#### CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP) Reporting Form Instructions

#### Dates Reports are Due

DPH systems submit this report to the State twice a year:

DY 6 (6-month)	March 2, 2011	
DY 6 (year-end)	May 15, 2011	
DY 7 (6-month)	March 31, 2012	
DY 7 (year-end)	September 30, 2012	
DY 8 (6-month)	March 31, 2013	
DY 8 (year-end)	September 30, 2013	
DY 9 (6-month)	March 31, 2014	
DY 9 (year-end)	September 30, 2014	
DY 10 (6-month)	March 31, 2015	
DY 10 (year-end)	September 30, 2015	

#### Use of This Reporting Form

All DPH systems must use this Reporting Form template for reports starting May 15, 2011. For the year-end report, DPH systems will include the year-end narrative, the year-end report, and reattach the previously submitted 6-month report. The State reserves its right to modify the Reporting Form as experience is gained with its use. The State is looking for DPHs to include as much detail as possible in their narrative responses throughout the Reporting Form. Given the timeframe the State has to review and make payment, the State will exercise its right to further review the submitted Reporting Forms even after payment is made and, if necessary, recoup payment if it is determined on further review that a milestone was not met.

DPH systems should follow the instructions at the top of each tab for completing the form. DPH systems must complete information for items marked "\*" for every project and every milestone included in the DPH's plan for that DY. Regardless of whether there is any progress made on a particular milestone, DPH systems must include ALL of the milestones included in their plans for that DY in the Reporting Form and report progress or no progress so that the form appropriately calculates the total denominator of the achievement values for purposes of accurate payment. DPH systems should not include any milestones from any other DYs other than the DY for which the report is due.

For milestones that can receive partial payment (e.g, the milestone is "achieve 90% compliance with the bundle"), please complete the numerator and denominator information for that milestone, and include the targeted achievement under "DY Target" for calculation of a 0, 0.25, 0.5, 0.75, or 1 achievement value. For an "all-or-nothing" milestones (e.g., the milestone is "join a sepsis collaborative"), please use the "yes/no" drop-down menu and under "DY Target" enter "yes". For some milestones that are "yes/no," but are also the reporting of data (e.g., the milestone is "report baseline data"), it may make sense to use the "yes/no" drop-down menu, under "DY Target" enter "yes", and include the actual data in the numerator and denominator for reporting purposes only (the payment will be based on selecting "yes" or "no").

For each applicable milestone, in addition to providing an in-depth description of how the milestone was achieved, please also provide an in-depth description of why a milestone was not achieved or only partially achieved, for the purposes of understanding systemic issues/patterns. If DPH systems are reporting at the 6-month mark and a milestone is partially met or not achieved because it will be more fully achieved by the year-end of the DY, the DPH system may note that it is on track to meet the milestone within the DY. As stated above, the State is looking for DPHs to include as much detail as possible in their narrative responses throughout the Reporting Form.

For the DY's 6-month (or first) semi-annual reporting period, the completion of certain milestones may warrant full payment, while others may be eligible for only up to 50% payment. Given that the Reporting Form does not have the ability to determine this, DPH systems must apply the appropriate calculation to the applicable milestones' achievement value(s). For example, if a milestone is "reporting of data only" (e.g., Category 3) and requires 12 months of data in order to recieve payment but the DPH system has only 6 months of data available, they would be eligible for 50% completion (i.e., the DPH system would multiply the 'achievement value' by .5) by the semi-annual report deadline.

Payment amounts are in Total Computable (i.e., federal incentive and non-federal share provided by DPHs). Indicate all payment amounts as a whole number (i.e., do not round, do not show in millions with decimals). For the 6-month report (first semi-annual report of the DY), DPHs would not have received any prior funding for the DY and therefore should enter "0" for all of the DPH's projects under: "Incentive Funding Already Received in DY."

This reporting form is counting all of those milestones that are <u>required</u> for all DPHs in Categories 3-4 in DY7 currently. The reporting form will need to be revised accordingly for future DYs to also automatically count required milestones for those DYs.

CA 1115 Waiver -	Delivery System	Reform In	ncentive Par	ments (DSRIP)

*	DPH	SYSTE	M:

\* REPORTING YEAR:

Santa Clara Valley Medical Center
DY 7
March, 2012

#### **Total Payment Amount**

This table sums the eligible incentive funding amounts. Please see the following pages for the specifics. \* Instructions for DPH systems: Please input the DPH System Name, Reporting DY & Date. Everything else on this tab will automatically populate.

tab will automatically populate.	
Category 1 Projects - Incentive Funding Amounts Expand Primary Care Capacity	\$ 18,500,000.00
Increase Training of Primary Care Workforce	
Implement and Utilize Disease Management Registry Functionality	\$ 10,791,666.67
Enhance Interpretation Services and Culturally Competent Care	
Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities	
Enhance Urgent Medical Advice	
Introduce Telemedicine	
Enhance Coding and Documentation for Quality Data	
Develop Risk Stratification Capabilities/Functionalities	
Expand Capacity to Provide Specialty Care Access in the Primary Care Setting	
Expand Specialty Care Capacity	
Enhance Performance Improvement and Reporting Capacity	
TOTAL CATEGORY 1 INCENTIVE PAYMENT:	\$ 29,291,666.67
Category 2 Projects	
Expand Medical Homes	
Expand Chronic Care Management Models	\$ 12,687,500.00
Redesign Primary Care	
Redesign to Improve Patient Experience	\$ 3,437,500.00
Redesign for Cost Containment	\$ 1,462,916.67
Integrate Physical and Behavioral Health Care	\$ 4,833,333.33
Increase Specialty Care Access/Redesign Referral Process	
Establish/Expand a Patient Care Navigation Program	
Apply Process Improvement Methodology to Improve Quality/Efficiency	
Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation	
Use Palliative Care Programs	
Conduct Medication Management	
Implement/Expand Care Transitions Programs	
Implement Real-Time Hospital-Acquired Infections (HAIs) System	
TOTAL CATEGORY 2 INCENTIVE PAYMENT:	\$ 22,421,250.00
Category 3 Domains	
Patient/Care Giver Experience (required)	\$ 3,163,875.00
Care Coordination (required)	\$ 3,163,875.00
Preventive Health (required)	\$ 3,163,875.00
At-Risk Populations (required)	\$ 3,163,875.00
TOTAL CATEGORY 3 INCENTIVE PAYMENT:	\$ 12,655,500.00
Category 4 Interventions Severe Sepsis Detection and Management (required)	\$ 3,371,194.44
Central Line Associated Blood Stream Infection Prevention (required)	\$ 2,007,843.75
Surgical Site Infection Prevention	\$ 2,498,650.00
Hospital-Acquired Pressure Ulcer Prevention	\$ 3,049,245.38
Stroke Management	
Venous Thromboembolism (VTE) Prevention and Treatment	
Falls with Injury Prevention	
TOTAL CATEGORY 4 INCENTIVE PAYMENT:	\$ 10,926,933.57
TOTAL INCENTIVE PAYMENT	\$ 75,295,350.24

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Year-End Narrative

This narrative summarizes the DSRIP activities performed in the reporting demonstration year.

\* Instructions for DPH systems: Please complete the narrative for year-end reports. The narrative must include a description of progress made, lessons learned, challenges faced, other pertinent findings and participation in shared learning. The State is looking for as much detail as possible.

Summary of Demonstration Year Activities

Summary of DPH System's Participation in Shared Learning

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Category 1 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics. \* Instructions for DPH systems: Do not complete, this tab will automatically populate.

The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.

The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 1 Projects		
Expand Primary Care Cap	pacity	
Process Milestone:	1.Maintain the Office of Panel Management, such that capacity is continuously optimized. Develop a plan for scoring pane patients for complexity	Yes
Achievement Value		1.00
Process Milestone:	2. Increase primary care clinic volume. Hire additional primary care providers and support staff to increase primary care adult medicine panel capacity to 46,000 patients.	-
Achievement Value		1.00
Process Milestone:	3. Develop a plan and gain approval to design and construct an additional 60,000 sq. foot primary care clinic facility in the underserved downtown San Jose urban area.	-
Achievement Value		1.00
Process Milestone:	4. Implement a system to accommodate urgent care needs in at least two primary care clinics, as measured by achieving at least 20% of paneled patients scheduled within 7 calendar days.	-
Achievement Value		1.00
Process Milestone:	5. Expand the hours of at least two primary care clinics by at least 16 hours per week.	-
Achievement Value		1.00
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	•	N/A
Achievement Value		
Improvement Milestone:	•	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incent	tive Amount:	\$ 18,500,000.00
Total Sum of Achievement V	/alues:	5.00
Total Number of Milestones:		5.00
Achievement Value Percent	age:	100%
Eligible Incentive Funding A	mount:	\$ 18,500,000.00
Incentive Funding Already Received in DY:		\$ -

Category 1 Summary Page

Incentive Payment Amount:

\$ 18,500,000.00

Category 1 Summary Page	
Increase Training of Primary Care Workforce Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

#### **Category 1 Summary Page** Implement and Utilize Disease Management Registry Functionality Yes Process Milestone: 1. Review future potential registry platforms and select registry platform. 1.00 Achievement Value 2. Implement/expand a functional disease registry in at least 25% (2 ot of Process Milestone: 7) of medical home teams. 0.25 Achievement Value 3. Conduct training on registry platform for relevant staff members in at Process Milestone: least 25% (2 out of 7) of medical home teams. Achievement Value -4. Demonstrate registry reporting ability to track and report on at least 2 Process Milestone: N/A selected metrics. 0.50 Achievement Value 5. Enter patient data into the registry - interface at least 2 data categories **Process Milestone:** N/A or sources to registry for adult primary care clinic patients. 1.00 Achievement Value 6. Implement and staff cross-functional teams to develop and operate Improvement Milestone: N/A registry program. 0.75 Achievement Value Improvement Milestone: N/A Achievement Value Improvement Milestone: N/A Achievement Value N/A Improvement Milestone: -Achievement Value Improvement Milestone: N/A Achievement Value DY Total Computable Incentive Amount: 18,500,000.00 Total Sum of Achievement Values: 3.50 Total Number of Milestones: 6.00 58% Achievement Value Percentage: \$ 10,791,666.67 Eligible Incentive Funding Amount: Incentive Funding Already Received in DY: \$

**Incentive Payment Amount:** 

10,791,666.67

Category 1 Summary Page Enhance Interpretation Services and Culturally Competent Care	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	· · ·
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Category 1 Summary Page	
Collect Accurate Race, Ethnicity, and Language (REAL) Data to Re Process Milestone:	duce Disparities - N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$
Incentive Payment Amount:	

Category 1 Summary Page	
Enhance Urgent Medical Advice	N1/A
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Category 1 Summary Page Introduce Telemedicine	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	
1	

Category 1 Summary Page	
Enhance Coding and Documentation for Quality Data Process Milestone:	
	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Achievement value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	
1	

Category 1 Summary Page Develop Risk Stratification Capabilities/Functionalities	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

xpand Capacity to Provide Specialty Care Access in the Primary Ca Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Category 1 Summary Page	
Expand Specialty Care Capacity Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Category 1 Summary Page Enhance Performance Improvement and Reporting Capacity	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP) DPH SYSTEM: Santa Clara Valley Medical Center REPORTING YEAR: DY 7 DATE OF SUBMISSION: March, 2012 **Category 2 Summary Page** 

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.

\* Instructions for DPH systems: Do not complete, this tab will automatically populate.

The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %. The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 2 Projects	
Expand Medical Homes Process Milestone:	N/A
Achievement Value	107
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Process Milestone:	1. Formalize multi-disciplinary teams.	-
Achievement Value		1.0
Process Milestone:	2. Train staff in components of the care model including quality measurement, primary care redesign, and financing chronic care model.	-
Achievement Value		1.0
Process Milestone:	3. Train relevant staff in the chronic care model in at least 25% (2 out of 7) of medical home teams.	-
Achievement Value		1.0
Process Milestone:	4. Utilize elements of chronic care model in at least 25% (2 out of 7) of medical home teams.	-
Achievement Value		1.0
Process Milestone:	5. Implement program to identify and manage targeted patients needing further clinical intervention for at least 1 outcome.	-
Achievement Value		0.2
mprovement Milestone:	6. Apply the chronic care model to the management of glycemic control and dyslipidemia in diabetes.	-
Achievement Value		1.0
mprovement Milestone:	<u> </u>	N/A
Achievement Value		
mprovement Milestone:	<u> </u>	N/A
Achievement Value		
mprovement Milestone:	<u> </u>	N/A
Achievement Value		
mprovement Milestone:	<u> </u>	N/A
Achievement Value		
OY Total Computable Incen	tive Amount:	\$ 14,500,000.0
otal Sum of Achievement	/alues:	5.2
otal Number of Milestones	:	6.0
Achievement Value Percent	age:	88
Eligible Incentive Funding A	mount:	\$ 12,687,500.0
ncentive Funding Already F	Received in DY:	\$-
ncentive Payment Amour		\$ 12,687,500.0

Redesign Primary Care	_
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Redesign to Improve Pati		
Process Milestone:	1. Include key stake holders in assessment of patient experience tool.	-
Achievement Value		0.50
Process Milestone:	2. Write and obtain approval for SCVM patient/family experience strategic plan.	-
Achievement Value		0.50
Process Milestone:	3. Sub-committees implement plans to improve: First Contact and inpatient noise.	-
Achievement Value		0.75
Process Milestone:	4. Implement plans for regular organization-wide communication of patient experience data and efforts to improve the patient/family experience.	-
Achievement Value		1.00
Process Milestone:	<del>_</del>	N/A
Achievement Value		
Improvement Milestone:	<del>_</del>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	-	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 5,000,000.00
Total Sum of Achievement	Values:	2.75
Total Number of Milestones	:	4.00
Achievement Value Percent	tage:	69%
Eligible Incentive Funding A	mount:	\$ 3,437,500.00
Incentive Funding Already F	Received in DY:	\$-
Incentive Payment Amour	<u>nt:</u>	\$ 3,437,500.00

Process Milestone:	1. Continued implementation of a cost accounting system to measure intervention impacts.	-
Achievement Value		0.75
Process Milestone:	2. Develop/identify a cost accounting methodology to quantify the financial impact of quality and efficiency improvement interventions.	-
Achievement Value		0.50
Process Milestone:	3. Establish a baseline for cost	
Achievement Value		-
Process Milestone:	<del>_</del>	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:	<del>_</del>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<del>_</del>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<del>_</del>	N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 3,511,000.00
Total Sum of Achievement	Values:	1.25
Total Number of Milestones	:	3.00
Achievement Value Percent	tage:	42%
Eligible Incentive Funding A	mount:	\$ 1,462,916.67
Incentive Funding Already F	Received in DY:	\$-
Incentive Payment Amour	nt:	\$ 1,462,916.67

Integrate Physical and Be	ehavioral Health Care	
Process Milestone:	1. Implement IMPACT training of behavioral health and primary care staff within four primary care settings.	-
Achievement Value		· ·
Process Milestone:	2. 500 primary care patients will be provided behavioral health service by end of Year 2.	-
Achievement Value		1.00
Process Milestone:	3. Design, test, and finalize protocol for patient referral process into FQHC-BH service.	-
Achievement Value		-
Process Milestone:	<del>_</del>	N/A
Achievement Value		
Process Milestone:	<del>_</del>	-
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 14,500,000.00
Total Sum of Achievement	Values:	1.00
Total Number of Milestones	:	3.00
Achievement Value Percent	tage:	33%
Eligible Incentive Funding A	mount:	\$ 4,833,333.33
Incentive Funding Already F	Received in DY:	\$-
Incentive Payment Amour	<u>nt:</u>	\$ 4,833,333.33

Increase Specialty Care Access/Redesign Referral Process	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Establish/Expand a Patient Care Navigation Program	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Apply Process Improvement Methodology to Improve Quality/Effi	ciency
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

nprove Patient Flow in the Emergency Department/Rapid Medical E Process Milestone:	- N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	·
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Use Palliative Care Programs	<u>.</u>
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Conduct Medication Management	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

Implement/Expand Care Transitions Programs	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Implement Real-Time Hospital-Acquired Infections (HAIs) System	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)	
DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7	
DATE OF SUBMISSION: March, 2012	
Category 3 Summary Page	
This table is the summary of data reported for the DPH system. Please see the following pages f * Instructions for DPH systems: Do not complete, this tab will automatically populate. The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.7 The red boxes indicate Total Sums.	t # or %.
Category 3 Domains	
Patient/Care Giver Experience (required) Undertake the necessary planning, redesign, translation, training and contract negotiations in order to implement CG-CAHPS in DY8 (DY7 only)	Yes
Achievement Value	0.50
Report results of CG CAHPS questions for "Getting Timely Appointments, Care, and Information" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "How Well Doctors Communicate With Patients" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Helpful, Courteous, and Respectful Office Staff" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Patients' Rating of the Doctor" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Shared Decisionmaking" theme to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 6,327,750.00
Total Sum of Achievement Values:	0.50
Total Number of Milestones:	1.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 3,163,875.00
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	\$ 3,163,875.00

#### Category 3 Summary Page Care Coordination (required)

Care Coordination (required)	
Report results of the Diabetes, short-term complications measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Uncontrolled Diabetes measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Congestive Heart Failure measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Chronic Obstructive Pulmonary Disease measure to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 6,327,750.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 3,163,875.00
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	\$ 3,163,875.00
Preventive Health (required)	
Report results of the Mammography Screening for Breast Cancer	
measure to the State (DY7-10) Achievement Value	Yes 0.50
Reports results of the Influenza Immunization measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Child Weight Screening measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Pediatrics Body Mass Index (BMI) measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Tobacco Cessation measure to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 6,327,750.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 3,163,875.00
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	\$ 3,163,875.00

Category 3 Summary Page At-Risk Populations (required)	
Report results of the Diabetes Mellitus: Low Density Lipoprotein	
(LDL-C) Control (<100 mg/dl) measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Diabetes Mellitus: Hemoglobin A1c Control (<9%) measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the 30-Day Congestive Heart Failure Readmission Rate measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Hypertension (HTN): Blood Pressure Control (<140/90 mmHg) measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Pediatrics Asthma Care measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Optimal Diabetes Care Composite to the State (DY8-10)	N/A
Achievement Value	
Report results of the Diabetes Composite to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 6,327,750.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 3,163,875.00
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	\$ 3,163,875.00
CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP) DPH SYSTEM: Santa Clara Valley Medical Center REPORTING YEAR: DY 7 DATE OF SUBMISSION: March, 2012 Category 4 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics. \*<u>Instructions for DPH systems:</u> Do not complete, this tab will automatically populate.

