Riverside County Regional

Medical Center

Delivery System Reform

Incentive Payments (DSRIP) Plan

Year-End Report on DY6 Achievements

May 12, 2011

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

* DPH SYSTEM:	Riverside County Regional Medical Center
* REPORTING YEAR:	DY 6
* DATE OF SUBMISSION:	5/12/2011

Total Payment Amount

This table sums the eligible incentive funding amounts. Please see the following pages for the specifics.
* Instructions for DPH systems: Please input the DPH System Name, Reporting DY & Date. Everything else on this tab will automatically populate.

Category 1 Projects - Incentive Funding Amounts	
Expand Primary Care Capacity	$
Increase Training of Primary Care Workforce	$
Implement and Utilize Disease Management Registry Functionality	$
Enhance Interpretation Services and Culturally Competent Care	
Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities	
Enhance Urgent Medical Advice	
Introduce Telemedicine	
Enhance Coding and Documentation for Quality Data	
Develop Risk Stratification Capabilities/Functionalities	
Expand Capacity to Provide Specialty Care Access in the Primary Care Setting	
Expand Specialty Care Capacity	$
Enhance Performance Improvement and Reporting Capacity	
TOTAL CATEGORY 1 INCENTIVE PAYMENT:	$
Category 2 Projects	
Expand Medical Homes	$
Expand Chronic Care Management Models	$
Redesign Primary Care	$
Redesign to Improve Patient Experience	$
Redesign for Cost Containment	
Integrate Physical and Behavioral Health Care	
Increase Specialty Care Access/Redesign Referral Process	$
Establish/Expand a Patient Care Navigation Program	
Apply Process Improvement Methodology to Improve Quality/Efficiency	
Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation	
Use Palliative Care Programs	
Conduct Medication Management	
Implement/Expand Care Transitions Programs	
Implement Real-Time Hospital-Acquired Infections (HAIs) System	
TOTAL CATEGORY 2 INCENTIVE PAYMENT:	$
Category 3 Domains	
Patient/Care Giver Experience (required)	
Care Coordination (required)	
Preventive Health (required)	
At-Risk Populations (required)	
TOTAL CATEGORY 3 INCENTIVE PAYMENT:	$
Category 4 Interventions	
Severe Sepsis Detection and Management (required)	$
Central Line Associated Blood Stream Infection Prevention (required)	$
Surgical Site Infection Prevention	$
Hospital-Acquired Pressure Ulcer Prevention	
Stroke Management	$
Venous Thromboembolism (VTE) Prevention and Treatment	
Falls with Injury Prevention	
TOTAL CATEGORY 4 INCENTIVE PAYMENT:	$
TOTAL INCENTIVE PAYMENT	$

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011
Year-End Narrative

This narrative summarizes the DSRIP activities performed in the reporting demonstration year.
* Instructions for DPH systems: Please complete the narrative for year-end reports. The narrative must include a description of progress made, lessons learned, challenges faced, other pertinent findings and participation in shared learning.

Summary of Demonstration Year Activities

During DY 6, Riverside County Regional Medical Center (RCRMC) made notable progress towards expanding primary care capacity to better serve patients, planning for the implementation of the medical home model, developing a more comprehensive diabetes management program, and enhancing patient safety. Listed below are some of the major milestones that were achieved:

1) A plan was developed that outlines how expansion of the Family Care Clinic from 16-32 rooms will support implementation of the medical home model, including patient empanelment and redesign of staff roles and patient flow processes for enhanced efficiencies.

2) Criteria for patient assignment to a medical home were developed. In addition, a medical home pilot project was implemented in the Family Care Clinic where over 340 patients were empaneled with a primary care physician that will result in enhanced continuity and coordination of care.

3) Two new sites were added to the community/school-based clinics program to expand patient access to primary care services in underserved communities in Riverside County.

4) A pharmacist was added to the multidisciplinary provider team in the Diabetes Management Clinic to provide individualized support to patients and to adjust medications as necessary per established protocols.

5) Plans were created to implement an outpatient diabetes medication titration program and a perioperative glucose control program.

6) A pilot program was implemented in the Diabetes Management Clinic where health care providers contacted 68 high risk diabetic patients between clinic visits by telephone to provide additional support and counseling.

7) Diabetic patients adopting a self-management goal increased from 10% to 22%.

8) A clinical pharmacist was added to the multidisciplinary Rapid Response Team to increase compliance with the Sepsis Resuscitation Bundle, thereby improving severe sepsis detection and management to improve patient outcomes.

9) Training sessions were conducted with hospital staff to sustain the hospital's 99% compliance with the Central Line Insertion Practices (CLIP) Bundle to decrease the risk of central line-associated bloodstream infections.

In terms of challenges, RCRMC is facing the issue of having sufficient capacity to meet the increasing patient demand for health care services. The sluggish economy continues to adversely impact Riverside County, resulting in an unemployment rate of 14%. As a result, there is steady growth in the number of uninsured individuals seeking timely access to medical care. In addition, as RCRMC seeks to expand primary care services and capacity, it is faced with the challenge of having a sufficient number of primary care physicians to meet patient need. Numerous studies have documented the fact that Riverside County has a significantly lower primary care physician to population ratio than both statewide and national averages. Another challenge involves the introduction of a significant shift in the way patient care is delivered, as demonstrated by the goal of transitioning to a medical home model of care. Staff must learn to think about new ways of delivering care in a high patient volume environment and must adapt to new roles and responsibilities. Such change can create anxiety and resistance to the new model of care. This challenge is being addressed through staff education and training.

