What you must have on your computer to connect to the TCM System?

- Netscape® 4.x or higher/Explorer® 4.x or higher
- Recommended: Explorer® 5.5 SP2 or higher
  Netscape® 4.77 or higher
- 128-bit encryption

To protect Medi-Cal information, the TCM System:

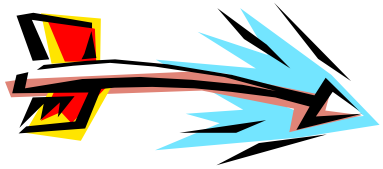
- Encrypts internet transmissions between your computer and the TCM System.
- Allows only authorized individuals to use the system by requiring User Names and unique passwords.

To begin using the TCM System, your Local Government Agency must:

① Have submitted a letter of intent to participate in the TCM Program for the State Fiscal Year.

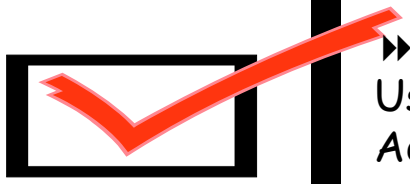
②Complete and mail the LGA Profile request to DHCS.

③Complete and mail the TCM System Request for User ID for the LGA Administrators to DHCS.



An LGA may enter encounters on the TCM System before the cost report is approved. However, invoices may not be created until the cost report is approved.

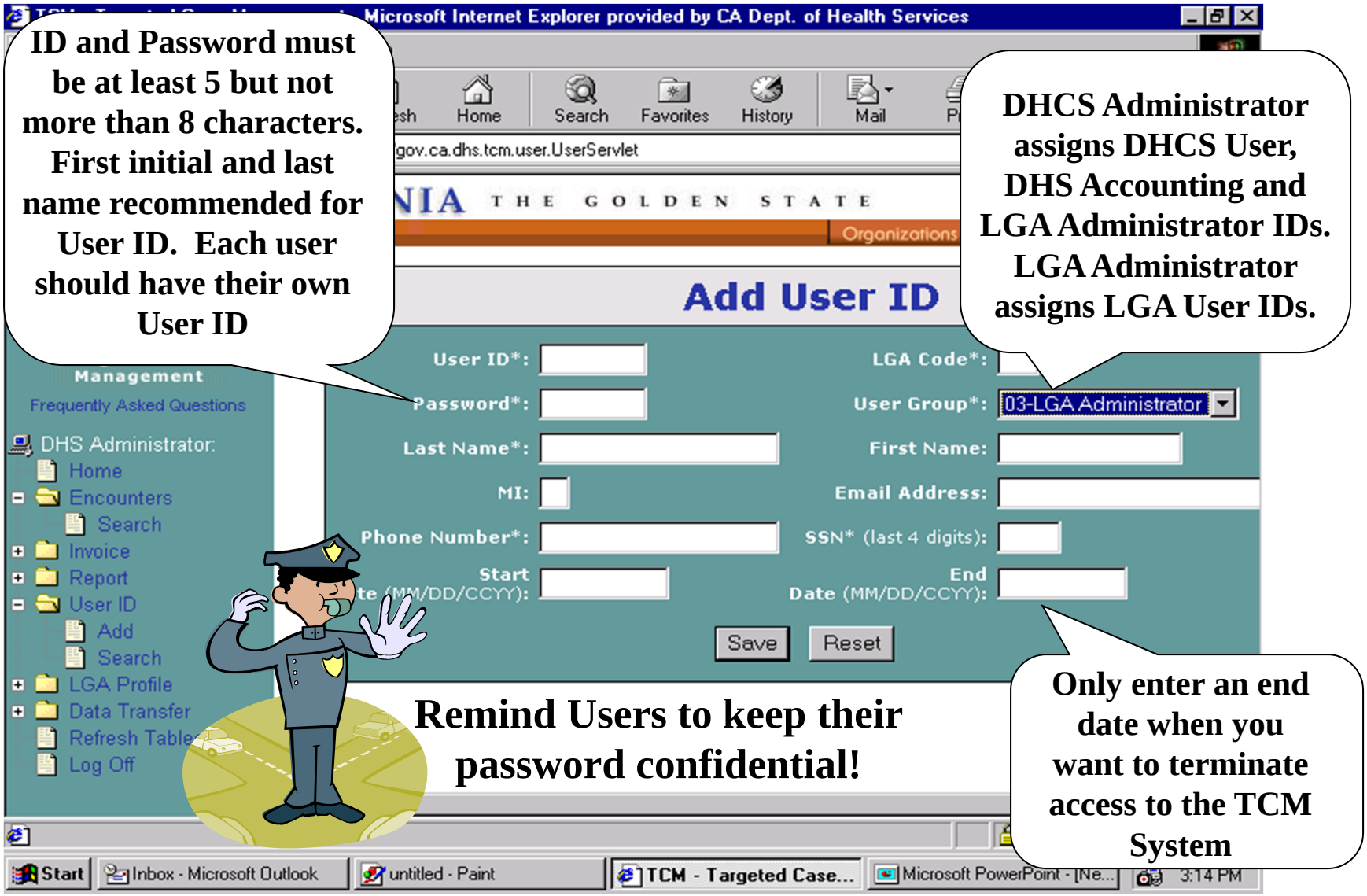
Things to remember when assigning User IDs

