



DHCS Behavioral Health Forum Data Forum

**July 21, 2014
2:30 to 4:00 p.m.**

Agenda

- I. Welcome and Introductions
 - II. Data Forum Documents
 - III. Announcements and Project Updates
 - a. Stakeholder Engagement
 - b. UCLA Integrated Substance Abuse Program Interagency Agreement for Data Analysis
 - a. Data Collection Coordination Efforts
 - b. Performance and Outcomes System (POS)
 - IV. Stakeholder Discussion
 - V. Next Steps
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Behavioral Health Forum Leads

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KEY FORUM DOCUMENTS



Revised Stakeholder Issues Grid

- DHCS reviewed stakeholder feedback and made revisions to the grid structure:
 - Removed duplication and consolidated issues
 - Separated distinct issues that were grouped under a single heading
 - Added category themes to each issue
 - Moved issues to appropriate Forum, if indicated
 - Created a “Fiscal” Forum
- DHCS prioritized issues and converted the issues grid into Forum Charters for the current Fiscal Year (2014/2015)



Prioritization of Issues

- DHCS identified critical areas to be addressed during this fiscal year's Behavioral Health Forum (FY2014/2015)
- FY 14/15 priorities have been included on Forum Charters
- Other issues will be prioritized as needed



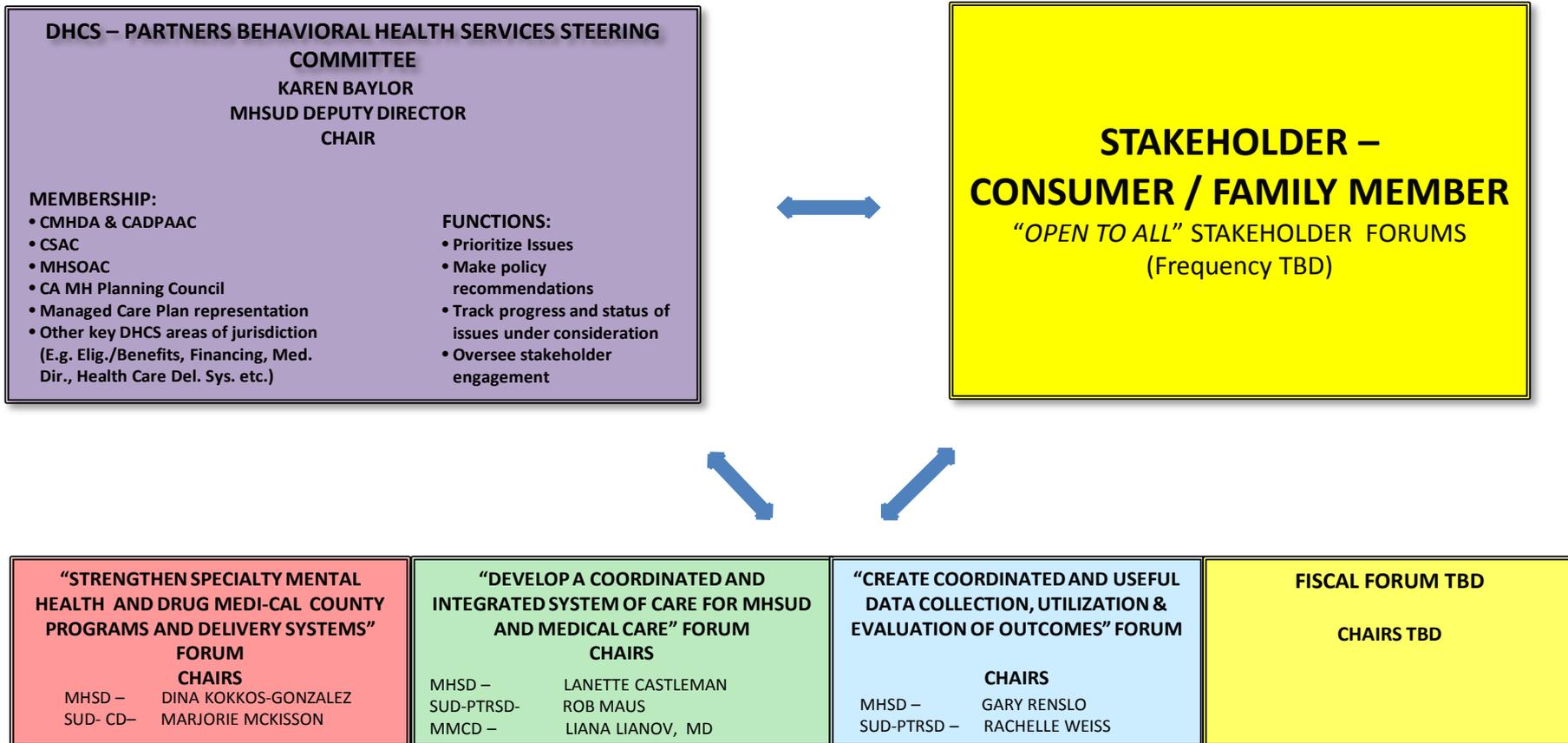
Prioritization Criteria

- Improves access and/or quality of services for a large group of beneficiaries
- Promotes effectiveness and/or efficiency of services (without impacting outcomes in a negative way)
- Assures or promotes judicious use of funds/resources
- Aligns with DHCS Strategic Plan, Quality Strategy, and Prevention Strategy
- Required by state or federal laws and regulations



FORUM CHARTER





- Recommend prioritization of issues and work plan tasks
- Recommend policy and program actions
- Invite participation from other DHCS as well as other areas of jurisdiction (e.g. Managed Care, Benefits, Office of the Medical Director etc.)
- Invite Steering Committee members and/or stakeholders to meetings and/or solicit review and comment as needed
- Invite Legislative staff to meetings and/or solicit review and comment
- Report out as needed (internally and externally)



DHCS BH Forum

Organizational Structure (cont'd)