Regarding lessons learned, it has become apparent that plan development for new initiatives, e.g., outpatient diabetic medication titration program, is a process requiring significant collaboration among staff from different disciplines. Implementation of new processes requires effective communication about their rationale and benefits so physicians and staff as well as administrative and physician leadership support the initiative. Provider and staff training is a critical component for implementing change. We have realized that additional time needs to be allocated for staff training. Providing continuous feedback to those involved in the new processes is necessary to reinforce positive response to the changes. The importance of having physician champions to support critical hospital initiatives has been essential to project implementation, including expanding chronic disease management into a broad spectrum of services. The physician champions' clinical expertise and ability to actively engage their peers to support these important projects has been invaluable.

Summary of DPH System's Participation in Shared Learning

In February 2011 RCRMC's senior physician leadership and Infection Control Officer conducted a presentation at the Southern California Patient Safety Collaborative (SCPSC) on RCRMC's infection prevention practices to reduce surgical infection rates. The SCPSC, in which over 100 hospitals participate, provides a forum for peer-to-peer learning, networking, and sharing of best practices to improve patient safety and clinical outcomes.

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

Category 1 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.
* *Instructions for DPH systems: Do not complete, this tab will automatically populate.*
☐ The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.
☐ The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.
☐ The red boxes indicate Total Sums.

Category 1 Projects	
Expand Primary Care Capacity	
Process Milestone: _____ Create a plan that outlines how the expanded space in the Family Care Clinic will be used.	Yes
Achievement Value	1.00
Process Milestone: _____ Hire one primary care provider to support primary clinic expansion.	Yes
Achievement Value	1.00
Process Milestone: _____ Expand the community/school-based clinics program by adding two new sites.	Yes
Achievement Value	1.00
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
DY Total Computable Incentive Amount:	$ 6,610,125
Total Sum of Achievement Values:	3.00
Total Number of Milestones:	3.00
Achievement Value Percentage:	100%
Eligible Incentive Funding Amount:	$ 6,610,125
Incentive Funding Already Received in DY:	$ 6,610,125
Incentive Payment Amount:	$ -

DSRIP Semi-Annual Reporting Form

Category 1 Summary Page
Increase Training of Primary Care Workforce

Process Milestone: _____ Expand primary care residency training program by designating one additional primary care faculty member/preceptor.

	Yes

Achievement Value

1.00

Process Milestone: _____

N/A

Achievement Value

Process Milestone: _____

N/A

Achievement Value

Process Milestone: _____

N/A

Achievement Value

Process Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

DY Total Computable Incentive Amount:

$	6,610,125

Total Sum of Achievement Values:

1.00

Total Number of Milestones:

1.00

Achievement Value Percentage:

100%

Eligible Incentive Funding Amount:

$	6,610,125

Incentive Funding Already Received in DY:

$	6,610,125

Incentive Payment Amount:

$

Category 1 Summary Page
Implement and Utilize Disease Management Registry Functionality

Process Milestone: _____ Train at least one additional staff member on populating and/or using the diabetes registry.

	Yes

Achievement Value

	1.00

Process Milestone: _____ At least 50% of all known diabetic patients are entered in the registry.

	54%

Achievement Value

	1.00

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

DY Total Computable Incentive Amount:

$	6,610,125

Total Sum of Achievement Values:

	2.00

Total Number of Milestones:

	2.00

Achievement Value Percentage:

	100%

Eligible Incentive Funding Amount:

$	6,610,125

Incentive Funding Already Received in DY:

$	6,610,125

Incentive Payment Amount:

$	

Category 1 Summary Page
Expand Specialty Care Capacity

Process Milestone: _____ Designate nurse practitioner to work in the CHF Clinic.   Yes

     Achievement Value   1.00

Process Milestone: _____   N/A

     Achievement Value

Process Milestone: _____   N/A

     Achievement Value

Process Milestone: _____   N/A

     Achievement Value

Process Milestone: _____   N/A

     Achievement Value

Improvement Milestone: _____   N/A

     Achievement Value

Improvement Milestone: _____   N/A

     Achievement Value

Improvement Milestone: _____   N/A

     Achievement Value

Improvement Milestone: _____   N/A

     Achievement Value

Improvement Milestone: _____   N/A

     Achievement Value

DY Total Computable Incentive Amount: $ 6,610,125

Total Sum of Achievement Values: 1.00

Total Number of Milestones: 1.00

Achievement Value Percentage: 100%

Eligible Incentive Funding Amount: $ 6,610,125

Incentive Funding Already Received in DY: $ 6,610,125

Incentive Payment Amount: $ ▓▓▓▓▓

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

Category 2 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.
Instructions for DPH systems: Do not complete, this tab will automatically populate.

☐ The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.
☐ The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.
☐ The red boxes indicate Total Sums.