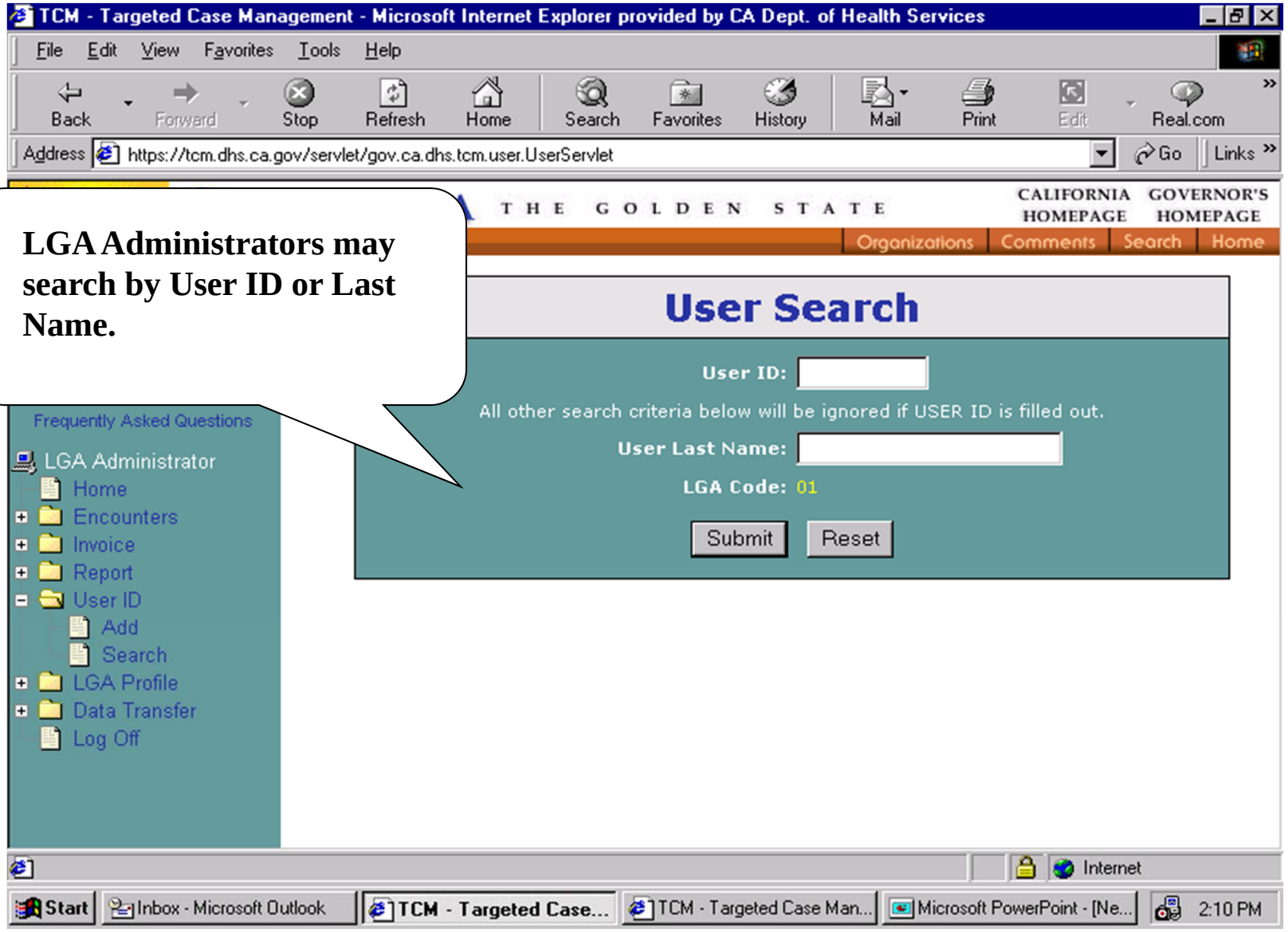


CHECKLIST

- Must have a signed "TCM System Request for User ID" on file with the LGA or DHCS Administrator.
- Consider what functions the individual will be performing in determining which user group to assign the individual to. (For example, an LGA User can add encounters [manually or by uploading an electronic file] but cannot create an invoice.)
- User IDs and passwords must be unique (a minimum of 5 and maximum of 8 characters).
- To terminate access, end date the individual's ID.
- When assigning access, call the individual, confirm you are talking to the correct person by verifying the last 4 digits of their SSN and arrange for their password when assigning their ID.

TCM - Targeted Case Management - Microsoft Internet Explorer provided by CA Dept. of Health Services
File Edit View Favorites Tools Help
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Real.com
Address https://tcm.dhs.ca.gov/servlet/gov.ca.dhs.tcm.user.UserServlet
Go Links
CALIFORNIA THE GOLDEN STATE
CALIFORNIA HOMEPAGE
GOVERNOR'S HOMEPAGE
Organizations Comments Search Home
Targeted Case Management
Frequently Asked Questions
DHS User:
Home
Encounters
Invoice
Report
LGA Profile
TCM System
Welcome to the Targeted Case Management System
WARNING:
All information entered into and received from the TCM System is confidential Medi-Cal information.
See Welfare & Institutions Code, Section 14100.2.
