

ODS Waiver SUD Treatment Documentation

A high level overview of DMC-Organized Delivery System (ODS) Waiver documentation requirements



Overview

- Expanded Service Delivery
- Definition of LPHA
- Intake
- Physical Examination
- Diagnosis
- Medical Necessity
- Treatment Planning
- Progress Notes
- Discharge





Expanded Service Delivery

- Case Management
- Telephone
- Telehealth
- Physician Consultation
- •All methods utilized must be documented by whomever provided the service under their scope of practice



Licensed Practitioner of the Healing Arts (LPHA)*

LPHAs include:

- Physician
- Nurse Practitioner
- Physician Assistant
- Registered Nurse
- Registered Pharmacist
- Licensed Clinical Psychologist
- Licensed Clinical Social Worker
- Licensed Professional Clinical Counselor
- Licensed Marriage and Family Therapists
- License Eligible Practitioner working under the supervision of licensed clinicians

* Intergovernmental Agreement, (III. Program Specifications, A.1.i.a.)



Beneficiary Admission

Who can Document?

- ✓ LPHA
- Counselor (certified or registered by certifying organizations)

Timeframe

As needed

- All referrals made by the provider staff shall be documented in the beneficiary record.
- If deemed medically appropriate, document urinalysis results in the beneficiary's file.





Intake

Who can Document?

- ✓ LPHA
- Counselor

Timeframe

Due within thirty (30) calendar days from the beneficiary's admission to treatment.

- Drug/Alcohol History
- Medical History
- Family History
- Psychiatric/Psychological History
- Social/recreational History
- Financial Status/History
- Educational History
- Employment History
- Criminal History, Legal Status
- Previous SUD Treatment History
- American Society of Addiction Medicine (ASAM) Criteria



Physical Examinations

Who can document?

- ✓ Physician
- ✓ Registered nurse practitioner
- Physician's assistant (physician extenders)

Timeframe

Within thirty (30) calendar days of the beneficiary's admission to treatment date

- Copy of physical examination completed within prior 12 months in beneficiary record, OR
- The beneficiary's initial and updated treatment plans include a goal to obtain a physical examination, until this goal has been met.





Diagnosis

Who can document?

- ✓ Medical director
 - / LPHA

Timeframe

Within 30 calendar days from admission to treatment

- Basis of diagnosis must be based on DSM 5 criteria
- Documented separately from the treatment plan



Medical Necessity

22 CCR § 51303

SUD Treatment Services that are reasonable and necessary to:

- Protect life
- Prevent significant illness or significant disability
- Alleviate severe pain through the diagnosis or treatment of a disease, illness or injury

42 CFR § 438.210(a)(4)

Place appropriate limits on a service -

On the basis of criteria applied under the State plan, such as medical necessity; or

For the purpose of utilization control, provided that –

- The services furnished can reasonably achieve their purpose
- Must ensure that the services are sufficient in amount, duration or scope to reasonably achieve the purpose for which the services are furnished.



Medical Necessity – Cont.

Who Can Document?

- ✓ Medical Director
- 🗸 LPHA

Timeframe

Within 30 days from admission to treatment

- The medical director or LPHA evaluated the beneficiary's assessment and intake information.
- If the beneficiary's assessment and intake information is completed by a counselor, the medical director or LPHA shall also document they met with the counselor through a faceto-face or telehealth review to establish a beneficiary meets medical necessity criteria.
- Substance Use Disorder Diagnosis based on the DSM
- Identification of level of care based on ASAM



Treatment Planning

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

Within 30 days from admission to treatment

- Statement of problems
- Goals
 - Physical exam, if needed
 - Goal of obtaining treatment for an identified significant medical illness
- Action steps
- Target dates
- Type & frequency of counseling/services
- Diagnosis
- Assignment of primary therapist or counselor



Progress Notes

Specific to outpatient services, Naltrexone treatment services, and recovery

<u>services</u>

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

Within seven calendar days of the counseling session

- The topic of the session
- A description of the beneficiary's progress towards treatment plan goals
- Date of each treatment service
- Start and end time of each treatment service
- Typed or legibly printed name of LPHA or counselor, signature and date progress noted was documented
 - <u>Adjacent</u> to each other
- Must identify if service was in-person, by telephone, or telehealth
- Must document <u>location</u> of service and how <u>confidentiality</u> was ensured if in community



Progress Notes Cont...

Specific to <u>intensive outpatient treatment</u>, and <u>residential treatment</u> <u>services</u>

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

Within the following calendar week

What must be documented?

>At a minimum, one per calendar week

- A description of the beneficiary's progress towards treatment plan goals
- ➢ Record of beneficiary attendance

≻Date

Start and end time of each treatment service

➤Topic of session

- Printed or typed & signed name of LPHA or counselor
 - Adjacent to each other
- Must identify if service was in-person, by telephone, or telehealth
- Must document <u>location</u> of service and how <u>confidentiality</u> was ensured if in community



Progress Notes Cont...

Specific to case management services

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

Within seven calendar days of the service

- ➢ Beneficiary's name
- ➢Purpose of the service
- A description of how the service relates to the beneficiary's treatment plan
- ►Date
- Start and end time of each service
- Printed or typed & signed name of LPHA or counselor
 - Adjacent to each other
- Must identify if service was in-person, by telephone, or telehealth
- Must document <u>location</u> of service and how <u>confidentiality</u> was ensured if in community



Progress Notes Cont...

Specific to <u>physician consultation services</u>, <u>additional medication assisted</u> <u>treatment</u>, and <u>withdrawal management</u>

Who can document?

- ✓ Medical Director
- 🗸 lpha

Timeframe

Within seven calendar days of the service

What must be documented?

- ➢ Beneficiary's name
- ➤The purpose of the service
- Description of how the service relates to the beneficiary's treatment plan
- Date, start and end times of each service
- Printed or typed & signed name of Medical Director or LPHA
 - Adjacent to each other

- Must identify if service was in-person, by telephone, or telehealth



Continuing Services

Who can document?

✓ Medical Director

✓ LPHA

Timeframe

No sooner than 5 months and no later than 6 months

What should be documented?

- Review of the following:
 - Beneficiary's personal, medical, substance use history
 - Most recent physical exam
 - Progress notes & treatment plan goals
 - <u>LPHA's</u>/counselor's recommendation
 - Beneficiary's prognosis



Discharge Planning

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

- Within 30 days of last face-to-face service
- During last face-to-face, LPHA/counselor and beneficiary sign and date plan

- ➤List of relapse triggers
- Plan for avoiding relapse when faced with triggers
- ➤Support plan
 - People
 - Organizations
- A copy must be provided to beneficiary
 - Must be <u>documented</u>



Discharge Summary

Who can document?

- ✓ LPHA
- ✓ Counselor

Timeframe

Within 30 days of last faceto-face

- Unexpected lapse in treatment services for 30+ days
 - Duration of the treatment episode
 - Reason for discharge
 - Narrative summary of the <u>treatment</u> <u>episode</u>
 - Prognosis



QUESTIONS?







Questions

An email account dedicated to external and internal stakeholders asking questions about the DMC-ODS Waiver. Contact address -

DMCODSWAIVER@dhcs.ca.gov