

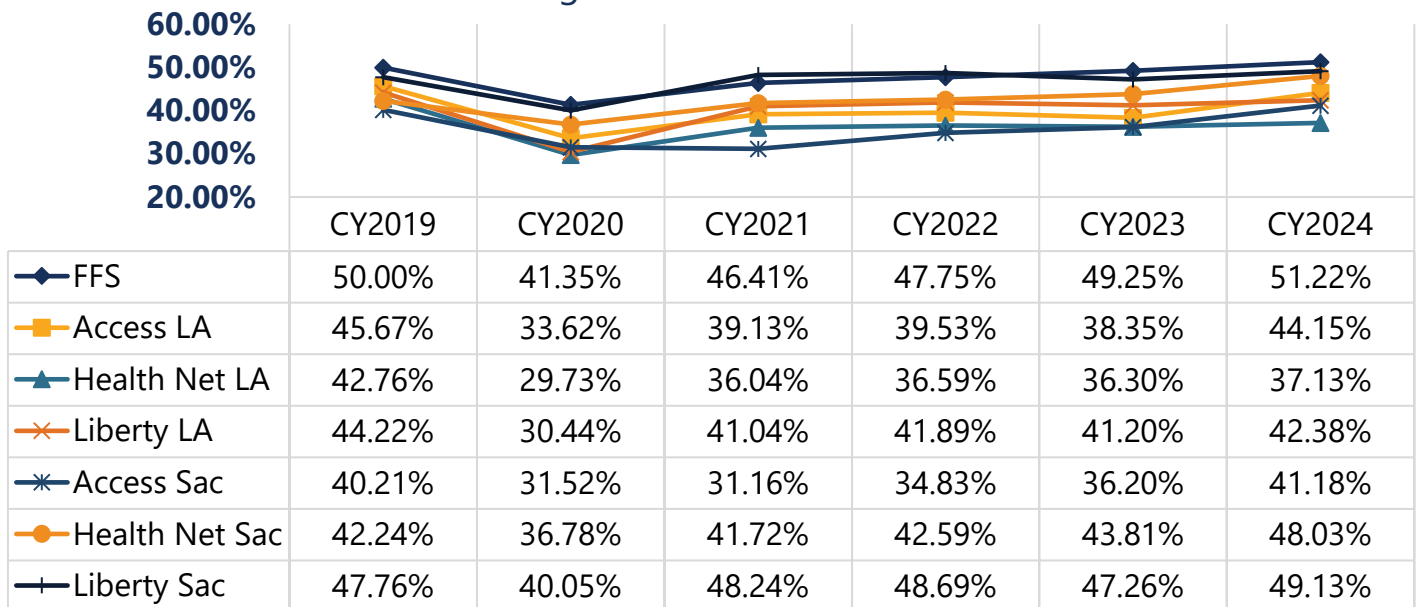
DENTAL UTILIZATION IN CHILDREN

The following section analyzes dental utilization¹ measures for both Fee-For-Service (FFS) and Dental Managed Care (DMC) plans for those aged 0 through 20² by year and by month. The monthly utilization chart shows year-to-date (YTD) 2025 data. At this time, the data is considered preliminary due to WIC § sections 14115, 14124.70 -14124.795, which states that a provider has up to one year after the date of service is performed to bill Medi-Cal. Thus, the monthly data is subject to change month-to-month.

Figure 1: Annual Dental Visits (ADV) by Year for Members ages 0-20

Annual Dental Visits - Annual

CY 2019 - CY 2024 Utilization for Eligibles 0 to 20



¹ Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

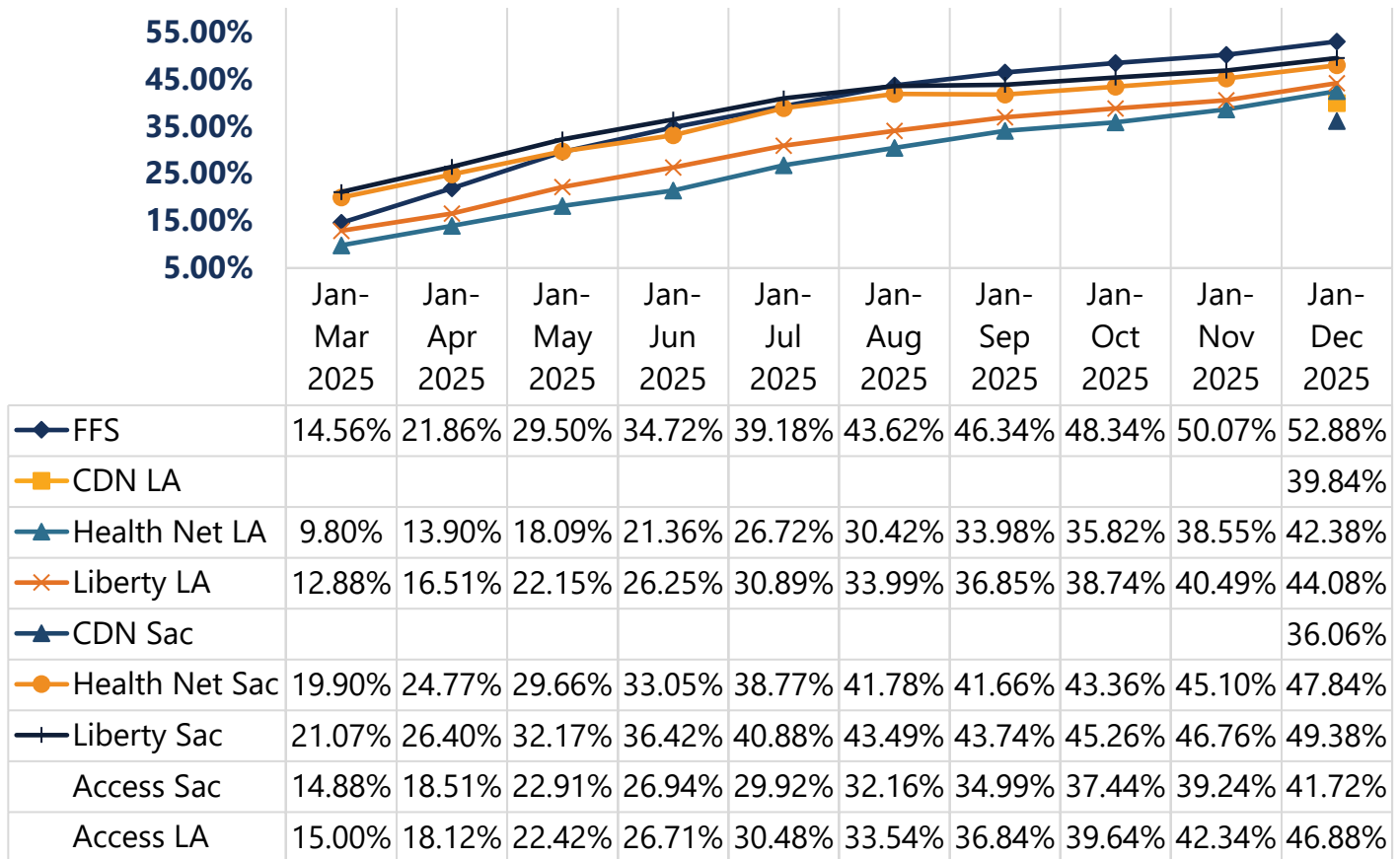
² Data Source: FFS claims processed through the California Dental Medicaid Management Information System (CD-MMIS); DMC claims received via encounter data submission from the DMC plans; CPT 99188 and SNC claims processed through the California Medicaid Management Information System (CA-MMIS) as of March 2026.

