-Wilson to Hosts and panelists:

Sound was muffled

2:27:17 From Sayida Peprah-Wilson to Hosts and panelists:

That's better

2:27:25 From Emily Erhardt to Everyone:

Could you please update the DHCS recommendation form to specific that it is now for additional services?

2:27:42 From Ellen Branch | she,her(s) to Hosts and panelists:

As this benefit grows, it will inevitably increase the desire for people who are not eligible for Medi-Cal services. Is there any plan in place to ensure that doulas are not limited or bound to the fee schedule for commercial customers aligned with private insurance plans?

2:28:28 From Ajira Darch to Hosts and panelists:

Can we enable responses and emojis in the chat? It's helpful to highlight feedback or have folks add to an already existing comment.

2:29:52 From Khefri Riley to Hosts and panelists:

Thank you Jim!

2:30:25 From Jim Elliott to Hosts and panelists:

The standing recommendation covers the initial set of services -- initial visit, eight perinatal visits, labor and delivery, and two extended postpartum visit. Members do not need to use the form for this initial set. The form can be used for the additional 9 post partum visits.

2:31:38 From Ajira Darch to Hosts and panelists:

We've also heard from folks that they have been told by MCPs that they are at or close to capacity for doula provider enrollments. I was not aware of there being a cap. Can MCPs share what those numbers are? And any other limits?

2:33:09 From Khefri Riley to Hosts and panelists:

@Zoombido2022! The client and doula can determine how many sessions, there are no determining factors aside from the needs of the beneficiary. The services may be given as needed.

2:34:30 From christina lares to Everyone:

Some clients have experienced resistance from their provider to authorize the additional postpartum visits, great to hear a client can receive that recommendation from any licensed provider 👍

2:35:01 From Kristin Schlater, LA Care Health Plan to Hosts and panelists:

Hi Ajira. Thanks for your question. I'm unaware of an enrollment cap at LA Care Health Plan. We are continuing to actively enroll any certified and interested doulas.

2:35:23 From Ajira Darch to Everyone:

Hi Kristin, thank you so much for letting us know.

2:35:29 From Sa Nguyen to Everyone:

Hi Stevie and Ajira, can you share the plans that have enrollment caps?

2:35:58 From Ajira Darch to Everyone:

Christina - agreed. Definitely helpful that clients can obtain that recommendation from any licensed provider.

2:36:06 From Erlinda 424-603-7180 to Hosts and panelists:

In regards to the above feedback I would like to add to the resistance from the medical teams i.e. nurses.

2:37:34 From Ajira Darch to Everyone:

We've been informed by doulas that they've been told that Kaiser is no longer enrolling doula providers, and there's at least one other that I'll have to check my notes on.

2:39:00 From Pooja Mittal to Hosts and panelists:

I think that the qualitative evaluation will be important in terms of addressing hospital barriers.

2:39:02 From Colleen Townsend to Hosts and panelists:

How will metrics such as utilization and penetration of service/ benefit be tracked?

2:40:04 From christina lares to Everyone:

Would love a public education element of the results of the report - share results with hospitals, healthcare providers, managed care plans, and community.

2:40:22 From Kairis Joy DoulaNheels Colter-Chiaji to Everyone:

Is there a space for patient satisfaction/feedback? Will there be a comparison to hospital outcomes without doulas in years past and policy changes after doulas became a covered benefit?

2:40:48 From Kairis Joy DoulaNheels Colter-Chiaji to Everyone:

Will they track whether patients who didn't use doula service were aware of their access to it?

2:41:44 From Antoinette Martinez to Hosts and panelists:

Here is my concern with the research. How can we ensure that the data will include American Indian/Alaska Native clients. there are significant problems with accessing accurate data.

2:42:54 From Teresa Gibson to Everyone:

Medi-Cal beneficiary are not aware that the program exists

2:43:16 From Chelsy Marriott to Everyone:

Yes, my question too. How are patients learning about the doula benefit. So far, no one is told about it unless a doula tells them directly.

2:43:22 From Jim Elliott to Hosts and panelists:

We plan to address barriers that are identified as much as we can while we continue to meet with the workgroup.

