

Medi-Cal Managed Care Contact List for Members to Request Doula Services

Managed Care Plan Name	Contact Name	Phone	Email
AIDS Healthcare Foundation dba PHC California	Tiffany Smith		tiffany.smith@ahf.org
Alameda Alliance for Health	Alliance Member Services Department	510-747-4567; 877-932-2738;	
Anthem Blue Cross Partnership Plan	Member Services	Inside L.A. County:	
Blue Shield of California Promise Health Plan	Blue Shield Promise Maternity Care	888-802-4410 (TTY: 711)	
CalOptima Health	Customer Service Department	714-246-8500; 888-587-8088	
CalOptima Health: AltaMed	Corey Moffatt		cmoffatt@alturamso.com
CalOptima Health: Optum Network (Monarch HealthCare)	Customer Service	888-656-7523	
CalOptima Health: Prospect Medical Group	Patricia Farmer		pfarmer@prospectmedical.com
CalOptima Health: Prospect Medical Group	Brenda Fresnares		brenda.fresnareslvn@prospectmedi c al.com
CalOptima Health: CHOC	Bianca Hodges	714-509-7042	bhodges@choc.org
CalOptima Health: Family Choice Medical Group (FCMG)	Maisha Hassan		Maisha.hassan@coniferhealth.com
CalOptima Health: HPN-Regal	Ivette Zavala	714-539-3100 ext. 1101264	izavala@regalmed.com

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CalOptima Health: Noble	Member Services	714-947-8600	
CalViva Health	Member Services	888-893-1569	
CenCal Health	Member Services	877-814-1861	
CenCal Health	Diana Robles		drobles@cencalhealth.org
CenCal Health	Elia Rodriguez		emrodriguez@cencalhealth.org
Central California Alliance for Health	Member Services Call Center	800-700-3874	
Community Health Group Partnership Plan	Customer Service	800-224-7766 855-266-4584	
Community Health Plan of Imperial Valley	Customer Call Center	800-675-6110	
Contra Costa Health Plan	Member Services Department	925-313-6000	
Gold Coast Health Plan	Leah James		ljames@goldchp.org
Health Net Community Solutions	Customer Call Center	800-675-6110	
Health Plan of San Joaquin	Customer Service Department	888-896-7526	
Health Plan of San Mateo	Member Services	650-616-2133	customersupport@hpsm.org

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Inland Empire Health Plan	Member Services	800-440-4347	
Kaiser Permanente	Member Services	855-839-7613	
Kern Health Systems	Member Services Department	800-391-2000	
L.A. Care Health Plan			doulabenefit@lacare.org
Molina Healthcare of California		888-665-4621	
Mountain Valley Health Plan	Customer Service	888-936-7526	
Partnership Health Plan of California	Member Services Department	800-863-4155 option 2	
San Francisco Health Plan	Customer Service	415-547-7800; 800-288-5555;	
Santa Clara Family Health Plan	Customer Service	800-260-2055	Contracting@scfhp.com