The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %. The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

evere depais Detectio	n and Management (required)	
Compliance with Sepsi	s Resuscitation bundle (%)	0.28
Achievement Value		0.50
Sepsis Mortality (%)		N/A
Achievement Value		
Optional Milestone:	1. Establish which parameters for data monitoring for Severe Sepsis will be utilized	-
Achievement Value		1.00
Optional Milestone:	2. Arrange dedicated Sepsis RN for retrospective and concurrent chart reviews of all Sepsis/Severe Sepsis/Septic Shock patients	-
Achievement Value		1.00
Optional Milestone:	3. Assign data analyst to help with data management/establishment of a database, and reporting of data to Safey Net Institute (SNI)State	
Achievement Value		1.00
Optional Milestone:	4. Retrospectively review all Sepsis patient charts from a 6 month period in 2011 to establish baseline	-
Achievement Value		1.00
Optional Milestone:	<ol> <li>Participate in the BEACON collaborative to learn and share best practices related to improving Severe Sepsis and Septic Shock detection and management</li> </ol>	-
Achievement Value		1.00
Optional Milestone:	6. Develop plans for a hospital-wide Sepsis Screening Program	-
Achievement Value		1.00
Optional Milestone:	7. Implement the four strongest elements of the Sepsis Resuscitation Bundle for which there is the most evidence of reliability and efficacy (based on the recommendations of the Gordon and Betty Moore Foundation's Integrated Nurse Leadership Program and other sepsis prevention collaborative) : as evidenced by the completion within 6 hours for patients with severe sepsis, septic shock, and/or lactate > 4 mmol/L (36 mg/dl) of the following: Serum lactate measured. Blood cultures obtained prior to antibiotic administration, Improve time to broad- spectrum antibiotics: within 3 hours for ED admissions and 1 hour for non-ED ICU admissions. In the event of hypotension and/or lactate > 4 mmol/L (36 mg/dl):, Deliver an initial minimum of 20 ml/kg of crystalloid (or colloid equivalent), Apply vasopressors for hypotension not responding to initial fluid resuscitation to maintain mean arterial pressure (MAP) > 65 mm Hg. As evidenced by either a report from chart review or database,	1.00
Achievement Value		
Optional Milestone:	8. Report at least 6 months of data collection on Sepsis Resuscitation Bundle to SNI for purpose of establishing the baseline and setting benchmarks	1.00
Achievement Value		
Optional Milestone:		
Achievement Value		

#### Category 4 Summary Page

DY Total Computable Incentive Amount:	\$ 3,569,500.00
Total Sum of Achievement Values:	8.50
Total Number of Milestones:	9.00
Achievement Value Percentage:	94%
Eligible Incentive Funding Amount:	\$ 3,371,194.44
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	\$ 3,371,194.44

Compliance with Centra	al Line Insertion Practices (CLIP) (%)	0.9
Achievement Value		0.5
Central Line Bloodstrea	m Infection (Rate per 1,000 patient days)	N/A
Achievement Value		-
Optional Milestone:	1. Implement the Central Line Insertion Practices (CLIP), as evidenced by data reported to the NHSN via the CLIP adherence monitoring form and daily documentation of line necessity.	-
Achievement Value		0.7
Optional Milestone:	2. Report at least 6 months of data collection on CLIP to SNI for purposes of establishing the baseline and setting benchmarks.	-
Achievement Value		0.5
Optional Milestone:	<ol> <li>Report at least 6 months of data collection on CLABSI to SNI for purposes of establishing the baseline and setting benchmarks.</li> </ol>	-
Achievement Value		0.5
Optional Milestone:		_
Achievement Value		-
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
DY Total Computable Inc	entive Amount:	\$ 3,569,500.0
Total Sum of Achievemer	t Values:	2.2
Fotal Number of Mileston	25:	4.0
Achievement Value Perce	entage:	56
Eligible Incentive Funding	Amount:	\$ 2,007,843.7
ncentive Funding Already	/ Received in DY:	\$-
Incentive Payment Amo		\$ 2.007,843.

#### Category 4 Summary Page Surgical Site Infection Prevention

Surgical Site Infection P		
5	ction for Class 1 and 2 wounds (%)	-
Achievement Value		-
Optional Milestone:	1. Develop SCIP based preprinted order sets and update all existing preprinted surgical core sets to reflect current SCIP guidelines.	-
Achievement Value		1.00
Optional Milestone:	2. Develop a process where the proper preprinted order set is included in the preoperative packet to improve compliance.	-
Achievement Value		0.25
Optional Milestone:	-	
Achievement Value		0.75
Optional Milestone:	4. Implement quality checklists on the formatted inpatient notes	-
Achievement Value		0.50
Optional Milestone:	5. Continue to measure and report compliance with SCIP process measures	-
Achievement Value		1.00
Optional Milestone:		N/A
Achievement Value		-
DY Total Computable Ince	ntive Amount:	\$ 3,569,500.00
Total Sum of Achievement	Values:	3.50
Total Number of Milestone	S:	5.00
Achievement Value Percer	ntage:	70%
Eligible Incentive Funding	Amount:	\$ 2,498,650.00
Incentive Funding Already	Received in DY:	\$-
Incentive Payment Amou	int:	\$ 2,498,650.00
Hospital-Acquired Press	ure Ulcer Prevention	
	II, IV or unstagable pressure ulcers (%)	N/A
Achievement Value		-
Optional Milestone:	1. Collect data: Process measures	-
Achievement Value		1.00
Optional Milestone:	2. Collect data: Patient outcomes	-
Achievement Value		1.00
Optional Milestone:	3. Examine HAPU versus ulcers occurring prior to admission and wound healing or progression	-
Achievement Value		1.00
Optional Milestone:	4. Implement best practice via evidence-based practice.	-
Achievement Value		1.00
Optional Milestone:	<ol><li>Physician education on elements, wound staging, specialty bed selection, care management and best practices.</li></ol>	-
Achievement Value		0.75
Optional Milestone:	_6. Reinforce use of "Turn Log".	-
Achievement Value		0.75
Optional Milestone:	7. Add management oversight to the Skin Care Team. Ensure every adult unit has a "Champion".	

Category 4 Summary Page Achievement Value	e	1.00
Optional Milestone:	8. Institute education rounds by Skin Care Team Champions	
Achievement Value		0.05
Optional Milestone	9. Share results of data baseline with staff	0.25
Achievement Value		0.75
Optional Milestone	10. Share data, promising practices, and findings with SNI to foster shared learning and benchmarking across the California public hospitals.	
Achievement Value		1.00
Optional Milestone:	11. Report HAPU prevalence to California Dept. of Public Health	
Achievement Value		1.00
Optional Milestone:	12. Begin PDSA rapid change cycles	
Achievement Value		0.75
DY Total Computable Incent	ive Amount:	\$ 3,569,500.00
Total Sum of Achievement V	/alues:	10.25
Total Number of Milestones:		12.00
Achievement Value Percenta	age:	85%
Eligible Incentive Funding Amount:		\$ 3,049,245.38
Incentive Funding Already Received in DY:		\$-
Incentive Payment Amoun	<u>t:</u>	\$ 3,049,245.38

# Category 4 Summary Page

Stroke Management		
` Discharged on Antithrombotic Therapy		N/A
Achievement Value		
Anticoagulation Therapy for Atrial Fibrillation/Flutter		N/A
Achievement Value		
Thrombolytic Therapy		N/A
Achievement Value		
Antithrombotic Therapy by End of Hospital Day 2		N/A
Achievement Value		
Discharged on Statin Medication		N/A
Achievement Value		
Stroke Education		N/A
Achievement Value		
Assessed for Rehabilitation		N/A
Achievement Value		
` Stroke mortality rate		N/A
Achievement Value		
Optional Milestone:	<u> </u>	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$-
Total Sum of Achievement Values:		
Total Number of Milestones:		
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$-
Incentive Payment Amount:		

Category 4 Summary Page Venous Thromboembolism (VTE) Prevention and Treatment VTE Prophylaxis (%)		N/A
Achievement Value		
Intensive care unit VTE prophylaxsis (%)		N/A
Achievement Value		
VTE patients with anticoagulation overlap therapy (%)		N/A
Achievement Value		
VTE patients receiving unfractionated heparin with dosages/platelet count monitoring (%)		N/A
Achievement Value		
VTE discharge instructions (%)		N/A
Achievement Value		
Incidence of potentially preventable VTE (%)		N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
Optional Milestone:	-	N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$-
Total Sum of Achievement Values:		- ·
Total Number of Milestones:		
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$-
Incentive Payment Amount:		

#### Category 4 Summary Page Falls with Injury Prevention

Prevalence of patient falls with injuries (Rate per 1,000 patient days)	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone: -	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$-
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$-
Incentive Payment Amount:	

REPORTING ON THIS PROJECT: \* Yes

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 1: Expand Primary Care Capacity**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Expand Primary Care Capacity				
DY Total Computable Incentiv	* \$ 18,500,000.00			
Incentive Funding Already Received in DY:		* \$ -		
Process Milestone:				
Numerator (if NI/A use lluce /se	(insert milestone)	* 11/0		
	" form below; if absolute number, enter here)	* N/A		
Denominator (if absolute num	ber, enter "1")	* N/A		
Achievement				
	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes		
We recognized that there are provide care. We identified ou establishing contracts for our p corresponded to the panel adj strategies to manage over- pa 49,000. Our intent is to ensure while improving patient access supply of appointments; so we expansion provided improvem medical conditions, previous v realizing that these patients w				
DY Target (from the DPH syst Achievement Value	* Yes 1.00			
Process Milestone:	2. Increase primary care clinic volume. Hire additional primary care providers and support staff to increase primary care adult medicine panel capacity to 46,000 patients. (insert milestone)			
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		* N/A		
Denominator (if absolute number, enter "1") Achievement		* N/A		
If "yes/no" as to whether the n menu, and (if "yes") provide a	* Yes			

Itegory 1: Expand Primary Care Capacity We pulled panel capacity data from our seven clinics, reviewed panel sizes and determined if inadequacies	1
existed in equity and complexity of panel distribution. We were also able to develop a method to purge patients	
who were no longer using our services. The data also determined that the number of patients needing primary	
care was steadily rising. Our aim was to increase our present primary care panel capacity by 15% and	
decrease wait time for the third next available appointment. We developed data-driven metrics to determine	
panel size and standards. The standards included determining patient complexity. Three clinics required new	
providers and experienced an increase in panel size while a couple of clinic expanded their panel's sizes based	
pon adequate providers and their ability to handle an increase in patients' volume. No-show rates were	
narginal; however, creating an effective next third available appointment needed better management. The	
panel volume now vacillates between 46,000 - 47, 000 and the next third available appointment happens within	
2 days at the Moorpark and East Valley clinics. We have hired additional primary care providers and support	
staff for the primary care clinics. In summary, re-distributing panel assignment and having a method for scoring	
complexity and equally distributing patients among primary care providers contributed to increasing panel	
	1
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

Category	v 1: Ex	pand	Primarv	Care	Capacity
outogo.	,^	parra			oupdony

Process Milestone:	3. Develop a plan and gain approval to design and construct an additional 60,000 sq. foot primary care clinic in the underserved downtown San Jose urban core.	
Numerator (if N/A, use "vos/n	<i>(insert milestone)</i> o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num		* N/A
Achievement	ber, enter i )	IN/A
	nilestone has been achieved, select "yes" or "no" from the dropdown	
	n in-depth description of how the milestone was achieved:	* Yes
underserved downtown San J downtown area of San Jose. I increase as more citizens lose afford the high cost of healtho town San Jose urban area. As mentioned earlier, the SCV clinic were submitted to the B Department to get a prelimina recent changes to the building separate the waiting areas fro reviewed theses changes, and the spring and to start constru- applicable 2010 building code		
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	4. Implement a system to accommodate urgent care needs in at least two primary care clinics, as measured by achieving at least 20% of paneled patients scheduled within 7 calendar days.	
Numerator (if N/A use "use/s	(insert milestone)	* N/A
Denominator (if absolute num	o" form below; if absolute number, enter here)	* N/A
Achievement	IN/A	
If "yes/no" as to whether the r	nilestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide a	n in-depth description of how the milestone was achieved:	* Yes
Tully Clinic. Staff has been as 75 per month. The 3rd availab	ary care providers and support staff and have established express care at the signed to cover and support express care. The total additional hours averages ble wait time for Express Care is zero days. The number of Express Care half ing the third available appointment time, is reported and filed monthly.	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	5. Expand the hours of at least two primary care clinics by at least 16 hours per week.	
Numerator (if N/A. use "ves/n	o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num		* N/A
Achievement		
If "yes/no" as to whether the r menu, and (if "yes") provide a	* Yes	
The Sunnyvale Clinic has incr evidenced by the availability of	reased staffing and expanded hours by 4 hours per day X 4 days/week. This is of appointments.	

Category 1: Expand Primary Care Capacity	
	1
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

Achievement Value         Improvement Milestone:         (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Value         Improvement Milestone:         (insert milestone)	* * * * * *
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if Ausolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DP Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone) Denominator (if absolute number, enter "1") Achievement If "yes") provide an in-depth description of how the milestone was achieved: DP Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value DP Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Milestone: (insert milestone) DP Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	* * * * *
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement If "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone)	<pre>     N/A     *</pre>
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone (if system plan) or enter "yes" if "yes/no" type of milestone (if menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone (insert milestone)	*  *
Achievement Value         Improvement Milestone:         (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value         Improvement Milestone:         (insert milestone)	<pre></pre>
Improvement Milestone:	*  *
Improvement Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       Denominator (if absolute number, enter "1")         Achievement       If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Value         Improvement Milestone:         (insert milestone)	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone)	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone)	*
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone:	*
Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Value         Improvement Milestone:         (insert milestone)	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone)	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:          DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Value         Improvement Milestone:         (insert milestone)	N/A
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone)	
(insert milestone)	*
(insert milestone)	
	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	

Categor	y 1: Ex	pand Prima	ry Care Ca	apacity

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\* No

Reform Incentive Payments (DSRIP)
Santa Clara Valley Medical Center
DY 7
March, 2012

#### **Category 1: Increase Training of Primary Care Workforce**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Increase Training of Primary Care Workforce	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	•
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

## Category 1: Increase Training of Primary Care Workforce

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

## Category 1: Increase Training of Primary Care Workforce

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

## Category 1: Increase Training of Primary Care Workforce

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



#### Category 1: Implement and Utilize Disease Management Registry Functionality

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Implement and Utilize Dis	sease Management Registry Functionality		
DY Total Computable Incentive Amount:		* \$ 18,500,000.00	
Incentive Funding Already Received in DY:		* \$-	
Process Milestone:	1. Review future potential registry platforms and select registry platform.		
	(insert milestone)		
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	* N/A	
Denominator (if absolute num	ber, enter "1")	* N/A	
Achievement			
2	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes	
products. A list of possible and detailed request for proposal (	olatforms was conducted, and included site visits to local agencies using the d desired registry features was developed, focused on input from clinicians. A RFP) was released on Sept. 15, 2010. The RFP asked for proposals from install, implement, customize, support and maintain a software solution for a nt System (PHMS).		
The RFP overview states: "The County's intent is to implement a "Population Health Management System" (PHMS). This hybrid application is a fusion of the best of patient registry technology that collects and analyses chronic disease measures from multiple sources via standard Interfaces but has extended capability for outreach and provider communications.			
The evolving model of a PHMS has an appropriately-sized data warehouse at its foundation for the registry and reporting. This data warehouse is then bi-directionally integrated to an outreach-engine/tool set. The systemic approach of Population Health Management practices provides data collection, sophisticated warehousing, and analysis/research/reporting which allow health care systems analysts to build second order derived data that is used for follow-up provider /clinic outreach to individual patients, special cohorts and entire populations. This cycle is continually re-informed by capturing the outcomes from patient data posted in the Electronic Medical Record (EMR), the enterprise Health Information System (HIS), the Lifetime Clinical Record (LCR) and routing them back to the Population Health Systems (PHMS) data warehouse.			
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* Yes	
Achievement Value	· · · · · ·	1.00	
Process Milestone:	2. Implement/expand a functional disease registry in at least 25% (2 out of 7) of medical home teams. (insert milestone)		
Numerator (if N/A, use "yes/no	p" form below; if absolute number, enter here)	* N/A	
Denominator (if absolute number, enter "1")		* N/A	
Achievement			
If "yes/no" as to whether the m menu, and (if "yes") provide a	* Yes		
From September through November, 2011, there were 681 contacts/invitations to PHMS meetings, with 165			

individuals. There were presentations and discussions at the Executive Management Group, the Executive Leadership Group. the Readiness Action Group. Separate presentations. product demo training and

#### Category 1: Implement and Utilize Disease Management Registry Functionality

interviews also were held with clinicians in each of these groups: pediatric asthma, anti-coagulation, heart failure, pediatric obesity, adult diabetes, ophthalmology, pediatric nephrology, primary clinics in the community, ambulatory care, labs, pharmacy, and public health. Data source and data harvesting meetings were held with systems owners and analysts. Technical meetings with networking and operations were held to set up the servers security to the cloud, to establish memoradum of understanding (MOU), and to automatically collect data from other servers to the PHMS collection server. In short, there were meetings to refine and prioritize clinician needs, to determine data needs and best sources, to garner permissions to collect data and load into the PHMS collection server, and to secure those data connections.

presented his report of recommended prioritized source systems and implementation timeline to the Executive Management Group on Oct. 10, 2011. The vendor's planned timeline was aligned with the overall population health project timeline.