2:43:24 From Sayida Peparah-Wilson to Hosts and panelists:

Thank you for that answer

2:43:39 From Rene Mollow to Everyone:

Hello everyone, for any doula experiencing enrollment challenges with our managed care plans, please send this information directly to the department at Doulabenefit@dhcs.ca.gov - would like the plan name and the doula name so that we may follow-up. Thanks much

2:44:02 From Ashley Gerhard to Everyone:

What is the best way for doulas to provide feedback?

2:44:08 From Zoombido2022! to Everyone:

I wanted to mention that I ran into a WIC brochure that states that a Doula is a Midwife...I thought that this information was send a mixed message.

2:44:09 From Ellen Branch | she,her(s) to Everyone:

Kaiser has closed their application process.

2:46:26 From Colleen Townsend to Hosts and panelists:

I am hopeful that access and utilization will be analyzed by race/ethnicity Urban and Rural

2:46:29 From Samantha Sime (she/her) to Everyone:

A lot of providers I've spoken to have no clue about the doula benefit

2:46:29 From Khefri Riley to Hosts and panelists:

We must increase visibility of the benefit. We have been hard at work promoting this through our public education project - The Community Doula Champions Program. We hope that MCPs invest in community outreach, partnering and funding local programs and efforts, Community Doula Champions Project

<https://bit.ly/CommunityDoulaChampions>

Community Doula Champions Medi-Cal Doula Resource Guide <https://bit.ly/medi-caldoularesources>

Community Doula Champions Medi-Cal Enrollment FAQ / Q & A <https://bit.ly/FAQmedi-caldoula>

2:46:54 From Teresa Gibson to Everyone:

Same here

2:47:06 From sarahstein to Everyone:

Are (perinatal) social workers being utilized in the implementation of the program, for example as referring sources to increase awareness/access? Is this something that can/will be captured in the report?

2:47:09 From christina lares to Hosts and panelists:

Kaiser has been a nightmare - many doulas are serving Kaiser clients and not getting paid. I've spent hours on the phone with Kaiser and just get the run around.

2:49:41 From Kristin Schlater, LA Care Health Plan to Everyone:

LA Care send flyers to our pregnant members, we also have a text messaging campaign, maternity care website (lacare.org/pregnancy), member newsletter and email box. Doulabenefit@lacare.org for questions.

2:49:48 From Khefri Riley to Hosts and panelists:

Thank you Christina, Ellen and Erlinda for highlighting these road blocks (MCP credentialing blocks, nursing staff concerns etc.) so it can be addressed.

2:49:52 From Kairis Joy DoulaNheels Colter-Chiaji to Everyone:
Are we tracking the patient education from licensed providers?

2:50:21 From Zoombido2022! to Everyone:
I think that working in collaboration with Human Social Services can help promote especially as low families apply for public benefits and specially low income expecting mothers.

2:50:34 From Teresa Gibson to Everyone:
Yes I am in the process of making my own flyers

2:50:47 From christina lares to Hosts and panelists:
Some ideas for DHCS for promotion - paid Social media ad campaigns, billboard campaigns, bus campaigns, strategic partnerships with WIC

2:51:17 From Kristin Schlater, LA Care Health Plan to Everyone:
We are happy to share our doula benefit flyers and info with any doulas that may be interested.

2:51:25 From Zoombido2022! to Everyone:
I think also education on what is a Doula vs. a midwife etc. is crucial so there are no mixed messages or misunderstandings and wrong expectations.

2:51:35 From Ajira Darch to Hosts and panelists:
I'd also like to name that it's incredibly disruptive to any momentum or rhythm that we build here when our working process is changed without any prior notice. Will we be using this 'round-robin' style moving forward?

2:52:00 From Kathryn Hodges (she/her), LABBN to Everyone:
The AAIMM Doula program presented at a webinar recently to Home Visitors Network in Los Angeles. They introduced the basics of what a doula is and shared that it is now a Medi-Cal benefit. They did a wonderful job presenting to over 100 direct care providers who provide parent education in attendance. The majority had never heard about the benefit and were very excited to learn about it and refer their clients to doulas.

2:52:34 From Nicole Morris to Everyone:
Alameda County Public Health Dept. has developed flyers for our eligible community members about the benefit, I am also open to share if helpful

2:53:27 From Curley Palmer to Everyone:
Agreed @Dr Priya!!!!

2:53:49 From Khefri Riley to Hosts and panelists:
@Teresa Gibson, (or anyone) we have general promo flyers for the benefit for families in English and Spanish, we are happy to share so you can share in your community. Email- connect@frontlinedoulas.com

2:53:50 From Chelsy Marriott to Everyone:
Nicole Morris, would you mind sharing your flyer with me?