Category 2 Projects

Expand Medical Homes

Process Milestone: _____ Establish criteria for medical home assignment.	Yes
Achievement Value	1.00
Process Milestone: _____ Implement a pilot program in the Family Care Clinic where 300 eligible patients will be empaneled with a care team.	Yes
Achievement Value	1.00
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
DY Total Computable Incentive Amount:	$ 5,288,100
Total Sum of Achievement Values:	2.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	100%
Eligible Incentive Funding Amount:	$ 5,288,100
Incentive Funding Already Received in DY:	$ 5,288,100
Incentive Payment Amount:	$

Category 2 Summary Page

Expand Chronic Care Management Models

Process Milestone: _____ Create a plan to implement an outpatient diabetic medication titration program, supported by pharmacy.

Yes

Achievement Value

1.00

Process Milestone: _____ Create a plan to implement a peri-operative glucose control program.

Yes

Achievement Value

1.00

Process Milestone: _____ Designate a clinical pharmacist to join the multidisciplinary team providing care in the Diabetes Management Clinic.

Yes

Achievement Value

1.00

Process Milestone: _____ Improve the percentage of diabetic patients who select a self-management goal by 10% over baseline.

22%

Achievement Value

1.00

Process Milestone: _____ Implement a pilot program in the Diabetes Management Clinic to document interactions between diabetic patients and the health care team beyond one-to-one visits to include 50 telephone visits.

Yes

Achievement Value

1.00

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

Improvement Milestone: _____

N/A

Achievement Value

DY Total Computable Incentive Amount:

$ 5,288,100

Total Sum of Achievement Values:

5.00

Total Number of Milestones:

5.00

Achievement Value Percentage:

100%

Eligible Incentive Funding Amount:

$ 5,288,100

Incentive Funding Already Received in DY:

$ 5,288,100

Incentive Payment Amount:

$

Category 2 Summary Page

Redesign Primary Care

Process Milestone: _____ Designate relevant staff in the Family Care Clinic to support the primary care redesign process.

	Yes

Achievement Value

	1.00

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

DY Total Computable Incentive Amount:

	$ 5,288,100

Total Sum of Achievement Values:

	1.00

Total Number of Milestones:

	1.00

Achievement Value Percentage:

	100%

Eligible Incentive Funding Amount:

	$ 5,288,100

Incentive Funding Already Received in DY:

	$ 5,288,100

Incentive Payment Amount:

	$

Category 2 Summary Page

Redesign to Improve Patient Experience

Process Milestone: _____ Designate staff to support and coordinate the pilot patient experience initiative in the Family Care Clinic.

	Yes
Achievement Value	1.00
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Process Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	
Improvement Milestone: _____	N/A
Achievement Value	

DY Total Computable Incentive Amount:	$ 5,288,100
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	1.00
Achievement Value Percentage:	100%
Eligible Incentive Funding Amount:	$ 5,288,100
Incentive Funding Already Received in DY:	$ 5,288,100
Incentive Payment Amount:	$

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Category 2 Summary Page

Increase Specialty Care Access/Redesign Referral Process

Process Milestone: _____ Designate a work group to lead efforts to redesign the specialty
referral process to make it more efficient and responsive to patient
needs for specialty care.

	Yes

Achievement Value

	1.00

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Process Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value ·

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value

Improvement Milestone: _____

	N/A

Achievement Value·

Improvement Milestone: _____

	N/A

Achievement Value

DY Total Computable Incentive Amount:

	$ 5,288,100

Total Sum of Achievement Values:

	1.00

Total Number of Milestones:

	1.00

Achievement Value Percentage:

	100%

Eligible Incentive Funding Amount:

	$ 5,288,100

Incentive Funding Already Received in DY:

	$ 5,288,100

Incentive Payment Amount:

	$

Category 3 Summary Page

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☐ The red boxes indicate Total Sums.

Category 3 Domains	
Patient/Care Giver Experience (required)	
Undertake the necessary planning, redesign, translation, training and contract negotiations in order to implement CG-CAHPS in DY8 (DY7 only)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Getting Timely Appointments, Care, and Information" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "How Well Doctors Communicate With Patients" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Helpful, Courteous, and Respectful Office Staff" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Patients' Rating of the Doctor" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Shared Decisionmaking" theme to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	$ -
Incentive Payment Amount:	▓▓▓▓▓▓

Category 3 Summary Page

Care Coordination (required)

Report results of the Diabetes, short-term complications measure to the State (DY7-10) `N/A`

   Achievement Value `[          ]`

Report results of the Uncontrolled Diabetes measure to the State (DY7-10) `N/A`

   Achievement Value `[          ]`

Report results of the Congestive Heart Failure measure to the State (DY8-10) `N/A`

   Achievement Value `[          ]`

Report results of the Chronic Obstructive Pulmonary Disease measure
to the State (DY8-10) `N/A`

   Achievement Value `[          ]`

DY Total Computable Incentive Amount: `$          -`

Total Sum of Achievement Values: `[          -]`

Total Number of Milestones: `[          -]`

Achievement Value Percentage: `[          ]`

Eligible Incentive Funding Amount: `[          ]`

Incentive Funding Already Received in DY: `$          -`

Incentive Payment Amount: `████████████`

Preventive Health (required)