Initially, the intent was to implement PHMS in Medical Homes in Gilroy and Milpitas. In December, the Executive Sponsor and the Medical Director decided to implement in two Medical Homes in Moorpark, instead

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value

Yes

0.25

## Category 1: Implement and Utilize Disease Management Registry Functionality

Process Milestone:	3. Conduct training on registry platform for relevant staff members in at least 25% (2 out of 7) of medical home teams.	
Numerator (if NI/A use "ves/n	(insert milestone) o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num		* N/A
Achievement		
If "yes/no" as to whether the i	nilestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* No
As mentioned in the previous December, the decision was training is the demonstration accomplished through data m and the medical director of th Disease Registry with a differ	nce we are required to show 0, 25, 50 or 100%) milestone, the plan was to use PHMS in Milpitas and Gilroy first. Then in made to implement in two Medical Homes in Moorpark. The Level I one-hour and presentation of the product. The Level II training (two hours) was nanagement and data use meetings with the medical director of the Milpitas Clinic e Diabetes Clinic. Also, in Moorpark Clinics, care managers use the Chronic rent user interface as the new PHMS system. These care managers use the c Disease Registry with very similar functionality and the same data as the new	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* No -
Process Milestone:	4. Demonstrate registry reporting ability to track and report on at least 2 selected metrics. (insert milestone)	
Numerator (if N/A, use "yes/n	o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num	iber, enter "1")	* N/A
Achievement		N/A
	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
demographics, patient PCP, pand labs. Also, the diabetes r	re loaded into the PHMS Collection server to use in registries: patient patient appointments, patient vitals, ICD9, CPT, prescriptions (including modifiers) oster, and the geriatric roster have been loaded. Testing/verifying patient Disease Registry and PHMS (inter-system validation) is underway. Vendor's intra- y.	
	c Disease Registry includes regular data refreshes from labs, pharmacy, ELMR, mergency dept, hospital discharge, hospital census, PCP panel list, Care ta, BMI, eye exams.	
(including diabetics), and peri	se Registry produces daily reports to PCPs on the state of their paneled patients iodic special reports for diabetes clinicians. There are some reports now from the use the data validation for the diabetes roster is not complete, the reports are process.	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		0.50
Process Milestone:	5. Enter patient data into the registry - interface at least 2 data categories or sources to registry for adult primary care clinic patients.	
	(insert milestone)	
	o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num	nber, enter "1")	* N/A
Achievement		N/A
It "yes/no" as to whether the i	milestone has been achieved, select "yes" or "no" from the dropdown	

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Category 1: Implement and Utilize Disease Management Registry Functionality menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
The large majority of the data sources has been established. There are 876K patients in the new PHMS registry. The remaining data issues are around finding the best data field(s) for certain information, such as foo exams, which can be entered in the source files in more than one location.	t
The PHMS server was implemented on site, with a secure network from HHS to a vendor-hosted cloud service and secure connections for users with a web interface to the cloud service.	,
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

<b>•</b> • • •		LIVER DI			and the second second
Category 1: I	mplement and	Utilize Disease	Management R	egistry	Functionality

Improvement Milestone:	<ol> <li>Implement and staff cross-functional team to develop and operate registry program.</li> </ol>	
	(insert milestone)	
Numerator (if N/A, use "yes/n	o" form below; if absolute number, enter here)	* N/A
Denominator (if absolute num	ber, enter "1")	* N/A
Achievement		N/A
-	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes
	the stakeholder and clinician meetings, the staffing functions were identified, and side and support from IT, and administrators who are data source owners.	
	or and business owner is the Ambulatory Care Director, David Wright. tory Care, Larry Kwan, MD, oversees clinical decisions and direction. Dr. Kwan is , 2012.	
3/31/2012.	er, there will be staffing changes and new hires coming on board before	
Registry:	full-time to the Population Health Management System and Chronic Disease	
<ul> <li>Ambulatory Care specialist t</li> </ul>	illed with interim project manager. Recruitment in progress to liaison between clinicians and IT, and to train clinical staff (position filled) A) – data warehouse / data mart, currently filled until March 2012. Recruiting in	
The clinical advisory team wil responsibilities reassigned. The processes for establishing rec	currently filled half-time, extra-help. Transitioning to full-time provisional 3/5/2012. I be established when the Ambulatory Care Medical Director's clinical here was a DSRIP quality clinical group that met November 22, 2011 to discuss gistries and populations in PHMS, and evolving into a clinical advisory group. been taken to establish the Clinical Advisory Team.	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
DY Target (from the DPH sys Achievement Value	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes 0.75
Achievement Value	tem plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	· · · · · · · · · · · · · · · · · · ·	
Achievement Value	<i>(insert milestone)</i> o" form below; if absolute number, enter here)	
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n	<i>(insert milestone)</i> o" form below; if absolute number, enter here)	
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r	<i>(insert milestone)</i> o" form below; if absolute number, enter here)	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r	<i>(insert milestone)</i> o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a	<i>(insert milestone)</i> o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a	<i>(insert milestone)</i> o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved:	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a DY Target (from the DPH sys Achievement Value	(insert milestone) o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved:	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a DY Target (from the DPH sys Achievement Value Improvement Milestone:	<i>(insert milestone)</i> o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved:	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a DY Target (from the DPH sys Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n	(insert milestone) o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved: tem plan) or enter "yes" if "yes/no" type of milestone (insert milestone) o" form below; if absolute number, enter here)	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/n Denominator (if absolute num Achievement If "yes/no" as to whether the r menu, and (if "yes") provide a DY Target (from the DPH sys Achievement Value Improvement Milestone:	(insert milestone) o" form below; if absolute number, enter here) iber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved: tem plan) or enter "yes" if "yes/no" type of milestone (insert milestone) o" form below; if absolute number, enter here)	*

 Category 1: Implement and Utilize Disease Management Registry Functionality

 DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

 Achievement Value

## Category 1: Implement and Utilize Disease Management Registry Functionality

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



#### Category 1: Enhance Interpretation Services and Culturally Competent Care

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Enhance Interpretation Services and Culturally Competent Care	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	→ *
Achievement Value	

## Category 1: Enhance Interpretation Services and Culturally Competent Care

Process Milestone: (insert milestone)	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

## Category 1: Enhance Interpretation Services and Culturally Competent Care

Improvement Milestone:	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

## Category 1: Enhance Interpretation Services and Culturally Competent Care

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	1
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone	
Improvement Milestone:	-
	*
(insert milestone)	- * *
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT: \* No

#### Category 1: Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities

#### Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	•
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Nonevenient Value	

## Category 1: Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1") Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	IN/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

## Category 1: Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities

Improvement Milestone:	_
(insert milestone)	+
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1") Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	+
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

## Category 1: Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\* No

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 1: Enhance Urgent Medical Advice**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). \* The yellow boxes indicate where the DPH system should input data

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The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Enhance Urgent Medical Advice	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 1: Enhance Urgent Medical Advice	Category	1:	Enhance	Urgent	Medical	Advice
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Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*[]
Achievement Value	
Category 1: Enhance Urgent Medical Advice	
--	-----
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	•
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 1: Enhance Urgent Medical Advice	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



**Category 1: Introduce Telemedicine** 

Below is the data reported for the DPH system. \* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Introduce Telemedicine	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Introduce Telemedicine

Process Milestone:	_
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1") Achievement	N/A
	IN/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	×

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Improvement Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	•
Achievement Value	

### Category 1: Introduce Telemedicine

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)		
DPH SYSTEM:	Santa Clara Valley Medical Center	
REPORTING YEAR:	DY 7	
DATE OF SUBMISSION:	March, 2012	

REPORTING ON THIS PROJECT:



#### **Category 1: Enhance Coding and Documentation for Quality Data**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Enhance Coding and Documentation for Quality Data	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone: (insert milestone)	
	•
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Enhance Coding and Documentation for Quality Data

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropp menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the drope menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	down
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Process Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
	*
Denominator (if absolute number, enter "1")	
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the drope menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Enhance Coding and Documentation for Quality Data

Improvement Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no" form below	v; if absolute number, enter here)	*
Denominator (if absolute number, enter "1"	')	*
Achievement		N/A
•	been achieved, select "yes" or "no" from the dropdown escription of how the milestone was achieved:	*
DY Target (from the DPH system plan) or e Achievement Value	enter "yes" if "yes/no" type of milestone	
Improvement Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no" form below	v; if absolute number, enter here)	*
Denominator (if absolute number, enter "1"	')	*
Achievement		N/A
	been achieved, select "yes" or "no" from the dropdown escription of how the milestone was achieved:	*
DY Target (from the DPH system plan) or e Achievement Value	enter "yes" if "yes/no" type of milestone	*
Improvement Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no" form below		*
Denominator (if absolute number, enter "1"	)	*
Achievement		N/A
	been achieved, select "yes" or "no" from the dropdown escription of how the milestone was achieved:	*
DY Target (from the DPH system plan) or e	enter "yes" if "yes/no" type of milestone	*
Achievement Value		

### Category 1: Enhance Coding and Documentation for Quality Data

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
(insert milestone)	-
	•
(insert milestone)	·
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *

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REPORTING ON THIS PROJECT:



#### Category 1: Develop Risk Stratification Capabilities/Functionalities

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes',

please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). \* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Develop Risk Stratification Capabilities/Functionalities	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	10/7
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Develop Risk Stratification Capabilities/Functionalities

Process Milestone:	_
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	
Process Milestone:	_
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Develop Risk Stratification Capabilities/Functionalities

Improvement Milestone:	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

### Category 1: Develop Risk Stratification Capabilities/Functionalities

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DV Torget (from the DDH overteen plan) or enter "vee" if "vee/ee" ture of milestone	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)		
DPH SYSTEM:	Santa Clara Valley Medical Center	
REPORTING YEAR:	DY 7	
DATE OF SUBMISSION:	March, 2012	

REPORTING ON THIS PROJECT:



#### Category 1: Expand Capacity to Provide Specialty Care Access in the Primary Care Setting

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

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The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Expand Capacity to Provide Specialty Care Access in the Primary Care Setting	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	-
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	-
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Expand Capacity to Provide Specialty Care Access in the Primary Care Setting

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Expand Capacity to Provide Specialty Care Access in the Primary Care Setting

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
menu, and (in yes) provide an in-depth description of now the milestone was achieved.	ا
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

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### Category 1: Expand Capacity to Provide Specialty Care Access in the Primary Care Setting

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\* No

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### Category 1: Expand Specialty Care Capacity

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). \* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Expand Specially Care Capacity	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Expand Specialty Care Capacity

Process Milestone:	-
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

Category 1:	Expand	Specialty	Care (	Capacity

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
Achievement	IN/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

### Category 1: Expand Specialty Care Capacity

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
(insert milestone)	-
	-
(insert milestone)	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* *  N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



#### **Category 1: Enhance Performance Improvement and Reporting Capacity**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Ennance Performance Improvement and Reporting Capacity	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 1: Enhance Performance Improvement and Reporting Capacity

Process Milestone:		
	rt milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter	r here)	*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select "ye menu, and (if "yes") provide an in-depth description of how the milest		*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type	of milestone	*
Achievement Value		
Process Milestone:		
	rt milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter	r here)	*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select "ye menu, and (if "yes") provide an in-depth description of how the milest	•	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type	of milestone	*
Achievement Value		
Process Milestone:		
	rt milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter	r here)	•
Denominator (if absolute number, enter "1")		^
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select "ye menu, and (if "yes") provide an in-depth description of how the milest		*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type	of milestone	*
Achievement Value		

### Category 1: Enhance Performance Improvement and Reporting Capacity

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1") Achievement	N1/A
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	,
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	

### Category 1: Enhance Performance Improvement and Reporting Capacity

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT: \*



Below is the data reported for the DPH system.

**Category 2: Expand Medical Homes** 

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Expand Medical Homes	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
mend, and (if yes) provide an in-depin description of now the milestone was achieved.	, <u> </u>
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Expand Medical Homes

Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

### Category 2: Expand Medical Homes

(mean milestone)         Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)         Denominator (if absolute number, enter '1')         Achievement         If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:         Image: the the distance is the the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone         Achievement Value         Improvement Milestone:         (meant milestone)         Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)         Demominator (if absolute number, enter '1')         Achievement         If 'yes/no' is to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:         If 'yes/no' is to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone Achievement Value         Improvement Milestone:       [meant milestone)         Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)       •         Denominator (if absolute number, enter '1')       •         Achievement       [meant milestone]         Numerator (if NA, use 'yeseino' form below; if absolute number, enter he	Improvement Milestone:	
Denominator (if absolute number, enter '1') Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value Improvement Milestone: (Insert milestone) Numerator (if NA, use 'yes/no' form below; if absolute number, enter here) Denominator (if absolute number, enter '1') Achievement Value Improvement Milestone: (Insert milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value Improvement Milestone: (Insert milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value Improvement Milestone: (Insert milestone) Improvement Milestone: (Insert mileston		
Achievement       NA         If "yesh" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       •         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Improvement Milestone:	Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use 'yes/no' form below; if absolute number, enter here) Denominator (if absolute number, enter '1') Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone Achievement Value Improvement Milestone: (insert milestone) PY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no'' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved. Improvement Milestone: (insert milestone) Numerator (if N/A, use 'yes/no'' form below; if absolute number, enter here) Denominator (if absolute number, enter '1') Achievement If 'yes/no'' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no'' type of milestone (Improvement 'yes') if 'yes	Denominator (if absolute number, enter "1")	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone       *         Achievement Value       *         Improvement Milestone:       (insert milestone)         Numerator (if N/A, use 'yes/no' form below; if absolute number, enter here)       *         Denominator (if absolute number, enter '1")       *         Achievement       N/A         If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone       *       *         Marcator (if N/A, use 'yes/no' form below; if absolute number, enter here)       *       *         DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone       *       *         Achievement       (insert milestone)       *       *         Numerator (if N/A, use 'yes/no' form below; if absolute number, enter here)       *       *       *         Denominator (if absolute number, enter '1")       *       *       *       *       *         Achievement       (insert milestone)       *       *       *       *       *       *       * <t< td=""><td>Achievement</td><td>N/A</td></t<>	Achievement	N/A
Achievement Value       Improvement Milestone:       (nsert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *       *         Denominator (if absolute number, enter "1")       *       *       *         Achievement       NVA       *       *       *       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *		*
Improvement Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Improvement Milestone:       (insert milestone)         Numerator (if NA, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         Improvement Milestone:       (insert milestone)         (insert milestone)       •         Numerator (if NA, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Milestone:         (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         NA         It "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         NA         It "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       <	Achievement Value	
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Milestone:         (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         NA         It "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         NA         It "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       <		
Denominator (if absolute number, enter "1")       *         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       *         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         Achievement Value       *         Improvement Milestone:       .         (insert milestone)       *         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       NA         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *		
Denominator (if absolute number, enter "1")       *         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       *         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         Achievement Value       *         Improvement Milestone:       .         (insert milestone)       *         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       NA         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Numerator (if N/A, use "ves/no" form below: if absolute number, enter here)	*
Achievement       N/A         If "yes/ho" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       •         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Improvement Milestone:       •         (insert milestone)       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •		*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: <ul> <li>Improvement Milestone</li> <li>(insert milestone)</li> </ul> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) <ul> <li>Improvement</li> <li>Milestone:</li> <li>(insert milestone)</li> </ul> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) <ul> <li>Improvement</li> <li>Improvement</li> <li>Improvement</li> <li>(insert milestone)</li> <li>Improvement</li> <li>Imp</li></ul>		N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: <ul> <li>Improvement the DPH system plan) or enter "yes" if "yes/no" type of milestone</li> <li>Achievement Value</li> <li>Improvement Milestone:</li> <li>(insert milestone)</li> <li>Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)</li> <li>Denominator (if absolute number, enter "1")</li> <li>Achievement</li> <li>If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:</li> <li>DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone</li> <li>DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone</li> <li>Improvement</li> <li>Improvement<!--</td--><td></td><td></td></li></ul>		
Achievement Value		*
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *		*
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Improvement Milestone:	
Denominator (if absolute number, enter "1") *   Achievement N/A   If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * OY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		
Achievement N/A If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	Denominator (if absolute number, enter "1")	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:          *       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Achievement	N/A
		*
	DV Torget (from the DDH system plan) or optor "uses" if "use /se" trime of millestone	

### Category 2: Expand Medical Homes

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Improvement Milestone:	-
	*
(insert milestone)	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *

REPORTING ON THIS PROJECT:

\* Yes

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 2: Expand Chronic Care Management Models**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Expand Chronic Care Ma	anagement Models				
DY Total Computable Incenti	* \$ 14,500,000.00				
Incentive Funding Already Re	* \$ -				
Process Milestone:					
	(insert milestone)				
Numerator (if N/A, use "yes/n	o" form below; if absolute number, enter here)	*			
Denominator (if absolute num	nber, enter "1")	*			
Achievement					
	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes			
Three full-time Ambulatory Pt training and orientation (June Center. In September, 2011, supervision, using evidence-t Using our electronic registry t quarterly basis the current CM and primary care clinic. As o Based on our diabetes metric the 1:600 to 1:850 range. As clinics, our goal is to approac and MA support, degree of te registry.					
Achievement Value	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes 1.00			
Process Milestone:	2. Train staff in components of the care model including quality measurement, primary care redesign, and financing chronic care model.				
Numerator (if N/A, use "yes/n	*				
Denominator (if absolute num	*				
Achievement					
If "yes/no" as to whether the n menu, and (if "yes") provide a	* Yes				
SCVMC has hosted a Chroni interested SCVMC staff as w local, state and national issue Chronic Care". Topics cover (The Medical Home at SCVM whom were SCVMC staff.					
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes			
Achievement Value	1.00				