2:53:59 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:
Would it be possible to produce different forms of media? I understand the importance of writing and disseminating knowledge of the benefit via word of mouth and on flyers etc. I believe it would be beneficial for birthing and expecting individuals to visually see the services that doulas can provide under the benefit

2:53:59 From Sayida Peprah-Wilson to Hosts and panelists:
Our team at Diversity Uplifts has been pulling together a resource website (<https://medi-calbirthworker.com/>) for doulas to share all the info we are gathering around CA, to get more doulas enrolled in the benefit. If folks are helping doulas enroll please share what you are doing on this form (<https://forms.gle/kDXosv9vr6vWHcu78>), so we can add it to the website.

2:54:1 From Azalea McQueen to Everyone:
Hi Nicole! could we please connect so I could have acces to that info as well?

2:54:29 From Bon-Elise (she/her) to Everyone:
@Nicole Morris, I would also love to see the flyer!

2:55:08 From Ajira Darch to Everyone:
Thank you to everyone for sharing all the resources that community is creating to support birthworkers with enrolling and community members with learning more about how they can get a doula through Medi-Cal.

2:55:42 From Antoinette Martinez to Hosts and panelists:
thank you!

2:55:49 From Nicole Morris to Everyone:

Thank you for the feedback, please see our County flyer attached--my email is Nicole.morris@acgov.org, please feel free to connect

2:56:25 From Ellen Branch | she,her(s) to Everyone:

Challenge: billing administration support

2:56:49 From Lydia Swartz to Everyone:

<https://www.menti.com/alacae4ugj16>

2:57:08 From Lydia Swartz to Everyone:

Menti Code:

4919 1228

2:57:26 From Sayida Peparah-Wilson to Hosts and panelists:

Lifting message from @christina lares "Some ideas for DHCS for promotion - paid Social media ad campaigns, billboard campaigns, bus campaigns, strategic partnerships with WIC" I'm adding radio ads and commercials as well

2:58:03 From Zoombido2022! to Everyone:

I am not able to use it =(

2:58:04 From Erlinda 424-603-7180 to Hosts and panelists:

"The presenter hasn't changed slides"

2:58:31 From Christina Lares (she/her) to Everyone:

Can you reshape the link?

2:58:34 From Dr. Angela Gordon-Nichols to Everyone:

It says that there needs to be a slide change.

2:58:37 From Christina Lares (she/her) to Everyone:

reshare

2:58:53 From Alex Rounds (she/her/ella) to Everyone:

<https://www.menti.com/alacae4ugj16>

2:58:56 From Christina Lares (she/her) to Everyone:

thanks

2:59:07 From Kristin Schlater, LA Care Health Plan to Hosts and panelists:
Thanks Dr. Sayida. I will share these promotion suggestions with the Marketing team.

2:59:55 From Martha Franco to Everyone:
Who are others?

3:00:20 From Shené Bowie-Hussey to Everyone:
I have two roles. I am a doula, but also an administrator of programs (advocate).

3:01:48 From Kristin Schlater, LA Care Health Plan to Hosts and panelists:
My apologies. I have to drop for a 3pm meeting. Thank you!

3:02:02 From Khefri Riley to Hosts and panelists:
Bye Kristin, good to see you.

3:03:04 From sschram to Everyone:
Lack of doulas willing to contract with MCPs

3:03:29 From Ellen Branch | she,her(s) to Hosts and panelists:
Challenge: billing administration support From MCP

3:04:21 From Keesha to Hosts and panelists:
Faster responses from managed care plans for enrollment

3:05:11 From Ajira Darch to Everyone:
Any community birthworkers wanting some support with enrolling as Medi-Cal doula providers, please join us on Fridays for coaching support - <https://bit.ly/medicaldoulacoaching>

3:05:45 From Ajira Darch to Everyone:
The expense of each of those steps is also a barrier

3:06:3 From Erlinda 424-603-7180 to Hosts and panelists:
As a doula getting signed up was easy. The contracts with medi-cal providers is a lot of work. I am a small business owners without a billing team

3:06:37 From Priya Batra to Everyone:
Agree with Ms. Linda - the administrative burden still makes participation a really hard sell to doulas.