Report results of the Mammography Screening for Breast Cancer
measure to the State (DY7-10) `N/A`

   Achievement Value `[          ]`

Reports results of the Influenza Immunization measure to the State (DY7-10) `N/A`

   Achievement Value `[          ]`

Report results of the Child Weight Screening measure to the State (DY8-10) `N/A`

   Achievement Value `[          ]`

Report results of the Pediatrics Body Mass Index (BMI) measure to the State
(DY8-10) `N/A`

   Achievement Value `[          ]`

Report results of the Tobacco Cessation measure to the State (DY8-10) `N/A`

   Achievement Value `[          ]`

DY Total Computable Incentive Amount: `$          -`

Total Sum of Achievement Values: `[          -]`

Total Number of Milestones: `[          -]`

Achievement Value Percentage: `[          ]`

Eligible Incentive Funding Amount: `[          ]`

Incentive Funding Already Received in DY: `$          -`

Incentive Payment Amount: `████████████`

Category 3 Summary Page
At-Risk Populations (required)

Report results of the Diabetes Mellitus: Low Density Lipoprotein (LDL-C) Control (<100 mg/dl) measure to the State (DY7-10)   `N/A`

Achievement Value   `[        ]`

Report results of the Diabetes Mellitus: Hemoglobin A1c Control (<9%) measure to the State (DY7-10)   `N/A`

Achievement Value   `[        ]`

Report results of the 30-Day Congestive Heart Failure Readmission Rate measure to the State (DY8-10)   `N/A`

Achievement Value   `[        ]`

Report results of the Hypertension (HTN): Blood Pressure Control (<140/90 mmHg) measure to the State (DY8-10)   `N/A`

Achievement Value   `[        ]`

Report results of the Pediatrics Asthma Care measure to the State (DY8-10)   `N/A`

Achievement Value   `[        ]`

Report results of the Optimal Diabetes Care Composite to the State (DY8-10)   `N/A`

Achievement Value   `[        ]`

Report results of the Diabetes Composite to the State (DY8-10)   `N/A`

Achievement Value   `[        ]`

DY Total Computable Incentive Amount: `$        -`

Total Sum of Achievement Values: `[        -]`

Total Number of Milestones: `[        -]`

Achievement Value Percentage: `[        ]`

Eligible Incentive Funding Amount: `[        ]`

Incentive Funding Already Received in DY: `$        -`

Incentive Payment Amount: `[▓▓▓▓▓▓▓]`

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011
Category 4 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.
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Category 4 Interventions

Severe Sepsis Detection and Management *(required)*

Compliance with Sepsis Resuscitation bundle (%)	N/A
Achievement Value	
Sepis Mortality (%)	N/A
Achievement Value	
Optional Milestone: _____ Add pharmacist to the Rapid Response Team who will be responsible for monitoring compliance with the Sepsis Resuscitation Bundle.	Yes
Achievement Value	1.00
Optional Milestone: _____	N/A
Achievement Value	
Optional Milestone: _____	N/A
Achievement Value	
Optional Milestone: _____	N/A
Achievement Value	
Optional Milestone: _____	N/A
Achievement Value	
Optional Milestone: _____	N/A
Achievement Value	
DY Total Computable Incentive Amount:	$ 1,179,750
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	1.00
Achievement Value Percentage:	100%
Eligible Incentive Funding Amount:	$ 1,179,750
Incentive Funding Already Received in DY:	$ 1,179,750
Incentive Payment Amount:	$ -

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Category 4 Summary Page
Central Line Associated Blood Stream Infection Prevention *(required)*

Compliance with Central Line Insertion Practices (CLIP) (%) | N/A |

Achievement Value | |

Central Line Bloodstream Infection (Rate per 1,000 patient days) | N/A |

Achievement Value | |

Optional Milestone: _____ Develop training materials to be used at educational sessions to sustain staff compliance with the CLIP bundle and to decrease the risk of central line-associated bloodstream infection. | Yes |

Achievement Value | 1.00 |

Optional Milestone: _____ | N/A |

Achievement Value | |

Optional Milestone: _____ | N/A |

Achievement Value | |

Optional Milestone: _____ | N/A |

Achievement Value | |

Optional Milestone: _____ | N/A |

Achievement Value | |

Optional Milestone: _____ | N/A |

Achievement Value | |

DY Total Computable Incentive Amount: | $ 1,179,750.0 |

Total Sum of Achievement Values: | 1.00 |

Total Number of Milestones: | 1.00 |

Achievement Value Percentage: | 100% |

Eligible Incentive Funding Amount: | $ 1,179,750 |

Incentive Funding Already Received in DY: | $ 1,179,750 |

Incentive Payment Amount: | $ |

Category 4 Summary Page

Surgical Site Infection Prevention

Rate of surgical site infection for Class 1 and 2 wounds (%) | N/A

Achievement Value |

Optional Milestone: _____ Share information on RCRMC's surgical infection rate and infection prevention practices at the Southern California Patient Safety Collaborative. | Yes