Category	2:	Expand	Chronic	Care	Management	Models
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Process Milestone:	3. Train relevant staff in the chronic care model in at least 25% (2 out of 7) of medical home teams.	
Numerator (if N/A, use "yes/no	*	
Denominator (if absolute num	*	
Achievement		
	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes
Home entitled "The Chronic C Medical Home (MD, RN, MA, the Chronic Care Model and e importance to the medical hor improving the health of a popu- manager and our new registry	twe a presentation to the staff at the Gilroy Medical Home and the Milpitas Medical are Model in Action at VMC". The audience included the entire staff of each pharmacists, clerks). The goals of the talk included reviewing the main tenets of examples of how we incorporate the model at VMC. We emphasized its ne, healthcare reform, changes in reimbursement and most importantly to ulation of patients. Special attention was paid to how the model fits with the care //population management tool in order to provide context to the staff with regards This talk will set the stage for upcoming trainings on our new registry/population in to implement in early 2012.	
	em plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	4. Utilize elements of chronic care model in at least 25% (2 out of 7) of medical home teams.	
	(insert milestone)	
	" form below; if absolute number, enter here)	*
Denominator (if absolute num	ber, enter "1")	*
Achievement		
-	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes
diabetes management as a m four main tenets of the CCM a 1. Self-management support: a. Group & individual instruction glucose interpretation delivered 1. "Taking Control Of Your Dia 2. "Get Ready! Get Fit! Go" wo 3. Patient self-management en b. Chronic Disease Self-Mana	ducational materials gement (AKA Healthier Living) course – six week peer-led group focused on self- 6 workshops held per year at various clinic sites, in English and Spanish available	
<ul> <li>a. Diabetes Care Managers (F Home to support a team of PC</li> <li>b. PCP's give authorization to protocols. See examples of M</li> <li>c. Medical Assistants (MA) su with registry queries.</li> <li>d. CM clinic schedules revised to made over the phone based e. We re-evaluate every six m number of care managers to in</li> </ul>	sure the delivery of effective, efficient clinical care and self-management support RN coordinators or clinical pharmacists) hired, trained and deployed in the Medical CP's to manage specific populations of patients (e.g. diabetes). the Care Manager (CM) to manage all patients in a population using all approved MD/PCP protocol authorization forms for Milpitas (appendix G). upport the CM's work by obtaining BG results, facilitating updating of labs, assist d to allow more telephone follow-up appointments to allow medication adjustments d on blood sugars, improve efficiency and convenience for patients. onths the number of patients with diabetes in each Medical Home and the dentify imbalances, help plan for our staffing needs and to optimize the care the, we improved the patient:CM ratio at Gilroy from 1385 to 835 and at Milpitas to 12/9/11.	
preferences. a. CM's in Medical Homes fun	mote clinical care that is consistent with scientific evidence and patient ction under physician-written, hospital-approved, evidence-based and target-	

<ul> <li>Category 2: Expand Chronic Care Management Models</li> <li>Intring management protocols based on nationar glucelines for Glycernic Management, Lipid Management, Aspirin Management and Microalbuminuria Screening &amp; Management. Multiple options available for most protocols such that management can accommodate patient preference. The protocols are revised every two years by a team including input from endocrinology, pharmacy and care managers based on new data and/or revised guidelines from relevant professional societies.</li> <li>b. CM's incorporate these management protocols in their daily work to support the PCP in optimizing diabetes management as well as management of cardiovascular disease risk factors.</li> <li>4. Clinical Information Systems: Organize patient and population data to facilitate efficient and effective care.</li> <li>a. We first established an electronic patient registry (Filemaker Pro, FMP) in 2001 to track certain populations or patients (e.g. diabetes, anti-coagulation). As of September 2011, there are 16,161 diabetes patients in the registry and there are approximately 42,000 paneled patients in the registry.</li> <li>b. Diabetes care managers actively use the registry to track population outcomes, identify high-risk subpopulations, send out reminders and individualize management plans.</li> <li>i. Quarterly population reports from Milpitas and Gilroy.</li> <li>ii. An example from Milpitas of a registry-generated list of high-risk diabetes patients with elevated a1c values as of 7/15/11 with evidence of proactive outreach to update a1c and arrange appropriate follow-up to improve their glycemic control.</li> <li>iii. An example from Gilroy of a registry-generated list of high-risk diabetes patients with no a1c value within one year as of 9/28/11.</li> </ul>	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	* Yes
Achievement value	1.00
Process Milestone:       5. Implement program to identify and manage targeted patients needing further clinical intervention for at least 1 outcome.         (insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
Adhieventeit	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
The American Diabetes Association recommends screening for diabetic retinopathy on an annual basis. Based on data from our electronic registry as of September 30, 2011, retinal screening rates for patients with diabetes from two of our Medical Homes (Sunnyvale (SV) and Milpitas (MIL)) were sub-optimal. For SV, of a total of 761 patients with diabetes, 332 (44%) had retinal exams within 1 year and 480 (63%) had retinal exams within 2 years. For MIL, of a total of 1040 patients with diabetes, 450 (43%) had retinal exams within 1 year and 657 (63%) had retinal exams within 2 years. In October, 2011, we used our electronic registry to identify all patients in these two Medical Homes who had not had a retinal exam within two years. Insurance authorization requests were submitted by clerks for this procedure. Interactive Voice Response (IVR) technology was used to call all of these patients in their native language informing them to make an appointment for a retinal exame screen (fundus photography). In addition, lists of patients who were due for a retinal exam were distributed to the staff at the Medical Homes and they were encouraged to perform outreach via telephone or letter to increase the yield. We have been using non-mydriatic fundus photography at Valley Specialty Center (VSC) for several years as an alternative to traditional dilated retinal exams by ophthalmology or optometry for retinopathy screening. Retinal photos are taken at VSC by a trained MA and submitted electronically to an ophthalmologist for interpretation. Patients with abnormal photos are then scheduled for a dilated eye exam in eye clinic. We track retinal screening rates quarterly for this population using the electronic registry. We expect to have results of this intervention by April, 2012.	I
Stranger (non the Diff system plan) of onter yes in yes/no type of milestone	100
Achievement Value	0.25

### Category 2: Expand Chronic Care Management Models

	(insert milestone)	—
Numerator (if N/A, use "yes/no"	form below; if absolute number, enter here)	*
Denominator (if absolute numbe	er, enter "1")	*
Achievement		
	lestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an	in-depth description of how the milestone was achieved:	* Yes
DSRIP Report : Santa Clara Valley Me Expand Chronic Care Management Mod		
Milestone 6: Apply the Chronic Care Mo Metric: Documentation of program.	odel to the management of glycemic control and dyslipidemia in diabetes.	
Listed below with supporting documenta	ation are some examples from the four main tenets of the CCM applied to the management of	
• • •	and prepare patients to manage their health and health care.	
a. Group & individual instruction on diab by diabetes care managers.	setes basics, nutrition, self-monitoring, complications, exercise and glucose interpretation delivered	
<ol> <li>"Taking Control Of Your Diabetes" work</li> <li>Patient self-management educational</li> </ol>	orkshop (10/14/11-11/18/11) with call list and graduation list.	
<ol><li>Education workshops offered at focus</li></ol>	sing on self-management skills:self-management education.	
•	six week peer-led group focused on self-management strategies. 12-16 workshops held per year at ish available for free and available to all VMC diabetic patients.	
	elivery of effective, efficient clinical care and self-management support. ed and deployed in the Medical Home to support a team of PCP's to manage specific populations of	+
patients (e.g. diabetes).		
<ol> <li>PCP's give authorization to the Care ncluding glycemic and lipid management</li> </ol>	Manager (CM) to manage all diabetes patients in a population using all approved protocols, nt.	
	mic control by obtaining BG results, facilitating updating of labs, assist with registry queries. more telephone follow-up appointments to allow glycemic medication adjustments to be made over	
he phone based on blood sugars, impro	ove efficiency and convenience for patients.	
	cal care that is consistent with scientific evidence and patient preferences er physician-written, hospital-approved, evidence-based and target-driving management protocols	
	nic Management and Lipid Management. Multiple options available for most protocols such that preference. The protocols are revised every 2 years by a team including input from endocrinology,	
pharmacy and care managers based on	new data and/or revised guidelines from relevant professional societies.	
<ol> <li>CM's incorporate these management diabetes.</li> </ol>	protocols in their daily work to support the PCP in optimizing glycemic and lipid management in	
	ze patient and population data to facilitate efficient and effective care ient registry in 2001 to track certain populations of patients (e.g. diabetes, anti-coagulation). As of	
September 2011, there are 16,161 diab	etes patients in the registry and there are approximately 42,000 paneled patients in the registry.	
ndividualize plans related to glycemic a	the registry to track population outcomes, identify high-risk sub-populations, send out reminders and nd lipid management.	
	itas and Gilroy showing indices of overall glycemic and lipid management . /-generated list of high-risk diabetes patients with poor glycemic control as evidenced by elevated	
a1c values as of 7/15/11 with evidence	of proactive outreach to update a1c and arrange appropriate follow-up to improve their glycemic	
control ii. An example from Gilroy of a registry-	generated list of diabetes patients with unknown overall glycemic control with no a1c value within	
one year as of 9/28/11		
DY Target (from the DPH syste	m plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Improvement Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no"	form below; if absolute number, enter here)	*
Denominator (if absolute numbe	er, enter "1")	*
Achievement		N/A
If "yes/no" as to whether the mil	lestone has been achieved, select "yes" or "no" from the dropdown	
	lestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*

Category 2: Expand Chronic Care Management Models	I
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Expand Chronic Care Management Models

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	1
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
----------------------------------	-----------------------------------
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012



Below is the data reported for the DPH system.

**Category 2: Redesign Primary Care** 

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Redesign Primary Care	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Redesign Primary Care

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Redesign Primary Care

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Redesign Primary Care

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Improvement Milestone:	-
	*
(insert milestone)	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * *

\* Yes

CA 1115 Waiver - Delivery System	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 2: Redesign to Improve Patient Experience**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Redesign to Improve Pa	tient Experience	
DY Total Computable Incenti	ive Amount:	* \$ 5,000,000.00
Incentive Funding Already Received in DY:		* \$ -
Process Milestone:	1. Include key stake holders in assessment of patient experience tool.	
	(insert milestone)	-
Numerator (if N/A, use "yes/r	no" form below; if absolute number, enter here)	*
Denominator (if absolute nun	nber, enter "1")	*
Achievement		
If "ves/no" as to whether the	milestone has been achieved, select "yes" or "no" from the dropdown	·
•	an in-depth description of how the milestone was achieved:	* Yes
· · · ·		
strategies. Applied for and received acc recommended methodology conferences to identify resou Identified key stake holders i Members of the Customer Ex	of patient experience tools and summarized both organizational and tactical eptance to the Patient Experience Tool (PExT) Action Collaborative to implement a for improving the patient experience. Participated in a series of PExT webinars and irces and needs for implementing a patient experience tool. In the implementation of the patient experience tool for a pilot PExT project. Experience Committee are also identified as key stake holders in identifying and nentation of an experience tool across the organization.	
DV Torget (from the DDH ov	ntom nlon) or optor "voo" if "voo/no" tuno of milostono	* Yee
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * Yes		
Achievement Value		0.50
Process Milestone:	2. Write and obtain approval for SCVMC patient/family experience strategic plan.	
	(insert milestone)	-
Numerator (if N/A, use "yes/r	no" form below; if absolute number, enter here)	*
Denominator (if absolute nur	nber, enter "1")	*
Achievement		
-	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
feedback was requested and conceptualized. We identified patient/family experience and new strategies that would be our patient-centered care. W	xperience" was communicated at various management and staff meetings – I received. Qualitative data methodology was determined. A Strategic plan was d and implemented appropriate strategies for identifying components of the d ways to correct deficiencies. The process included educating staff to adopt the tter serve our patients. We have integrated the components of the assessment into e expect not only improvement in the patient/family experience, but also omes and improvements in employee engagement.	
ũ (	stem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		0.50

Achievement Value

1

Process Milestone:	3. Sub-committees implement plans to improve: First contact and inpatient noise.	
	(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) *		*
Denominator (if absolute numb	per, enter "1")	*
Achievement		
-	ilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	* Yes
First Contact Assessment, design and development of "Every Contact Counts – Phase 2" content is complete. We made the planned presentation to the Executive Leadership Group (ELG) and were then invited to return for another hour- long discussion on the topic of improving patient experience. ELG committed to specific actions to help the organization to stay focused on these goals. Next steps are being discussed.		
Signage to remind visitors and Nursing staff to close the patie Relocating where change of sh	Iy to plan and evaluate current interventions, including: staff to keep noise to a minimum. nt doors ¾ of the way to help deflect hallway noise. ift reports are conducted. n noise is being reviewed by the Quiet Team prior to implementation.	
DY Target (from the DPH syste	em plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		0.75
Process Milestone:	4. Implement plans for regular organization-wide communication of patient experience data and efforts to improve patient/family experience.	
Numerotor (if NI/A use lluce/ee	(insert milestone)	*
	" form below; if absolute number, enter here)	
Denominator (if absolute numb	per, enter "1")	*
Achievement		
•	ilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	* Yes
This milestone is completed. Several sources of data regarding patient experience, including patient satisfaction scores and data from Hospital Cosumer Assessment of Healthcare Providers and Systems (HCAHPS), are used to trend the data. The Executive Leadership regularly monitors the performance in this area by reviewing these data. Also, the Customer Experience Committee uses patient satisfaction data to identify opportunities to improve the patient experience. The Committee initiates, supports and correlates projects to improve and trend patient satisfaction across the entire organization.		
DY Target (from the DPH syste	em plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	(insert milestone)	
Numerator (if N/A, use "ves/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb		*
Achievement		N/A
If "yes/no" as to whether the m	ilestone has been achieved, select "yes" or "no" from the dropdown i in-depth description of how the milestone was achieved:	*

Category 2: Redesign to Improve Patient Experience DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

#### Achievement Value

### Category 2: Redesign to Improve Patient Experience

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	

#### Category 2: Redesign to Improve Patient Experience

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

\* Yes

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)				
DPH SYSTEM:	Santa Clara Valley Medical Center			
REPORTING YEAR:	DY 7			
DATE OF SUBMISSION:	March, 2012			

#### **Category 2: Redesign for Cost Containment**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Redesign for Cost Contair	Redesign for Cost Containment			
DY Total Computable Incentive	* \$ 3,511,000.00			
Incentive Funding Already Rec	* \$ -			
Process Milestone: 1. Continued implementation of a cost accounting system to measure intervention impacts.				
Numerator (if N/A use "vec/pe	form below; if absolute number, enter here)	*		
	*			
Denominator (if absolute numb Achievement	er, enter T)			
-	ilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	* Yes		
months leading up to the signin development of deliverables an detailed tasks/methodology to a The final solution included a co pre-kick off meeting was held ir after the holidays. This milestone is shown at 75% offer is currently pending with a support for the project with exis	mbination of existing technology, new technology, and outsourced services. A n December 2011 to determine the next steps, so that the project could kick off 6 percent complete due to the delays in hiring and training a financial analyst. An a qualified candidate. In the mean time we have been able to provide sufficient sting staff that has temporarily adjust their work loads and priorities. Long-term, a needed to complete the knowledge transfer from the consultants and keep this			
DY Target (from the DPH syste	* Yes			
Achievement Value 0.75				
Process Milestone:	2. Develop/identify a cost accounting methodology to quantify the financial impact of quality and efficiency improvement interventions.			
	(insert milestone)			
Numerator (if N/A, use "yes/no'	*			
Denominator (if absolute numb	*			
Achievement				
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:				
milestone is shown at 50% due staff are ready to generate the specific clinical conditions and a diabetes care, the top 20 MS – and 4 initiatives. The process of Meetings were held with Categ	he, cost accounting methodology, was established in milestone one. This to the development of the metrics, which are still in progress. Our systems and metrics (e.g., average cost per case for each hospital bed day for chosen average annual cost of hospitalization for chosen specific primary diagnoses) for Diagnis Related Groups (DRGs), and the metrics associated with Category 3 of defining the metrics with the initiative leads started in September 2011. ory 4 initiative leads. These were introductory meetings with the departments to development to measure their initiatives results, as well as the Relative Value			

general approach for the cost containment initiative, and identifying the patient population. Further meetings will be held to refine the metrics that will be used for each initiative.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         Achievement Value       •	Yes 0.50

Category 2: Redesign for Cost Containment	
Process Milestone: <u>3. Establish a baseline for cost</u> (insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* No
DY 6 was chosen as the base year. This initiative is shown at zero completion. Work to develop the baseline cost started in January 2012.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* No
Achievement Value	-
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	•
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	•
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Catego	orv 2:	Redesia	n for	Cost	Containment
outoge	.,	riouooig			••••••••

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milesters	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

Category 2: Redesign for Cost Contain
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Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

\* Yes

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)			
Santa Clara Valley Medical Center			
DY 7			
March, 2012			