3:07:10 From vrindavani (they/them) to Everyone:

The application process is really arduous and even as a PhD student it is not accessible and there is a lot of money that needs to be spent upfront in order to complete the application.

3:07:19 From Antoinette Martinez to Hosts and panelists:

Can Medi-Cal produce a web page or handout on Doula Services that are available for Birthing people? This might help to advertise the service

3:08:06 From Azalea McQueen to Everyone:

could you speak more to the barriers around reaching the doulas?

3:08:3 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Programm to Everyone:

Challenge - Financial support for CBO's who provide technical support, administrative support etc. for doulas wanting to become Medi-Cal providers

3:08:33 From vrindavani (they/them) to Everyone:

Money barriers and an arduous application process is really hindering the inclusion of marginalized doulas that support their own communities

3:08:38 From Erlinda 424-603-7180 to Hosts and panelists:

Birthwork has a great deal of trauma. Adding to the stress with payment makes a lot of us unwilling to

3:08:40 From Ellen Branch | she,her(s) to Hosts and panelists:

PAVE enrollment is not the problem that was the easiest part in my opinion. It's the credentialing through individual MCP's that is arduous

3:09:04 From Azalea McQueen to Everyone:

As a first time insurance provider, I wish I had more education around contracting and billing

3:09:52 From Sayida Peprah-Wilson to Hosts and panelists:

@Ellen, this is what I've been hearing from doulas all around too- "PAVE enrollment is not the problem that was the easiest part in my opinion. It's the credentialing through individual MCP's that is arduous"

3:10:10 From Ajira Darch to Everyone:

Definitely noticing that when doulas do get through the PAVE enrollment, then the contracting process with MCP is cumbersome, since each one has their own process (some of which seem like an almost exact duplicate of the PAVE enrollment) which can be not only a bureaucratic burden but additionally adding costs like varying insurance requirements. From what we've seen, most MCPs do not have doula specific paperwork, and are asking doulas to complete medical provider forms and 'ignore whatever doesn't apply'.

3:10:2 From Katie McMahon to Everyone:

I can't seem to get off mute- this is Katie McMahon from MCP- a huge barrier for our contracting team has been the pre-administrative work that needs to be completed before we are allowed to credential and contract. Such as NPIs and Medi-Cal provider certification, have been barriers to increase our doula network.

3:10:17 From Stevie Merino to Everyone:

We (Birthworkers of Color Collective x Frontline doulas) have an upcoming pave training for doulas to help navigate the process:

<https://www.solandrootsdoula.com/pave-portal-training>

3:10:40 From Ashley Gerhard to Hosts and panelists:

As a doula, I've reached out to community orgs/mhc orgs to connect and rarely get a response. Whatever support is available to them to provide timely responses and collaboration

3:10:52 From Ellen Branch | she,her(s) to Hosts and panelists:

Doulas need guidance on what the contracts mean in reference to how each MCP will support doulas. There is a lot of jargon that frankly needs to be reviewed by a lawyer.

3:10:53 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:

Thank you

3:11:10 From Khefri Riley to Hosts and panelists:

Part of the problem includes funding being dropped from and/or not allocated to existing and diverse CBO's, we have access to doulas and families, without investment in our existing systems, is halting the progress. We have reached over 700 registrants and hundreds more of interested parties, we are reaching families and understand the needs of the doula workforce but without PROPER funding (even with current RFP's - there is an under estimation of the needs and funds to serve CA) - this labor is extractive and inequitable. I invite new investment in community orgs with proven track records in addition to individual doulas and newly developing organizations/groups.

3:11:32 From Ajira Darch to Everyone:

Exactly that, Khefri!

3:11:33 From Teresa Gibson to Hosts and panelists:

How long do MCP have to implement new rates

3:11:44 From Azalea McQueen to Everyone:

Hi Stvie, are you encouraging Doulas to enroll with and through your collective upon enrollment? because that's been a whole other added workload for Individual providers that I don't think the training is very transparent about

3:12:32 From Ajira Darch to Everyone:

Agreed Ellen, especially when the contracts aren't even specifically for doulas and may include clauses that are completely inapplicable to us since we are not medical practitioners.

3:12:35 From Khefri Riley to Hosts and panelists:

Yes! Join Birthworkers of Color Collective as a billing solution!