DMC plans remain below FFS in ADV improvement in CY 2024. Health Net and Liberty did Member Outreach to bring awareness to available dental benefits, how to utilize their benefits, and dental transportation services. For the 2025-26 reporting years, Health Net and Liberty will enhance provider engagement by introducing performance-based incentive programs to improve benchmarks. They will also conduct monthly and quarterly data reviews and performance analyses to track progress.³

Figure 2: Annual Dental Visits (ADV) by Month for Members ages 0-20⁴

Annual Dental Visits - Monthly

January - December Utilization for Eligibles 0 to 20



³ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, Liberty Dental Plan Q4 2025 Performance Measures Deliverable, Health Net 2025 EQRO Performance Measures Deliverable, and Liberty 2025 EQRO Performance Measures Deliverable.

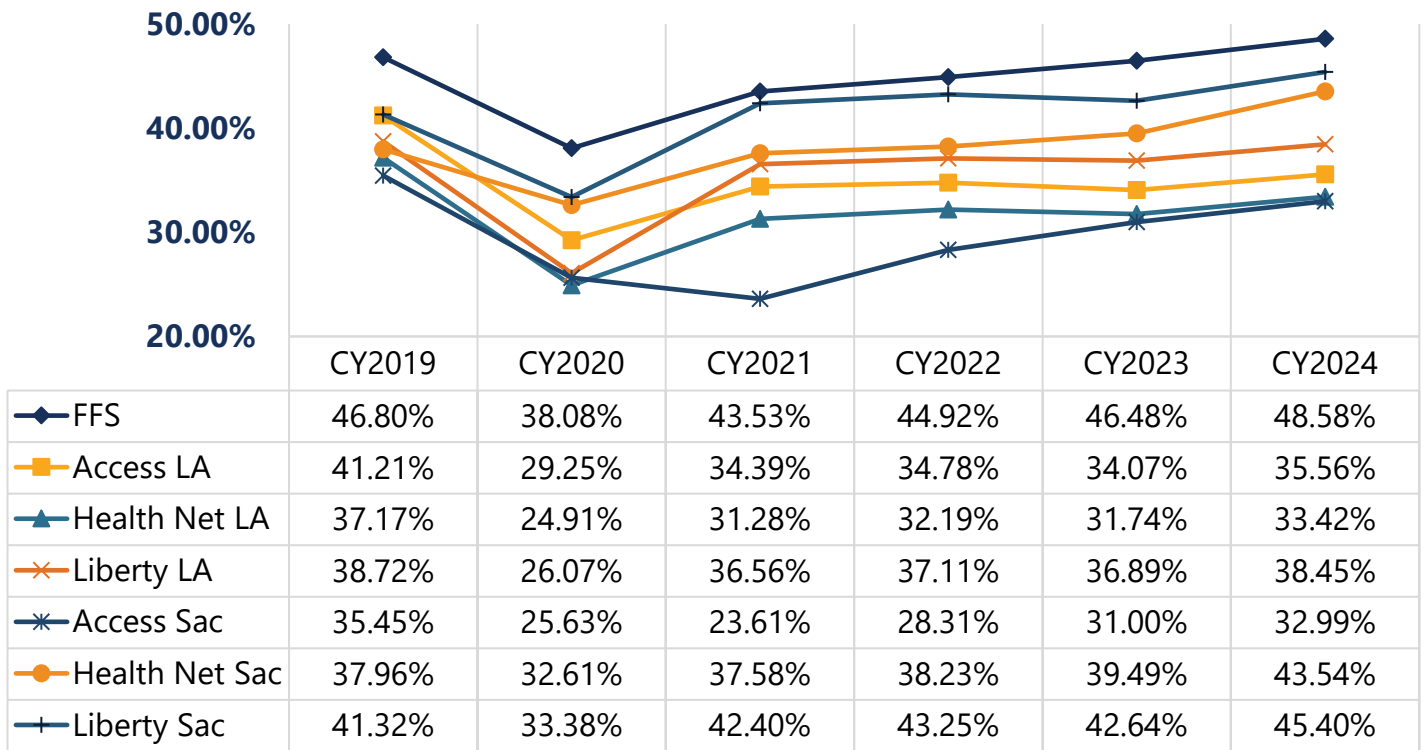
⁴ California Dental Network (CDN) has replaced Access Dental Plan, effective July 1, 2025. Each member must have a minimum of three consecutive months of eligibility, followed by an additional three-month runout period for claims processing. As a result, January 2025 is the first month in which CDN appears in the data. To maintain continuity and support comparative trend analysis, data from Access Dental activity from January through June 2025 is also included.

DMC plans continue to show upward trends in ADV monthly utilization, except for CDN (as there is no historical data for comparison). Just as FFS saw an increase in ADV monthly utilization, all DMC plans did as well. Health Net and Liberty each worked to identify strategic input on quality initiatives to ensure improvement in their benchmarks.⁵

Figure 3: Preventive Services by Year for Members ages 0-20

Preventive Services - Annual

CY 2019 - CY 2024 Utilization for Eligibles 0 to 20



Access identified understanding benefit availability as a barrier in member utilization of Preventive Services and provided provider and member education as interventions. Health Net and Liberty enhanced provider engagement by introducing performance-based incentive programs to improve benchmarks.⁶