#### **Category 2: Integrate Physical and Behavioral Health Care**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Integrate Physical and Behavioral Health Care			
DY Total Computable Incentive	* \$ 14,500,000.00		
Incentive Funding Already Rec	* \$ -		
Process Milestone:	1. Implement IMPACT training of behavioral health and primary care staff within four primary care settings. (insert milestone)		
Numerator (if N/A, use "yes/no'	form below; if absolute number, enter here)	*	
Denominator (if absolute numb	er, enter "1")	*	
Achievement			
	ilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	* No	
training demand. The need to c to complete the training have b	The integration of two models has proven to be complex and involves major system utilization to meet the training demand. The need to continue providing services while providing training is challenging. Creative ways to complete the training have been explored by teams from Behavioral Health and the Primary Care Clinics. Our goal is to develop a plan to complete the IMPACT training for four clinics by December 2012.		
DY Target (from the DPH syste	em plan) or enter "yes" if "yes/no" type of milestone	* No	
Achievement Value		-	
Process Milestone:	2. 500 primary care patients will be provided behavioral health services by end of Year Two. (insert milestone)		
Numerator (if N/A, use "yes/no'	form below; if absolute number, enter here)	*	
Denominator (if absolute numb	er, enter "1")	*	
Achievement			
If "yes/no" as to whether the mi menu, and (if "yes") provide an	* Yes		
	ceiving the referrals from primary care and have reached this goal, having seen st one behavioral health visit between July 1- December 31, 2011.		
DY Target (from the DPH syste	* Yes		
Achievement Value	1.00		

#### Category 2: Integrate Physical and Behavioral Health Care

(Insert milestone)       •         Denominator (if NA, use 'yes/no' form below; if absolute number, enter here)       •         Achievement       •         If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown meru, and (if 'yes') provide an in-depth description of how the milestone was achieved:       •         IMPACT contract was finalized late October 2011. This training will be pivotal in highlighting various poreidentions of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.       •         DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone       •       No         Achievement Value       •       •       •         Process Milestone:       (meant milestone)       •       •         Mumaritor (if NA, use 'yes/no' form below; if absolute number, enter here)       •       •       •         Denominator (if absolute number, enter '1')       •       •       •       •         Achievement       Value       •       •       •       •       •       •         Drocess Milestone:       (meant milestone has been achieved, select 'yes' or 'no' from the dropdown meru, and (if 'yes') provide an in-depth description of how the milestone was achieved:       •       •       •       •       •       •       •       •       •       •       •	Process Milestone:	3. Design, test, and finalize protocol for patient referral process into	
Denominator (if absolute number, enter "1")       •         Achievement       •         If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:       • No         IMPACT contract was finalized late October 2011. This training will be pivotal in highlighting various considerations of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.       • No         DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone       • No         Achievement Value       • • • • • • • • • • • • • • • • • • •		Federally Qualified Health Cenrters (FQHC)-BH services. (insert milestone)	_
Achievement       I' yes/no* as to whether the milestone has been achieved. select 'yes" or 'no" from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:       IND         IMPACT contract was finalized late October 2011. This training will be pivotal in highlighting various considerations of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.       IND         DY Target (from the DPH system plan) or enter 'yes" if 'yes/no* type of milestone       IND         Achievement       (insert milestone)         Numerator (if NA, use 'yes/no* form below; if absolute number, enter here)       •         Denominator (if absolute number, enter '1')       •         Achievement       NNA         If 'yes/n's to whether the milestone has been achieved, select 'yes' or 'no* from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter 'yes" if 'yes/no* type of milestone       •       •         Mumarator (if NA, use 'yes/no* form below; if absolute number, enter here)       •       •       •         DY Target (from the DPH system plan) or enter 'yes" if 'yes/no* type of milestone       •       •       •       •         Achievement       (insert milestone)       •       •       •       •       •       •       •       •       •       •       •	Numerator (if N/A, use "yes/ne	*	
If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  MPACT contract was inhalized tate October 2011. This training will be pixelal in highlighting various considerations of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value  Process Milestone:  (Insert milestone) NUMERATIC officient of the milestone has been achieved, select 'yes' or 'no' from the dropdown meru, and (if 'yes') provide an in-depth description of how the milestone was achieved:  Process Milestone:  (Insert milestone)  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no' control below; if absolute number, enter here)  Process Milestone:  (Insert milestone)  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown meru, and (if 'yes') provide an in-depth description of how the milestone was achieved.  Process Milestone:  (Insert milestone)  Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)  Process Milestone:  (Insert milestone)  Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)  Process Milestone:  (Insert milestone)  Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)  Denominator (if absolute number, enter '1') Achievement  If 'yes/no' as to whether the milestone has been achieved. Select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone  DY Target (from the DPH system pla	Denominator (if absolute num	ber, enter "1")	*
menu, and (If 'yes') provide an in-depth description of how the milestone was achieved:  IMPACT contract was finalized late October 2011. This training will be pivotal in highlighting various considerations of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.  DY Target (from the DPH system plan) or enter 'yes'' if 'yes/no'' type of milestone Achievement Value  Process Milestone:  (resert milestone)  NVM relation of the meter of the mellest one has been achieved, select 'yes' or 'no'' from the dropdown menu, and (If 'yes') provide an in-depth description of how the milestone was achieved:  Process Milestone:  (resert milestone)  NVM relation  (resert milestone)  NVM relation  (resert milestone)  NVM relation  (resert milestone)  Process Milestone:  (resert milestone)  NVM relation  (resert milestone)  Process Milestone:  (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert milestone)  Process Milestone: (resert	Achievement		
considerations of the referral protocol that will support the meeting of DSRIP outcomes in subsequent years as well as DY 7.       No         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       * No         Achievement Value       -         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter *1')       NAA         Achievement       NIA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *       *         Achievement Value       *       *       *         Process Milestone:       (insert milestone)       *       *         UNMerator (if IN/A, use "yes/no" form below; if absolute number, enter here)       *       *       *         Drocess Milestone:       (insert milestone)       *       *       *       *         Numerator (if IN/A, use "yes/no" form below; if absolute number, enter here)       *       *       *       *       *       *       *       *       *       *       *       *       *       * <td< td=""><td></td><td></td><td>* No</td></td<>			* No
Achievement Value       •         Process Milestone:       (nsert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NNA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       Achievement         Achievement       •       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         If "yes/no" is to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         Dy Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •	considerations of the referral		
Process Milestone:       (insert milestone)         Numerator (if NA, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement       •         If "yes/no" as to whether the milestone base on achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •         Achievement       (insert milestone)       •       •         Numerator (if NA, use "yes/no" form below; if absolute number, enter here)       •       •       •         Denominator (if absolute number, enter "1")       •       <	DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* No
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •	Achievement Value		-
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •       •			
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         If Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *       •         Achievement Value       •       •       •         Process Milestone:       (insert milestone)       •       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •       •       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone)       •       •       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •       •       •       •         Denominator (if absolute number, enter "1")       Achievement       •	Process Milestone:	(incort milastona)	_
Denominator (if absolute number, enter "1")       •         Achievement       NA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       •         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       •         (insert milestone)       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Numerator (if N/A_use "ves/n		*
Achievement       INA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       •         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       •         (insert milestone)       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •			*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value  Process Milestone:  (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	·		N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         Image:		nilestone has been achieved, select "ves" or "no" from the drondown	10/
Achievement Value	-		*
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *		tem plan) or enter "yes" if "yes/no" type of milestone	·
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Process Milestone		
Denominator (if absolute number, enter "1")       *         Achievement       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         Denominator (if absolute number, enter "1")       *       *         Denominator (if absolute number, enter "1")       *       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         Denominator (if monthe DPH system plan) or enter "yes" if "yes/no" type of milestone       *		(insert milestone)	_
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Numerator (if N/A, use "yes/ne	o" form below; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:           *           DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Denominator (if absolute num	ber, enter "1")	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:          *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Achievement		
			*
	DV Target (from the DPH sys	tem plan) or enter "ves" if "ves/po" type of milestone	*
Achievement Value	Achievement Value		

### Category 2: Integrate Physical and Behavioral Health Care

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Integrate Physical and Behavioral Health Care

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DV Torget (from the DDH overteen plan) or enter "vee" if "vee/se" tupe of milestone	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	7
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

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#### Category 2: Increase Specialty Care Access/Redesign Referral Process

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Increase Specialty Care Access/Redesign Referral Process	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Increase Specialty Care Access/Redesign Referral Process

Process Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Process Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	_
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Increase Specialty Care Access/Redesign Referral Process

Improvement Milestone:	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Increase Specialty Care Access/Redesign Referral Process

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

\* No

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#### Category 2: Establish/Expand a Patient Care Navigation Program

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes',

please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). \* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Establish/Expand a Patient Care Navigation Program	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	-
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Establish/Expand a Patient Care Navigation Program

Process Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Establish/Expand a Patient Care Navigation Program

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	•
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

### Category 2: Establish/Expand a Patient Care Navigation Program

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

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March, 2012



Category 2: Apply Process Improvement Methodology to Improve Quality/Efficiency

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes',

please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). \* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Apply Process Improvement Methodology to Improve Quality/Efficiency	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Apply Process Improvement Methodology to Improve Quality/Efficiency

(Insert milestone)  (Insert milestone)  (Insert milestone)  Process Milestone:  (Insert milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  Process Milestone:  (Insert milestone)  Process Milestone:  (Insert milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  Process Milestone:  (Insert milestone)  Process Milestone:  (Insert milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  If 'yes/no' form below; if absolute number, enter here)  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone  Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone  Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement  DY Target (from the DPH system plan) or enter 'yes' if '	Process Milestone:		
Denominator (if absolute number, enter '1') Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value  Process Milestone:  (resert milestone)  Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value  Process Milestone:  (resert milestone)  Numerator (if NA, use 'yes/no' form below; if absolute number, enter here)  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:  DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and		,	
Achievement       N/A         If 'yesh'o' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (if 'yes') provide an in-depth description of how the milestone was achieved:       •         Image: Image		nere)	
If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (If 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (If NA, use 'yes/no' form below; if absolute number, enter here) Denominator (If absolute number, enter '1') Achievement If 'yes/no' as to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (If 'yes') provide an in-depth description of how the milestone was achieved: Process Milestone: (insert milestone) DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no' form below; if absolute number, enter here) Process Milestone: (insert milestone) Numerator (If NA, use 'yes/no' form below; if absolute number, enter here) Denominator (If absolute number, enter ''yes' if 'yes/no' type of milestone Achievement If 'yes/no' to the bPH system plan) or enter 'yes' if 'yes/no' type of milestone Achievement If 'yes/no' to at to whether the milestone has been achieved, select 'yes' or 'no' from the dropdown menu, and (If 'yes') provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter 'yes' if 'yes/no' type of milestone DY Target (from the DPH system plan) or enter		Ŷ	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: <ul> <li>Image: Second Second</li></ul>			N/A
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       NI/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       IN/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         Unmerator (if AlX, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       IN/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •<		•	
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if Avia, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         Denominator (if absolute number, enter "1")       • </th <th></th> <th></th> <th></th>			
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       NI/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       IN/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         Unmerator (if AlX, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter *1")       •         Achievement       IN/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •<			
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NI/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter "1")       •         Achievement       Immerator (if west) provide an in-depth description of how the milestone was achieved:       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "n			
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NI/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter "1")       •         Achievement       Immerator (if west) provide an in-depth description of how the milestone was achieved:       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "n			
Achievement Value       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NI/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •       •         Achievement       Immerator (if N/A, use "yes/no" form below; if absolute number, enter "1")       •         Achievement       Immerator (if west) provide an in-depth description of how the milestone was achieved:       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "n			
Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       •         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the mileston		of milestone	
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         Image: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Achievement Value         Process Milestone:         (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if N/A, use "yes/no" form below; if absolute number, enter here)         Denominator (if absolute number, enter "1")         Achievement         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         Image: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone         Image: DY Target (from the DPH system plan) or enter "yes" if "y	Achievement value		
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       *         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         Achievement Value       *         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Process Milestone:		
Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       *         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *         Achievement       *         Mumerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         NA       *         Numerator (if absolute number, enter "1")       *         Achievement       *         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	(inser	t milestone)	
Achievement       IV/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       •         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       •         (insert milestone)       •         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       NVA         If "yes") provide an in-depth description of how the milestone was achieved:       •         Denominator (if absolute number, enter "1")       •         Achievement       NVA         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •	Numerator (if N/A, use "yes/no" form below; if absolute number, enter	here) *	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Denominator (if absolute number, enter "1")	*	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: <ul> <li>Image: state of the system plan is a state of the sy</li></ul>	Achievement		N/A
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •         Achievement Value       •         Process Milestone:       (insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       •         Denominator (if absolute number, enter "1")       •         Achievement       IN/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       •         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       •		•	
Achievement Value			
Process Milestone:	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of	of milestone *	
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Achievement Value		
(insert milestone)         Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)       *         Denominator (if absolute number, enter "1")       *         Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone       *	Deserve Milesterre		
Denominator (if absolute number, enter "1")   Achievement   If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:     *   DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone   *		t milestone)	
Achievement       N/A         If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown       *         menu, and (if "yes") provide an in-depth description of how the milestone was achieved:       *	Numerator (if N/A, use "yes/no" form below; if absolute number, enter	here) *	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	Denominator (if absolute number, enter "1")	*	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:          *         DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Achievement		N/A
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone			
	menu, and (if "yes") provide an in-depth description of how the milesto	ne was achieved: *	
	DY Target (from the DPH system plan) or enter "ves" if "ves/no" type of		

#### Category 2: Apply Process Improvement Methodology to Improve Quality/Efficiency

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Improvement Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	^
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Apply Process Improvement Methodology to Improve Quality/Efficiency

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)		
DPH SYSTEM:	Santa Clara Valley Medical Center	
REPORTING YEAR:	DY 7	
DATE OF SUBMISSION:	March, 2012	



Category 2: Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation

#### Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

# Category 2: Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation

Process Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	N/A
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	N/A
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
D)/ Terret (free the DDI I suctors also) as other "use" if "use/se" time of milestance	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

# Category 2: Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation

Improvement Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

#### Category 2: Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

\* No

CA 1115 Waiver - Delivery System I	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### Category 2: Use Palliative Care Programs

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Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).
 \* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Use Palliative Care Programs	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	11/74
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
#### Category 2: Use Palliative Care Programs

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

Category	2: Use	Palliative	Care	Prog	rams

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

#### Category 2: Use Palliative Care Programs

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\* No

Reform Incentive Payments (DSRIP)
Santa Clara Valley Medical Center
DY 7
March, 2012

#### **Category 2: Conduct Medication Management**

Below is the data reported for the DPH system.

...

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).
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The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Conduct Medication Management	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 2: Conduct Medication Management

Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	^
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

Category 2: Conduct Medication Management	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
menu, and (ir yes) provide an in-depth description of now the milestone was achieved.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
L DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category	/ 2:	Conduct	<b>Medication</b>	Management
outogo.		oomaaot	mouroution	managomon

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\*

CA 1115 Waiver - Delivery System I	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 2: Implement/Expand Care Transitions Programs**

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Implement/Expand Care Transitions Programs	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	-
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Implement/Expand Care Transitions Programs

Process Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

### Category 2: Implement/Expand Care Transitions Programs

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	

### Category 2: Implement/Expand Care Transitions Programs

Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System I	Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



Category 2: Implement Real-Time Hospital-Acquired Infections (HAIs) System

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

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The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Implement Real-Time Hospital-Acquired Infections (HAIs) System	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Process Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone: (insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
	*
Denominator (if absolute number, enter "1")	
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

# Category 2: Implement Real-Time Hospital-Acquired Infections (HAIs) System

Process Milestone:		
(/ Numerator (if N/A, use "yes/no" form below; if absolute number, e	insert milestone)	*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select	"ves" or "no" from the dropdown	19/7
menu, and (if "yes") provide an in-depth description of how the mil	-	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" ty	ve of milestone	*
Achievement Value	F	
Process Milestone:		
	insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, en Denominator (if absolute number, enter "1")	nei neie)	*
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select	"ves" or "po" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the mil	-	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" ty	pe of milestone	
Achievement Value		
Process Milestone:		
(i	insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, et	nter here)	*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
If "yes/no" as to whether the milestone has been achieved, select menu, and (if "yes") provide an in-depth description of how the mil		*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" ty	vne of milestone	*
Achievement Value	F	

#### Category 2: Implement Real-Time Hospital-Acquired Infections (HAIs) System

Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
Improvement Milestone:	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*

#### Category 2: Implement Real-Time Hospital-Acquired Infections (HAIs) System

Improvement Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Category 3: Patient/Care Giver Experience (required)

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). Note: for DY8, data from the last 2 quarters shall suffice.