3:12:51 From Nicole Morris to Everyone:

Also acknowledging that Alameda County amongst others, particularly encompass Black and POC doulas who often have experiences reflective of clients served, and funding is vital for both sustainability of these efforts and individual livelihood. I encourage other County Departments and Managed Care Plans to consider funding for CBOs holding this labor.

3:12:55 From Stevie Merino to Everyone:

As in they have to work with our collective to take the pave training? I'm not sure I understand your question right @azalea

3:1:19 From Christina Lares (she/her) to Everyone:

CHALLENGE - Rate increases are wonderful but do not help ensure the doula workforce is sustainable if MCP are not paying us in a timely and transparent manner. Especially when the doulas are also members of the marginalized communities they aim to serve.

3:1:19 From Ashley Gerhard to Everyone:

As a doula, I've reached out to community orgs/mhc orgs to connect and rarely get a response. Whatever support is available to them to provide timely responses and collaboration

3:1:23 From Ellen Branch | she,her(s) to Hosts and panelists:

Thank you for acknowledging that point Ajira

3:2:08 From Ellen Branch | she,her(s) to Hosts and panelists:

That part Christina

3:2:27 From Antoinette Martinez to Hosts and panelists:

This work is highly appreciated. thank you everyone!

3:3:03 From Azalea McQueen to Everyone:

Partly, there's this misleading and audacious claim that collectives take the loads off doulas when it comes to contracting and billing, but that's not necessarily true when it comes to personal timelines and contracting

3:3:07 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Programm to Everyone:

Agreed Ajira!! HERstory, Inc is grateful to have an advocate such as Katie Balderas from CalOptima Health to actually listen to doula concerns and take the necessary steps to optimize the enrollment process with mcp's.

3:3:16 From Khefri Riley to Hosts and panelists:

Nicole, your advocacy is appreciated.

3:3:18 From Ajira Darch to Everyone:

Ashley - I'm so sorry you haven't heard back from anyone. Please reach out to rootsoflaborbc@gmail.com and I'll look out for your email.

3:3:32 From Azalea McQueen to Everyone:

@stevie sorry forgot to @ you

3:3:47 From Ajira Darch to Everyone:

Yes, appreciate your advocacy Nicole. Thank you!

3:3:58 From Khefri Riley to Hosts and panelists:

@ashley how can we help? connect@frontlinedoulas.com Ajira that's what's up!

3:17:01 From Ellen Branch | she,her(s) to Hosts and panelists:

If any doula are interested in sharing best practices and creating a space for us to connect here is my email address info@simplyellen.org

3:17:37 From Emily Erhardt to Everyone:

Great feedback, @Nicole Morris, thank you!

3:18:3 From Michaela to Hosts and panelists:

Is there a way to see or know the list of members present (workgroup/stakeholders that are able to participate in discussion)

This may have already been done but I was a bit late. It's helpful to know who is at the table when listening and the feed only shows the person speaking.

3:18:38 From Stevie Merino to Everyone:

@azalea I'm not sure what your experience has been as an individual doula. For our collective members we do take on the admin burden and billing, that is one of the benefits (if they chose) of being a part of our organization. We don't claim to do that for others outside of our organization at this time and are very clear in our pave trainings about that. This training is specifically to help navigate the enrollment process of pave. Folks have the agency to join collectives or hubs or to work as individuals ultimately but in working with orgs and groups if they aren't meeting your needs or expectations, it's okay to leave them too. And honestly, orgs shouldn't be responsible for these burdens either especially since most of us are not being funded for these efforts.

3:18:40 From Linda Jones to Everyone:

@Nicole, thank you for always having our backs

3:19:23 From Erlinda 424-603-7180 to Hosts and panelists:

My main concern would be the benefit is pulled because lack of interest from Birthworkers or birthing persons. Both of those parties are eager. The challenge is coming from MCP.

3:20:46 From sschram to Everyone:

There are very few healthcare providers who work with insurance that do not have to deal with billing. MDs etc.

3:22:02 From Ajira Darch to Everyone:

Michaela - all the implementation workgroup members are listed on the DHCS website

3:24:48 From Michaela to Everyone:

They're all present today?