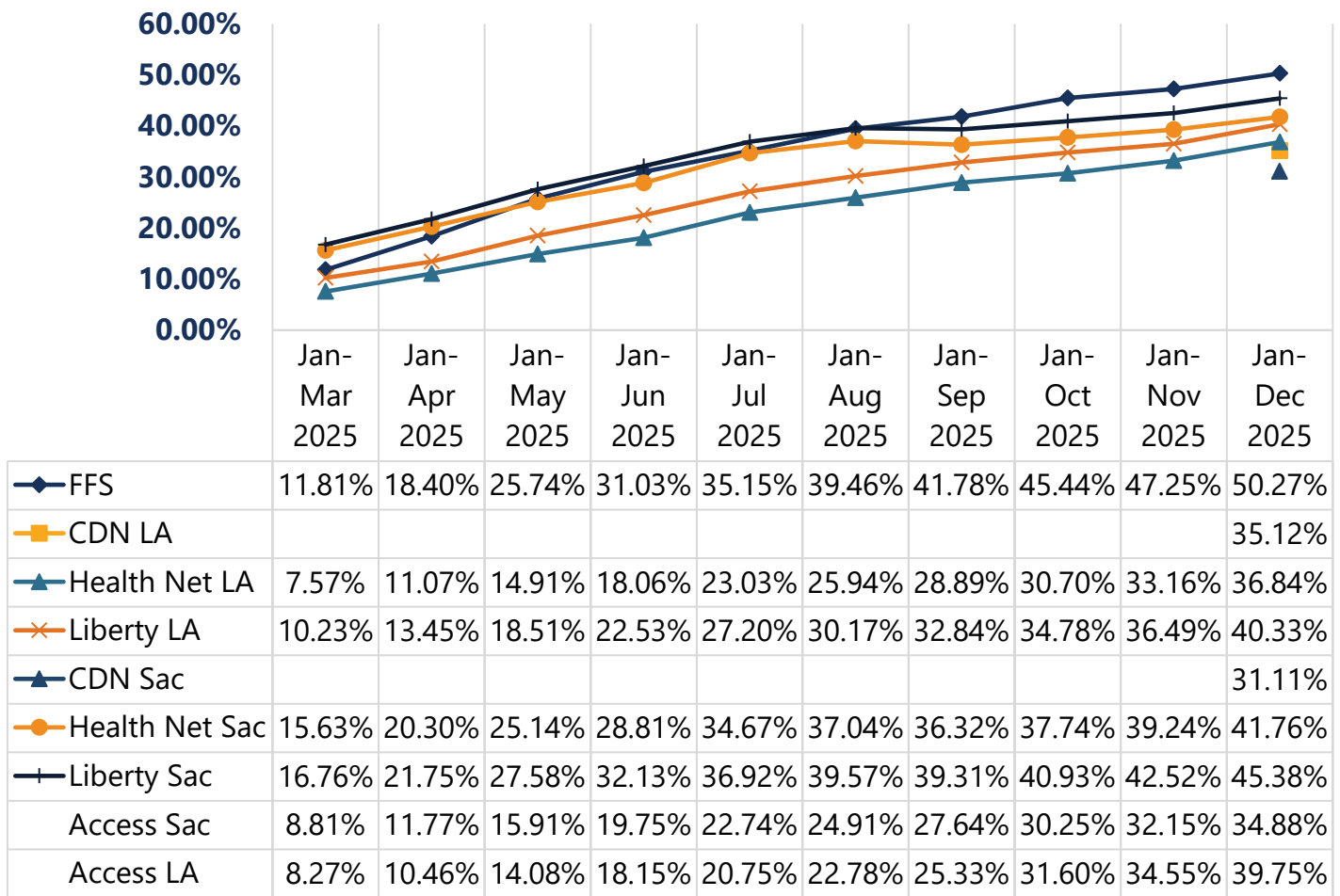
⁵ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, Liberty Dental Plan Q4 2025 Performance Measures Deliverable, Health Net 2025 EQRO Performance Measures Deliverable, and Liberty 2025 EQRO Performance Measures Deliverable.

⁶ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, Liberty Dental Plan Q4 2025 Performance Measures Deliverable, Health Net 2025 EQRO Performance Measures Deliverable, and Liberty 2025 EQRO Performance Measures Deliverable.

Figure 4: Preventive Services by Month for Members ages 0-20

Preventive Services - Monthly

January - December Utilization for Eligibles 0 to 20



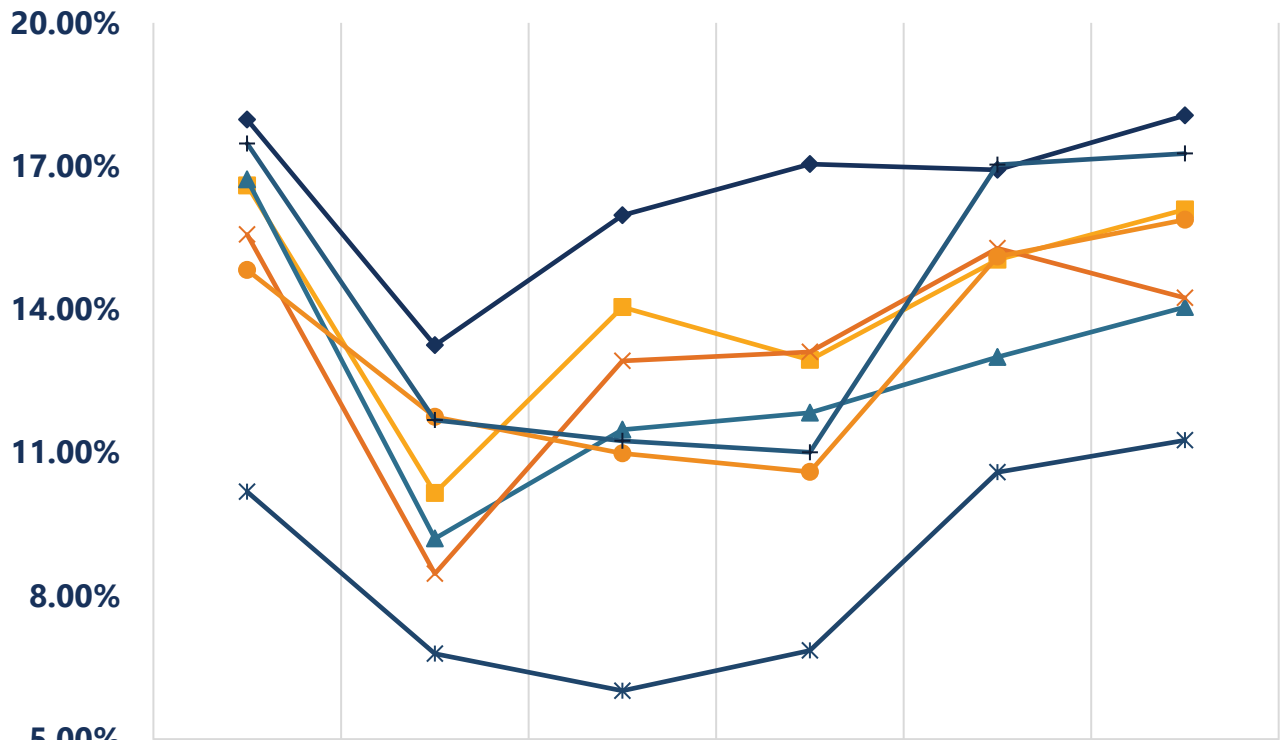
All DMC plans continue to show a steady increase throughout the 2025 calendar year for Preventive Services in this age group. CDN conducted telephonic outreach and provided member incentives and administered provider incentive programs to encourage non-utilizing members. Health Net conducted telephonic outreach and provided provider and member incentives, while Liberty conducted both telephonic and text outreach.⁷

⁷ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, Liberty Dental Plan Q4 2025 Performance Measures Deliverable, California Dental Network Q4 2025 QIP Report Deliverable, Health Net Q4 2025 QIP Report Deliverable, and Liberty Q4 2025 QIP Report Deliverable