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Patient/Care Giver Experience (required)	
DY Total Computable Incentive Amount:	* \$ 6,327,750.00
Incentive Funding Already Received in DY:	* \$
Undertake the necessary planning, redesign, translation, training and contract negotiations in order to implement CG-CAHPS in DY8 <i>(DY7 only)</i>	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	* Yes
We have extended the contract with our present vendor to conduct the CG-CAHPS survey. The staff has reviewed various sampling options. We are considering a large sample size in order to generate estimates at the provider level. The large sample size will allow us to conduct performance assessment at the provider level for quality improvement purposes. Plans have also been made to prepare implementation requirements.	
Achievement	Yes
Achievement Value	0.50
Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	*
Achievement	N/A
Achievement Value	
Report results of CG CAHPS questions for "How Well Doctors Communicate With Patients" theme to the State (DY8-10) Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	•
Value is assumed for applicable DY. If so, please explain why data is not available):	Ţ

Category 3: Patient/Care Giver Experience (required)	1
Achievement	N/A
Achievement Value	
	·
Report results of CG CAHPS questions for "Helpful, Courteous, and Respectful Office Staff" theme to the State ( <i>DY8-10</i> )	
Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category	*
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	
Report results of CG CAHPS questions for "Patients' Rating of the Doctor" theme to the State (DY8-10)	
Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the response categories 9 and 10	*
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
	7
Achievement	N/A
Achievement Value	
Report results of CG CAHPS questions for "Shared Decisionmaking" theme to the State (DY8-10)	
Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category	*
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
	7

# Category 3: Patient/Care Giver Experience (required) Achievement

Achievement Value

N/A	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP) DPH SYSTEM: Santa Clara Valley Medical Center REPORTING YEAR: DY 7 DATE OF SUBMISSION: March, 2012 Category 3: Care Coordination (required)

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

#### Care Coordination (required)

DY Total Computable Incentive Amount:	* \$ 6,327,750.00
Incentive Funding Already Received in DY:	* \$ -
Report results of the Diabetes, short-term complications measure to the State (DY7-10)	
Data Collection Source	* Data warehouse
Numerator	* 24.0
Denominator	* 5,360.0
Rate	0.4
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Mid-year milestone was achieved. Several meetings were convened to clarify the data sets to be extracted, identify the data sources, and validate the data. Following the metric specifications, SCVMC had 24 patient discharges (out of 5,360 patients) in this reporting period with a primary diagnosis of short term complications related to diabetes. The number of patients in the numerator may be limited due to use of the primary ICD-9 code only, although the impact would be less significant as a short term complications are more likely than uncontrolled diabetes to be the primary cause for admission. As in the previous measure the additional criterion of paneled patient was utilized.	
	Yes
Achievement	100
Achievement Achievement Value	0.50
Achievement Value	
Achievement Value Report results of the Uncontrolled Diabetes measure to the State (DY7-10)	0.50
Achievement Value Report results of the Uncontrolled Diabetes measure to the State (DY7-10) Data Collection Source	0.50 * Data warehouse
Achievement Value Report results of the Uncontrolled Diabetes measure to the State (DY7-10) Data Collection Source Numerator	0.50 * Data warehouse * 1.0
Achievement Value  Report results of the Uncontrolled Diabetes measure to the State (DY7-10)  Data Collection Source  Numerator Denominator	* Data warehouse * 1.0 * 5,360.0
Achievement Value Report results of the Uncontrolled Diabetes measure to the State (DY7-10) Data Collection Source Numerator Denominator Rate Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	* Data warehouse * 1.0 * 5,360.0
Achievement Value         Report results of the Uncontrolled Diabetes measure to the State (DY7-10)         Data Collection Source         Numerator         Denominator         Rate         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):         Mid-year milestone was achieved. Several meetings were convened to clarify the data sets to be extracted, identify the data sources, and validate the data. Based on the specifications provided for this metric SCVMC had only one inpatient discharge with a primary diagnosis of uncontrolled diabetes out of	* Data warehouse * 1.0 * 5,360.0
Achievement Value         Report results of the Uncontrolled Diabetes measure to the State (DY7-10)         Data Collection Source         Numerator         Denominator         Rate         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):         Mid-year milestone was achieved. Several meetings were convened to clarify the data sets to be extracted, identify the data sources, and validate the data. Based on the specifications provided for this metric SCVMC had only one inpatient discharge with a primary diagnosis of uncontrolled diabetes out of 5,360 patients meeting the criteria.         The greatest challenge associated with the uncontrolled diabetes was the requirement that it be a specific primary diagnosis for the inpatient visit. The measure criteria excluded visits for which the diagnosis was other than a primary. In addition, further exclusions occurred by limiting the two ICD- 9 codes provided for uncontrolled diabetes. It should also be noted that the team utilized an additional criteria for the	* Data warehouse * 1.0 * 5,360.0

Category 3: Care Coordination (required) Report results of the Congestive Heart Failure measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement Achievement Value	N/A
Report results of the Chronic Obstructive Pulmonary Disease measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Category 3: Preventive Health (required)

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Preventive Health (required)

DY Total Computable Incentive Amount:	* \$ 6,327,750.00
Incentive Funding Already Received in DY:	* \$ -
Report results of the Mammography Screening for Breast Cancer measure to the State ( <i>DY7-10</i> )	
Data Collection Source	* Data warehouse
Numerator	* 5,154.0
Denominator	* 9,512.0
Rate	54.2
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Mid-year milestone was achieved. The mammography screening rates for breast cancer were determined by identifying patients within the denominator (to which the additional criteria of paneled was added) and then comparing this against data from our Diagnostic Imaging systems to determine if the patients in the denominator had a mammogram in the last 18 months establishing the denominator as 9512. Our data reflects the numerator as 5154, which indicates 54.2% of patients had a mammogram within the previous 18 month period. As with the other measures, this work was conducted by a group of staff including data analysts, clinicians, and ambulatory care leaders.	
Achievement	Yes
	163
Achievement Value	0.50
Achievement Value	
Achievement Value Reports results of the Influenza Immunization measure to the State (DY7-10)	0.50
Achievement Value Reports results of the Influenza Immunization measure to the State (DY7-10) Data Collection Source	0.50 * Data warehouse
Achievement Value Reports results of the Influenza Immunization measure to the State (DY7-10) Data Collection Source Numerator	0.50 * Data warehouse * 5,054.0
Achievement Value Reports results of the Influenza Immunization measure to the State (DY7-10) Data Collection Source Numerator Denominator	0.50 * Data warehouse * 5,054.0 * 16,293.0
Achievement Value Reports results of the Influenza Immunization measure to the State (DY7-10) Data Collection Source Numerator Denominator Rate Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	0.50 * Data warehouse * 5,054.0 * 16,293.0

Category 3: Preventive Health (required) Achievement	Yes
Achievement Value	0.50
Report results of the Child Weight Screening measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

### Category 3: Preventive Health (required)

Report results of the Pediatrics Body Mass Index (BMI) measure to the State (DY8-10)         Data Collection Source         Numerator         Denominator         Rate         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	*
Achievement Achievement Value	N/A
Report results of the Tobacco Cessation measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Category 3: At-Risk Populations (required)

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (\*). For the last two measures, which are both diabetes composite measures, please follow the instructions on specifically how to calculate the composite measures (available based on NQF endorsement).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

At-Risk Populations (required)	
DY Total Computable Incentive Amount:	* \$ 6,327,750.00
Incentive Funding Already Received in DY:	* \$
Report results of the Diabetes Mellitus: Low Density Lipoprotein (LDL-C) Control (<100 mg/dl) measure to the State <i>(DY7-10)</i>	
Data Collection Source	* Data warehouse
Numerator	* 2,078.0
Denominator	* 5,360.0
Rate	38.8
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Mid-year milestone was achieved. The two measures in the At-Risk population section were reviewed and validated by the same group of clinicians, data analysts, and ambulatory leaders identified in previous Category III metric narratives. The denominator of 5360 for this measure was derived in the same manner as the denominators for all the diabetes measures for DY 7 (Measures # 6, 7, 15, 16). The numerator of 2078 consists of patients whose most recent LDL-C level (in the reporting period) was less than 100mg/dL. This information was derived from our laboratory data system which feeds data into a diabetes registry. For the period 7/1/2011 – 12/31/2011, thirty-eight percent (2078 patients out of 5360) had their most recent LDL level in control.	
Achievement	Yes
Achievement Value	0.50
Report results of the Diabetes Mellitus: Hemoglobin A1c Control (<9%) measure to the State ( <i>DY7-10</i> )	
Data Collection Source	* Data warehouse
Numerator	*3,854.0
Denominator	* 5,360.0
Rate	64.5
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): Mid-year milestone was achieved. There were 5360 diabetic patients (meeting the criteria set forth in the metric) who had their most recent A1c level in control, defined as less than 9%. During the sixmonth reporting period 3854 or 64.5% of our diabetic patients had their most recent A1c in control.	

Category 3: At-Risk Populations (required) Achievement	Yes
Achievement Value	0.50
Report results of the 30-Day Congestive Heart Failure Readmission Rate measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

#### Category 3: At-Risk Populations (required)

Report results of the Hypertension (HTN): Blood Pressure Control (<140/90 mmHg) measure to the State ( <i>DY8-10</i> )	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
	]
Achievement	N/A
Achievement Value	
Report results of the Pediatrics Asthma Care measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	7
Achievement	N/A
Achievement Value	
Report results of the Optimal Diabetes Care Composite to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	_
Achievement	
Achievement	N/A
Achievement Value	

#### Category 3: At-Risk Populations (required)

#### Report results of the Diabetes Composite to the State (DY8-10)

Data Collection Source

Numerator

Denominator

Rate

Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):

•			

Achievement

Achievement Value

N/A

DPH SYSTEM: REPORTING YEAR: DATE OF SUBMISSION:	stem Reform Incentive Payments (DSRIP) Santa Clara Valley Medical Center sis Detection and Management (required)	
Below is the data reporter * Instructions for DPH sy in the indicated boxes (*). * The yellow boxes indicated The black boxes indicated The black boxes show populate and flow to	d for the DPH system. stems: Please type in all of your DY milestones for the project below a ate where the DPH system should input data cate Milestones and will automatically populate and flow to summary progress made toward the Milestone ("Achievement Value") and will summary sheets	sheets
Severe Sepsis Detect	ion and Management	
DY Total Computable Ince	entive Amount:	* \$ 3,569,500.00
Incentive Funding Already	Received in DY:	* \$ -
Compliance with Seps	sis Resuscitation bundle (%)	
Numerator		* 121
Denominator		* 425
% Compliance		0.28
Provide an in-depth descr	iption of milestone progress. (If no data is entered, then a 0 Achievement licable DY. If so, please explain why data is not available):	
We did not have a Sepsis Presentation of Sepsis/Se values.	July-December 2011: 121/425 or 28%. Screening Tool in place for this time frame. We used Time of evere Sepsis/Septic Shock who met the population criteria to get our	
DY Target (from the DPH	system plan, if appropriate)	*
% Achievement of Target		N/A
Achievement Value		0.50
Sepsis Mortality (%)		
Numerator		*
Denominator		*
% Mortality		N/A
Provide an in-depth descr	iption of milestone progress. (If no data is entered, then a 0 Achievement licable DY. If so, please explain why data is not available):	
Achievement Value		
<b>Optional Milestone:</b>	1. Establish which parameters for data monitoring for Severe Sepsis will be utilized	
	(insert milestone)	
	es/no" form below; if absolute number, enter here)	*
Denominator (if absolute r	number, enter "1")	*
Achievement		
•	he milestone has been achieved, select "yes" or "no" from the dropdown de an in-depth description of how the milestone was achieved:	* Yes
Data monitoring criteria es	stablished July 2011.	

We did not have a Sepsis retrospective chart reviews Shock, then applied the ex-	sis Detection and Management (required) Screening Tool in place for this time frame. We did manual a and used Time of Presentation (TOP) of Sepsis/Severe Sepsis/Septic cclusion criteria. We developed a Sepsis Chart Review Check List that e required information and maintain data integrity.	
DY Target (from the DPH	* Yes	
Achievement Value		1.00
Optional Milestone:	2. Arrange dedicated Sepsis RN for retrospective and concurrent chart reviews of all Sepsis/Severe Sepsis/Septic Shock patients	
Numerator (if N/A upp "vo	(insert milestone)	*
	s/no" form below; if absolute number, enter here)	
Denominator (if absolute n	umber, enter T)	
Achievement	ne milestone has been achieved, select "yes" or "no" from the dropdown	
	le an in-depth description of how the milestone was achieved:	* Yes
Sepsis Resource RN assig	gned in October 2011.	
DY Target (from the DPH : Achievement Value	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Optional Milestone:	3. Assign data analyst to help with data management/establishment of a database, and reporting of data to Safey Net Institute (SNI)State (insert milestone)	
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	umber, enter "1")	*
Achievement		
	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	* Yes
Data Analyst from Quality compliance data were sub	Management assigned and Access database established. Bundle mitted to SNI.	
	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Optional Milestone:	4. Retrospectively review all Sepsis patient charts from a 6 month period in 2011 to establish baseline (insert milestone)	
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	umber, enter "1")	*
Achievement		
-	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	* Yes
Retrospective manual cha from the months of Januar	rt review to establish baseline data completed. We abstracted data y-June 2011.	
DY Target (from the DPH	system plan) or enter "yes" if "yes/no" type of milestone	* Yes

# Category 4: Severe Sepsis Detection and Management (required)

Achievement Value

1.00

#### Category 4: Severe Sepsis Detection and Management (required)

Optional Milestone:	5. Participate in the BEACON collaborative to learn and share best practices related to improving Severe Sepsis and Septic Shock detection and management	
	(insert milestone)	
	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	mber, enter "1")	*
Achievement		
-	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
	SNI Collaborative, and BEACON (now known as Cynosure). We have I learning sessions throughout 2011.	
DY Target (from the DPH sy	ystem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Optional Milestone:	6. Develop plans for a hospital-wide Sepsis Screening Program (insert milestone)	
Numerator (if N/A. use "ves	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu		*
Achievement		
-	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
Program which was sent to Team developed a Sepsis S The Emergency Departmen	ed a comprehensive plan for a hospital-wide Sepsis Screening Critical Care Committee for approval. As part of the plan, the Sepsis Screening Tool, and tested the form on several groups of inpatients. t developed a plan for paperless screening which would utilize an information system). In addition, a Bundle Compliance Tracking Tool is Team for data collection.	
DY Target (from the DPH sy	ystem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00

7. Implement the four strongest elements of the Sepsis Resuscitation Bundle for which there is the most evidence of reliability and efficacy (based on the recommendations of the Gordon and Betty Moore Foundation's Integrated Nurse Leadership Program and other sepsis prevention collaborative): as evidenced by the completion within 6 hours for patients with Severe Sepsis, Septic Shock, and/or lactate > 4 mmol/L (36 mg/dl) of the following: Serum lactate measured, blood cultures obtained prior to antibiotic administration, improve time to broad-spectrum antibiotics: within 3 hours for ED admissions and 1 hour for non-ED ICU admissions, in the event of hypotension and/or lactate > 4 mmol/L (36 mg/dl): deliver an initial minimum of 20 mL/kg of crystalloid (or colloid equivalent), apply vasopressors for hypotension not responding to initial fluid resuscitation to maintain mean arterial pressure (MAP) > 65 mm Hg. As evidenced by either a report from chart review or database.

**Optional Milestone:** 

Category 4: Severe Sepsis Detection and Management (required) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
7. Physician, RN, and Pharmacy education completed for SCVMC Resuscitation Bundle and ongoing for new employees. Sepsis cards distributed to House Staff and first round distribution to RN's. Sepsis Order Set in development.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

Optional Milestone:	8. Report at least 6 months of data collection on Sepsis Resuscitation Bundle to SNI for purpose of establishing the baseline and setting benchmarks (insert milestone)	
Numerator (if N/A, use "y	es/no" form below; if absolute number, enter here)	•
Denominator (if absolute number, enter "1")		*
	Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		* Yes
We reported 6 months of data collection (January-June 2011) on the Sepsis Resuscitation Bundle to SNI for purposes of establishing baseline data and benchmarks. The baseline data was 111/586 (19%).		
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		* yes
	Achievement Value	1.00