3:26:27 From Christina Piccora, NHeLP to Everyone:

Hi all! Just uplifting some resources from the National Health Law Program: The National Health Law Program is researching the doula workforce in California. Knowing this information can help us advocate for workforce development, support, and resources. This survey is for any doula or birthworker in California. Your answers will be anonymous. You can opt-in to a raffle for a \$200 gift card at the end of the survey. <https://healthlaw.org/nhelp-doula-survey/>

3:26:47 From Christina Piccora, NHeLP to Everyone:

And if you are interested in staying up to date on the California doula Medi-Cal Benefit or national efforts to cover doula care through Medicaid please sign up for National Health Law Program's informational listservs here: https://docs.google.com/forms/d/e/1FAIpQLSdS05uFLiCGftC4iLVnKoCqMKorrn_8Cz5t2m1fSrsicuvzdQ/viewform

3:28:46 From Sayida Peprah-Wilson to Hosts and panelists:

I

3:28:48 From sarahstein to Everyone:

What are the roles of social workers here?

3:28:51 From Sayida Peprah-Wilson to Hosts and panelists:

I'm clear

3:29:3 From Ajira Darch to Everyone:

I'm clear

3:29:17 From sarahstein to Everyone:

Seems like they can be better positioned to bridge the gaps in barriers of access etc.

3:30:07 From Priya Batra to Everyone:

Licensed social workers could recommend doula services as practitioners.

3:30:3 From Priya Batra to Everyone:

*Beyond the standing order.

3:30:18 From Ajira Darch to Everyone:

yes.

3:30:29 From Roxanne Tiu (Petaluma, CA) to Hosts and panelists:

Still hard to hear him. . .maybe aim the mic towards him, point it down more

3:32:18 From Colleen Townsend to Everyone:

Yes LCSWs can make the formal recommendation and those who work in perinatal services can help connect their clients to doulas and can inform this group about barriers that clients are encountering

3:33:20 From Zoombido2022! to Everyone:

Many new moms receive a breast pump at their WIC meetings with social workers...I this would make sense!

3:34:07 From Jim Elliott to Hosts and panelists:

We would appreciate social workers providing their perspective from their experience on the doula benefit. We appreciate hearing from different perspectives to develop well rounded policy. And yes, LCSW can recommend doula services.

3:34:17 From Ajira Darch to Everyone:

Thank you, that would be helpful

3:34:39 From Jim Elliott to Everyone:

We would appreciate social workers providing their perspective from their experience on the doula benefit. We appreciate hearing from different perspectives to develop well rounded policy. And yes, LCSW can recommend doula services.

3:35:05 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:

First 5 Orange County's Stipend Program Application for Doulas

(Provides financial assistance to selected applicants as they pursue Medi-Cal provider status in alignment with DHCS Doula Benefit)

[https://first5oc.org/doula-stipend-program-application-is-now-open/#:~:text=The%20program%20aims%20to%20support,of%20Color%20\(BIPOC\)%20community.](https://first5oc.org/doula-stipend-program-application-is-now-open/#:~:text=The%20program%20aims%20to%20support,of%20Color%20(BIPOC)%20community.)

3:40:04 From Nicole Morris to Everyone:

Thanks for sharing Jemilla, this is awesome!

3:40:32 From Amanda McNair-Robinson to Everyone:

Hi, do we know when the rates will officially be sent to the managed care plans so they can update their systems and pay us the new amounts? I've been told that is what they're waiting for to pay us the new rates.

3:42:24 From Khefri Riley to Hosts and panelists:

@Jemilla, happy to see this has come to fruition for Orange County 😊

3:43:29 From Emily Erhardt to Everyone:

To all, if you are a Doula or organization trying to contact Alameda Alliance for Health and having issues connecting with our Provider Services Department, please feel free to email me at eerhardt@alamedaalliance.org and I will be happy to connect you!

3:43:58 From Ajira Darch to Everyone:

Can we have some transparency around what feedback DHCS is receiving? What are most emails about? What issues are continuing to crop up or improving? Are you mostly hearing from doulas or from folks trying to use the benefit? Are there particular barriers that doulas are consistently naming?

3:45:12 From Ajira Darch to Everyone:

I've started hearing from doulas who've completed the enrollment process but have still not seen their names listed on the doula directory- what timeframe should folks be expecting?

3:45:35 From Ajira Darch to Everyone:

Agreed Linda

3:45:36 From Jemilla White, CBD, CPD, HERstory, Inc, Director, Doula Program to Everyone:

You're welcome Nicole! Thank you everyone for your dedicated time and efforts on the doula benefit. I have therapy at 4 and need to allow myself space to redirect my energy. Much Blessings and Prosperity to each and every one of you! Have a wonderful rest of the week

3:45:56 From Yali Ruiz, PhD (she/her/ella) to Everyone:

Contracting with/billing MCO issues aren't unique to doulas. What is DHCS doing to facilitate contracting/billing from the managed care end, rather than relying on doulas to do the heavy lifting?