Achievement Value | 1.00

Optional Milestone: _____ | N/A

Achievement Value |

Optional Milestone: _____ | N/A

Achievement Value |

Optional Milestone: _____ | N/A

Achievement Value |

Optional Milestone: _____ | N/A

Achievement Value |

Optional Milestone: _____ | N/A

Achievement Value |

DY Total Computable Incentive Amount: | $ 1,179,750

Total Sum of Achievement Values: | 1.00

Total Number of Milestones: | 1.00

Achievement Value Percentage: | 100%

Eligible Incentive Funding Amount: | $ 1,179,750

Incentive Funding Already Received in DY: | $ 1,179,750

Incentive Payment Amount: | $

Category 4 Summary Page

Stroke Management

Discharged on Antithrombotic Therapy

| N/A |

Achievement Value

| |

Anticoagulation Therapy for Atrial Fibrillation/Flutter

| N/A |

Achievement Value

| |

Thrombolytic Therapy

| N/A |

Achievement Value

| |

Antithrombotic Therapy by End of Hospital Day 2

| N/A |

Achievement Value

| |

Discharged on Statin Medication

| N/A |

Achievement Value

| |

Stroke Education

| N/A |

Achievement Value

| |

Assessed for Rehabilitation

| N/A |

Achievement Value

| |

Stroke mortality rate

| - |

Achievement Value

| |

Optional Milestone: _____ Identify the multidisciplinary team who will lead planning efforts for RCRMC to become a designated stroke center.

| Yes |

Achievement Value

| 1.00 |

Optional Milestone: _____

| N/A |

Achievement Value

| |

Optional Milestone: _____

| N/A |

Achievement Value

| |

Optional Milestone: _____

| N/A |

Achievement Value

| |

Optional Milestone: _____

| N/A |

Achievement Value

| |

Optional Milestone: _____

| N/A |

Achievement Value

| |

DY Total Computable Incentive Amount:

| $ 1,179,750 |

Total Sum of Achievement Values:

| 1.00 |

Total Number of Milestones:

| 1.00 |

Achievement Value Percentage:

| 100% |

Eligible Incentive Funding Amount:

| $ 1,179,750 |

Incentive Funding Already Received in DY:

| $ 1,179,750 |

Incentive Payment Amount:

| $ - |

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 1: Expand Primary Care Capacity

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
*| | The yellow boxes indicate where the DPH system should input data
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Expand Primary Care Capacity

DY Total Computable Incentive Amount: *| $ 6,610,125 |

Incentive Funding Already Received in DY: *| $6,610,125 |

Process Milestone: ____ Create a plan that outlines how the expanded space in the
                      Family Care Clinic will be used.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

The "Family Care Clinic Expansion Plan" was developed to outline how the clinic will function as a result of its expansion from 16 to 32 exam rooms. The plan contains a description of enhanced patient flow processes, including scheduling, registration, and patient check-in. It also discusses the use of provider team huddles at the start of each clinic day to anticipate the special needs of patients and the process for patient empanelment with provider teams. It provides a description of clinic staff roles and addresses the expansion of the clinic's hours of operation to increase patient access to services.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

Achievement Value | 1.00 |

Process Milestone: ____ Hire one primary care provider to support primary clinic expansion.
                      (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

With the expansion of the Family Care Clinic capacity, a Family Medicine physician was hired to join the provider team. The date of hire was 12/2/10 as documented by Human Resources.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

Achievement Value | 1.00 |

Category 1: Expand Primary Care Capacity

Process Milestone: _____ Expand the community/school-based clinics program by adding two new sites.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * N/A

Denominator (if absolute number, enter "1")   *

   Achievement   Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> The community/school-based clinics program, which currently has three sites, was expanded by two additional sites in February 2011. The new sites are Highgrove and Alternatives to Domestic Violence. Documentation of these new sites can be referenced on the program's monthly schedule.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * Yes

   Achievement Value   1.00

Process Milestone: _____
                 (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *

Denominator (if absolute number, enter "1")   *

   Achievement   N/A

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *

   Achievement Value

Process Milestone: _____
                 (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *

Denominator (if absolute number, enter "1")   *

   Achievement   N/A

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *

   Achievement Value

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 1: Increase Training of Primary Care Workforce

Below is the data reported for the DPH system.
* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).
*☐ The yellow boxes indicate where the DPH system should input data
▨ The black boxes indicate Milestones and will automatically populate and flow to summary sheets
▨ The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

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Increase Training of Primary Care Workforce

DY Total Computable Incentive Amount:	*| $ 6,610,125	
Incentive Funding Already Received in DY:	*| $6,610,125	

Process Milestone: ____ Expand primary care residency training program by designating one additional primary care faculty member/preceptor.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*| N/A	
Denominator (if absolute number, enter "1")	*|
Achievement	Yes
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*| Yes	

The Family Medicine physician was hired on 1/27/11 as documented by Human Resources. The physician is also listed on the hospital's faculty roster.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*| Yes	
Achievement Value	1.00

Process Milestone: _____
                     (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*|	
Denominator (if absolute number, enter "1")	*|	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*|	

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*|	
Achievement Value	

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 1: Implement and Utilize Disease Management Registry Functionality

Below is the data reported for the DPH system.
Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes',
please type in all of your DY milestones for the project below and report data in the indicated boxes (*).
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populate and flow to summary sheets