“CREATE COORDINATED AND USEFUL DATA COLLECTION, UTILIZATION & EVALUATION OF OUTCOMES” FORUM (a.k.a. “Data”)

- This Forum will focus on developing and utilizing meaningful measures for performance/outcomes evaluation.
- Goal is to use appropriate and standard information to promote excellence in care and improve outcomes.
- This Forum will interact with red (strengthening), green (integration) and yellow (fiscal) due to overlaps in particular areas.
 - This Forum was set forth in the Business Plan, but we may learn in the coming months that this may be more appropriately embedded into the red (strengthening), green (integration) or yellow (fiscal). Forums since outcomes are integral to many of their identified issues.



Background and Purpose

- The Data Forum will specifically address key areas related to improving and coordinating the systems and infrastructure necessary to strengthen data quality, as well as the utilization and evaluation of data for improved program performance and service-recipient outcomes.



Objectives

- Identify data collection efforts across service systems
- Streamline data reporting requirements, data systems, and data collection
- Identify appropriate program performance and service-recipient outcome measures to improve quality of care in the public behavioral health system



Objectives (cont)

- Ensure the development of a comprehensive, coordinated data-driven measurement system that supports evaluation, accountability and continuous quality improvement



FY14/15 Priority Areas

- Data Collection, Coordination
 - Quality Improvement / Performance Outcome Systems (POS)
 - Data Sharing
 - Electronic Health Records
 - Data Systems
 - Outcomes Reporting
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ANNOUNCEMENTS AND PROJECT UPDATES



Announcements and Project Updates

- **Stakeholder Engagement**

- Established Data Forum to engage stakeholders
- Considering smaller focused workgroups/committees to assist with development of policy and practices related to data and uses of data
- Next steps: establish a taskforce to help develop a strategy and set the stage for implementation of more coordinated data collection and evaluation
- Current POS efforts present possible infrastructure to broaden inclusion of SUD
- Seek stakeholder input to improve DHCS website to facilitate access, education and involvement of stakeholders



