



BHT PERFORMANCE MEASURES

BH-14: Follow-Up After Emergency Department Visit for Substance Use--7 Days

FY 24-25 Rates

As part of California's Behavioral Health Transformation (BHT), the Department of Health Care Services (DHCS) has developed BHT performance measures intended to capture progress on 14 statewide behavioral health (BH) goals. These performance measures will be used for transparency, planning, population health, and—over time and as appropriate—performance targets will be enforced. Additional details can be found in the Behavioral Health Services Act (BHSA) County [Policy Manual](#) and in the BHT Performance Measures [Specifications Manual](#).

This document contains the official fiscal year (FY) 24-25 rates for the following BHT performance measure:

Measure Details	Description
Measure Name	Follow-Up After Emergency Department Visit for Substance Use--7 Days (FUA-7d)
Measure Description	Percent of Emergency Department (ED) visits in a 12-month period among Medi-Cal members 13 years of age and older with a principal diagnosis of Substance Use Disorder (SUD), or any diagnosis of drug overdose for which the person received follow-up within 7 days after the ED visit.
Measure Background	This measure is a part of the Healthcare Effectiveness Data and Information Set (HEDIS) measure set developed by the National Committee for Quality Assurance (NCQA), and it tracks follow-up within 7 days of an ED visit for people 13 years of age and older enrolled in Medi-Cal or receiving

Measure Details	Description
	other county BH services¹ with a principal diagnosis of SUD or any diagnosis of drug overdose. This measure currently includes only Medi-Cal members, but DHCS is exploring including non-Medi-Cal members who receive county BH services in this measure at a future date. Identified as an Intervention Measure for the “Reduce Untreated BH Conditions” statewide BH goal, this measure includes all Medi-Cal members ages 13 and up with a qualifying SUD-related ED visit. Consistent with a person-centered quality measurement approach and DHCS’ No Wrong Door Policy, this measure will assess whether a member received a follow-up service regardless of whether the service was delivered by a Medi-Cal Managed Care Plan (MCP) or by a county Behavioral Health Plan (BHP). For the MCP rates, all members assigned to an MCP are included in the rates if they meet denominator criteria. For the BHP rates, because BHPs do not have assigned members, all Medi-Cal members in that county (defined by their county of responsibility assignments²) are included in their rate if they meet denominator criteria.
Measure Steward	NCQA

¹In addition to Medi-Cal members, DHCS will explore over time including people who receive county BH services but are not enrolled in Medi-Cal. This includes, but is not limited to, services funded by the BHSA, 1991 and 2011 Realignment, and the Substance Abuse and Mental Health Services Administration (SAMHSA)’s Projects for Assistance in Transition from Homelessness, Mental Health Block Grants, and Substance Use Prevention, Treatment, and Recovery Services Block Grants. This version of the measure only includes Medi-Cal members. DHCS will explore whether non-Medi-Cal recipients of county BH services could be incorporated into this measure at a future date.

² A Medi-Cal member’s county of responsibility is the official source for determining which County BHP is financially accountable for Specialty Mental Health Services (SMHS) and substance use disorder treatment services for that member. In some cases, this may be different than the member’s county of residence. See Behavioral Health Information Notice [24-008](#) for more information.

Measure Details	Description
Measure Goal	This measure is 1 of 8 measures in the "Reduce Untreated BH Conditions" statewide BH goal.
Measure Category	Intervention Measure
Responsibility	Medi-Cal MCPs and County BHPs

Table 1. Statewide Rate

State	Rate
California	26.91%

Table 2. Statewide Rate Stratifications by Age Group

Age Group	Rate
0-5 years	0.00%
6-11 years	0.00%
12-17 years	26.35%
18-20 years	15.93%
21-25 years	21.44%
26-34 years	27.31%
35-49 years	29.56%
50-64 years	25.63%
65-74 years	C
75 years and older	S