Click Here to Change Your Password
All Users can change their own passwords.
California Department of Health Services
Internet
Start
Inbox - Microsoft Outlook
TCM - Targeted Case Man...
TCM - Targeted Case...
Microsoft PowerPoint - [Ne...
2:23 PM


ID and Password must be at least 5 but not more than 8 characters. First initial and last name recommended for User ID. Each user should have their own User ID
DHCS Administrator assigns DHCS User, DHS Accounting and LGA Administrator IDs. LGA Administrator assigns LGA User IDs.
Microsoft Internet Explorer provided by CA Dept. of Health Services
Home
Search
Favorites
History
Mail
gov.ca.dhs.tcm.user.UserServlet
THE GOLDEN STATE
Organizations
Add User ID
Management
Frequently Asked Questions
DHS Administrator:
Home
Encounters
Search
Invoice
Report
User ID
Add
Search
LGA Profile
Data Transfer
Refresh Table
Log Off
User ID*:
LGA Code*:
Password*:
User Group*:
03-LGA Administrator
Last Name*:
First Name:
MI:
Email Address:
Phone Number*:
SSN* (last 4 digits):
Start Date (MM/DD/CCYY):
End Date (MM/DD/CCYY):
Save
Reset
Remind Users to keep their password confidential!
Only enter an end date when you want to terminate access to the TCM System
Start
Inbox - Microsoft Outlook
untitled - Paint
TCM - Targeted Case...
Microsoft PowerPoint - [Ne...
3:14 PM



Click on your browser "BACK" button to return to the web page.

Prepared by DHCS
(Rev. 3/02)