

Medi-Cal Behavioral Health Corrective Action Plan (CAP)

GLENN

Compliance Review Date: 2/4/2025

Corrective Action Plan Fiscal Year: 2024-25

SMHS

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
4.1.1 – The Plan did not ensure that alternative communication material in braille was available to its members.	8/26/2025: Glenn County's Policy and Procedure has been updated to include Braille and audio formats.	Completed 7/16/2025	Please see P&P: Alternate Formats; Information for Clients with Disabilities.	
5.1.1 – The Plan did not ensure the provision of or the ability to arrange and pay for medically necessary Crisis Residential Treatment Services and Adult	8/26/2025: Glenn County has a current contract with a provider, Sequoia Treatment Center (MHRC), for Adult Residential Treatment Services. If appropriate, Glenn would use the process of out of network provider and single case agreement to provide services	For ARTS: Completed 8/26/2025	8/26/2025: See attached Contract 27, and P&P MH142.	

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Residential Treatment Services.	to clients. *** For Crisis Residential Treatment Services, Glenn County will coordinate with the administrative staff for approval to initiate an RFP for CRTS by 2/25/26. 9/26/2025: See Policy & Procedure: MH160 Concurrent review P&P, Concurrent Review of Psychiatric Inpatient Hospital, Psychiatric Health Facility, Crisis Residential Treatment, and Adult Residential Treatment Services (Page 5)	For CRTS: 2/25/2026		

Submitted by: Nancy Alvarez

Date: 9/26/2025

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