Announcements and Project Updates

- **UCLA Integrated Substance Abuse Program Interagency Agreement for Data Analysis**
 - Interagency Agreement between SUD-PTRSD and UCLA-ISAP
 - UCLA-ISAP will analyze various data to address several questions:
 - Degree to which MC enrollees receive SUD services at predicted rates (Issue #10)
 - Examine changes in service integration between MH and SUD services within expansion population compared to existing MC population
 - Portion of participants receiving both MH and SUD services annually (Issue #15)



Announcements and Project Updates

- UCLA Integrated Substance Abuse Program Interagency Agreement for Data Analysis (cont.)
 - Portion of participants that are high cost users, thus require care coordination or other similar interventions (Issue #15)
 - Portion of participants who receive a service encounter following screening
 - Issue grid #15; bullets 3 – 5
- June 2015 expect report and recommendations from UCLA-ISAP; this will inform and design future analysis related to questions asked



Announcements and Project Updates

- **Data Collection Coordination Efforts**

- Improve and coordinate data collection by creating streamlined systems to reduce redundancies in administration and reporting while improving data quality
- High priority to strengthen data infrastructure to support client and service outcomes measurement and evaluation
 - Analysis of existing data requirements to coordinate MH and SUD data collection and reporting as part of DHCS
 - Existing POS efforts for children and youth receiving specialty services and MH evaluation overseen by MHSOAC are accelerating need for improved and coordinated data collection



Announcements and Project Updates

- **Data Collection Coordination Efforts** (cont.)
 - MH, SUD, and IT divisions are collaborating to document existing data collection systems and requirements to identify areas for coordination and develop a plan for data coordination
 - DHCS and MHSOAC meet to plan for data strengthening through coordinated data system improvement efforts
 - Working on a Statement of Work to hire business analyst consultant to develop the requirements for data strengthening for various outcomes and evaluation efforts; both internal and external requirements
 - Expect report by February 2015



Announcements and Project Updates

- Performance and Outcomes System (POS)
 - Priority to develop a system with outcomes that support continuous QI. Improve program performance, client care and improve client outcomes
 - Enacted July 1, 2012 - Welfare and Institutions Code Section 14707.5 (SB1009), amended June 2013 (AB82) required Department to develop a performance and outcomes system for MC Specialty MH Services for children and youth and improve continuum of care between MCP and MHP
 - POS brings together multiple sources to better understand results of MC SMHS provided to children and youth



Announcements and Project Updates

- Performance and Outcomes System (POS) (cont.)
 - Profound need and strong demand for reporting “dashboard” to monitor several care domains and demographics
 - Since the release of the System Plan¹ in November 2013 and the System Implementation Plan² in January 2014, DHCS has made progress in the following areas in Data Review, Performance Outcome Measures and Coordination for Consistency of Reporting



Announcements and Project Updates

- Performance and Outcomes System (POS) (cont.)
 - Objectives for POS FY 2014-15
 - Plan to hire 4 positions to support POS implementation starting July 2014 (2 RPS III / SPA and 2 HPS II/ Consulting Psychologist)
 - Initiate evaluation of methods to identify assessment measures to evaluate child/youth functioning
 - Create data QI processes with counties
 - Establish the POS methodology and draft the POS protocol



Announcements and Project Updates

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 - Initiate evaluation of methods to identify assessment measures to evaluate child/youth functioning
 - Create data QI processes with counties
 - Establish the POS methodology and draft the POS protocol
 - Provide initial POS reports to public on DHCS website
 - Initiate planning for continuous QI efforts based on POS reports
 - Deliver updated POS Plan and System implementation Plan to Legislature on October 1, 2014 and January 10, 2015, respectively
 - Coordinate performance outcome measures and reporting with other efforts, such as Katie A.



STAKEHOLDER DISCUSSION



NEXT STEPS



Future Meeting Dates

Please mark your calendars as the Behavioral Health Forums will next be meeting:

- October 2, 2014
- January 9, 2015
- April 2, 2015



Contact Information

Behavioral Health Forum Stakeholder Website:

<http://www.dhcs.ca.gov/provgovpart/Pages/MH-SUD-UpcomingMeetings.aspx>

*Please e-mail questions,
comments or concerns to:*

MHSUDStakeholderInput@dhcs.ca.gov

