

November 13, 2017

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Current Procedural Terminology (CPT) Codes 92521, 92523, and 92557 Claims Denials

Certain claims submitted October 27, 2017 and after are being denied incorrectly for CPT codes 92521, 92523, and 92557, due to a claims processing error. As part of this denial, LEAs may have received instructions to submit Resubmission Turnaround Documents (RTDs). As of today, this claims processing error has been fixed.

Please note that since nothing would change from the original claim, LEAs should disregard the RTD requests.

In order to receive payments for erroneously denied claims LEA providers have two options:

1) LEAs Resubmit Claims

DHCS recommends that LEA providers resubmit these claims, now that the fix has been completed. The new claim will be reprocessed and the original claim will receive denial code 036, which is notification that the original claim was denied because the RTD was not returned. This does not affect the processing of the new claim. *This is the quickest option for these claims to be reprocessed.*

OR

2) LEAs Disregard RTDs and the Claims Deny

LEAs may disregard the RTDs and the claims will be denied. The denied claims will be included in an Erroneous Payment Correction (EPC) with no further action required by LEAs. The expected EPC completion date is unknown at this time.