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	

#### Category 4: Severe Sepsis Detection and Management (required)

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value



Below is the data reported for the DPH system. <ul> <li>Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (/).</li> <li>The black boxes indicate where the DPH system should input data</li> <li>The black boxes indicate Milestones and will automatically populate and flow to summary sheets.</li> <li>The black boxes indicate Milestones and will automatically populate and flow to summary sheets.</li> </ul> <li>DY Tate Computable Incentive Amount:         <ul> <li>\$ 3,569,500.00</li> <li>Incentive Funding Already Received in DY:</li> <li>\$ 3,569,500.00</li> <li>Incentive Funding Already Received in DY:</li> <li>\$ 431.00</li> <li>\$ 431.00</li> <li>\$ 3,569,500.00</li> <li>Incentive Funding Already Received in DY:</li> <li>\$ 431.00</li> <li>\$ 431.00</li> <li>\$ 431.00</li> <li>\$ 435.00</li> <li>\$ 400.00</li> <li>\$ 400.00</li> <li>\$ 400.00</li></ul></li>	CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)DPH SYSTEM:Santa Clara Valley Medical CenterREPORTING YEAR:DY 7DATE OF SUBMISSION:March, 2012Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)		
DY Total Computable Incentive Amount:       * \$ 3,569,500.00         Incentive Funding Already Received in DY:       * \$ .         Compliance with Central Line Insertion Practices (CLIP) (%)       * 431.00         Numerator       * 431.00         Denominator       * 431.00         % Compliance       * 0.         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement       Value is assumed for applicable DY. If so, please explain why data is not available):         As reported to National Health Safety Network (NHSN) CLIP compliance for the period of 7/1/11 to 12/31/11       * 435.00         was 95% with a numerator/denominator of 451/435. We recognized that our system to collect central line insertion practices (CLIP) data was limited and din capture all central lines placed, despite a reported 99% compliance data, the CLBS retains and developed new data collection processes. which were trialed in October 2011 and implemented in the ICLBs on 11/1/11. Central lines placed without proof of CLIP form compliance data, the CLBS recompliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 37/434 and subsequently lower compliance rate of 55% since insertion practices could not be evaluated in those instances.       * * * * * * * * * * * * * * * * * * *	<ul> <li>* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report in the indicated boxes (*).</li> <li>* The yellow boxes indicate where the DPH system should input data</li> <li>The black boxes indicate Milestones and will automatically populate and flow to summary sheets</li> <li>The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically</li> </ul>		
Incentive Funding Already Received in DY:  Compliance with Central Line Insertion Practices (CLIP) (%) Numerator Denominator % Compliance Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):  As reported to National Heart M Safety Network (NHSN) CLIP Compliance for the period of 7/1/11 to 12/31/11 was 99% with a numerator/denominator of 431/433. We recognized that our system to collect central line insertion practices (LIP) data was limited and did not capture all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/17/11. Central lines placed without proof OCLIP form completion were assumed to have V6 compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 231/434 and subsequently lower compliance rate of 55% since insertion practices DY Target (from the DPH system plan) % Achievement of Target Achievement Value Central Line Bloodstream Infection (Rate per 1,000 patient days) Numerator Denominator Infection Rate Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): DY Target (from the DPH system plan) % Achievement of Target	Central Line Associated Blood Stream Infection		
Compliance with Central Line Insertion Practices (CLIP) (%) <ul> <li>Numerator</li> <li>431.00</li> <li>Compliance</li> <li>435.00</li> <li>435.00</li> <li>9. Compliance</li> </ul> Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): <ul> <li>431.00</li> <li>435.00</li> <li>0.99</li> </ul> As reported to National Health Safety Network (NHSN) CLIP compliance for the period of 71/111 to 12/31/11 <ul> <li>was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line placed with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLASSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/1/11. Central lines placed without proof CLIP bundle. Compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices</li> <li>Out on the evaluated in those instances.</li> </ul> <ul> <li>Target (from the DPH system plan)</li> <li>Achievement Value</li> </ul> Numerator <ul> <li>Ma</li> <li>Ma</li> </ul> Denominator <ul> <li>Infection Rate</li> <li>Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please ex</li></ul>	DY Total Computable Incentive Amount:	* \$	3,569,500.00
Numerator       * 431.00         Denominator       * 435.00         % Compliance       0.99         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       0.99         As reported to National Health Safety Network (NHSN) CLIP compliance for the period of 7/1/11 to 12/31/11 was 99% with a numerator/denominator of 431:435. We recognized that our system to collect central line insertion practice (CLIP) data was limited and did not capute all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team develow compliance with the CLU pundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 327:434 and subsequently lower compliance rate of 55% since insertion practices         DY Target (from the DPH system plan)       *         % Achievement Value       0.50         Central Line Bloodstream Infection (Rate per 1,000 patient days)       *         Numerator       *         Denominator       *         Value is assumed for applicable DY. If so, please explain why data is not available):       *         Denominator       *       *         Denominator       *       *         Infection Rate       Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why d	Incentive Funding Already Received in DY:	* \$	-
Denominator <ul> <li>435.00</li> <li>0.99</li> </ul> <li>Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):</li> <li>As reported to National Health Safety, Network (NHSN) CLIP compliance for the period of 7/1/11 to 12/31/11             <ul> <li>Max 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line             insertion practice (CLIP) data was limited and did not capture all central lines placed, despite a reported 99%             compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team             developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on             11/711. Central lines placed without proof OCLIP form completion were assumed to have 0% compliance with             the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a             numerator/denominator of 237/434 and subsequently lower completion vere assumed to have 0% compliance with             the C21P bundle. The new methodology successfully identified missing CLIP data, yielding a             numerator/denominator of 237/434 and subsequently lower completion vere assumed to have 0%             contral Line Bloodstream Infection (Rate per 1,000 patient days)         </li> <li>Numerator             Denominator             Infection Rate         </li> <li>Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement             value is assumed for applicable DY. If so, please explain why data is not available):             </li> <li>DY Target (from the DPH system plan)             *</li></ul></li>	Compliance with Central Line Insertion Practices (CLIP) (%)		
% Compliance     0.99       Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):     0.99       As reported to National Health Safety Network (NHSN) CLIP compliance for the period of 7/1/11 to 12/31/11 was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line insertion practices. In order to obtain reliable CLIP bundle compliance data, the CLABS Iteam developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/7/11. Central lines placed without proof of CLIP form completion were assumed to have 0% compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices could not be evaluated in those instances.       DY Target (from the DPH system plan)     *       % Achievement of Target     N/A       Achievement Value     0.50       Central Line Bloodstream Infection (Rate per 1,000 patient days)     N//A       Numerator     *       Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):     *       DY Target (from the DPH system plan)     *     *       % Achievement of Target     N/A	Numerator	*	431.00
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):         As reported to National Health Safety Network (NHSN) CLIP compliance for the period of 71/111 to 12/31/11 was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line insertion practice (CLIP) data was limited and did not capture all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLIABSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/7/11. Central lines placed without proof of CLIP form completion were assumed to have 0% compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices could not be evaluated in those instances.         DY Target (from the DPH system plan)       *         % Achievement of Target       N/A         Achievement Value       0.50         Central Line Bloodstream Infection (Rate per 1,000 patient days)       N//A         Numerator       *         Denominator       *         Infection Rate       N//A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. It so, please explain why data is not available):       N//A         DY Target (from the DPH system plan)       *       *      <	Denominator	*	435.00
Value is assumed for applicable DY. If so, please explain why data is not available):         As reported to National Health Safety Network (NHSN) CLP compliance for the period of 7///11 to 12/31/11 was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line insertion practice (CLIP) data was limited and did not capture all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/7/11. Central lines placed without proof of CLIP form completion were assumed to have 0% compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices could not be evaluated in those instances.         DY Target (from the DPH system plan)       •         % Achievement Value       0.50         Central Line Bloodstream Infection (Rate per 1,000 patient days)         Numerator       •         Denominator       •         Infection Rate       •         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       •         DY Target (from the DPH system plan)       *       •         % Achievement of Target       N/A	% Compliance		0.99
was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line insertion practice (CLIP) data was limited and did not capture all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/7/11. Central lines placed without proof of CLIP form completion were assumed to have 0% compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices could not be evaluated in those instances.         DY Target (from the DPH system plan)       •         % Achievement of Target       N/A         Achievement Value       0.50         Central Line Bloodstream Infection (Rate per 1,000 patient days)       •         Numerator       •         Infection Rate       •         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       •         DY Target (from the DPH system plan)       •       •         %       •       •       •         Under the description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       •       •         DY Target (from the DPH system plan)       •<			
% Achievement of Target       N/A         Achievement Value       0.50         Central Line Bloodstream Infection (Rate per 1,000 patient days)       •         Numerator       *         Denominator       *         Infection Rate       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         DY Target (from the DPH system plan)       *         % Achievement of Target       N/A	was 99% with a numerator/denominator of 431/435. We recognized that our system to collect central line insertion practice (CLIP) data was limited and did not capture all central lines placed, despite a reported 99% compliance with CLIP practices. In order to obtain reliable CLIP bundle compliance data, the CLABSI team developed new data collection processes, which were trialed in October 2011 and implemented in the ICUs on 11/7/11. Central lines placed without proof of CLIP form completion were assumed to have 0% compliance with the CLIP bundle. The new methodology successfully identified missing CLIP data, yielding a numerator/denominator of 237/434 and subsequently lower compliance rate of 55% since insertion practices		
Achievement Value 0.50   Central Line Bloodstream Infection (Rate per 1,000 patient days)   Numerator   Denominator   Infection Rate   Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):   DY Target (from the DPH system plan)   % Achievement of Target	DY Target (from the DPH system plan)	*	
Central Line Bloodstream Infection (Rate per 1,000 patient days)       *         Numerator       *         Denominator       *         Infection Rate       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         DY Target (from the DPH system plan)       *       N/A         % Achievement of Target       N/A	% Achievement of Target	N/A	
Numerator *   Denominator *   Infection Rate N/A   Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):   Value is assumed for applicable DY. If so, please explain why data is not available):   DY Target (from the DPH system plan)   % Achievement of Target	Achievement Value		0.50
Denominator *   Infection Rate N/A   Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):   Understand   Understand   Understand   Value is assumed for applicable DY. If so, please explain why data is not available):   Understand	Central Line Bloodstream Infection (Rate per 1,000 patient days)		
Infection Rate       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       Image: Comparison of the comparison of milestone progress. (If no data is entered, then a 0 Achievement of Target         DY Target (from the DPH system plan)       *         % Achievement of Target       Image: Comparison of target	Numerator	*	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):          DY Target (from the DPH system plan)       *         % Achievement of Target       N/A	Denominator	*	
Value is assumed for applicable DY. If so, please explain why data is not available):          DY Target (from the DPH system plan)       *         % Achievement of Target       N/A	Infection Rate	N/A	
% Achievement of Target			
% Achievement of Target			
	DY Target (from the DPH system plan)	*	
	% Achievement of Target	N/A	
Achievement value	Achievement Value		

#### Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

	<ol> <li>Implement the Central Line Insertion Practices (CLIP), as evidenced by</li> </ol>
<b>Optional Milestone:</b>	data reported to the NHSN via the CLIP adherence monitoring form and
	daily documentation of line necessity.

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
An electronic database was developed to capture daily documentation of central line data needed to determine CLABSI denominators and CLIP bundle compliance. After staff education and a trial period, the database was implemented in the ICUs on 11/7/2011. CLIP data continues to be entered into the NHSN database but is now crosschecked with the electronic database to ensure maximum capture of unique central lines. Weekly prospective chart audits are being conducted in the ICUs to determine compliance with daily line necessity documentation and to verify the new processes are correctly capturing central line data. Audit data is then used to provide direct feedback to the physicians and nurses to ensure accurate data entry with our new process. Physician education will continue in order to increase compliance with both the CLIP bundle and Line Necessity documentation. Feedback mechanisms are being developed to provide bundle compliance data to physician and nursing staff in the ICUs and will be implemented the second half of DY7.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	0.75

### Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Optional Milestone:	2. Report at least 6 months of data collection on CLIP to SNI for purposes of establishing the baseline and setting benchmarks. <i>(insert milestone)</i>		
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		*	
Denominator (if absolute nu	mber, enter "1")	*	
Achievement			
-	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes	
Though six months of CLIP weeks of data collected usin previously reported using th the second half of DY7 will s months of data was not colle this milestone.			
DY Target (from the DPH sy	vstem plan) or enter "yes" if "yes/no" type of milestone	* Yes	
Achievement Value		0.50	
Optional Milestone:	3. Report at least 6 months of data collection on CLABSI to SNI for purposes of establishing the baseline and setting benchmarks. (insert milestone)		
Numerator (if N/A, use "yes/	/no" form below; if absolute number, enter here)	*	
Denominator (if absolute nu	mber, enter "1")	*	
Achievement			
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		* Yes	
During the reporting period of Though six months of CLAB was not determined using the credit is reported for this mill credit for this milestone will Prevention Department.			
DY Target (from the DPH sy	/stem plan) or enter "yes" if "yes/no" type of milestone	* Yes	
Achievement Value		0.50	
Optional Milestone: 4. Report CLIP results to the state. (insert milestone)			
Numerator (if N/A, use "yes/	'no" form below; if absolute number, enter here)	*	
Denominator (if absolute number, enter "1")		*	
Achievement			
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		*	
See Compliance with Centr	al Line Insertion Practices (CLIP) (%) above for data related to this milestone.		
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		*	
Achievement Value			
#### Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery Syst DPH SYSTEM: REPORTING YEAR: DATE OF SUBMISSION:	tem Reform Incentive Payments (DSRIP) Santa Clara Valley Medical Center DY 7 March, 2012	
Category 4: Surgical Site	REPORTING ON THIS PROJECT:	* Yes
please type in all of your D The yellow boxes indicate The black boxes indicate The blue boxes show populate and flow to set	tems: Please select above whether you are reporting on this project. If 'yes any milestones for the project below and report data in the indicated boxes (*, we where the DPH system should input data ate Milestones and will automatically populate and flow to summary sheets progress made toward the Milestone ("Achievement Value") and will automatically ummary sheets	).
Surgical Site Infection	Prevention	
DY Total Computable Incer	ntive Amount:	* \$ 3,569,500.00
Incentive Funding Already	Received in DY:	* \$ -
Rate of surgical site inf	ection for Class 1 and 2 wounds (%)	
Numerator		*
Denominator		*
% Infection Rate		
	ntion of milestone progress. (If no data is entered, then a 0 Achievement cable DY. If so, please explain why data is not available):	
(SSI) for colon surgeries, la reporting period of June 1,	approved by CMS on 2/6/12, we elected to monitor surgical site infection rates minectomies and coronary artery bypass graft (CABG) procedures. During the 2011 to November 30, 2011, SSIs occurred in the selected procedures as ries, for a rate of 1.96; 3 in 55 laminectomies, for a rate of 5.45 and 0 in 51 CABG 00.	
DY Target (from the DPH s	ystem plan)	*
% Achievement of Target		N/A
Achievement Value		-
Optional Milestone:	1. Develop SCIP based preprinted order sets and update all existing preprinted surgical core sets to reflect current SCIP guidelines.	
	(insert milestone)	
	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu Achievement		
	e milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide	e an in-depth description of how the milestone was achieved:	* Yes
Improvement Project (SCIF Committee and Pharmacy to integrate the SCIP bundl completed by 2013 in comp	gical order supplemental sets have been developed to align with Surgical Care ) guidelines. Order sets have been reviewed and approved by the Forms and Therapeutics Committee. Review and revision of the order sets are underway es into the full post-operative order sets as they come up for revision and will be pliance with hospital policy. The order set revision was prioritized to address the es in core quality or outcome measures.	
DY Target (from the DPH s	ystem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00

Category 4: Surgical Site Infection Prevention	
Optional Milestone:       2. Develop a process where the proper preprinted order set is included in the preoperative packet to improve compliance.         (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
Staff education on the new surgical order sets has been completed in the Preoperative Clinics and Surgery Department. A limited trial of the new orders is underway in both areas with quality measures in place to ensure compliance, allow feedback and mitigate any process issues. Once this trial is completed, full implementation of the pre- and postoperative order sets will be planned and initiated in all areas where surgical procedures are scheduled.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	0.25
Optional Milestone:       3. Continue with educational models for attending staff, house staff, perioperative staff and medical/surgical unit nursing on current evidence based SCIP guidelines	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
Evidence-based SCIP guidelines are addressed with the medical staff during regular Morbidity and Mortality rounds. A notification letter has been developed to inform practitioners individually of any non-compliance with SCIP guidelines. Quality measures have been instituted to determine the likely cause of non-compliance. Initial education has been completed with the Surgical Nursing Staff. Educational posters and reminders have been posted in the operating rooms. Compliance with SCIP guidelines is an integrated part of the Ongoing Professional Practice Evaluation for the Surgery Department.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	0.75
<b>Optional Milestone:</b> <u>4. Implement quality checklists on the formatted inpatient notes</u> (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
Inpatient physician notes for General Surgery and Surgical Critical Care have been revised to include quality checklists and are pending review and approval of the Forms Committee before broader implementation can begin.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	0.50

Category 4: Surgical Site	e Infection Prevention	
Optional Milestone:	5. Continue to measure and report compliance with SCIP process measures (insert milestone)	_
	s/no" form below; if absolute number, enter here)	
Denominator (if absolute n	umber, enter "1")	*
Achievement		
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
Improvement Project (SCIF	sures continue to be monitored and reported in accordance with Surgical Care P) guidelines. Compliance data on SCIP process measures continues to be d Health Care-CMS (UHC-CMS).	
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Optional Milestone:		_
	(insert milestone)	
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	umber, enter "1")	*
Achievement		N/A
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

REPORTING ON THIS PROJECT:

\* Yes

CA 1115 Waiver - Delivery System	m Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

