



BHT PERFORMANCE MEASURES

HO-2: Housing Services for People with Significant Behavioral Health Needs Who Are At-Risk of or Experiencing Homelessness

FY 24-25 Rates

As part of California's Behavioral Health Transformation (BHT), the Department of Health Care Services (DHCS) has developed BHT performance measures intended to capture progress on 14 statewide behavioral health (BH) goals. These performance measures will be used for transparency, planning, population health, and—over time and as appropriate—enforcement. Additional details can be found in the Behavioral Health Services Act (BHSA) County [Policy Manual](#) and in the BHT Performance Measures [Specifications Manual](#).

This document contains the official fiscal year (FY) 24-25 rates for the following BHT performance measure:

Measure Details	Description
Measure Name	Housing Services for People with Significant BH Needs Who Are At-Risk of or Experiencing Homelessness (HOUSSRV-WSBH)
Measure Description	Percent of people enrolled in Medi-Cal who are living with significant BH needs and are identified as at risk of or experiencing homelessness in a 12-month period based on available data, who receive at least one Medi-Cal housing Community Support in a 12-month period.
Measure Background	This novel measure captures the receipt of DHCS-funded housing services to support people enrolled in Medi-Cal or receiving other county BH services ¹ living with

¹ In addition to Medi-Cal members, DHCS will explore over time including people who receive county BH services but are not enrolled in Medi-Cal. This includes, but is not limited to, services

Measure Details	Description
	significant BH needs who are at risk of or experiencing homelessness. This measure currently includes only Medi-Cal members, but DHCS is exploring including non-Medi-Cal members who receive county BH services in this measure at a future date. Identified as an Intervention measure for the “Reduce Homelessness” statewide BH goal, this measure includes Medi-Cal members with an identified significant BH need, understanding that people with significant BH needs can be served by either the Specialty Mental Health Services (SMHS) or Non-Specialty Mental Health Services (NSMHS) system depending on their functional status. This measure uses a novel approach for identifying people at risk of or experiencing homelessness using a combination of Homeless Data Integration System (HDIS) from California’s housing Continuums of Care and available Medi-Cal and county BH data, including addresses; Z codes which document housing status as part of medical encounters; the place of service for medical encounters; authorization or receipt of housing services; and enrollment in Enhanced Care Management (ECM), homeless population of focus. It provides a more-complete-than-ever understanding of people at risk of or experiencing homelessness within the Medi-Cal population. Consistent with a person-centered quality measurement approach and DHCS' No Wrong Door Policy, this measure will assess whether a member received a housing service to address their housing needs, regardless of whether the service was delivered by a

funded by the BHSA, 1991 and 2011 Realignment, and the Substance Abuse and Mental Health Services Administration (SAMHSA)'s Projects for Assistance in Transition from Homelessness, Mental Health Block Grants, and Substance Use Prevention, Treatment, and Recovery Services Block Grants. This version of the measure only includes Medi-Cal members. DHCS will explore whether non-Medi-Cal recipients of county BH services could be incorporated into this measure at a future date.

Measure Details	Description
	Medi-Cal Managed Care Plan (MCP) or by a county Behavioral Health Plan (BHP). It will measure utilization of two types of housing services – Medi-Cal housing Community Supports, inclusive of Transitional Rent, and County BH Housing Interventions – among people with significant BH needs who are at risk of or experiencing homelessness. However, the current version of this measure includes only Medi-Cal housing Community Supports because data on county BH Housing Interventions is not yet available. DHCS expects to incorporate BHP housing services data into this measure for measurement period FY27-28 which would be reported publicly beginning in 2029, following the availability of a full year of complete data. For the MCP rates, all members assigned to an MCP are included in the rates if they meet denominator criteria for identified significant BH needs. For the BHP rates, because BHPs do not have assigned members, all Medi-Cal members in that county (defined by county of responsibility assignments²) are included in their rate if they meet denominator criteria for identified significant BH needs. This measure was developed in collaboration with the California Interagency Council on Homelessness (Cal ICH). The approach for identifying people experiencing homelessness using HDIS data is consistent with the approach used for the performance measures in the Cal ICH Action Plan for Preventing and Ending Homelessness in California and builds on that approach to also include indicators of homelessness observed in Medi-Cal and county BH data.
Measure Steward	DHCS

² A Medi-Cal member's county of responsibility is the official source for determining which County BHP is financially accountable for SMHS and substance use disorder treatment services for that member. In some cases, this may be different than the member's county of residence. See Behavioral Health Information Notice [24-008](#) for more information.

