

**March 16, 2017**

*Please do not reply to this email. If you have LEA policy or program questions, please forward them to the LEA mailbox at: [LEA@dhcs.ca.gov](mailto:LEA@dhcs.ca.gov)*

- **Update Regarding Request for *Resubmission Turnaround Documents*:**
  - On January 18, 2017, the Department of Health Care Services (DHCS) notified Local Educational Agencies (LEAs) that in order to avoid timeliness restrictions, they could submit 92507 and 92508 claims, while Conduent, the fiscal intermediary, is fixing the problem that is causing claims to erroneously deny. DHCS has been informed that some LEAs are receiving *Resubmission Turnaround Documents* (RTDs) from Conduent, regarding the erroneously denied 92507 and 92508 claims.
  - **LEAs have a choice regarding how they handle these RTD requests:**

LEAs may submit the RTDs once the erroneous claims denial issue is resolved by Conduent, and those suspended claims will be paid. Note that DHCS will notify LEAs once the claims denial issue is resolved, and will provide instructions regarding completion of the RTDs.

**OR**

LEAs may disregard the RTDs and the claim will be denied. Once the erroneous claims denial issue is resolved by Conduent, those denied claims will be included in an Erroneous Payment Correction (EPC), with no further action required by LEAs.