3:46:04 From Ashley Gerhard to Everyone:

How can I get plugged in with the doula representatives here?

3:46:12 From Teresa Gibson to Hosts and panelists:

How long do M CP have to implement the pay increase

3:46:43 From Ellen Branch | she,her(s) to Hosts and panelists:

90 days

3:47:1 From Nikki Avila to Hosts and panelists:

Amen!

3:47:3 From Crowned SeLah to Everyone:

Well said Mama Linda!

3:47:27 From Sarah ShaBazzUgwumba to Everyone:

Thank you for your question Linda. I am a Doula and got through the PAVE application with everyone's help. No help or luck with the MCPs.

3:47:47 From Ajira Darch to Everyone:

Oh, and the MCP list doesn't seem to be current either - Aetna is still listed there but their website says they're no longer an MCP. Folks hadn't been getting a response from the contact there from December or November.

3:47:57 From Emily Erhardt to Everyone:

This is great feedback regarding the language in the contract, @Linda Jones. Thank you for this insight. I will take this back to my team at Alameda Alliance for Health.

3:48:09 From Christina Lares (she/her) to Everyone:

Great idea - Legal, contracting and negotiation support for community based doulas - ensure insurance companies aren't perpetuating predatory practices

3:49:3 From Teresa Gibson to Everyone:
How long do mcp have to implement pay increase

3:49:23 From Ajira Darch to Everyone:
Hi Ashley - a couple of us put our contact info in the chat so you can probably still scroll up to see everyone else's. You can reach RLBC via rootsoflaborbc@gmail.com

3:49:53 From Ashley Gerhard to Everyone:
Thank you!

3:50:04 From Katie McMahon to Everyone:
I would love to come off mute- I can't find the option

3:50:16 From Ajira Darch to Everyone:
I want to name that we've been sharing this feedback for some time. Thank you for finally hearing it.

3:50:22 From Bykema to Hosts and panelists:
Hey Ajira thank you

3:51:56 From vrindavani (they/them) to Everyone:
10!

3:51:59 From Khefri Riley to Hosts and panelists:
Hi Ashley, Khefri Riley, email: khefri@frontlinedoulas.com, Project admin connect@frontlinedoulas.com, Community Doula Champions Project Inquiry <https://bit.ly/DoulaChampionsInquiry>, Community Doula Champions Project <https://bit.ly/CommunityDoulaChampions>

3:52:03 From Sayida Peprah-Wilson to Hosts and panelists:
Love that idea!

3:52:04 From Azalea McQueen to Everyone:
@Stevie I agree. organizations shouldn't be responsible especially if they do not have the capacity to educate and truly + transparently empower its clients or members

3:53:11 From Ajira Darch to Everyone:
Hey Katie - only workgroup members can unmute. Community can comment via the chat or by emailing doulabenefits@dhcs.ca.gov If you have an accommodation need, please let DHCS know.

3:53:29 From Katie McMahon to Everyone:

Oh no wonder, I was hoping to respond as an MCP.

3:54:03 From Priya Batra to Everyone:

@DHCS - information on formal MCP contracting vs. letter agreements may paint a truer picture of what is happening on the ground.

3:54:07 From Christina Lares (she/her) to Everyone:

Huge shoutout to Birthworkers of Color, Frontline Doulas, Roots of Labor, and others - I would not be able to become a doula provider without your support. The monthly meet-ups, pave trainings, sharing resources, email blasts have been essential to getting enrolled. My clients and I thank you

3:54:27 From Priya Batra to Everyone:

We (as a County) are really challenged to do formal contracts, so I imagine that is a huge challenge for CBOs/individual doulas.

3:54:43 From Christina Picora, NHeLP to Everyone:

Just uplifting once more some resources from the National Health Law Program: The National Health Law Program is researching the doula workforce in California. Knowing this information can help us advocate for workforce development, support, and resources. This survey is for any doula or birthworker in California. Your answers will be anonymous. <https://healthlaw.org/nhelp-doula-survey/>

3:54:44 From Dr. Arrickia McDaniel, EdD, LCSW to Everyone:

Hi

3:54:56 From Sayida Peprah-Wilson to Hosts and panelists:

@Christina, we are so happy to support you and all the doulas we can.