Measure Details	Description
Measure Goal	This measure is 1 of 3 measures in the "Reduce Homelessness" statewide BH goal.
Measure Category	Intervention Measure
Accountability	Medi-Cal MCPs and County BHPs

Table 1. Statewide Rate

State	Rate
California	27.09%

Table 2. Statewide Rate Stratifications by Age

Age Group	Rate
0-5 years	8.97%
6-11 years	8.09%
12-17 years	7.02%
18-20 years	13.01%
21-25 years	22.99%
26-34 years	26.64%
35-49 years	28.86%
50-64 years	32.32%
65-74 years	30.13%
75 years and older	22.70%

Table 3. Statewide Rate Stratifications by Sex

Sex	Rate
Female	28.77%
Male	25.80%

Table 4. Statewide Rate Stratifications by Race / Ethnicity

Race/Ethnicity	Rate
American Indian or Alaska Native	26.85%
Asian	22.33%
Black or African American	34.45%
Hispanic or Latino	23.75%
Native Hawaiian or Pacific Islander	22.55%
White	27.04%
Multiracial and/or Multiethnic	27.13%
Other	23.46%
Asked But No Answer/Unknown	24.33%

Table 5. Statewide Rate Stratifications by Language (Primary Spoken Language)

Language (Primary Spoken Language)	Rate
English	27.72%
Spanish	19.32%
Vietnamese	17.99%
Other	20.03%

Table 6. County Behavioral Health Plan Rates

County Behavioral Health Plan	Rate
Alameda	20.24%
Alpine	0.00%
Amador	15.24%
Butte	27.13%
Calaveras	S
Colusa	50.79%

County Behavioral Health Plan	Rate
Contra Costa	21.99%
Del Norte	13.28%
El Dorado	18.67%
Fresno	31.46%
Glenn	35.36%
Humboldt	20.70%
Imperial	8.74%
Inyo	S
Kern	19.15%
Kings	30.44%
Lake	38.23%
Lassen	8.99%
Los Angeles County	33.29%
Madera	17.82%
Marin	19.50%
Mariposa	26.32%
Mendocino	19.78%
Merced	35.00%
Modoc	S
Mono	S
Monterey	20.09%
Napa	22.63%
Nevada	26.98%
Orange	40.10%
Placer	28.02%
Plumas	S
Riverside	29.87%

County Behavioral Health Plan	Rate
Sacramento	28.74%
San Benito	30.89%
San Bernardino	36.57%
San Diego	13.62%
San Francisco	25.71%
San Joaquin	28.63%
San Luis Obispo	35.94%
San Mateo	11.51%
Santa Barbara	47.29%
Santa Clara	7.77%
Santa Cruz	26.60%
Shasta	34.23%
Sierra	S
Siskiyou	10.46%
Solano	16.77%
Sonoma	19.14%
Stanislaus	17.18%
Sutter/Yuba	28.21%
Tehama	30.56%
Trinity	9.60%
Tulare	35.36%
Tuolumne	33.07%
Ventura	19.17%
Yolo	20.81%

Table 7. Medi-Cal Managed Care Plan Rates³

Medi-Cal Managed Care Plan	Rate
AIDS Healthcare Foundation	27.45%
Alameda Alliance for Health	19.24%
Anthem Blue Cross	20.04%
Blue Shield of CA Promise Health Plan	18.08%
CalOptima	40.64%
CalViva Health	35.54%
CenCal Health	43.37%
Central California Alliance for Health	27.11%
Community Health Group Partnership Plan	0.57%
Community Health Plan of Imperial Valley	8.89%
Contra Costa Health Plan	20.23%
Gold Coast Health Plan	19.24%
Health Net Community Solutions	32.50%
Health Plan of San Joaquin	15.65%
Health Plan of San Mateo	9.92%
Inland Empire Health Plan	34.45%
Kaiser Permanente	29.69%
Kern Family Health Care	20.21%
L.A. Care Health Plan	34.17%
Molina Healthcare of California	21.91%

³ In this release, the Medi-Cal MCP rates listed are not at the county level, but rather for all counties statewide in which the plan operates.

Medi-Cal Managed Care Plan	Rate
Mountain Valley Health Plan	7.50%
Partnership Health Plan of California	23.99%
San Francisco Health Plan	29.28%
Santa Clara Family Health Plan	4.56%

"S" represents values that are based on less than 11 individuals which are not shown in accordance with the DHCS Data De-identification Guidelines (DDG) Version 3.0.

Values reported as "0.00" indicate that no events were observed.

Values reported as "N/A" indicate that no persons qualified for the denominator.

"C" denotes complementary data that is not shown to comply with DHCS DDG Version 3.0 to prevent the re-derivation of other sensitive information.