

**In Addition to the Message Center within PAVE Portal, the Following Resources are Available**

**Provider Enrollment Directory**

<ul style="list-style-type: none"> <li>• Clarification of Enrollment Requirements</li> <li>• Explanation of Application Denial</li> <li>• Medi-Cal Provider Enrollment Process</li> <li>• Revalidation/Re-enrollment</li> <li>• Status of Paper Application</li> </ul>
<ul style="list-style-type: none"> <li>• Drug Medi-Cal Related Issues</li> <li>• Clarification of Drug Medi-Cal Enrollment Requirements</li> <li>• Drug Medi-Cal Certification/Re-certification</li> <li>• Drug Medi-Cal Application Status</li> </ul>
<ul style="list-style-type: none"> <li>• PAVE Technical Issues</li> <li>• PAVE Internet Browser Compatibility</li> <li>• PAVE Log-on</li> <li>• System Navigation/Functionality</li> <li>• Uploading/Accessing Documents</li> </ul>
<ul style="list-style-type: none"> <li>• Claims/Claim Denials</li> <li>• Electronic Billing</li> <li>• Enrollment Status of a Provider</li> <li>• Out of State Provider Enrollment</li> <li>• Recipient Eligibility</li> <li>• Treatment Authorization Request (TAR)</li> </ul>



<p><b>PED Message Center</b> 1 (916) 323 1945</p> <p>PEDCorr@dhcs.ca.gov</p>
<p><b>DMC Message Center</b> 1 (916) 323 1945 Select Option 6</p> <p>DHCSDMCRecert@dhcs.ca.gov</p>
<p><b>PAVE Technical Support</b> 1 (866) 252 1949</p>
<p><b>Medi Cal Telephone Service Center</b> 1 (800) 541 5555 within California 1 (916) 636 1200 outside California</p>