Implement and Utilize Disease Management Registry Functionality	
DY Total Computable Incentive Amount:	*$ 6,610,125
Incentive Funding Already Received in DY:	*$6,610,125

Process Milestone: _____ Train at least one additional staff member on populating and/or
using the diabetes registry.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*N/A
Denominator (if absolute number, enter "1")	*
Achievement	Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

> One Health Services Assistant was trained on the use of the Chronic Disease Electronic Management
> System (CDEMS) diabetes registry on 2/25/11. This training is documented on the
> Equipment/Skills/Knowledge Competency Worksheet which has been placed in the individual's Human
> Resources file. The competency checklist includes 15 different skills which are necessary to operate the
> CDEMS registry. As a result of the training, the individual was deemed competent in operating the registry by
> the qualified evaluator.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*Yes
Achievement Value	1.00

Process Milestone: _____ At least 50% of all known diabetic patients are entered in the registry.
(insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*910
Denominator (if absolute number, enter "1")	*1,682
Achievement	54%

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *

> Baseline information, pertaining to the timeperiod of 7/1/09 - 6/30/10, indicated that information on
> approximately 42% of identified diabetic patients (702/1,682) was captured in the registry.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*50%
Achievement Value	1.00

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 1: Expand Specialty Care Capacity

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes',
please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Expand Specialty Care Capacity

DY Total Computable Incentive Amount:	*| $ 6,610,125	
Incentive Funding Already Received in DY:	*| $6,610,125	

Process Milestone: _____ Designate nurse practitioner to work in the CHF Clinic.
(insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*	N/A	
Denominator (if absolute number, enter "1")	*		
Achievement		Yes	

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

> The nurse practitioner was hired on 2/10/11 as documented by Human Resources.   This individual will
> coordinate the care provided in the CHF clinic under the supervision of a cardiologist. The clinic is being
> designed to close the treatment gap patients are currently experiencing from the inpatient to outpatient
> settings. It will also serve to help standardize care processes.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*	Yes	
Achievement Value		1.00	

Process Milestone: _____
(insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*		
Denominator (if absolute number, enter "1")	*		
Achievement		N/A	

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| |

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*		
Achievement Value			

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: * Yes

Category 2: Expand Medical Homes

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Expand Medical Homes

DY Total Computable Incentive Amount: * $ 5,288,100

Incentive Funding Already Received in DY: * $5,288,100

Process Milestone: ____ Establish criteria for medical home assignment.
                            (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * N/A

Denominator (if absolute number, enter "1")   *

   Achievement   Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> Criteria for assigning patients to a medical home is included in the "Implementing the Medical Home for the Medicaid Coverage Expansion Program Plan." It states that patients who have had at least two visits to the Family Care Clinic within the last 12 months will be eligible for assignment. Patients will be assigned to the primary care provider with whom the patient has had the most visits. Additional guidelines are also included in the document.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * Yes

   Achievement Value   1.00

Process Milestone: ____ Implement a pilot program in the Family Care Clinic where 300 eligible
                            patients will be empaneled with a care team.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * N/A

Denominator (if absolute number, enter "1")   *

   Achievement   Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> The pilot project was conducted in the Family Care Clinic between December 2010 and February 2011. A total of 342 patients were assigned to a panel managed by a Family Medicine physician who will be responsible for coordinating all of their health care needs. The pilot also included process changes such as improved appointment scheduling to ensure patients see the same physician at their next clinic visit. In addition, a Health Services Assistant has been assigned to work with the Family Medicine physician to provide continuity of care and enhanced coordination and tracking of laboratory and diagnostic test results. A list of the patients who have been empaneld serves as documentation.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * Yes

   Achievement Value   1.00

DSRIP Semi-Annual Reporting Form

REPORTING ON THIS PROJECT: *| Yes |

Category 2: Expand Chronic Care Management Models

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Expand Chronic Care Management Models

DY Total Computable Incentive Amount: *| $ 5,288,100 |

Incentive Funding Already Received in DY: *| $5,288,100 |

Process Milestone: _____ Create a plan to implement an outpatient diabetic medication titration program, supported by pharmacy.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

   Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

A 26-page "Pharmacist-Managed Diabetes Treatment Program: Overview and Implementation Plan" has been created. As stated in the plan, the goal of the pharmacist-managed Diabetes Treatment Program is to work with the diabetic patient and primary care team to ensure optimal results from diabetes-related drug therapy. The plan includes a program workflow diagram and an implementation time line. It also includes detailed program protocols, including patients to be targeted, process by which the pharmacist will collaborate with physicians, and specific therapies to be used based on the patient's clinical condition.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

   Achievement Value | 1.00 |

Process Milestone: _____ Create a plan to implement a peri-operative glucose control program.
                              (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

   Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

A "Glycemic Control-Perioperative Model Implementation Plan" has been developed. The plan references retrospective data collected at RCRMC which revealed that many patients undergoing surgery have suboptimal glycemic control. The document outlines the role of the clinical pharmacist in the perioperative workflow process to address this issue. Specific responsibilities of the pharmacist are outlined during pre-surgery processes, the day of surgery, during surgery, and after surgery.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

