

Doula Implementation Stakeholder Meeting

DHCS Benefits Division

June 23, 2023

Agenda

Agenda Items		
1	Welcome, Introductory Remarks, and Logistics (10 minutes)	DHCS Staff Deitre Epps, CEO, RACE for EQUITY
2	Introductions (15 minutes)	DHCS Staff, RACE for EQUITY, Doula Workgroup
3	Present Survey and Focus Group Preliminary Findings (45 minutes)	RACE For EQUITY
4	Break (10 minutes)	
5	Develop Preliminary Recommendations (25 minutes)	RACE For EQUITY
6	Progress Updates <ul style="list-style-type: none">• Provider Enrollment Updates• Doula Directory• Hospital Access Updates (15 minutes)	DHCS Staff; Rene Mollow, MSN, RN; RACE for EQUITY
7	Discuss Role of Implementation Workgroup (10 minutes)	RACE For EQUITY
8	Closing comments and next steps (10 minutes)	RACE For EQUITY

Workgroup Logistics

- » Workgroup members are the only stakeholders who have the ability to speak during the meeting.
- » All other attendees will be in listen-only mode.
- » All stakeholders are able to use the chat feature.
- » All stakeholder workgroup meetings are open to the public in listen-only mode.
- » DHCS will review all feedback/comments on discussion topics submitted via email (DoulaBenefit@dhcs.ca.gov) and via the chat function.

Introductions



Assessment Survey Focus Group Preliminary Findings



Break

Preliminary Recommendations



Develop Preliminary Recommendations

- » Review survey findings
- » Insights and ideas to improve doula provider enrollment

Progress Updates



Provider Enrollment

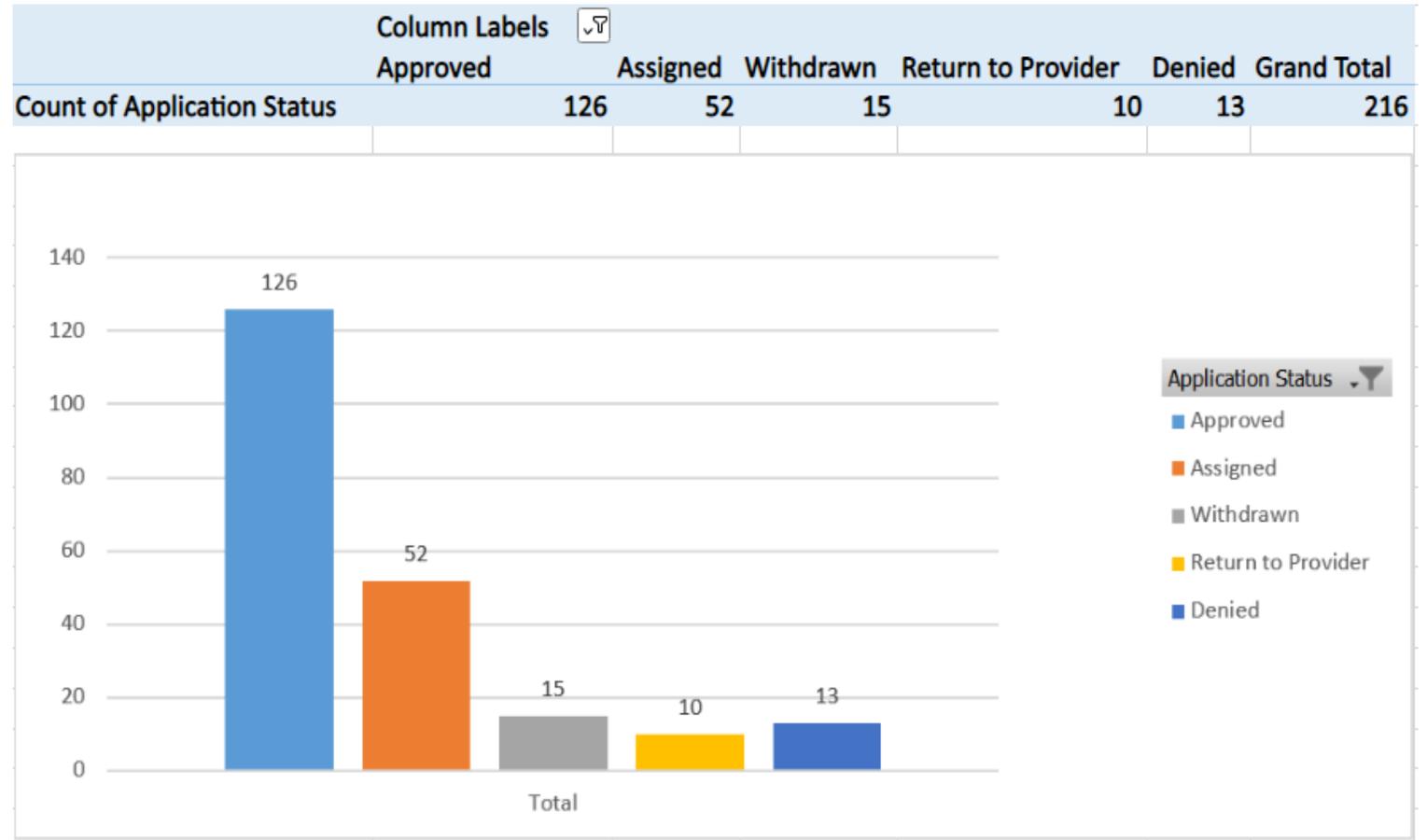
- » Available training resources
- » Most common enrollment issues
- » Enrollment update

