August 9, 2017

Please do not reply to this e-mail. If you have LEA policy or program questions, please forward them to the LEA mailbox at: <u>mailto:LEA@dhcs.ca.gov</u>

According to the Local Educational Agency (LEA) Medi-Cal Billing Option Program (BOP) Provider Participation Agreement and the LEA Provider Manual, *LEAs shall also coordinate care to minimize any duplication in services. LEAs may contract with Managed Care Plans (MCPs) or their delegated entities to render health care services separate and distinct from LEA BOP services if mutually agreeable terms can be reached between the LEA and MCPs.*

Attached is the LEA Services Care Coordination Referral Sheet which contains countyspecific MCP and contact information for LEAs to call and request coordination of care services. Please note, some MCPs require members to call their customer service line and will need to request to be transferred to a care coordinator. If LEAs encounter problems with the phone numbers provided, requesting coordination of care, or follow through from MCPs, please notify the LEA BOP. Please be advised that the contact information is to be used for internal purposes only by the LEA for the coordination of care.