Figure 5: Sealants by Year for Members ages 6-9

Sealants - Annual

CY 2019 - CY 2024 Utilization for Eligibles 6 to 9



	CY2019	CY2020	CY2021	CY2022	CY2023	CY2024
◆ FFS	17.98%	13.25%	15.97%	17.04%	16.92%	18.06%
■ Access LA	16.60%	10.16%	14.05%	12.94%	15.04%	16.09%
▲ Health Net LA	16.72%	9.20%	11.48%	11.84%	13.00%	14.05%
✕ Liberty LA	15.57%	8.47%	12.92%	13.11%	15.28%	14.25%
* Access Sac	10.18%	6.79%	6.02%	6.86%	10.59%	11.26%
● Health Net Sac	14.83%	11.75%	10.99%	10.60%	15.11%	15.88%
+ Liberty Sac	17.47%	11.69%	11.25%	11.01%	17.03%	17.27%

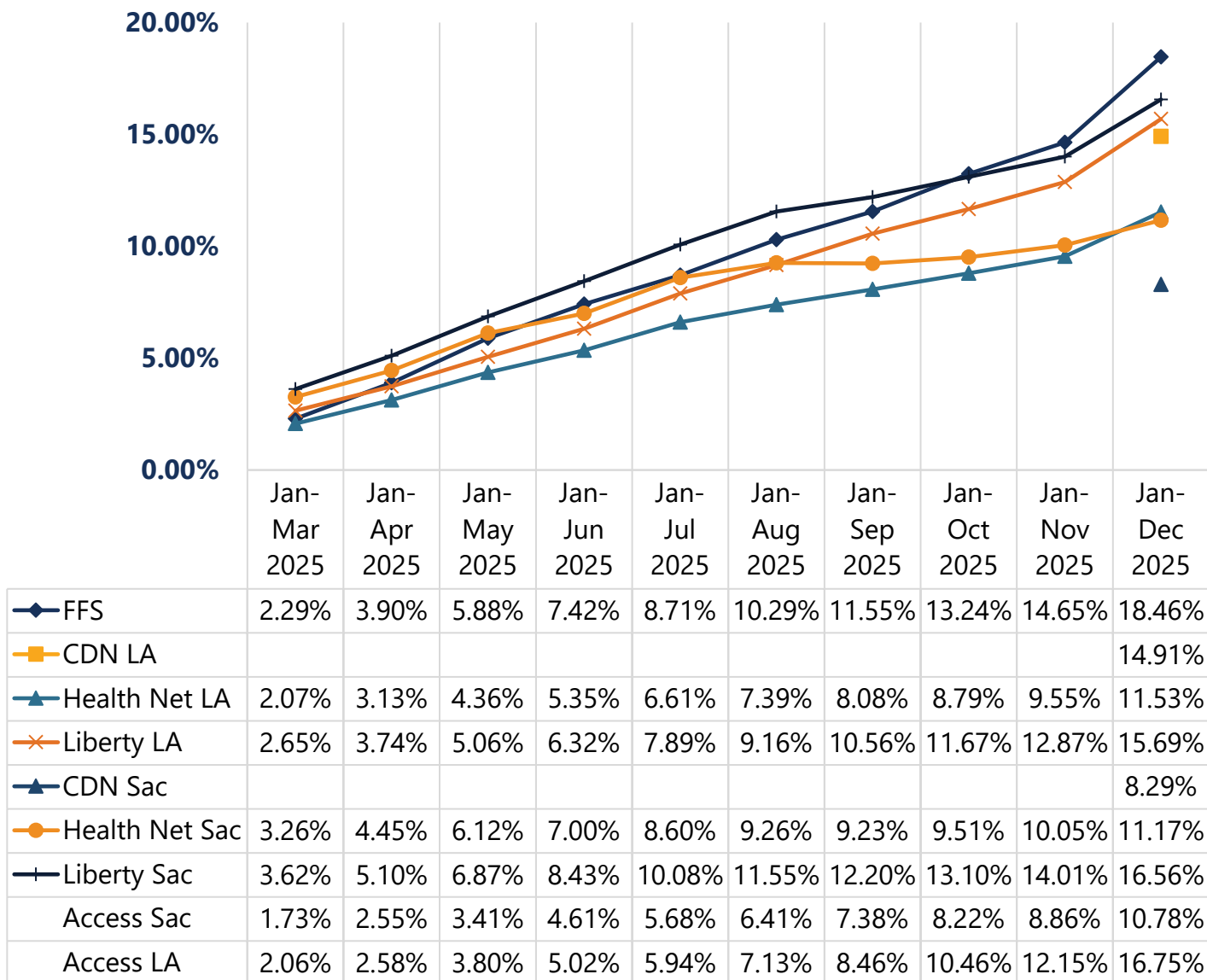
For the DMC plans, Access Los Angeles had the highest increase in Sealant Utilization for this age cohort from CY 2023 to CY 2024. Health Net and Liberty continue to increase telephonic member outreach to improve Sealant utilization rates.⁸

⁸ Data Source: Access Q2 2025 QIP Report Deliverable, Health Net Q4 2025 QIP Report Deliverable and Liberty Q4 2025 QIP Report Deliverable

Figure 6: Sealants by Month for Members ages 6-9

Sealants - Monthly

January - December Utilization for Eligibles 6 to 9



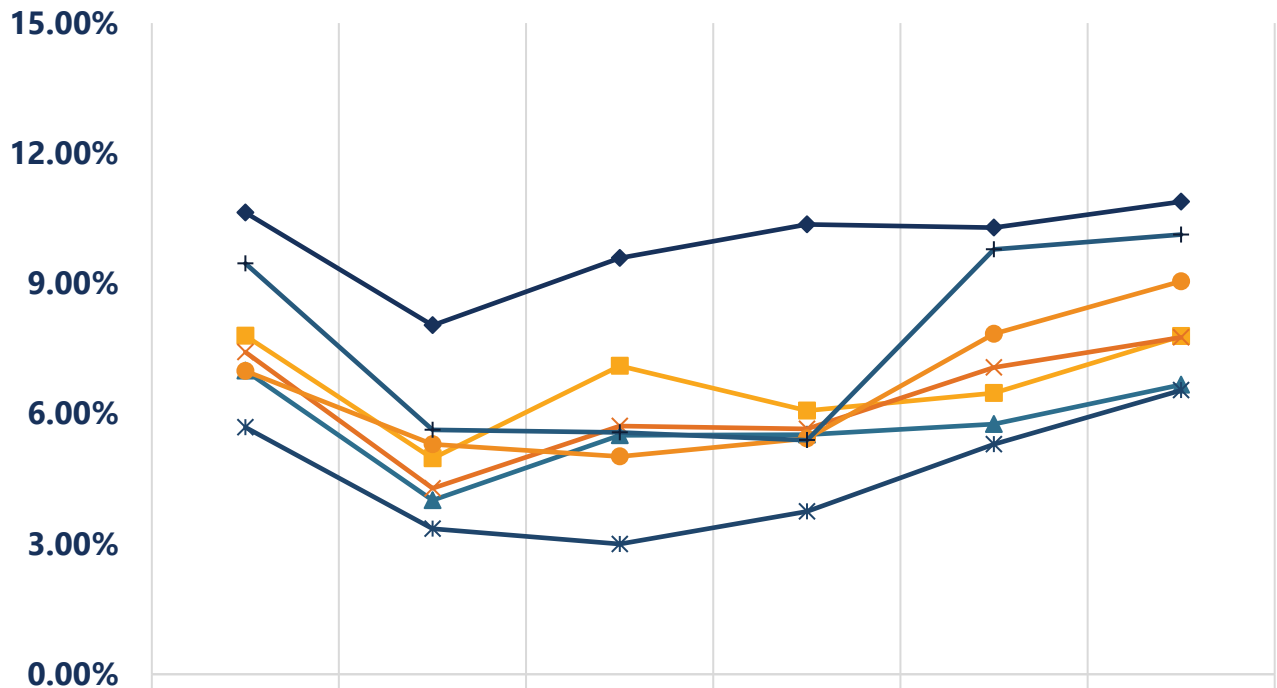
In CY 2025, all DMC plans, except CDN (as there is no historical data for comparison), have seen increases in Sealant utilization for this age cohort, with Health Net and Liberty showing steady improvement.⁹