Provider Enrollment Division

» Doula Enrollment

- Applications Received: 216
- Applications Approved: 126
- Applications Assigned: 52
- Applications Withdrawn: 15
- Applications Returned: 10
- Applications Denied: 13

* As of June 16, 2023



Doula Directory

- » DHCS will collect data from enrolled doulas to develop a directory.
- » Data elements for the directory were agreed upon in 2022 with the Doula Stakeholder Workgroup.
- » Request for data will be sent via Survey Monkey by July 10, 2023.
- » Doula Directory will be published online by August 31, 2023.
- » DHCS will regularly update the directory to add newly enrolled doulas.

Directory Elements

» County – Up to three counties

» Pronouns

- She/her
- He/him
- They/them
- Not reported

» Race & ethnicity, of doula

- Asian/Asian American
- Black/African-America
- Latino/a/x/Hispanic
- Multi-ethnic/Multi-racial
- Native American Indian/Alaskan Native/Indigenous
- Native Hawaiian/Pacific Islander
- White
- Other category
- Not reported

Directory Elements - Languages

- » Arabic
- » Armenian
- » Cambodian
- » Chinese – Cantonese
- » Chinese - Mandarin
- » Chinese - other
- » English
- » Farsi
- » Hindi
- » Hmong
- » Japanese
- » Korean
- » Laotian
- » Punjabi
- » Russian
- » Samoan
- » Spanish
- » Tagalog
- » Thai
- » Tongan
- » Twi
- » Vietnamese
- » Other (fill in blank)

Doula Directory - Specializations

- » Specializations – support services
 - Abortion Doula Support
 - Antepartum Doula Support
 - Birth Doula Support
 - Full-spectrum Doula Services
 - Lactation support
 - NICU Doula Support
 - Perinatal Loss/Grief Doula Support
 - Postpartum Doula Support

- » Specializations
 - Adolescents/Teens
 - Foster Care System
 - LGBTQIA+
 - Refugee or immigrant populations
 - Substance use disorders
 - Unhoused

Hospital Access Updates



Role of Implementation Workgroup



Next Steps



Birthing Care Pathways for Medi-Cal

- » DHCS is developing a comprehensive Birthing Care Pathway to cover conception through 12-months postpartum.
- » This is envisioned as a care model with related benefit and payment strategies to reduce maternal morbidity and mortality and address significant racial and ethnic disparities.
- » More information about this effort will be presented at the next Doula Implementation Stakeholder Workgroup.

Future Meetings

- » Quarterly meetings and extended schedule
- » DHCS is considering extending the length of future meetings
- » September 14, 2023
- » 2024 – January, April, July, October*
- » 2025 – February, May*

**Dates subject to change*

Questions?



Contact Information

» Written comments can be sent to the dedicated doula mailbox:

» DoulaBenefit@dhcs.ca.gov.

» For more information:

<https://www.dhcs.ca.gov/provgovpart/Pages/Doula-Services.aspx>