   Achievement Value | 1.00 |

DSRIP Semi-Annual Reporting Form

Category 2: Expand Chronic Care Management Models

Process Milestone: _____ Designate a clinical pharmacist to join the multidisciplinary team providing care in the Diabetes Management Clinic.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* N/A
Denominator (if absolute number, enter "1")	*
Achievement	Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> Two clinical pharmacists have been designated to join the multidisciplinary team of providers in the Diabetes Management Clinic. A letter which identifies the pharmacists who have been assigned to the clinic serves as documentation.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

Process Milestone: _____ *Improve the percentage of diabetic patients who select a self-management goal by 10% over baseline.*

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* 198
Denominator (if absolute number, enter "1")	* 910
Achievement	22%

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> Approximately 22% of identified diabetics in the Family Care Clinic have selected a self-management goal. By comparison to baseline data (7/1/09-6/30/10), approximately 11% of diabetic patients (78/702) had selected a self-management goal.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Baseline + 10%
Achievement Value	1.00

Process Milestone: _____ Implement a pilot program in the Diabetes Management Clinic to document interactions between diabetic patients and the health care team beyond one-to-one visits to include 50 telephone visits.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* N/A
Denominator (if absolute number, enter "1")	*
Achievement	Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> A telephone visit pilot project was initiated in the Diabetes Management Clinic in December 2010 to supplement patients' clinic visits with the health care team. This "virtual visit" was initiated to encourage patient adherence to their treatment plan, improve glycemic control and overall care, and to address any questions or issues that may have resulted from their clinic visit. Between December 2010 and February 2011, a total of 68 telephone visits occurred. A telephone log documents these visits.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver – Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 2: Redesign Primary Care

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Redesign Primary Care

DY Total Computable Incentive Amount: *| $ 5,288,100 |

Incentive Funding Already Received in DY: *| $5,288,100 |

Process Milestone: ____ Designate relevant staff in the Family Care Clinic to support the
primary care redesign process.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

> Staff members have been identified to support the redesign process. They will participate in a training
> session on methods for redesigning clinic flow processes to improve efficiency. This training is a component
> of the California Safety Net Institute's Seamless Care Initiative in which RCRMC is an active participant.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

Achievement Value | 1.00 |

Process Milestone: _____
                        (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| |

Denominator (if absolute number, enter "1")   *| |

Achievement | N/A |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| |

>

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| |

Achievement Value | |

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes |

Category 2: Redesign to Improve Patient Experience

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Redesign to Improve Patient Experience

DY Total Computable Incentive Amount: *| $ 5,288,100 |

Incentive Funding Already Received in DY: *| $5,288,100 |

Process Milestone: _____ Designate staff to support and coordinate the pilot patient experience initiative in the Family Care Clinic.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| N/A |

Denominator (if absolute number, enter "1")   *| |

    Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| Yes |

> Staff have been designated to provide support to a Patient Experience Steering Committee that will be established to provide administrative direction and input to proposed patient experience improvements. The patient experience pilot program in the Family Care Clinic will address various issues including referrals for specialty care services, appointment scheduling, and the care coordination process.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| Yes |

    Achievement Value | 1.00 |

Process Milestone: _____
                        (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   *| |

Denominator (if absolute number, enter "1")   *| |

    Achievement | N/A |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: *| |

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *| |

    Achievement Value | |

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: * | Yes |

Category 2: Increase Specialty Care Access/Redesign Referral Process

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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Increase Specialty Care Access/Redesign Referral Process

DY Total Computable Incentive Amount: * | $ 5,288,100 |

Incentive Funding Already Received in DY: * | $5,288,100 |

Process Milestone: _____ Designate a work group to lead efforts to redesign the specialty referral process to make it more efficient and responsive to patient needs.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * | N/A |

Denominator (if absolute number, enter "1")   * | |

Achievement | Yes |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * | Yes |

> The work group that has been designated includes staff from RCRMC and the Riverside County Department of Public Health family health centers. The work group's first meeting was held in February 2011 to address various issues relating to the specialty care referral process.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * | Yes |

Achievement Value | 1.00 |

Process Milestone: _____
                 (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * | |

Denominator (if absolute number, enter "1")   * | |

Achievement | N/A |

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * | |

>

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * | |

Achievement Value | |

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

Category 4: Severe Sepsis Detection and Management *(required)*

Below is the data reported for the DPH system.
* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

* ☐ The yellow boxes indicate where the DPH system should input data
   ▓ The black boxes indicate Milestones and will automatically populate and flow to summary sheets
   ▓ The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Severe Sepsis Detection and Management		
DY Total Computable Incentive Amount:	*	\$ 1,179,750
Incentive Funding Already Received in DY:	*	\$ 1,179,750
Compliance with Sepsis Resuscitation bundle (%)		
Numerator	*	N/A
Denominator	*	
% Compliance		▓▓▓▓▓▓
DY Target (from the DPH system plan)	*	
Achievement Value		▓▓▓▓▓▓
Sepis Mortality (%)		
Numerator	*	N/A
Denominator	*	
% Mortality		▓▓▓▓▓▓
DY Target (from the DPH system plan)	*	
Achievement Value		▓▓▓▓▓▓