⁹ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, and Liberty Dental Plan Q4 2025 Performance Measures Deliverable

Figure 7: Sealants by Year for Members ages 10-14

Sealants - Annual

CY 2019 - CY 2024 Utilization for Eligibles 10 to 14



	CY2019	CY2020	CY2021	CY2022	CY2023	CY2024
◆ FFS	10.63%	8.04%	9.59%	10.36%	10.29%	10.89%
■ Access LA	7.80%	4.97%	7.10%	6.07%	6.48%	7.79%
▲ Health Net LA	6.99%	4.01%	5.51%	5.52%	5.76%	6.67%
✕ Liberty LA	7.42%	4.28%	5.72%	5.65%	7.07%	7.76%
* Access Sac	5.69%	3.35%	3.00%	3.75%	5.30%	6.54%
● Health Net Sac	6.98%	5.30%	5.02%	5.43%	7.84%	9.05%
+ Liberty Sac	9.46%	5.63%	5.57%	5.39%	9.79%	10.13%

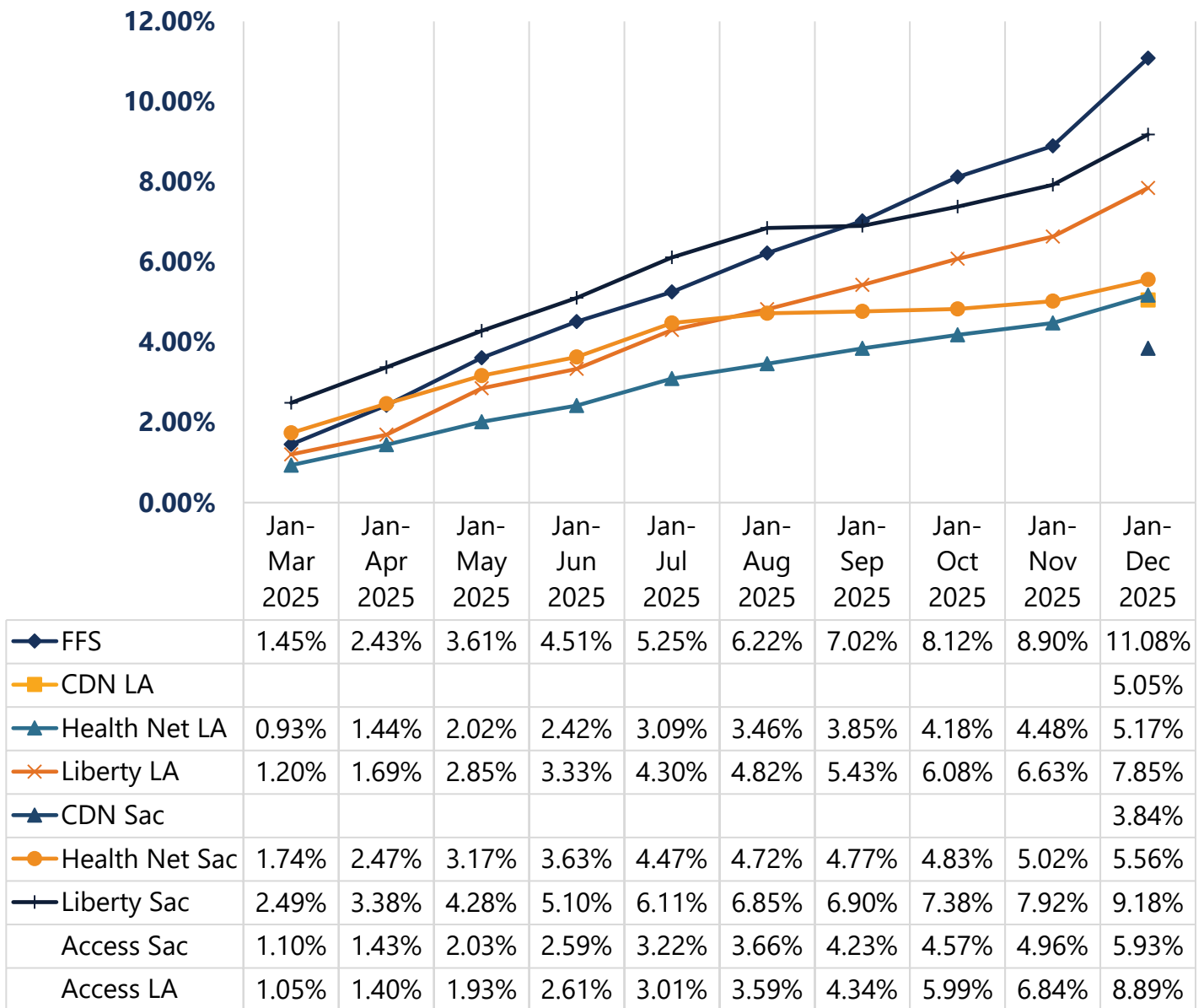
Access Los Angeles had the highest increase in Annual Sealant Utilization in this age cohort from CY 2023 to CY 2024. Health Net and Liberty continued to increase telephonic member outreach to improve rates of utilization.¹⁰

¹⁰ Data Source: Access Q2 2025 QIP Report Deliverable, Health Net Q4 2025 QIP Report Deliverable and Liberty Q4 2025 QIP Report Deliverable

Figure 8: Sealants by Month for Members ages 10-14

Sealants - Monthly

January - December Utilization for Eligibles 10 to 14



In CY 2025, all DMC plans, except CDN (as there is no historical data for comparison), have seen increases in sealants for this age cohort, with Liberty in Los Angeles County showing notable improvement, from January to December of 2025.¹¹

¹¹ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, and Liberty Dental Plan Q4 2025 Performance Measures Deliverable

