

In Addition to the Message Center within PAVE Portal, the Following Resources are Available

Provider Enrollment Directory

<ul style="list-style-type: none"> • Clarification of Enrollment Requirements • Explanation of Application Denial • Medi-Cal Provider Enrollment Process • Revalidation/Re-enrollment • Status of Paper Application
<ul style="list-style-type: none"> • Drug Medi-Cal Related Issues • Clarification of Drug Medi-Cal Enrollment Requirements • Drug Medi-Cal Certification/Re-certification • Drug Medi-Cal Application Status
<ul style="list-style-type: none"> • PAVE Technical Issues • PAVE Internet Browser Compatibility • PAVE Log-on • System Navigation/Functionality • Uploading/Accessing Documents
<ul style="list-style-type: none"> • Claims/Claim Denials • Electronic Billing • Enrollment Status of a Provider • Out of State Provider Enrollment • Recipient Eligibility • Treatment Authorization Request (TAR)



<p>PED Message Center 1 (916) 323 1945</p> <p>PEDCorr@dhcs.ca.gov</p>
<p>DMC Message Center 1 (916) 323 1945 Select Option 6</p> <p>DHCSDMCRecert@dhcs.ca.gov</p>
<p>PAVE Technical Support 1 (866) 252 1949</p>
<p>Medi Cal Telephone Service Center 1 (800) 541 5555 within California 1 (916) 636 1200 outside California</p>