



INVESTMENT PLAN TEMPLATE

HOUSING AND HOMELESSNESS INCENTIVE PROGRAM

September 30, 2022

Yuba County



MCP INFORMATION

Provide the name and contact information for the MCP submitting this IP response.

MCP Name	Anthem Blue Cross
Lead Contact Person Name and Title	Kris Kuntz, Housing Manager
Contact Email Address	Kristopher.kuntz@anthem.com
Contact Phone	619-240-6581

PART I: INVESTMENTS

Investment Activity	Gap or Need Addressed	Description (2 – 3 sentences for each activity)	Dollar Amount or Range	Recipient(s) or Recipient Type(s)	Timeline	HHIP Measure(s) Impacted	Domain Targeted
1. CoC Infrastructure & Capacity	The CoC needs additional staffing capacity to work with MCPs on connecting homeless individuals on Medi-Cal with benefits/services under CalAIM	Funds will support staffing costs to facilitate coordination of persons experiencing homelessness into CalAIM enhanced care management and (ECM) community support (CS) services	\$32,718	Sutter Yuba Homeless Consortium and/or community partners addressing homelessness	10/2022 – 10/2023	1.1, 1.2, 1.3, 1.6, 2.2, 3.1, 3.3, 3.4	Provider/ Partner Infrastructure
2. Point-in-Time (PIT) Count Support	The CoC identified the need for additional funds to support a robust and accurate 2023 PIT count	Funds will support staffing, software and hardware upgrades, and data analysis to facilitate more streamlined data collection and	\$22,760	Sutter Yuba Homeless Consortium and/or community partners addressing	1/2023 – 10/2023	1.1	Provider/ Partner Infrastructure

Investment Activity	Gap or Need Addressed	Description (2 – 3 sentences for each activity)	Dollar Amount or Range	Recipient(s) or Recipient Type(s)	Timeline	HHIP Measure(s) Impacted	Domain Targeted
		provide enhanced insight into the deployment of resources to address homelessness in the county		homelessness			
3. Enhancements to HMIS & CES	The current HMIS system does not support the ability for MCPs to conduct member matching; there is a lack of capacity to conduct timely housing assessments and ensure that the data in the CES is up-to-date	Funds will support IT costs for upgrades to HMIS and CES, as well as the inclusion of health and risk factors; facilitate MCP connection to HMIS and CES; and staffing support to ensure timely entry of assessments into CES	\$79,660	Sutter Yuba Homeless Consortium and/or community partners addressing homelessness	10/2022 – 10/2023	1.2, 2.2	Provider/ Partner Infrastructure
4. Street Medicine & Outreach Services	Yuba County currently has limited street medicine service capacity to assist unsheltered individuals and needs staffing support, technical assistance, and other resources to grow capacity	Funds will support expansion of street medicine services throughout the county and provide resources to update workflows and processes to connect patients with Medi-Cal benefits and track plan enrollment	\$56,900	Existing providers of street medicine services in the county	10/2022 – 10/2023	1.2, 1.6, 2.1, 3.1, 3.3, 3.4, 3.5	Provider/ Partner Infrastructure

Investment Activity	Gap or Need Addressed	Description (2 – 3 sentences for each activity)	Dollar Amount or Range	Recipient(s) or Recipient Type(s)	Timeline	HHIP Measure(s) Impacted	Domain Targeted
		information					
5. Internal Infrastructure to Engage Community Partners and Support Internal Housing and Homelessness Strategies and Operations	HHIP represents an incredible opportunity as well as a significant undertaking to truly engage community partners and implement local strategies to address homelessness among our members. While Anthem developed a housing and homelessness strategy in 2018 and has implemented various housing pilots to support learnings for CalAIM, it is not staffed appropriately to take on a new MCP role as a critical local partner in addressing homelessness.	Funds will support Anthem to increase capacity with housing/homeless strategy staff and/or with consultants that will engage with local communities on addressing homelessness. Funds will also support internal operations to manage HHIP activities and reporting.	\$22,104	Anthem Blue Cross	10/1/22-10/31/23	1.1, 1.2, 1.3, 1.5, 1.7, 2.3, 3.1, 3.2	MCP Infrastructure

PART II: RISK ANALYSIS

Description of Anticipated Contingencies (500 - 1000 word limit)

To achieve the HHIP goals and broader MCP goals of preventing and ending homelessness in Yuba County, Anthem anticipates the following challenges:

- Certain measures, specifically measures related to data sharing, will take extensive discussions, significant funding, and a long timeframe to accomplish. Most likely not within the HHIP timeframes. There are some data sharing strategies that can most likely be accomplished but the long-term vision will take resources and time.
- Like many CoC leads, the Sutter Yuba Homeless Consortium (SYHC) is challenged by staff capacity/bandwidth to take on new activities that fall outside of required federal and state requirements. Engagement with MCP's while extremely important poses a challenge for CoC's to take on in the near-term and be sustained over the long-term. Many of the HHIP metrics related to data sharing/Homeless Management Information System (HMIS), Coordinated Entry, and equity strategies will require significant bandwidth from SYHC to accomplish.
- Currently there are limited street medicine programs operating in Yuba County. It may also take significant time to execute a contract or MOU with a street medicine provider within the time frame of the first measurement period so as Anthem is able to report on members who received services.
- Anthem is challenged by internal bandwidth to meet the expectations of HHIP and truly engage with the homeless system of care. Anthem views HHIP as a significant opportunity to build partnerships to address homelessness among members, but will need to enhance internal housing/homelessness infrastructure to meet the opportunity.
- Majority of HHIP funds do not come until the end of the program after all metrics reported, making it challenging to really use the HHIP funds to impact measures. The investments outlined in the Investment Plan are contingent on meeting metrics which require collaboration with external housing and homeless system partners.
- Anthem will not be the Medi-Cal MCP starting January 2024 given model change. This will most likely impact the development of a long-term partnership beyond HHIP timeframes and hinder sustainability of HHIP investments.
- Like the rest of the state, Yuba County does not have enough housing that is affordable making it challenging to achieve the measure related to housing placements and retention.

While the above outlines specific challenges, the following identifies steps Anthem intends to take with the Investment Plan and HHIP activities to address those challenges and which aspects above might be affected by those challenges:

- Make investments in SYHC to support enhanced CoC infrastructure to engage with Anthem, meet HHIP metrics, and align with community strategies. Develop HHIP project plan with CHSP to ensure agreed upon activities. However, increasing staff bandwidth and understanding of MCP and efforts (ie CalAIM) may take time which is limited given HHIP measurement periods.
- Make investments in street outreach and street medicine capacity building and work with provider on sustainability plan from

the beginning. Developing a new MOU/contract with a new provider may not happen by the first measurement period.

- Continue to engage with the CoC and partners on housing investments that can address the housing supply and help support members with getting housed and remaining housed.
- Make investments in Anthem staff capacity to engage with community partners to ensure HHIP metrics are met to be able to receive incentive funds to reinvest in community gaps and needs.
- Be honest up front with SYHC and CoC partners on Medi-Cal model change dynamics to develop understanding among homeless system partners that Anthem's time in the county is limited.
- Anthem intends to use resources targeted to people experiencing homelessness under CalAIM, specifically Enhanced Care Management (ECM) and Community Supports housing services, to align with and leverage new community housing investments. While Anthem is limited in using funds to address actual housing resources, we intend to work with the community to determine ways to partner on the use of services in CalAIM to create more housing with supportive services.
- Engage MCP who will be taking over in 2024 early in the process and begin coordinating on HHIP activities and investments. Especially for sustainability with HHIP investments.

PART III: CoC LETTER OF SUPPORT

See CoC letter of support in Appendix.

Part IV: Attestation

See signed attestation as appendix.



Sutter-Yuba Homeless Consortium
PO Box 3642
Yuba City, CA 95992

The mission of the Sutter Yuba Homeless Consortium is to coordinate the services of community based organizations, faith based organizations, and local governments to provide a continuum of services and maximize resources to better serve the homeless people of Sutter and Yuba Counties.

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September 9, 2022

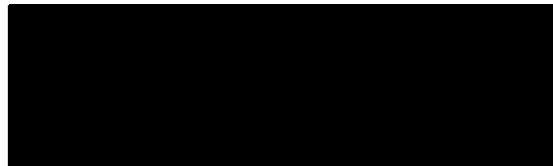
To: California Department of Health Care Services
Re: Housing and Homelessness Incentive Program (HHIP) Investment Plan Letter of Support

The Sutter Yuba Homeless Consortium, Continuum of Care CA-524, is supportive of the California Department of Health Care Services (DHCS) Housing and Homelessness Incentive Program Investment Plan(s) (IP) being submitted by Anthem Blue Cross and California Health and Wellness in Yuba and Sutter counties. The CoC has had the opportunity to engage and collaborate with Managed Care Plans (MCP), provide input on the IP, and were able to review the IP prior to submission.

The CoC understands that the IP reflects a non-binding general direction for investments the MCPs are willing to initially make to meet DHCS' HHIP program metrics independent of how the MCPs plan to invest HHIP incentive funds once earned. The CoC also understands that the MCPs' HHIP investments are contingent on the MCPs meeting HHIP measures over the two-year HHIP program. To this end the CoC is committed to collaborating with the MCPs as they engage locally to meet HHIP program metrics.

If you have any questions, please feel free to reach out directly.

Thank you,



Johnny Burke, Executive Director
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