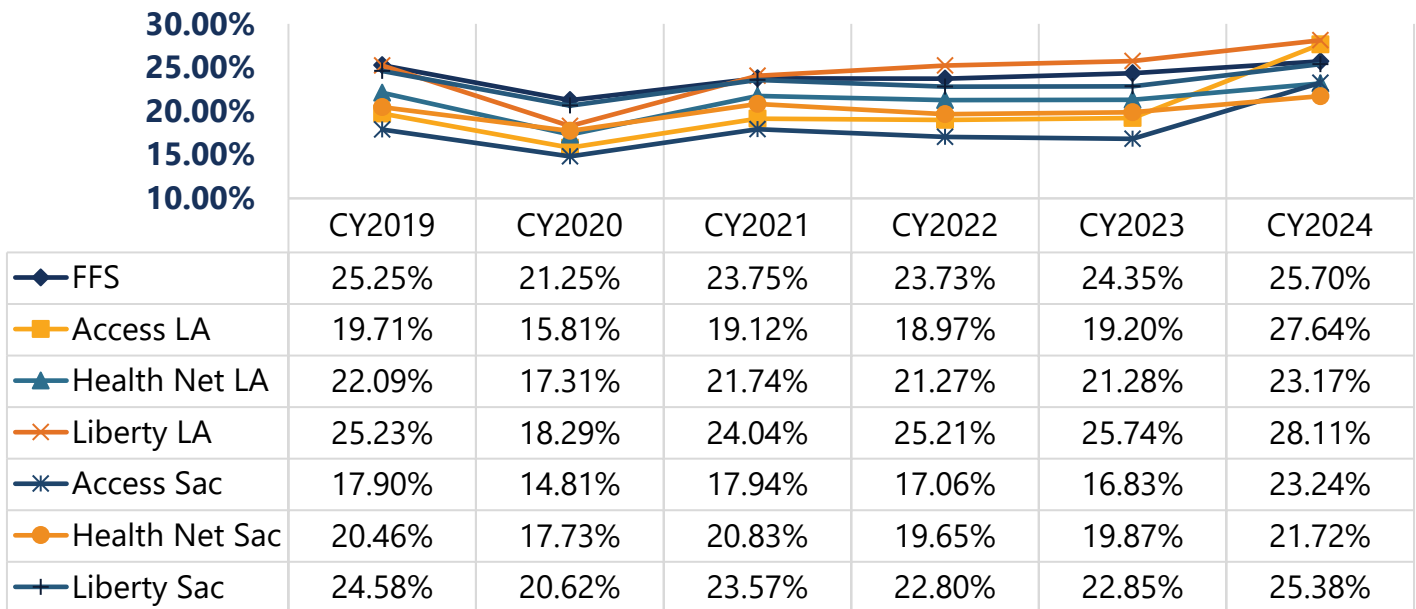
DENTAL UTILIZATION IN ADULTS (AGES 21+)

The following section analyzes dental utilization¹² measures for both FFS and DMC plans for those aged 21¹³ and above by month. The monthly utilization chart shows YTD 2025 data. At this time, the data is considered preliminary due to WIC § sections 14115, 14124.70 -14124.795, which states that a provider has up to one year after the date of service is performed to bill Medi-Cal. Thus, the monthly data is subject to change month-to-month.

Figure 9: Annual Dental Visits (ADV) by Year for Members ages 21 and older

Annual Dental Visits - Annual

CY 2019 - CY 2024 Utilization for Eligibles 21+



All DMC plans have shown improvement from CY 2023 to CY 2024, but all DMC plans have identified barriers to ADV utilization and implemented opportunities for improvement by increasing member and provider outreach. Health Net and Liberty enhanced provider engagement by introducing performance-based incentive programs to improve benchmarks.¹⁴

¹² Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

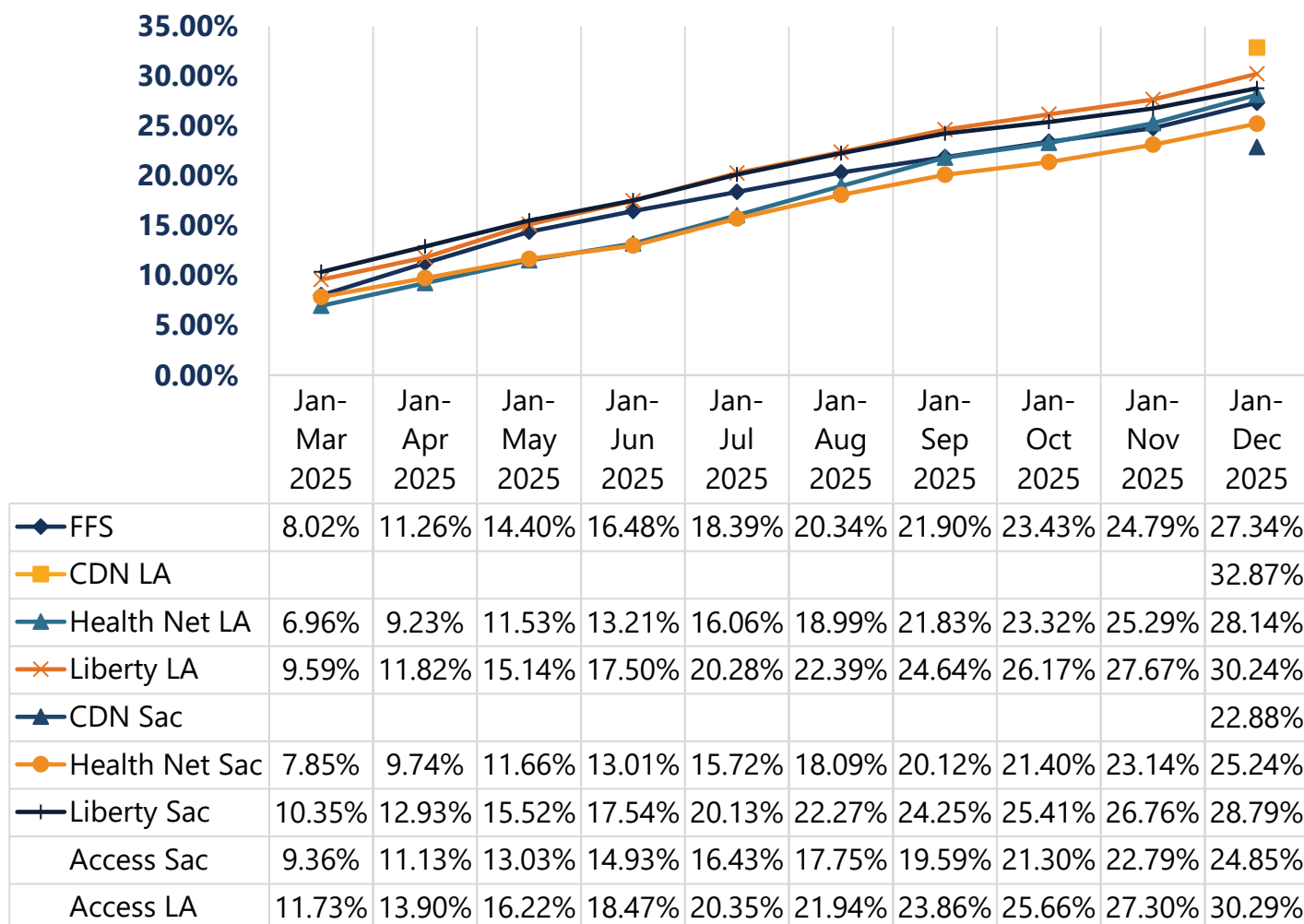
¹³ Data Source: FFS claims processed through the California Dental Medicaid Management Information System (CD-MMIS); DMC claims received via encounter data submission from the DMC plans; CPT 99188 and SNC claims processed through the California Medicaid Management Information System (CA-MMIS) as of February 2026.