Table 3. Statewide Rate Stratifications by Sex

Sex	Rate
Female	28.04%
Male	26.33%

Table 4. Statewide Rate Stratifications by Race/Ethnicity

Race/Ethnicity	Rate
American Indian or Alaska Native	26.00%
Asian	23.08%
Black or African American	23.60%
Hispanic or Latino	22.30%
Native Hawaiian or Pacific Islander	26.92%
White	33.05%
Multiracial and/or Multiethnic	26.85%
Other	26.46%
Asked But No Answer/Unknown	28.61%

Table 5. Statewide Rate Stratifications by Language (Primary Spoken Language)

Language (Primary Spoken Language)	Rate
English	28.26%
Spanish	16.59%
Vietnamese	S
Other	C

Table 6. County Behavioral Health Plan Rates

County Behavioral Health Plan	Rate
Alameda	30.22%
Alpine	0.00%
Amador	62.30%

County Behavioral Health Plan	Rate
Butte	38.92%
Calaveras	32.20%
Colusa	34.38%
Contra Costa	26.53%
Del Norte	37.12%
El Dorado	42.57%
Fresno	23.32%
Glenn	50.00%
Humboldt	35.84%
Imperial	48.49%
Inyo	S
Kern	25.56%
Kings	25.00%
Lake	27.17%
Lassen	18.97%
Los Angeles County	21.08%
Madera	15.03%
Marin	32.12%
Mariposa	S
Mendocino	30.70%
Merced	27.24%
Modoc	S
Mono	S
Monterey	34.83%
Napa	27.51%
Nevada	48.97%
Orange	18.56%

County Behavioral Health Plan	Rate
Placer	43.89%
Plumas	34.21%
Riverside	26.60%
Sacramento	33.93%
San Benito	25.00%
San Bernardino	27.05%
San Diego	29.93%
San Francisco	27.88%
San Joaquin	31.87%
San Luis Obispo	43.35%
San Mateo	28.98%
Santa Barbara	35.36%
Santa Clara	28.65%
Santa Cruz	25.27%
Shasta	40.48%
Sierra	S
Siskiyou	38.03%
Solano	26.43%
Sonoma	25.53%
Stanislaus	24.19%
Sutter/Yuba	36.83%
Tehama	29.57%
Trinity	39.47%
Tulare	18.05%
Tuolumne	28.81%
Ventura	33.44%
Yolo	29.65%

Table 7. Medi-Cal Managed Care Plan Rates³

Medi-Cal Managed Care Plan	Rate
AIDS Healthcare Foundation	S
Alameda Alliance for Health	29.31%
Anthem Blue Cross	28.80%
Blue Shield of CA Promise Health Plan	34.28%
CalOptima	18.51%
CalViva Health	22.19%
CenCal Health	38.12%
Central California Alliance for Health	30.19%
Community Health Group Partnership Plan	25.87%
Community Health Plan of Imperial Valley	48.64%
Contra Costa Health Plan	26.87%
Gold Coast Health Plan	33.17%
Health Net Community Solutions	22.11%
Health Plan of San Joaquin	27.71%
Health Plan of San Mateo	28.66%
Inland Empire Health Plan	27.14%
Kaiser Permanente	32.88%

³ In this release, the Medi-Cal MCP rates listed are not at the county level, but rather for all counties statewide in which the plan operates.

Medi-Cal Managed Care Plan	Rate
Kern Family Health Care	25.30%
L.A. Care Health Plan	20.81%
Molina Healthcare of California	28.29%
Mountain Valley Health Plan	C
Partnership Health Plan of California	33.84%
San Francisco Health Plan	27.82%
Santa Clara Family Health Plan	27.59%

"S" represents values that are based on less than 11 individuals which are not shown in accordance with the DHCS Data De-identification Guidelines (DDG) Version 3.0.

Values reported as "0.00" indicate that no events were observed.

Values reported as "N/A" indicate that no persons qualified for the denominator.

"C" denotes complementary data that is not shown to comply with DHCS DDG Version 3.0 to prevent the re-derivation of other sensitive information.