In Addition to the Message Center within PAVE Portal, the Following Resources are Available

- Clarification of Enrollment Requirements
- Explanation of Application Denial
- Medi-Cal Provider Enrollment Process
- Revalidation/Re-enrollment
- Status of Paper Application

- Drug Medi-Cal Related Issues
- Clarification of Drug Medi-Cal Enrollment Requirements
- Drug Medi-Cal Certification/Re-certification
- Drug Medi-Cal Application Status

- PAVE Technical Issues
- PAVE Internet Browser Compatibility
- PAVE Log-on
- System Navigation/Functionality
- Uploading/Accessing Documents

- Claims/Claim Denials
- Electronic Billing
- Enrollment Status of a Provider
- Out of State Provider Enrollment
- Recipient Eligibility
- Treatment Authorization Request (TAR)

PED Message Center
1 (916) 323 1945
Online Inquiry Form

DMC Message Center
1 (916) 323 1945
Select Option 6
DHCSDMCRecert@dhcs.ca.gov

PAVE Technical Support
1 (866) 252 1949

Medi-Cal Telephone Service Center
1 (800) 541 5555 within California
1 (916) 636 1200 outside California

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