

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)
CLINICAL ASSURANCE & ADMINISTRATIVE SUPPORT DIVISION (CAASD)
PUBLIC HOSPITAL PROJECT**

**Technical Workgroup Teleconference
June 3, 2019 Teleconference Minutes**

Teleconference Attendees on Behalf of the Department:

<u>Name</u>	<u>Organization</u>
1. Becky See	DHCS CAASD
2. Jillian Hart	DHCS CAASD
3. Kelli Mendenhall	DHCS CAASD
4. Richard Luu	DHCS CAASD
5. Cherease Baker	DHCS CAASD
6. Lauren Palmer	DHCS CAASD
7. Laura Watkins	DHCS CAASD
8. Stephan Fukasawa	DHCS A&I-FAB
9. Delia Valencia	DHCS A&I-FAB

Handouts

Each participant was e-mailed an agenda. In addition, a link to the DPH website for minutes from previous meetings was also provided.

Agenda Item I: Introductions

Agenda Item II: Secondary Reviews

Discussion: As a reminder, if an acute hospital day does not meet InterQual/MCG and the facility wants to be reimbursed, the facility must perform a secondary review. The secondary review determination must be performed by a doctor of medicine or osteopathy with a current active medical license in the State of California. The physician may be a member of the UR committee, but may not be one of the attending physicians for the case under review.

The secondary review should include the physician review date, written or electronic signature, contact information (i.e. phone number) and a summary outlining the medical rationale for authorization of each day of the stay through secondary review (reason for decision/outcome).

Furthermore, hospital days approved through the secondary review process must be individually justified by the physician. Grouping approval of a range of days is not permitted.

Agenda Item III: Quarterly Denied Days

Discussion: The Winter Quarter Denied Medi-Cal Days representing January 1, 2019 – March 31, 2019 is due on or before June 30, 2019. An email reminder will be sent out with the 2019 Quarterly Denied Medi-Cal Days Template attached.

As a reminder, DHCS is reviewing denied days and developing a process to recoup billed self-denied days. Any self-denied days not corrected through the claims inquiry form (CIF) process will be turned over to Audits & Investigations (A&I) for recoupment.

The 2019 Quarterly Denied Medi-Cal Days Template is also available on the Public Hospital Webpage at the following address:

<http://www.dhcs.ca.gov/provgovpart/Pages/DPH-Denied-Medi-Cal-Days-Template.aspx>.

Agenda Item IV: Superior Systems Waiver

Discussion: The October 1, 2019 – September 30, 2021 Superior Systems Waiver (SSW) will be submitted to Centers for Medicare and Medicaid Services (CMS) this month. There were no significant changes to the waiver and no concerns brought forward on the Stakeholder call. For more information on the SSW, please refer to the following webpage: <https://www.dhcs.ca.gov/services/med-cal/Pages/SuperiorSystemsWaiver.aspx>.

Agenda Item V: Performance Reports

Discussion: By now, all facilities should have received their hospital-specific Performance Reports, which were sent to designated representatives. These reports summarized PHP performance for 2017 paid claims reviewed in 2018. If you have any questions regarding the reports, please feel free to contact us.

Agenda Item VI: No Medical Record vs. Lack of Medical Documentation

Discussion: As a reminder, if DHCS is unable to find an entire medical record associated with the paid claim for review, DHCS will notify the facility and offer 24 hours for the facility to provide electronic medical record (EMR) access to the record. However, if there is an EMR present, but has incomplete supporting

medical documentation, DHCS will not reach out to the facility and will cite the appropriate variance(s).

Variances for missing medical records and/or incomplete records cannot be disputed, but DHCS is taking additional steps to ensure the records are unavailable before citing a variance. DHCS is also working on providing more detail regarding specifically what documentation was missing in the case of incomplete records.

Agenda Item VII: 2019 InterQual Version Released

Discussion: For facilities that utilize InterQual, the 2019 version was released in April by McKesson. A letter was sent to each DPH notifying them of the expectation to use version 2019 by the end of July 2019. If you haven't done so already, please send an email to the DPH inbox specifying the date of when your facility plans to utilize the 2019 version.

Agenda Item VIII: Deletion and Rescheduling of Future Calls

Discussion: DHCS will be deleting the current meeting series. For all future calls, DHCS will send out meeting notifications on a quarterly basis rather than a year at a time.

For example, the September call meeting notice will be sent shortly after this meeting and the December meeting invite will be sent following the September call.

Agenda Item IX: Next Meeting Date – Monday, September 9, 2019 at 11:00 am