3:55:00 From Ajira Darch to Everyone:

Thank you Christina. We are so delighted to show up for community.

3:55:01 From Christina Picora, NHeLP to Everyone:

If you are interested in staying up to date on the California doula Medi-Cal Benefit or national efforts to cover doula care through Medicaid please sign up for National Health Law Program's informational listservs here: https://docs.google.com/forms/d/e/1FAIpQLSdS05uFLiCGftC4iLVnKoCqMKorn_8Cz5t2m1fSrsicuvzdQ/viewform

3:55:16 From Zachary J. Epps (he/they) to Hosts and panelists:
<https://www.dhcs.ca.gov/services/medi-cal/Documents/Doula-FAQ-Providers.pdf>

3:55:36 From Ajira Darch to Everyone:
What was decided in terms of the ask for shorter, more frequent meetings/

3:55:37 From Ajira Darch to Everyone:
?

3:55:44 From Dr. Arrickia McDaniel, EdD, LCSW to Everyone:
Are there any contractors available to assist with PAVE portal process?

3:56:1 From Ajira Darch to Everyone:
To enroll as a doula provider?

3:56:33 From Ajira Darch to Everyone:
There are several community based doula orgs here who offer support, including RLBC

3:56:46 From Khefri Riley to Hosts and panelists:
Can we get a direct answer to who will be able to contact Kaiser regarding the challenges with closing their credentialing? This has been an enormous challenge.

3:57:18 From Ajira Darch to Everyone:
They're linked in the chat, if you can scroll back Dr. McDaniel.

3:57:20 From Jim Elliott to Everyone:
Khefri -- will follow up with our managed care colleagues on this issue.

3:57:33 From Ajira Darch to Everyone:
Thank you Khefri and Jim. Appreciate that

3:57:33 From Azalea McQueen to Everyone:
Thank you Roots of labor for being an extension of education and empowerment and truly valuing self determination in your clients and members

3:57:34 From Khefri Riley to Hosts and panelists:
Your amazing Christina !

3:57:39 From Alexis Perryman to Everyone:
thank you 🙏

3:57:39 From Antoinette Martinez to Hosts and panelists:
thank you!

3:57:40 From Dr. Arrickia McDaniel, EdD, LCSW to Everyone:
Yes, thank you

3:57:42 From Nikki Avila to Hosts and panelists:
Thank you

3:57:42 From Khefri Riley to Hosts and panelists:
Thank you Jim.

3:57:43 From Priya Batra to Everyone:
Thanks!

3:57:43 From Cassandra Marshall to Hosts and panelists:
Thank you!

3:57:45 From Roxanne Tiu (Petaluma, CA) to Hosts and panelists:
Thank you!

3:57:48 From Nicole Morris to Everyone:
Thank you Everyone

3:57:48 From Christina Piccora, NHeLP to Everyone:
Thank you!!

3:57:49 From Bianca H (she/her) to Everyone:
Thank you!

3:57:52 From Linda Jones to Everyone:
IThanks

3:57:53 From Roxanne Tiu (Petaluma, CA) to Everyone:
Thank you!

3:57:54 From DeAnna Carpenter to Everyone:
Thank you!

3:57:56 From Khadija Fox, CHD, CLES to Everyone:
Thank you

3:57:56 From Kristina Armstrong (she/her), DHCS to Everyone:
Thank you!

3:57:56 From Christina Lares (she/her) to Everyone:
Muchas Gracias

3:57:58 From Emily Erhardt to Everyone:
Thank you for all the insights and feedback!

3:58:07 From Daisy Epperson Birthworker to Everyone:
Thank you

3:58:12 From Sayida Peprah-Wilson to Hosts and panelists:
Resource for doulas and CBOs interested in enrolling. [https://medi-calbirthworker.com](https://med-calbirthworker.com). If folks are helping doulas enroll please share what you are doing so we can share it on our website (<https://forms.gle/kDXosv9vr6vWHcu78>)

3:58:23 From Martha Franco to Everyone:
I AM NOT ENROLL IN THE DOULA DIRECTORY HOW LONG IT TAKES ?
Martha.mpfranco@gmail.com martha p franco. Sann Francisco