

## Background

On July 1, 1999, the Secretary of State implemented the confidential SAH Program to help victims or survivors of domestic violence or stalking to remain safe from an abusive situation.

Government Code, Chapter 3.1 §6207, 6215.5 states "A state and local governmental agency shall accept the Safe at Home P.O. Box address, designated by the Secretary of State, of any active program participant who presents his or her authorization (ID card or certificate) at the time of creating, modifying or maintaining a public record which requires a street or mailing address."

## Purpose

The purpose of this document is to inform Health Providers on how to verify Medi-Cal members in the Safe at Home Program.

Safe at Home (SAH) participant will have a Sacramento address, but Counties must maintain the residence county and county of responsibility in the County where the participants are living.

Health Providers who have access to EDS Point of Service (POS) device, CERTS software or Affiliate Computer (ACS), Medi-Cal eligibility website at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov) are recommended to verify Medi-Cal members in the SAH program eligibility by viewing the residence code.

Medi-Cal Eligibility Data System (MEDS) will display only a designated P.O. Box address to conform with SAH requirements. The three designated P.O. Box addresses for SAH beneficiaries are:

P.O. Box 1198, Sacramento CA 95812-1198-98-9

P.O. Box 1318, Sacramento CA 95812-1318-18-3

P.O. Box 1679, Sacramento CA 95812-1679-79-6

A four-digit SAH identification number that identifies the participant for mail delivery should appear on the C/O line of the mailing address. It is important that the SAH ID

number is displayed as the P.O. Boxes are shared by multiple participants. The ID number will ensure that mail is delivered to the intended SAH participant.

## Example:

MAILING-ADDRESS:

ADDRESS-FLAG

C/O ID # XXXX

STREET P.O. Box 1198

CITY SACRAMENTO STATE CA ZIP-CODE 95812 + 1198

## Contact Us

- » For Secretary of State, Safe at Home Program (877) 322-5227
- » Please submit all inquiries or questions to: [processunit@dhcs.ca.gov](mailto:processunit@dhcs.ca.gov)