#### **Category 4: Hospital-Acquired Pressure Ulcer Prevention**

#### Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

DY Total Computable Incentive Amount:       • \$ 3,569,500.00         Incentive Funding Already Received in DY:       • \$ . <b>Drevalence of Stage II, III, IV or unstagable pressure ulcers (%)</b> • . <b>Drevalence of Stage II, III, IV or unstagable pressure ulcers (%)</b> • .         Numerator       • .         Denominator       • .         Prevalence (%)       • .         Provide an in-depth description of milestone progress, (If no data is entered, then a O Achievement Zuler is assumed for applicable DY. If so, please explain why data is not available:       • .         Thera is .92% which includes rehat. Rehabs are often reported separately as a distinct part and not included in the totals of one reports, but are included here.       • .         Store reports, but are included here.       .       .         Store reports, but are include here to intervals with an appropriate pressu	nl-Acquired Pressure Ulcer Prevention
Incentive Funding Already Received in DY:  Incentive Funding Already Received in DY:  Prevalence of Stage II, III, IV or unstagable pressure ulcers (%)  Numerator  Prevalence (%)  Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): The rate is .82% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here. Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scap tor Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcers and skin breakdown are based upon evidence-based practices, products, and equipment and screening tools. We are successfully reducing pressure ulcer risk and monitoring tools Steff education: The staff has received formal education on pressure ulcer staging and on effective auditing of patients charts specific elements. The Wound/Ostomy Nurse Specialist presents ongoing education to staff. Physicain, nurses and ancillary staff receive education on elements of wound staging, specially bed selection, care management an	
Prevalence of Stage II, III, IV or unstagable pressure ulcers (%)         Numerator       *         Denominator       *         Prevalence (%)       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here.       N/A         Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scate for Predicting Pressure Ucer Risk" is used to identify patients at risk of developing a pressure ucer. Our approach for preventing pressure ulcer stand win the advorm are based upon evidence-based practices, products, and equipment and screening tools.         We are successfully reducing pressure ucer insk and monitoring tools         • Thromat setsessment and treatment         • Pressure ulcer treatment techniques that are consistent with clinically-based guidelines         Staff ducation: The staff has received formal education on pressure ulcer staging and on effective auditing of patients charts specific elements. The Wound/	al Computable Incentive Amount: * \$ 3,569,500.00
Numerator       *         Denominator       *         Prevalence (%)       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here.       N/A         Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scale for Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcers and skin breakdown are based upon evidence-based practices, products, and equipment and screening tools. We are successfully reducing pressure ulcer nick and monitoring tools         • Steps to monitor treatment effectiveness         • Pressure ulcer treatment effe	e Funding Already Received in DY: * -
Denominator       *         Prevalence (%)       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here.       Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scale" for Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcers and skin breakdown are based upon evidence-based practices, products, and equipment and screening tools. We are successfully reducing pressure ulcer risk and monitoring tools         • Prompt assessment and treatment       • Pressure ulcer risk and monitoring tools         • Steps to monitor treatment effectiveness       • Pressure ulcer theatment effectiveness         • Pressure ulcer theatment effectiveness       • Pressure ulcer theat ment effectiveness         • Pressure ulcer treatment effectiveness       • Pressure ulcer theat are consistent with clinically-based guidelines         Staff education: The staff ha	ence of Stage II, III, IV or unstagable pressure ulcers (%)
Prevalence (%)       N/A         Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):       N/A         The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here.       Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scale for Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcer incidence by focusing on the following coordinated strategic elements:         • Prompt assessment and treatment         • Specification of appropriate pressure ulcer risk and monitoring tools         • Steps to monitor treatment effectiveness         • Pressure ulcer treatment techniques that are consistent with clinically-based guidelines         Staff deucation: The staff has received formal education on pressure ulcer staging and on effective auditing of patients charts specific elements. The Wound/Ostomy Nurse Specialist presents ongoing education to staff.         • Pressure ulcer treatment techniques that are consistent with clinically-based guidelines         <	itor *
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here. Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scale for Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcers and skin breakdown are based upon evidence-based practices, products, and equipment and screening tools. We are successfully reducing pressure ulcer risk and monitoring tools • Prompt assessment and treatment • Specification of appropriate pressure ulcer risk and monitoring tools • Steps to monitor treatment effectiveness • Pressure ulcer treatment techniques that are consistent with clinically-based guidelines Staff education: The staff has received formal education on pressure ulcer staging and on effective auditing of patients charts specific elements. The Wound/Ostomy Nurse Specialist presents ongoing education to staff. Physician, nurses and ancillary staff receive education on elements of wound staging, specialty bed selection, care management an	nator *
Value is assumed for applicable DY. If so, please explain why data is not available): The rate is .92% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of some reports, but are included here. Santa Clara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and requires a multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and skin care specialist, dietician, clinical pharmacist, and occupational & physical therapist. Patients can expect to have their skin integrity assessed on admission and at clearly defined intervals with an appropriate skin integrity treatment plan. The "Braden Scale for Predicting Pressure Ulcer Risk" is used to identify patients at risk of developing a pressure ulcer. Our approach for preventing pressure ulcers and skin breakdown are based upon evidence-based practices, products, and equipment and screening tools. We are successfully reducing pressure ulcer risk and monitoring tools • Prompt assessment and treatment • Specification of appropriate pressure ulcer risk and monitoring tools • Pressure ulcer treatment effectiveness • Pressure ulcer treatment effectiveness • Pressure ulcer treatment techniques that are consistent with clinically-based guidelines Staff education: The staff has received formal education on pressure ulcer staging and on effective auditing of patients charts specific elements. The Wound/Ostomy Nurse Specialist presents ongoing education to staff. Physician, nurses and ancillary staff receive education on elements of wound staging, specialty bed selection, care management an	alence (%)
A best practice. tool consists of a "Skin Condition Tracking Form". This form has all the key elements of the Braden Clinical Tool. It provides a thorough head-to-toe skin assessment on admission and then at least every shift for all patients at risk. Photography of skin breakage is done on admission, periodically and on transfer. Another best practice tool is a "Turn Every Two Hours Form". This tool is not only used as a reminder to turn patients, but also as a tool to assess skin integrity. The Turning-Log is used to organize care with the patients who are at risk for pressure ulcers. This is an adjustable log that can be changed based upon patient involvements and progress. Skin care plans are done on all identified patients at risk. Staff is given a quick reference pocket-sized card containing the Braden Scale orone side and the color-coded "Intervention Guide" on the reverse. The Braden Scale is also posted on bulletin boards. Crucial to the pressure ulcer prevention initiative has been the creation of a Skin Care Committee, Skin Care Team Champions and the Skin Care rounds. The Skin Care Teams have been crucial to our improvement efforts. The Team conducts daily rounds on high-risk patients. One of the functions of the team rounds, shared in Skin Care Committee and staff meetings. Performance reports are used regularly for decision making by the entire team. The overall pressure ulcer prevalence rate and the hospital-acquired pressure ulcer for our facility detect any increase in pressure ulcer rates that may relate to a particular systems issue, such as lack of available equipment or decreased personnel in a certain unit. The results of this study also help to focus efforts on a particular unit, especially if a unit has a higher pressure ulcer occurrence than others; conversely, if one unit has a lower rate, it can become our best practice unit to determine what's being done right and to implement strategies on other units. Use of Plan, Do, Study, and Act change cycle model was used to identify the best	<ul> <li>assumed for applicable DY. If so, please explain why data is not available):</li> <li>as 20% which includes rehab. Rehabs are often reported separately as a distinct part and not included in the totals of orts, but are included here.</li> <li>ara Valley Medical Center (SCVMC). Skin and wound care is an integral part of the patients' hospital experience and i multidisciplinary collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and specialist, dietician, clinical pharmacist, and occupational &amp; physical therapist. Patients can expect to have their skin assessed on advisory collaborative team approach. The interdisciplinary team consists of nursing staff, physicians, wound and specialist, dietician, clinical pharmacist, and occupational &amp; physical therapist. Patients can expect to have their skin assessed up on widen cabes deparatices, products, and equipment rails. The "Braden Scale trip Pressure Ucer Risk!" is used to identify patients at risk of developing a pressure ucer. Our approach for preventing ucers and skin breakdown are based upon evidences.products, and equipment and screening tools. uccessfully reducing pressure ucer incluence by focusing on the following coordinated strategic elements: assessment and antropy the sature techniques that are consistent with clinically-based guidelines ucer treatment techniques that are consistent with clinically-based guidelines at loar. Unound'obtomy Nurse Speciality presents ongoing education to staff.</li> <li>nurses and ancillary staff receive education on elements of wound staging, specialty bed selection, care management an ice.</li> <li>athorough head-to-toe skin assessment on admission and then at least every shift for all patients at risk. Photography of cage is done on admission, periodically and on transfer.</li> <li>ather too chore share assessment on admission and then at least every shift for all patients, but also as a sess skin integrity. The Turning-Log is used to organiz</li></ul>

Category	4: Hospital-A	Acquired	Pressure	Ulcer	Prevention
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DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	-
Optional Milestone: 1. Collect data: Process measures (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
<ul> <li>Achievements</li> <li>Data collection tool developed in December 2011 through PDSA cycling; and</li> <li>staff educated.</li> <li>Challenges</li> <li>Not all units filling out forms the same way;</li> <li>Not all staff members responsible for completing data collection sheets got enough training; and</li> <li>As a result, data were difficult to evaluate without additional clarification.</li> <li>Future Plans</li> <li>We will continue to evaluate compliance; and</li> <li>Refine the form to maximize staff ease of use</li> </ul>	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

#### Category 4: Hospital-Acquired Pressure Ulcer Prevention

Optional Milestone: 2. Collect data: Patient outcomes	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
<ul> <li>Achievements</li> <li>Collected data for patient outcomes: House wide prevalence study for third and four quarters of 2011;</li> <li>Numerator = 4 / Denominator = 453 resulting in a 0.1% prevalence;</li> <li>All units met this milestone; and</li> <li>Literature research for best practices was completed. Findings were reported to the Skin Care Committee on October 30th. The Committee will report on their decisions in March. Challenges</li> <li>Limited resources to evaluate raw data in a timely manner; and</li> <li>Support person still not in place. Future</li> <li>Skin Care Committee will decide on best practices in March 7, 2012; and</li> <li>Retrospective chart review scheduled for completion in Feb, 2012</li> </ul>	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	* Yes 1.00
Optional Milestone:       3. Examine HAPU versus ulcers occurring prior to admission and wound healing or progression         (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
<ul> <li>Achievements</li> <li>100% of our patients now have their skin assessed for risk on admission and every shift thereafter; and</li> <li>Wound healing and signs of progression are assessed every day.</li> </ul>	
Challenges • Current patient documentation forms are inadequate to assess the quality of assessment needed; and • Forms that go into the medical record can take a long time to revise.	
<ul> <li>Future</li> <li>We will revise the assessment form with the data elements needed; and</li> <li>Give staff updated education on the new documentation required.</li> </ul>	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	* Yes
Optional Milestone:         4. Implement best practice via evidence-based practice. (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	

Т

Category 4: Hospital-Acquired Pressure Ulcer Prevention If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: Our HAPU prevention practices are based upon evidence based practices. For example, we have a	* Yes
team approach to pressure ulcer prevention and management, support from administrative leadership, empowered nurses to order and apply appropriate pressure redistribution items, use of the Braden Scale Assessment Tool, Photo Form, posting data, and staff training and accountability.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	* Yes 1.00

#### Category 4: Hospital-Acquired Pressure Ulcer Prevention

Optional Milestone:	<ol> <li>Physician education on elements, wound staging, specialty bed selection, care management and best practices.</li> </ol>	
	(insert milestone)	-
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	umber, enter "1")	*
Achievement		
2	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
patient documentation. Th to staff. Physician, nurses	eceived formal education on pressure ulcer staging and specific elements of e Wound/Ostomy Nurse Specialist is available to provide ongoing education and ancillary staff receive education on specialty bed selection, care ctices. Additionally, this information is posted on educational bulletin boards e Committee.	
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		0.75
Optional Milestone:	6. Reinforce use of "Turn Log". (insert milestone)	-
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	umber, enter "1")	*
Achievement		
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
on 3Surg and TCNU. We a	dardized tool used on the nursing units. The "Turn Log" continues to be used are in the process of standardizing its use for the entire Med/Surg Division. ab Divisions continue to document their patient turns on their flowsheets. We -Log" in nursing education.	
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		0.75
	Optional Milestone: 7. Add management oversight to the Skin Care Team.	

Ensure every adult unit has a "Champion",	(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		*
Denominator (if absolute number, enter "1")		*
Ac	chievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" menu, and (if "yes") provide an in-depth description of how the milestone was a	•	* Yes
Achievement <ul> <li>Added management oversight to Skin Care Team;</li> <li>Ensured that every unit has a Skin Care Champion</li> </ul>		
Challenges • None		
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milesto	one	* Yes

#### Category 4: Hospital-Acquired Pressure Ulcer Prevention

	Achievement Value	1.00
<b>Optional Milestone:</b> 8. Institute education rounds by Skin Care Team Champions		
(insert milestone)		
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		*
Denominator (if absolute number, enter "1")		*
Achievement		
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		* Yes
Our plan is to institute skin care education rounds in the nursing units. The Skin Care Champions (SCC have been identified and extensive education classes have been provided to staff. Implementing a routine education rounding program has been identified as a challenge. Currently the Skin Care Team Champions are utilized as unit experts and are consulted, but formal education rounds have not been implemented. Our plan is to reassemble the SCC to develop a more manageable plan for rounds and tutilize our Wound Care Specialist for formal rounding on weekly a basis.		
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		* Yes
Achievement Value		0.25
<b>Optional Milestone:</b> 9. Share results of data baseline with staff		
(insert milestone)	—	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		*
Denominator (if absolute number, enter "1")		*
Achievement		
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		* Yes
Prevalence Study data is discussed quarterly with the Skin Care Champions (SCC) at their Skin Care Meetings. The Nurse Managers have begun to share this same data with the unit staff. The prevalence study data and related performance improvement and outcomes measures will be included in each uni		

Quality Program and captured on the nursing units quarterly Quality Reports. HAPU prevalence results

are shared monthly, on rotating basis, and at the Hospital Quality Leadership meetings.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value

Yes 0.75

# Category 4: Hospital-Acquired Pressure Ulcer Prevention

with SNI to foster shared learning and benchmarking across the California public hospitals. (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Ye
Achievements <ul> <li>Shared data with SNI via Quality Management</li> </ul>	
Challenge • None	
Future • We will produce and submit ongoing reports	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Ye
Achievement Value	

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* No
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 4: Hospital-Acquired Pressure Ulcer Prevention	
Optional Milestone: 11 Report HAPU prevalence to California Dept. of Public He	ealth
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	•
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the menu, and (if "yes") provide an in-depth description of how the milestone was achieved	
Achievements	
Reported HAPU prevalence to CDPH	
• Challenges	
None	
Future	
Continue to report	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	1.00

Optional Milestone: 12. Begin PDSA rapid change cycles	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	•
Denominator (if absolute number, enter "1")	•
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	* Yes
All patients receive a basic skin integrity assessment on admission to the hospital. The HAPU committee developed a comprehensive Skin Risk Tracking Tool that could be used throughout the patient stay to identify and track patients who are at a high risk of developing a skin ulcer. The Skin Risk Tracking Tool was first initiated 09/2011. After initiation the form was updated/ redesigned to capture all the elements of the Braden scale. An additional comment column was added to the tool to capture the assessment of care and the progress of already healing wounds. The Plan, Do, Study, and Act (PDSA) change cycle model was used to determine if we have the best method to identify patients at risk for developing a pressure ulcer and to track the progress. Our next steps are to re-evaluate this form and refine as needed.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	0.75

CA 1115 Waiver - Delivery System	m Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

REPORTING ON THIS PROJECT:



Category 4: Stroke Management

Below is the data reported for the DPH system.

\* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).
\* The yellow boxes indicate where the DPH system should input data
The black boxes indicate Milestones and will automatically populate and flow to summary sheets
The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Stroke Management	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Discharged on Antithrombotic Therapy	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
	N/A
% Achievement of Target Achievement Value	N/A
Achievement value	
Anticoagulation Therapy for Atrial Fibrillation/Flutter	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Thrombolytic Therapy	
Numerator	*

Category 4: Stroke Management Denominator % Compliance Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	* N/A
DY Target (from the DPH system plan) % Achievement of Target	* N/A
Achievement Value	
Antithrombotic Therapy by End of Hospital Day 2	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	

# Category 4: Stroke Management

Discharged on Statin Medication	
	*
Numerator	•
Denominator	
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Stroke Education	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	N/A
Assessed for Rehabilitation	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Stroke mortality rate	

Category 4: Stroke Management	
Numerator	*
Denominator	*
Mortality Rate	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	_
Achievement Value	
Achievement value	
Optional Milestone: (insert milestone)	-
	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	*
	*
	*
	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
	*

#### **Category 4: Stroke Management**

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Optional Milestone:	
Optional Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Optional Milestone:	
<i>(insert milestone)</i> Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 4: Stroke Management

Optional Milestone:	
(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone: (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery Sys DPH SYSTEM:	tem Reform Incentive Payments (DSRIP) Santa Clara Valley Medical Center		
REPORTING YEAR:	DY 7		
DATE OF SUBMISSION:	March, 2012 REPORT	ING ON THIS PROJECT:	* No
Category 4: Venous Thro	omboembolism (VTE) Prevention and Treatmen	nt	
please type in all of your D * The yellow boxes indicated The black boxes indicated The black boxes indicated The blue boxes show populate and flow to s	terms: Please select above whether you are report. DY milestones for the project below and report data te where the DPH system should input data ate Milestones and will automatically populate and progress made toward the Milestone ("Achieveme summary sheets	a in the indicated boxes ( I flow to summary sheets	*).
Venous Thromboembo	olism (VTE) Prevention and Treatment		
DY Total Computable Incer	ntive Amount:		*
Incentive Funding Already	Received in DY:		*
VTE Prophylaxis (%)			
Numerator			*
Denominator			*
% Compliance			N/A
	otion of milestone progress. (If no data is entered, then a cable DY. If so, please explain why data is not available		
DY Target (from the DPH s % Achievement of Target	:ystem plan)		* N/A
Achievement Value			
Intensive care unit VTE	E prophylaxsis (%)		
Numerator			*
Denominator			*
% Compliance			N/A
	otion of milestone progress. (If no data is entered, then cable DY. If so, please explain why data is not available		
DY Target (from the DPH s	system plan)		*
% Achievement of Target			N/A
Achievement Value			
VTE patients with antic	coagulation overlap therapy (%)		
Numerator			*
Denominator			*
% Compliance	ntion of millotono programs (If no data is antered the	o O Achiovament	N/A
	otion of milestone progress. (If no data is entered, then cable DY. If so, please explain why data is not available		

Category 4: Venous	<b>Thromboembolism</b>	(VTE)	Prevention and Treatment
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DY Target (from the DPH system plan)	·
% Achievement of Target Achievement Value	N/A
VTE patients receiving unfractionated heparin with dosages/platelet count monitoring (%)	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
VTE discharge instructions (%)	
VTE discharge instructions (%) Numerator	•
	:
Numerator	* * N/A
Numerator Denominator	* * N/A
Numerator Denominator % Compliance Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	* * N/A
Numerator Denominator % Compliance Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	* * N/A
Numerator Denominator % Compliance Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	* * N/A

# Category 4: Venous Thromboembolism (VTE) Prevention and Treatment

ncidence of potentially preventable VTE (%)	
Numerator	*
Denominator	*
Incidence (%)	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement /alue is assumed for applicable DY. If so, please explain why data is not available):	
Achievement Value	
Optional Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	N/A
Achievement	IV/A
f "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown nenu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
f "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown nenu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	*
	* N/A
Denominator (if absolute number, enter "1")	* N/A

Category 4:	Venous 1	<sup>Thromboem</sup>	bolism (V	TE) Prev	ention ar	nd Tre	atment
1 .							

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	•
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
niend, and (in yes ) provide an in-deput description of now the milestone was achieved.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	•
Denominator (if absolute number, enter "1")	N1/A
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

REPORTING ON THIS PROJECT:

\* No

CA 1115 Waiver - Delivery System	m Reform Incentive Payments (DSRIP)
DPH SYSTEM:	Santa Clara Valley Medical Center
REPORTING YEAR:	DY 7
DATE OF SUBMISSION:	March, 2012

Category 4: Falls with Injury Prevention

#### Below is the data reported for the DPH system.

Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (\*).
The yellow boxes indicate where the DPH system should input data
The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Falls with Injury Prevention	
DY Total Computable Incentive Amount:	*
Incentive Funding Already Received in DY:	*
Prevalence of patient falls with injuries (Rate per 1,000 patient days)	
Numerator	*
Denominator	*
Prevalence Rate	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 4: Falls with Injury Prevention

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Optional Milestone:	
(insert milestone)	·
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	·
Optional Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	·
Denominator (if absolute number, enter "1")	
	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

#### Category 4: Falls with Injury Prevention

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	_
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	