¹⁴ Data Source: Access Dental Plan Q2 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q4 2025 QIP Deliverable, Liberty Dental Plan Q4 2025 QIP Deliverable, Health Net 2025 EQRO Performance Measures Deliverable, and Liberty 2025 EQRO Performance Measures Deliverable

Figure 10: Annual Dental Visits (ADV) by Month for Members ages 21 and older¹⁵

Annual Dental Visits- Monthly

January - December Utilization for Eligible Members 21+



CDN Los Angeles showed the strongest monthly ADV utilization in January-December 2025 for this age cohort, compared to all of the DMC plans and FFS. All DMC plans except CDN (as there is no historical data for comparison), have shown improvement in ADV utilization for this age cohort throughout CY 2025.¹⁶

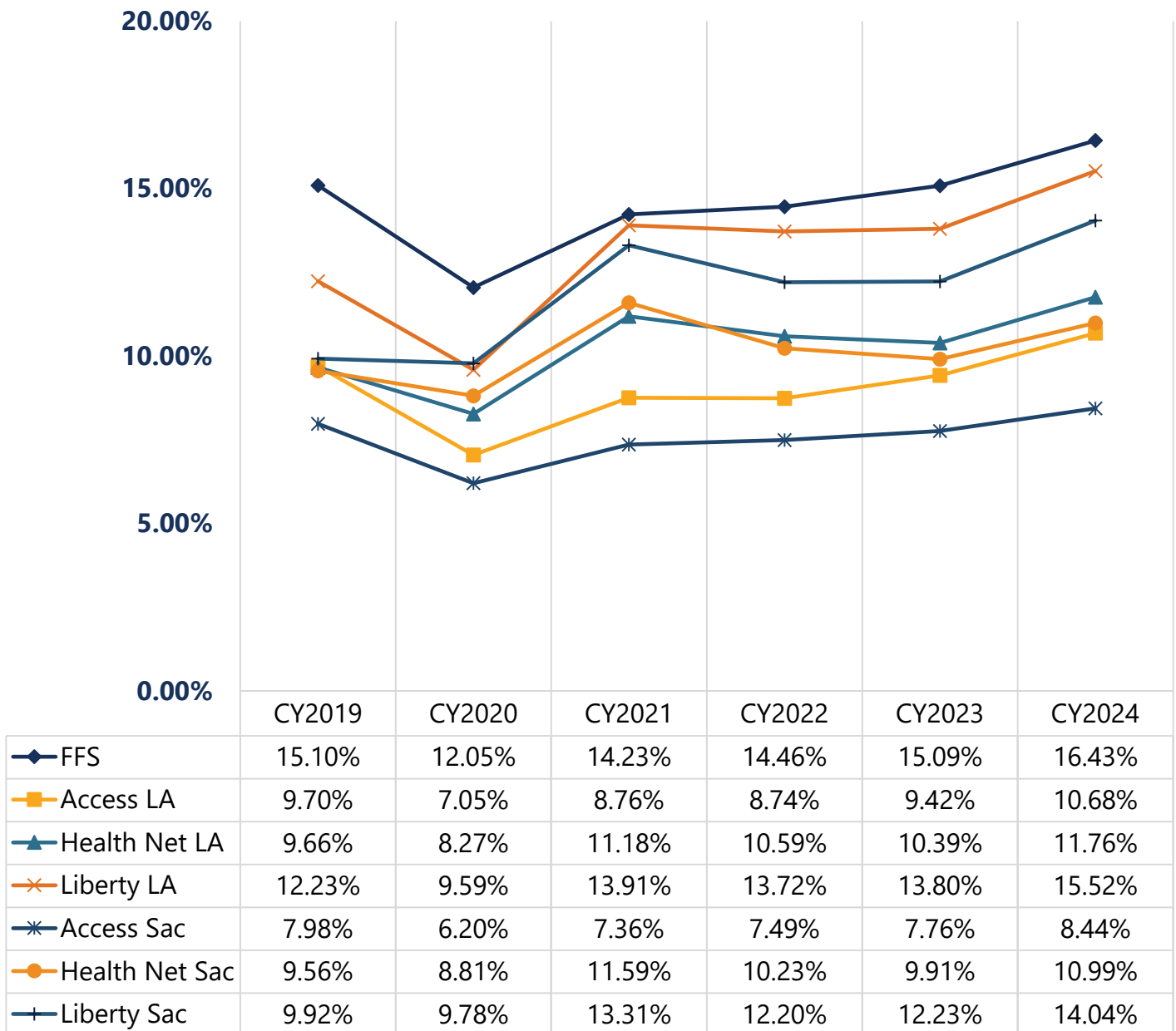
¹⁵ California Dental Network (CDN) has replaced Access Dental Plan, effective July 1, 2025. Each member must have a minimum of three consecutive months of eligibility, followed by an additional three-month runout period for claims processing. As a result, January 2025 is the first month in which CDN appears in the data. To maintain continuity and support comparative trend analysis, data from Access Dental activity from January through June 2025 will also be included.

¹⁶ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, and Liberty Dental Plan Q4 2025 Performance Measures Deliverable

