

March 9, 2017

Please do not reply to this email. If you have LEA policy or program questions, please forward them to the LEA mailbox at: LEA@dhcs.ca.gov

- **Update Regarding Insurance Carrier Requests:**

- The Department of Health Care Services (DHCS) was informed that a number of Local Educational Agencies (LEAs) are receiving letters from **Cigna Health and Life Insurance Co.** requesting students' medical information. Typically, these letters request medical records, reports or diagnosis codes for past services the LEA provided to its students who are both Medi-Cal eligible and also have private health insurance coverage.
- Please note that these letters are being **sent in error**. LEAs **should not respond** to these letters and may confidentially destroy them. DHCS is currently working with its partners and its third-party liability recovery vendor, Health Management Systems (HMS), to ensure that the insurance carriers seeking this type of information send their requests to the appropriate party, which in this instance would not be the LEAs.
- If in the near future your LEA continues to receive more letters from Cigna or other health insurance carriers, please send redacted copies of the letters to LEA@dhcs.ca.gov.