

State of California—Health and Human Services Agency Department of Health Care Services



EDMUND G. BROWN JR. GOVERNOR

### California Dual Eligibles Demonstration Beneficiary Enrollment and Notification Work Group Meeting # 6 Enrollment Materials and Notification Timelines

Thursday, June 21st, 2012 1:00 – 3:00 PM Via Phone

**Call-in Number:** To receive a unique call-in and pin numbers for the meeting go to link http://myaccount.maestroconference.com/conference/register/GDRA4NI2N56LXNRP If you need help registering, please call 916-287-3338.

# 1:00 pm to 1:10 pm Minutes and Feedback Received in the Last Meeting

Dan McCord, Chief, Health Care Options, DHCS

## 1:10 pm to 1:20 pm Work group goals and deliverables

The workgroup will discuss the previously developed workgroup goals and receive updates on what has been developed so far and what still needs to be accomplished. Including potential for continued stakeholder processes.

Peter Harbage, Harbage Consulting

Kevin Prindiville, Deputy Director, National Senior Citizens Law Center (NSCLC)

## 1:20 pm to 1:30 Presentation of Draft Enrollment Noticing Process

Dan McCord, DHCS

## 1:30 to 2:30 Draft Outreach Statement of Work

The work group will be presented with a draft scope of work for potential beneficiary and provider outreach contract. The work group will provide feedback to shape the type of outreach the department will be engaging in.

Peter Harbage

## 2:30 to 3:00 Consumer Reflections on the work group

In this section, beneficiaries will be invited to talk about consumer protections needed for the duals demonstration. All consumers will be invited to share their thoughts. Moderators Peter Harbage & Kevin Prindiville, NSCLC Lead Speaker: Ben Rockwell, Los Angeles Consumer