Figure 11: Preventive Services by Year for Members ages 21 and older

Preventive Services - Annual

CY 2019 - CY 2024 for Eligible Members 21+



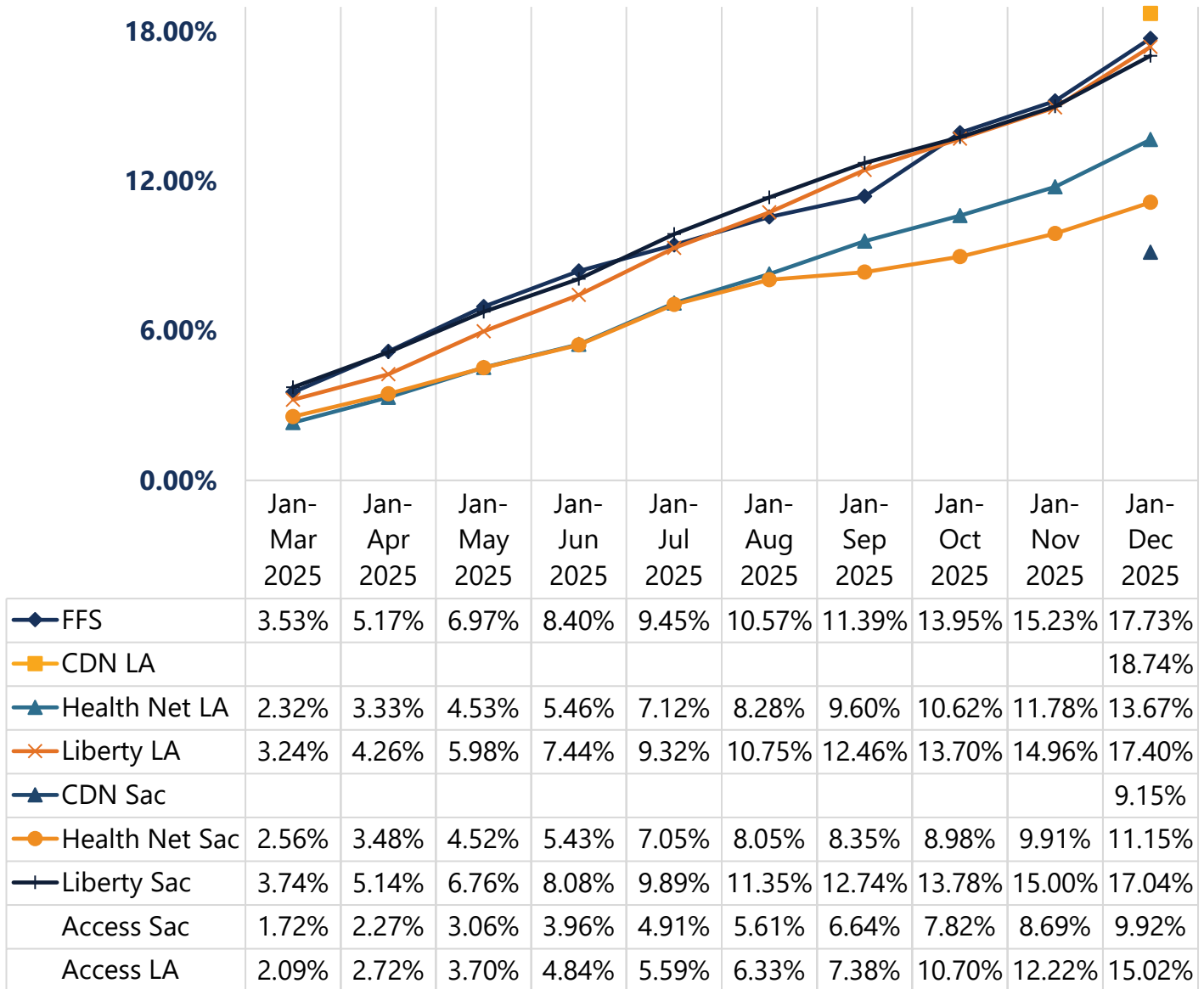
All DMC plans and FFS showed improvement from CY 2023 to CY 2024. All DMC plans have identified barriers to Preventive Services utilization and have implemented opportunities for improvement by increasing member and provider outreach to increase utilization.¹⁷

¹⁷ Data Source: Access Dental Plan Q2 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q4 2025 QIP Deliverable, Liberty Dental Plan Q4 2025 QIP Deliverable.

Figure 12: Preventive Services by Month for Members ages 21 and older

Preventive Services - Monthly

January - December Utilization for Eligible Members 21+



CDN Los Angeles showed the strongest Preventive Services utilization in January-December 2025 for this age cohort, compared to all of the DMC plans and FFS. All DMC plans except CDN (as there is no historical data for comparison), have shown improvement in Preventive Services utilization for this age cohort throughout CY 2025.¹⁸

¹⁸ Data Source: Access Dental Plan Quarter 4 (Q4) 2025 Performance Measures Deliverable, California Dental Network Q4 2025 Performance Measures Deliverable, Health Net Q4 2025 Performance Measures Deliverable, and Liberty Dental Plan Q4 2025 Performance Measures Deliverable

RENDERING PROVIDER DATA

The following section provides the count of enrolled providers who provided services separated by counties within the last year to dental offices or Safety Net Clinics (SNCs) within Sacramento, the Los Angeles-area, El Dorado County, Placer County, and Yolo County in both the Fee-For-Service (FFS) and Dental Managed Care (DMC) delivery systems.¹⁹

Figure 13: Rendering Provider Overlap by County

Rendering Provider Overlap by County

Active Rendering Providers from January 2026

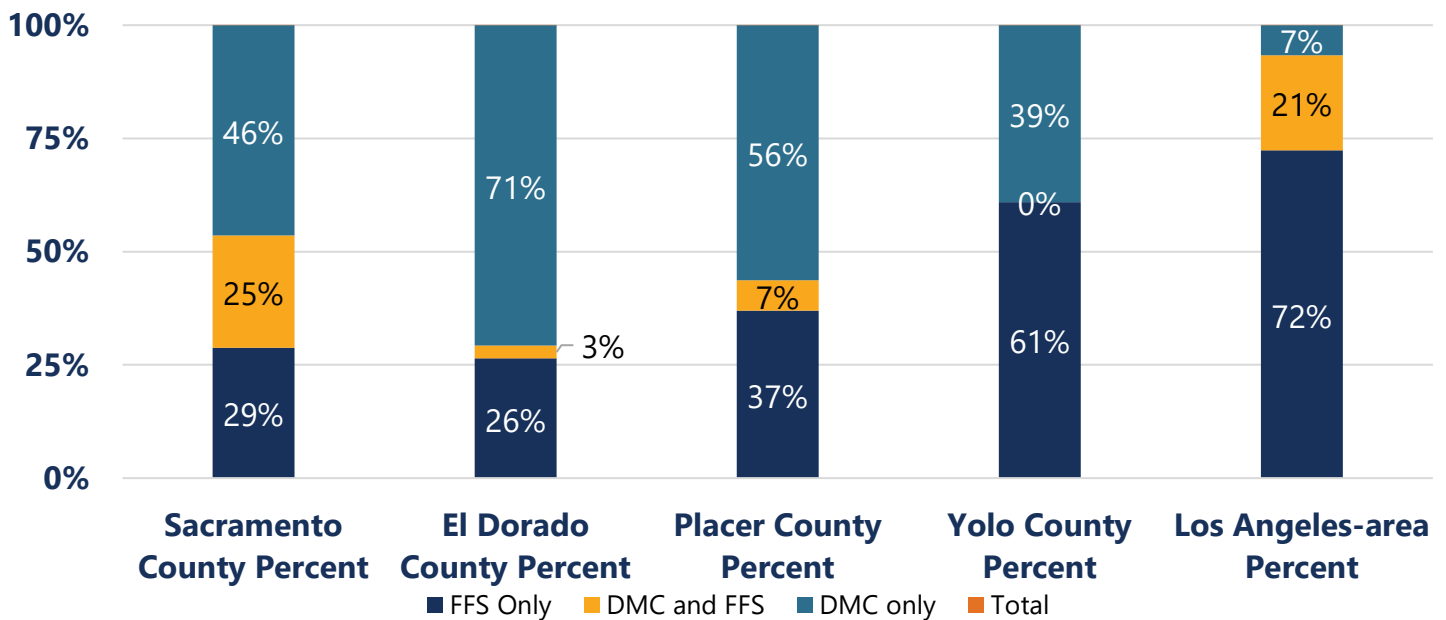


Table 1: Rendering Provider Overlap in FFS and DMC Statewide

Category	Sacramento Rendering Provider Count	Los Angeles Rendering Provider Count	El Dorado Rendering Provider Count	Placer Rendering Provider Count	Yolo Rendering Provider Count
FFS Only	259	6,435	28	138	53
DMC and FFS	224	1,867	3	25	0
DMC Only	418	591	75	210	34
Total	901	8,893	106	373	87

¹⁹ Data Source: Contractor reports from January 2026.