Optional Milestone: _____ Add pharmacist to the Rapid Response Team who will be responsible for monitoring compliance with the Sepsis Resuscitation Bundle.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*	N/A
Denominator (if absolute number, enter "1")	*	
Achievement		Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> On 2/3/11, pharmacist coverage was added to the Rapid Response Team on a 24-hour basis. The sepsis program's goal is to improve identification of patients with sepsis and to improve compliance with the sepsis bundle. It will be a pharmacist-facilitated model of care. A plan documents how the program is being implemented, including the hospital's sepsis policy and the Pharmacist Sepsis Checklist.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*	Yes
Achievement Value		1.00

Optional Milestone: _____
                   (insert milestone)

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*	

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
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   The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Central Line Associated Blood Stream Infection

DY Total Computable Incentive Amount:	* $ 1,179,750
Incentive Funding Already Received in DY:	* $ 1,179,750

Compliance with Central Line Insertion Practices (CLIP) (%)

Numerator	* N/A
Denominator	*
% Compliance	
DY Target (from the DPH system plan)	*
Achievement Value	

Central Line Bloodstream Infection (Rate per 1,000 patient days)

Numerator	* N/A
Denominator	*
Infection Rate	
DY Target (from the DPH system plan)	*
Achievement Value	

Optional Milestone: ____ Develop training materials to be used at educational sessions to sustain staff compliance with the CLIP bundle to decrease the risk of central line-associated bloodstream infections.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* N/A
Denominator (if absolute number, enter "1")	*
Achievement	Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

Training sessions for Central Line-Associated Bloodstream Infection Prevention have been conducted during February 2011. Documentation materials include the PowerPoint training presentation and a list of staff members who attended the sessions.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: * Yes

Category 4: Surgical Site Infection Prevention

Below is the data reported for the DPH system.
* *Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).*
* The yellow boxes indicate where the DPH system should input data
  The black boxes indicate Milestones and will automatically populate and flow to summary sheets
  The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Surgical Site Infection Prevention

DY Total Computable Incentive Amount: * $ 1,179,750

Incentive Funding Already Received in DY: * $ 1,179,750

Rate of surgical site infection for Class 1 and 2 wounds (%)

Numerator * N/A

Denominator *

% Infection Rate

DY Target (from the DPH system plan) *

Achievement Value

Optional Milestone: ____ Share information on RCRMC's surgical infection rate and infection prevention practices at the Southern California Patient Safety Collaborative.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) * N/A

Denominator (if absolute number, enter "1") *

Achievement Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

This presentation was made to the Southern California Patient Safety Collaborative on 2/15/11. A copy of the agenda listing the RCRMC staff conducting the presentation, plus the PowerPoint presentation documents the presentation made to this Collaborative.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * Yes

Achievement Value 100

DSRIP Semi-Annual Reporting Form

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)
DPH SYSTEM: Riverside County Regional Medical Center
REPORTING YEAR: DY 6
DATE OF SUBMISSION: 5/12/2011

REPORTING ON THIS PROJECT: *| Yes

Category 4: Stroke Management

Below is the data reported for the DPH system.
Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).
*| The yellow boxes indicate where the DPH system should input data
| The black boxes indicate Milestones and will automatically populate and flow to summary sheets
| The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Stroke Management	
DY Total Computable Incentive Amount:	*$ 1,179,750
Incentive Funding Already Received in DY:	*$ 1,179,750
Discharged on Antithrombotic Therapy	
Numerator	*N/A
Denominator	*
% Compliance	
DY Target (from the DPH system plan)	*
Achievement Value	
Anticoagulation Therapy for Atrial Fibrillation/Flutter	
Numerator	*N/A
Denominator	*
% Compliance	
DY Target (from the DPH system plan)	*
Achievement Value	
Thrombolytic Therapy	
Numerator	*N/A
Denominator	*
% Compliance	
DY Target (from the DPH system plan)	*
Achievement Value	
Antithrombotic Therapy by End of Hospital Day 2	
Numerator	*N/A
Denominator	*
% Compliance	
DY Target (from the DPH system plan)	*
Achievement Value	

Category 4: Stroke Management

Discharged on Statin Medication

Numerator   * N/A

Denominator   * [   ]

  % Compliance

DY Target (from the DPH system plan)   * [   ]

Achievement Value

Stroke Education

Numerator   * N/A

Denominator   * [   ]

  % Compliance

DY Target (from the DPH system plan)   * [   ]

Achievement Value

Assessed for Rehabilitation

Numerator   * N/A

Denominator   * [   ]

  % Compliance

DY Target (from the DPH system plan)   * [   ]

Achievement Value

Stroke mortality rate

Numerator   * [   ]

Denominator   * [   ]

  Mortality Rate

DY Target (from the DPH system plan)   * [   ]

Achievement Value

Optional Milestone: ____ Identify the multidisciplinary team who will lead planning efforts for RCRMC to become a designated stroke center.

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)   * N/A

Denominator (if absolute number, enter "1")   * [   ]

  Achievement   Yes

If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes

> The multidisciplinary team had their first meeting on 2/7/11. Committee minutes document this meeting. Members of the team represent departments including Administration, Neurology, Emergency Department, Nursing, Rehabilitation, Education, Laboratory, Quality Management, and Radiology.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   * Yes

Achievement Value   1.00